0150-11767-0002

TRANSMITTAL

TO	DATE	COUNCIL FILE NO.
The City Council	11/13/2026	15-1471; 22-0721
FROM The Mayor		COUNCIL DISTRICT ALL

Proposed Master Services Agreement
between the City of Los Angeles and Axon Enterprise, Inc.
to Provide Body-Worn Cameras, Taser 10 Conducted Electrical Weapons,
Fleet 3 Digital In-Car Videos and Related Public Safety Technology Services
for the Los Angeles Police Department

Transmitted for your consideration. The Council has 60 days from the date of receipt to act; otherwise, the contract will be deemed approved pursuant to Administrative Code Section 10.5(a).

Please see the City Administrative Officer report attached.

MAYOR

(Mitch Kamin for)

MWS:LMP:04270050

CAO 649-d

Report From
OFFICE OF THE CITY ADMINISTRATIVE OFFICER
Analysis of Proposed Contract
($25,000 or Greater and Longer than Three Months)

To: The Mayor	Date: 11/9/26	C.D. No. ALL	CAO File No.: 0150-11767-0002
Contracting Department/Bureau: Los Angeles Police Department (LAPD)		Contact: James Aceron: (213) 486-0378	
Reference: Transmittal from the Board of Police Commissioners dated September 30, 2026; referred for report on September 30, 2026.			
Purpose of Contract: To provide body-worn video cameras, TASER 10 conducted electrical weapons, Fleet 3 digital in-car video, digital evidence management, and related public safety technology software and services for the LAPD.			
Type of Contract: (X) New contract ( ) Amendment, Contract No.		Contract Term Dates: Ten years from August 1, 2026 through July 31, 2036	
Contract Amount: $258,708,341.34 (Base $235,189,401.22 + Expansion Ceiling $23,518,940.12) Proposed amount $ 258,708,341.34 + Prior award(s) $ 0 = Total $ 258,708,341.34			
Source of funds: General Fund: LAPD Contractual Services Account No. 003040; Forfeited Assets Trust Fund			
Name of Contractor: Axon Enterprise, Inc., a Delaware corporation Address: 17800 North 85th Street, Scottsdale, Arizona 85255			

	Yes	No	N/A	The Contractor has complied with:	Yes	No	N/A
1. The Council has approved the purpose	X			8. Business Inclusion Program			X
2. Appropriated funds are available	X			9. Equal Benefits & First Source Hiring Ordinances	X		
3. Charter Section 1022 findings completed	X			10. Contractor Responsibility Ordinance	X		
4. Proposals have been requested			X	11. Disclosure Ordinances	X		
5. Risk Management review completed	X			12. Bidder Certification CEC Form 50	X		
6. Standard Provisions for City Contracts included	X			13. Prohibited Contributors (Bidders) CEC Form 55	X		
7. Workforce that resides in the City: 0%				14. California Iran Contracting Act of 2010	X		

RECOMMENDATION

That the Council, authorize the Chief of Police, or designee, to execute a Master Services Agreement between the City of Los Angeles (City), acting by and through the Los Angeles Police Department (LAPD), and Axon Enterprise, Inc. (Contractor) to provide body-worn cameras, TASER 10 conducted electrical weapons, Fleet 3 digital in-car video, digital evidence management, and related public safety technology software and services for the LAPD, for a total amount not to exceed $258,708,341.34, with a term of ten years from August 1, 2026 through July 31, 2036, subject to the approval of the City Attorney as to form.

SUMMARY

At its meeting on September 22, 2026, the Board of Police Commissioners (Board) approved an LAPD report recommending execution of a Master Services Agreement with the Contractor to continue providing the Department's body-worn camera (BWC) program, TASER 10 conducted electrical weapons (CEW), Fleet 3 digital in-car video system, and related public safety technology services. The term of the agreement is ten years from August 1, 2026 through July 31, 2036, with total compensation not to exceed $258,708,341.34. This amount includes base contract compensation of $235,189,401.22, including estimated taxes, and a ten-percent expansion ceiling of $23,518,940.12 for procuring additional units at established contract pricing.

LMP	Analyst	04270050	City Administrative Officer

BACKGROUND

The LAPD currently utilizes the Contractor's integrated platform to support its BWC program, Fleet 3 digital in-car video system (DICVS), TASER CEWs, and the Axon Evidence (Evidence.com) cloud-based digital evidence management system. The Department originally contracted with the Contractor in 2016 for BWCs, conducted electrical weapons, and digital evidence storage, and added the Fleet 3 in-car video system in 2022. Fleet 3 is an integrated DICVS solution that is part of the Contractor's larger portfolio that integrates the BWC and evidence management application, incorporating all files into one repository for efficient searching and sharing. These technologies run on a single, secure cloud platform that enables officers, investigators, prosecutors, and the courts to capture, store, and share video and other digital evidence. The platform now holds more than 14 petabytes of evidence, and the City's investment includes hardwired docking infrastructure at approximately 40 Department facilities and in-car video systems installed in approximately 1,600 vehicles.

The proposed agreement renews and consolidates the Department's existing agreements with the Contractor, Contract No. C-127706 (June 24, 2016 through July 31, 2026 per C.F. No. 15-1471), and Contract No. C-140744 (July 1, 2022 through June 30, 2027 per C.F. No. 22-0721). Contract No. C-140744 will formally terminate on August 1, 2026, upon the execution of this new agreement. Under the new contract, the Contractor will provide TASER 10 conducted electrical weapons (replacing the TASER 7) with certification and virtual reality training; Axon Body 4 cameras with TASER Activation Profile auto-activation and scheduled refreshes; Axon Fleet 3 in-car video systems for approximately 1,600 vehicles, including a hardware refresh; Evidence.com with unlimited first-party device storage and 100 gigabytes per user of third-party video storage; Command Staff Pro licenses; the Axon Fusus Pro Plus Real Time Crime Center platform; Prepared AI-assisted 911 call-taking and dispatch; Draft One AI-assisted report writing; Auto-Tagging and unlimited Auto-Transcribe; Axon Respond + live-streaming; and an onsite Technical Account Manager, as detailed in Attachment B - Statement of Work.

Agreement Compensation

A payment summary per year of the base compensation is provided in the table below.

Yearly Payment	Period Covered	Amount	Tax	Total Amount
July 2026	August 1, 2026 through July 31, 2027	$ 16,411,689.04	$ 601,310.88	$ 17,012,999.92
July 2027	August 1, 2027 through July 31, 2028	$ 19,060,092.25	$ 509,907.66	$ 19,569,999.91
July 2028	August 1, 2028 through July 31, 2029	$ 21,309,623.79	$ 590,503.21	$ 21,900,127.00
July 2029	August 1, 2029 through July 31, 2030	$ 22,116,189.91	$ 617,211.97	$ 22,733,401.88
July 2030	August 1, 2030 through July 31, 2031	$ 22,924,073.07	$ 643,870.86	$ 23,567,943.93
July 2031	August 1, 2031 through July 31, 2032	$ 23,733,312.82	$ 670,478.38	$ 24,403,791.20
July 2032	August 1, 2032 through July 31, 2033	$ 24,543,949.88	$ 697,033.00	$ 25,240,982.88
July 2033	August 1, 2033 through July 31, 2034	$ 25,356,026.14	$ 723,533.12	$ 26,079,559.26
July 2034	August 1, 2034 through July 31, 2035	$ 26,169,584.70	$ 749,977.10	$ 26,919,561.80
July 2035	August 1, 2035 through July 31, 2036	$ 26,984,670.19	$ 776,363.25	$ 27,761,033.44
	Total	**$ 228,609,211.79**	**$ 6,580,189.43**	**$ 235,189,401.22**

Combining the base contract amount of $235,189,401.22 (as shown above) with the 10-percent expansion ceiling of $23,518,940.12, brings the total not-to-exceed value of the 10-year agreement to $258,708,341.34. This ceiling functions as a spending limit rather than committed spending, allowing the Department to purchase additional equipment, such as body-worn cameras and TASER devices, at locked-in contract prices to support future workforce growth without requiring a formal contract amendment. Every expansion purchase requires a written order and must stay within the cumulative limit, and any new equipment for Council-authorized sworn personnel increases would still require a separate budget request in that fiscal year.

Included in the agreement, Attachment B (Statement of Work) provides a structured summary of deliverables grouped by category (program, hardware, software, services, and warranties). This section outlines annual payment details, item descriptions, delivery schedules, quantities, and item-level pricing. The City will not be charged data egress or retrieval fees. The agreement does not renew automatically, price escalation is capped at the lesser of three percent per year or the change in the Consumer Price Index, and the Contractor warrants pricing equal to or better than that offered to law enforcement agencies with more than 1,000 sworn officers. In addition, the City may terminate for convenience on 30 days' notice and may unilaterally reduce quantities or eliminate line items for performance or fiscal reasons without discount recapture.

Agreement Data and Technology Security Provisions

The agreement includes several safeguards to provide a level of protection for the City. The Contractor may not activate or materially change any technology feature without the City's advance written approval, and the City may disable any such feature at any time. The City retains ownership of all City data, and the Contractor may not sell, share, or use City data to train artificial intelligence models. Reports written with artificial intelligence (AI) assistance must disclose that use and preserve a complete record of how they were created, consistent with California Penal Code Section 13663. The Contractor is also required to comply with the FBI's Criminal Justice Information Services (CJIS) Security Policy, incorporated as Attachment C. Additional detail of the data security and AI provisions incorporated into the agreement is provided below.

Data Ownership & Prohibitions on AI Model Training

- **Sole City Ownership:** The City retains sole and exclusive ownership of all footage, recordings, metadata, transformed data, inputs/prompts, and AI-generated outputs (collectively, "City Data").
- **Strict Ban on Commercial AI Training:** Axon and its subcontractors are strictly prohibited from using, extracting, de-identifying, aggregating, sharing, or disclosing City Data (or any derivative thereof) to train, fine-tune, or refine any AI models, algorithms, or general-purpose products.
- **Opt-Out of Vendor Improvement Programs:** The City explicitly opts out of and does not consent to any tier or form of Axon's Customer Experience Improvement Program (ACEIP).
- **No Third-Party Data Sharing:** Axon may not sell, lease, or share City Data with any third parties.

AI-Assisted Report Writing & Feature Controls

- **California Penal Code § 13663 Compliance (Draft One):** For any AI feature used to draft official narrative reports (e.g., Draft One), Axon must provide built-in tools to satisfy state law:
    - **Disclosures:** Automatic, prominent labels stating: *"This report was written either fully or in part using artificial intelligence"* and identifying the specific AI tool on every page or body narrative.
    - **Officer Sign-off:** Signatures verifying the officer reviewed and confirmed the truth and correctness of the report.
    - **Draft Retention:** Retention of the raw, unedited AI-generated first draft separate from the official report for as long as the official report is retained.
    - **Immutable Audit Trail:** An unalterable log tracking who generated the draft, any changes made, and the specific audio/video files used.
- **City Feature Activation Control:** Axon cannot deploy or activate any new biometric, facial recognition, automated license plate recognition (ALPR), audio analysis, transcription, or predictive policing AI features without prior advance written approval from the City. The City retains the unilateral right to disable any AI feature at any time.

Data Storage, Residency, and Hosting

- **Government Cloud Standards:** All City Data must reside in an FBI Criminal Justice Information System (CJIS)-compliant Microsoft Azure Government Cloud or Amazon Web Services Government Cloud environment within the continental United States.
- **Geographic Access Restrictions:** Axon is barred from accessing—or permitting third parties to access—systems housing City Data from outside the U.S. Limited read-only technical support from foreign locations requires prior written approval from the City for designated individual personnel.
- **Compliance Baselines:** Axon must maintain CJIS Security Policy compliance and Federal Risk and Authorization Management Program (FedRAMP) Moderate baseline authorization for Axon Cloud Services, using commercially reasonable efforts to maintain FedRAMP High.

Technical Security Controls & Encryption

- **Encryption Standards:** Data must be encrypted both in transit and at rest. Passwords must use FIPS 140-2 (or successor) validated solutions.
- **Access Protocols:** Requires role-based access control (RBAC), least-privilege principles, multi-factor authentication (MFA), and account locking after a maximum of 10 consecutive failed authentication attempts.

- **Audits and Testing:** Axon must conduct annual vulnerability scans, penetration tests, and risk assessments at its own expense and share results upon request. The City retains the right to audit Axon's data security and privacy program annually or following a security incident.

Incident Response & Data Breach Requirements

- **Immediate Notification:** Axon must notify the City in writing and telephonically as soon as feasible, but **no later than 24 hours**, upon discovery or reasonable belief of any unauthorized access, breach, or cyber incident involving City Data.

- **Vendor-Borne Costs:** Axon is financially responsible for breach remediation, forensic investigation, credit monitoring/identity theft protection for affected parties, and public notice.

- **Indemnification:** Axon fully indemnifies and holds harmless the City against third-party claims arising from a data breach or security incident.

Data Migration, API Rights, and Post-Termination Access

- **No Egress or Retrieval Fees:** The City cannot be charged any fee to access, retrieve, migrate, export, or remove its data using an Application Programming Interface (API) during or after the agreement term.

- **Open Formats:** API exports must deliver data and metadata in open, non-proprietary formats (JSON, CSV, PDF, XML).

- **Post-Termination Retention:** Axon must preserve the City's access to retrieve data free of charge for **at least 24 months** following contract termination or expiration. Secure deletion/destruction of data must be certified in writing within 30 days of the City's explicit instruction.

Contract Compliance

Pursuant to Charter Section 1022, the City lacks sufficient staff with the specialized expertise required to perform these services, making a contractual agreement more feasible and in the Department's best interest. Per review and approval by the City Attorney, and in accordance with Charter Section 372, competitive bidding is neither practicable nor compatible with the City's interests. Furthermore, these services are for the performance of professional, scientific, expert, and technical services for which the contracting authority finds that competitive bidding is not practicable or advantageous, as stated in Charter Section 371(e)(2), and would be considered as "sole-source". A sole-source environment exists since the Contractor is the sole manufacturer of the TASER conducted electrical weapon, and its proprietary hardware and cloud platform are currently integrated with existing City investments – specifically, over 14 petabytes of stored evidence, hardwired docking infrastructure across approximately 40 Department facilities, and in-car video systems installed in approximately 1,600 Department vehicles.

In accordance with Los Angeles Administrative Code Section 10.5(a), Council approval of the proposed agreement is required, since the proposed contract term exceeds three years.

FISCAL IMPACT STATEMENT

Approval of the recommendation stated in this report will authorize the Los Angeles Police Department to enter into an agreement with Axon Enterprise, Inc. to provide body-worn cameras, TASER 10 conducted electrical weapons, Fleet 3 digital in-car video, digital evidence management, and related public safety technology services for a maximum allowable compensation of $258,708,341.34 over a ten-year term. Annual base contract payments will increase from approximately $17.0 million in Year 1 to approximately $27.8 million in Year 10. Funding for Fiscal Year 2026-27 costs is provided within the 2026-27 Adopted Budget, from a combination of the General Fund and the Forfeited Assets Trust Fund. Since the payment schedule defers a portion of early-year costs and includes certain software and services provided at no cost in Year 1, future budget cycles will require ongoing increased General Fund or eligible special fund appropriations.

FINANCIAL POLICIES STATEMENT

The recommendation in this report complies with the City's Financial Policies in that current and ongoing contract expenditures will be subject to the availability of funds in accordance with the Standard Provisions for City Contracts.

MWS:EFR:LMP:04270050

Attachment

Attachment

LOS ANGELES POLICE COMMISSION

BOARD OF
POLICE COMMISSIONERS

RASHA GERGES SHIELDS
PRESIDENT

DR. DANIEL K. TABOR
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MATTHEW J. BARRAGAN
INSPECTOR GENERAL

EXECUTIVE OFFICE
POLICE ADMINISTRATION BUILDING
100 WEST FIRST STREET, SUITE 134
LOS ANGELES, CA 90012-4112

(213) 236-1400 PHONE
(213) 236-1410 FAX
(213) 236-1440 TDD

September 30, 2026

BPC #26-284

The Honorable Karen Bass
Mayor, City of Los Angeles
City Hall, Room 303
Los Angeles, CA 90012

Dear Honorable Mayor Bass:

RE: REQUEST FOR APPROVAL OF THE RENEWAL OF THE MASTER SERVICE AGREEMENT BETWEEN THE CITY OF LOS ANGELES AND AXON ENTERPRISE, INC. FOR BODY-WORN CAMERAS, TASER 10, FLEET IN-CAR VIDEO, AND RELATED PUBLIC SAFETY TECHNOLOGY SERVICES

At the regular meeting of the Board of Police Commissioners held on Tuesday, September 22, 2026, the Board APPROVED the Department's report regarding the above-referenced matter.

Accordingly, this report is respectfully submitted for your consideration and approval.

Respectfully,

BOARD OF POLICE COMMISSIONERS

REBECCA MUNOZ
Commission Executive Assistant

Attachment

c: Chief of Police

DS 9/16/26
26-284

INTRADEPARTMENTAL CORRESPONDENCE

September 15, 2026
1.17

TO: The Honorable Board of Police Commissioners

FROM: Chief of Police

SUBJECT: REQUEST FOR APPROVAL OF THE RENEWAL OF THE MASTER SERVICE AGREEMENT BETWEEN THE CITY OF LOS ANGELES AND AXON ENTERPRISE, INC. FOR BODY-WORN CAMERAS, TASER 10, FLEET IN-CAR VIDEO, AND RELATED PUBLIC SAFETY TECHNOLOGY SERVICES

RECOMMENDED ACTIONS

1. That the Board of Police Commissioners (Board) REVIEW and APPROVE the attached Agreement renewing the Master Service Agreement between the City of Los Angeles (City) and Axon Enterprise, Inc. (Contractor).

2. That the Board TRANSMIT the Agreement to the Mayor's Office for review and approval.

3. That the Board AUTHORIZE the Chief of Police to execute the Agreement upon Mayoral approval.

DISCUSSION

This Agreement authorizes Axon Enterprise, Inc. (Axon) to continue providing the Department's body-worn camera (BWC) program, TASER 10 less-lethal control device expansion, and Fleet 3 in-car video system installed in patrol vehicles. These technologies operate on a single, secure cloud platform that allows officers, investigators, and the courts to capture, store, and share video and other evidence efficiently and securely. The renewal also includes related software and support services, such as a real-time camera network platform that connects Department and partner camera feeds, previously approved license plate readers, and 911 dispatch information for investigators and dispatchers; AI-assisted tools that support 911 call-taking, dispatch, and report writing; extended equipment warranties; and ongoing technical support. All products and services are itemized in the attached vendor quote and Agreement.

The Department first contracted with Axon in 2016 for body-worn cameras and secure digital evidence storage, and added the Fleet 3 in-car video system in 2022. Since then, the volume of recorded video and other digital evidence has grown to more than fourteen petabytes. This renewal consolidates that existing technology, together with select additional tools, under a single ten-year agreement so the Department can continue operating its integrated recording and evidence-management systems without disruption to ongoing investigations, prosecutions, or court proceedings.

The Agreement includes several protections for the City and the public. Axon may not activate or materially change any technology features without the City's advance written approval, and the City may disable any such feature at any time. Axon may not sell, share, or use City data to train artificial-intelligence models, and any report written with AI assistance must disclose that use and preserve a complete record of how it was created, consistent with California Penal Code Section 13663.

The term of this Agreement is ten years, from August 2026 through July 2036, with a total estimated contractual obligation of $235,189,401.22. Deputy City Attorney Sam Petty of the Office of the City Attorney has approved the Agreement as to form.

Should you have any questions concerning this Agreement, please contact Commander Randy Goddard, Assistant Commanding Officer, Information Technology Bureau, at (213) 486-0370.

Respectfully,

FOR:

JIM McDONNELL
Chief of Police

Attachment

BOARD OF POLICE COMMISSIONERS
Approved Sept 22, 2026
Secretary Rebeca Munoz

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AGREEMENT NUMBER _____

BETWEEN THE CITY OF LOS ANGELES AND AXON ENTERPRISE, INC.

THIS AGREEMENT is made and entered into as of [_____], 2026 (the "Effective Date"), by and between the City of Los Angeles, California, a municipal corporation (hereinafter referred to as the "City"), acting by and through the Los Angeles Police Department (hereinafter referred to as the "LAPD" or the "Department"), and Axon Enterprise, Inc., a Delaware Corporation (hereinafter referred to as the "Contractor"). (each a "Party" and collectively, the "Parties").

RECITALS

WHEREAS, the LAPD requires an integrated public safety technology platform encompassing digital in-car video, body-worn video, conducted energy weapons, digital evidence management, and associated software services, to replace and consolidate legacy systems, several of which have reached or exceeded their End-of-Life; and

WHEREAS, on June 24, 2016, and July 1, 2022, respectively, the City and Contractor entered into Agreement Numbers C-127706 and C-140744, whereby Contractor provided to City, and City paid Contractor for, certain services and equipment, including body-worn cameras, conducted electrical weapons, in-car video systems, and cloud-based digital evidence storage through Evidence.com; and

WHEREAS, the increasing volume of recorded evidence, currently exceeding fourteen (14) petabytes of stored data, has made on-premise and metered storage models unsustainable, and the Department requires unlimited storage in a secure Criminal Justice Information Services (CJIS)-compliant government cloud location; and

WHEREAS, the Contractor's integrated ecosystem permits synchronization of body-worn video, in-car video, conducted energy weapon activation, real-time operations, and evidence management within a single repository, reducing the operational burden of operating disparate systems and improving officer safety, workload management, and policy compliance; and

WHEREAS, the LAPD has determined, and the City's budget authorities have been advised, that the Contractor's proprietary integration of hardware and cloud services, the volume of evidence already resident on the Contractor's platform, the hardwired docking infrastructure at approximately forty (40) Department facilities, and the integration with approximately one thousand six hundred (1,600) Department vehicles, together constitute a sole source condition for which it is not reasonably practicable or compatible with the City's interest to obtain additional competitive proposals; and

WHEREAS, the services to be provided herein are of a professional, expert, technical, or occasional nature; and

WHEREAS, the parties hereto wish to enter into an Agreement pursuant to which the Contractor will perform the work and furnish the deliverables as described herein for consideration and upon the terms and conditions as hereinafter provided.

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NOW, THEREFORE, in consideration of the above promises and of the terms, covenants and considerations set forth herein, the parties do agree as follows:

SECTION 1.0
PARTIES TO THE AGREEMENT AND REPRESENTATIVES

1.1 **Parties to Agreement**

The parties to this Agreement are:

A. City – The City of Los Angeles, a municipal corporation, acting by and through the LAPD, having its principal office at 100 West First Street, Los Angeles, California, 90012.

B. Contractor – Axon Enterprise, Inc., a Delaware corporation, having its principal office at 17800 North 85th Street, Scottsdale, Arizona 85255.

1.2 **Representatives of the Parties**

A. The representatives of the parties who are authorized to administer this Agreement and to whom formal notices, demands and communications will be given are as follows:

1) The City's representative is, unless otherwise stated in the Agreement: Chief of Police, Los Angeles Police Department, 100 West First Street, Tenth Floor, Los Angeles, California 90012, with copies to the Commanding Officer, Information Technology Bureau, at the same address, Suite 842.

2) The Contractor's representative is, unless otherwise stated in the Agreement: Axon Enterprise, Inc., Attn: Legal, 17800 N 85th Street, Scottsdale, AZ 85255, legal@axon.com; and Attn: Contracts, contracts@axon.com.

B. Formal notices, demands and communications to be given hereunder by either party must be made in writing and may be effected by electronic mail (e-mail), personal delivery or by registered or certified mail, postage prepaid, return receipt requested, and will be deemed communicated as of the date of mailing.

C. If the name of the person designated to receive the notices, demands or communications or the address of such person is changed, written notice will be given in accordance with this Section, within five (5) working days of said change.

SECTION 2.0
TERM OF THE AGREEMENT

2.1 The term of this Agreement will commence upon execution by all parties and will terminate ten (10) years thereafter, unless otherwise terminated pursuant to PSC-8 (Termination) of the Standard Provisions for City Contracts (Rev. 5/26 [v.1]) attached hereto as Attachment A, as modified by Sections 2.2 and 22.1 below.

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2.2 **Termination for Convenience**. City may terminate this Contract for City's convenience at any time by providing Contractor thirty (30) days prior written notice in Writing, which shall include the effective date of termination. Upon delivery of the notice of termination, Contractor shall immediately take action not to incur any additional obligations, costs or expenses, except as may be necessary to terminate its activities. City shall pay Contractor its reasonable and allowable costs through the effective date of termination and those reasonable and necessary costs incurred by Contractor to effect the termination, provided that such amounts are approved, in Writing, by City in advance of the work being performed. Thereafter, Contractor shall have no further claims against City under this Contract. All finished and unfinished documents and materials procured for or produced under this Contract, including all intellectual property rights City is entitled to, shall become City property upon the date of the termination. Contractor agrees to execute any documents necessary for City to perfect, memorialize, or record City's ownership of rights provided herein.

2.3 Performance will not begin until the Contractor has obtained approval of insurance and has an approved Agreement with the City as required herein. Notwithstanding any provision of Attachment E (Axon Master Services and Purchasing Agreement) to the contrary, this Agreement shall not automatically renew. Any extension or renewal of the term shall require a written amendment executed by both parties in accordance with Section 21.1.

2.4 Pricing during the term is fixed in accordance with Section 7.1 and Attachment B, Statement of Work. Notwithstanding any provision of Attachment E to the contrary, any price escalation shall not exceed the lesser of three percent (3%) per annum or the percentage change in the U.S. Bureau of Labor Statistics Consumer Price Index for All Urban Consumers (CPI-U, All Items, U.S. City Average), measured on a rolling basis from the Effective Date, and shall apply only as expressly set forth in Attachment B, Statement of Work. No price increase exceeding this cap shall be invoiced to or payable by the City without a written amendment signed by an authorized City representative.

2.5 **Ratification.** To the extent that Contractor performed services between August 1, 2026 and the Effective Date in accordance with the terms and conditions of this Agreement, including the indemnification and insurance provisions hereof (which shall be deemed to have been in effect during that period), those services are hereby ratified. This Section does not ratify services performed outside the scope of this Agreement or before August 1, 2026.

SECTION 3.0
PERSONNEL AND SUBCONTRACTORS

3.1 **Project Manager.** Contractor shall assign a project manager with full authority to administer the Agreement for Contractor and with relevant experience in implementing the Statement of Work to be performed.

3.2 **Subcontractors.**

A. With prior written approval of Department, Contractor may enter into subcontracts with other vendors for the performance of portions of this Agreement. Contractor shall at all

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times be responsible for the acts and errors or omissions of its subcontractors in the performance of this Agreement. For purposes of this Agreement, "subcontractor" includes any third party (including any cloud infrastructure provider, sub-processor, connectivity or carrier provider, installer, or affiliate) whose systems or personnel process, store, transmit, or have access to City Data, or who has access to LAPD facilities, vehicles, or networks. Nothing in this Agreement shall constitute any contractual relationship between any subcontractor and Department or any obligation on the part of Department to pay any subcontractor.

B. The provisions of this Agreement which by their nature are required to be imposed upon subcontractors shall apply to all subcontractors in the same manner as to Contractor, with the City as an intended third-party beneficiary of such flow-down obligations relating to data protection, confidentiality, and CJIS compliance.

3.3 **Background Checks and CJIS Personnel Screening.** The City may conduct background checks, at its expense, on Contractor personnel who will have access to City information and data. Contractor shall cooperate. The City may request changes to Contractor personnel in response to background-check information. This Section operates in coordination with the CJIS Security Addendum (Attachment C, FBI Criminal Justice Information Services Security Addendum); Contractor shall ensure that all personnel with access to Criminal Justice Information complete fingerprint-based national criminal-history record checks as required by the CJIS Security Policy, and the parties shall document, in an operational exhibit, the allocation of responsibility for initiating, paying for, and adjudicating such screening.

SECTION 4.0
STATEMENT OF WORK, PRODUCTS, AND DELIVERABLES

4.1 **Statement of Work to be Performed.**

A. During the term of this Agreement, Contractor shall provide the Services, implement the tasks, and provide the deliverables identified herein and in Attachment B, Statement of Work ("SOW"), including the products and services described in Section 4.2.

B. All work, tasks, and deliverables are subject to City approval in accordance with the SOW and Section 5. Failure to receive approval may result in the withholding of compensation for such Deliverable(s) pursuant to Section 7.

C. Contractor shall provide LAPD access to and use of Contractor's Axon Cloud Services (Evidence.com) for use with the products identified herein. Storage shall be unlimited for data originating from Axon devices and shall be hosted in a CJIS-compliant Microsoft Azure Government Cloud or Amazon Web Services Government Cloud environment located within the continental United States.

D. Notwithstanding any other provision, Contractor shall perform such other work and deliver such other items within the scope of services as are necessary to ensure that the deliverables meet the requirements of this Agreement and all Attachments.

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E. In the event that City requires Services in addition to those specified, Contractor agrees to provide such services in accordance with Section 21.1. Prior to performance of additional work, this Agreement will be amended to include the additional work and payment.

F. Contractor's performance must not interfere unnecessarily with the operation of LAPD or any other City Department. Contractor shall notify City immediately if delays, regardless of cause, begin to put the implementation schedule in jeopardy.

4.2 **Products and Services Purchased.** The integrated platform to be provided under this Agreement includes, without limitation, the following products and services, each as further detailed in Attachment B, Statement of Work:

A. TASER 10 Conducted Energy Weapons and associated certification and training programs (replacing TASER 7);

B. Axon Virtual Reality (VR) Training, including use-of-force scenario training;

C. Axon Body 4 body-worn cameras with TASER Activation Profile (TAP) auto-activation;

D. Axon Fleet 3 digital in-car video systems for approximately one thousand six hundred (1,600) vehicles;

E. Axon Evidence (Evidence.com) digital evidence management system with Unlimited first-party device storage and one hundred (100) GB per user of third-party video storage;

F. Command Staff Pro licenses;

G. Axon Fusus Pro Plus Real Time Crime Center (RTCC) platform, unifying ALPR, CCTV, drone, body-worn video, Fleet, CAD, and Prepared feeds;

H. Prepared AI 911 call-taking and dispatch services, including real-time transcription and multi-language translation;

I. Draft One AI report-writing services (subject to Sections 14.1 and 14.2 and California Penal Code Section 13663 (SB 524, eff. Jan. 1, 2026));

J. Auto-Tagging and Unlimited AutoTranscribe services; and

K. Axon Respond+ live-streaming; and

L. Such other products and features as are identified in Attachment B, Statement of Work.

4.3 **Time of Performance; Shipment Variance; TAP Refresh.**

A. **Time of Performance.** Contractor will be available to the LAPD during normal business hours (8:00 a.m. to 5:00 p.m., Monday through Friday, Pacific Time, excluding City holidays) upon at least twenty-four (24) hours' advance notice; outside normal business hours upon at least twenty-four (24) hours' advance notice; and for emergency calls on a twenty-four (24) hours per day, seven (7) days per week basis when requested with less than twenty-four (24) hours' notice.

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B. **Shipment Variance.** Estimated shipment dates are provided for planning purposes only and are not guarantees. Contractor shall use its best efforts to meet all estimated shipment dates and shall provide the City with written notice of any anticipated slippage of more than thirty (30) days. Material failure to meet estimated shipment dates, as determined by the City in good faith, shall entitle the City to an equitable adjustment in fees, schedule, or both, and shall preserve the City's rights under PSC-8(B) (Termination for Breach of Contract) of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]).

C. **TAP Refresh Prior to Renewal.** For Technology Assurance Plan (TAP) refresh rights under an expiring agreement, Contractor may, only upon prior written request and authorization from the designated City representative, ship refresh hardware under the existing contract while renewal or replacement agreements are in progress. Any such shipments will be deemed made under the terms of the existing contract and shall not be subject to retroactive re-characterization, fee adjustment, or pricing change upon execution of any successor contract, absent the City's prior written consent.

SECTION 5.0
ACCEPTANCE OF DELIVERABLES

5.1 **Acceptance and Approval.** Upon completion of all tasks, Services and Deliverables, all amounts withheld for System Deliverables shall be paid to Contractor within thirty (30) calendar days after City's written approval of Contractor's Notice of System Completion. The City's review shall include testing and accepting or rejecting the system and confirming that the system meets the requirements specified in Attachment B, Statement of Work. City shall either approve or reject Contractor's Notice of System Completion within fifteen (15) business days of submittal. Acceptance of any deliverable requires a written acknowledgment signed by the designated LAPD representative; no deliverable shall be deemed accepted by operation of time, inaction, or silence, and acceptance shall occur only upon the written signature of the designated LAPD representative. If City and Contractor cannot agree on resolution of issues, such differences shall be resolved in accordance with Section 20 (Disputes).

5.2 **City Use of Deliverables.** Subject to Section 5.1, if City determines that a Deliverable requires correction prior to Acceptance, City has the absolute right to use the Deliverable until such time as Contractor can remedy the identified deficiency.

5.3 **Survival.** The provisions of this Section 5 shall survive termination of this Agreement.

SECTION 6.0
ACCESS TO CITY FACILITIES AND RESOURCES

6.1 The City will provide the Contractor access to City facilities and personnel as necessary to perform the services under this Agreement.

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SECTION 7.0
COMPENSATION AND METHOD OF PAYMENT

7.1 **Compensation.**

A. For complete and satisfactory performance of the services and delivery of the deliverables of this Agreement, City shall pay Contractor an amount not to exceed $258,708,341.34, including state and local taxes, and potential Expansion Acquisitions (as set forth in Section 8 of this Agreement), over the ten-year term.

B. Contractor shall invoice City, and City shall pay Contractor, in accordance with Attachment B, Statement of Work.

C. Execution of this Agreement does not guarantee that any or all of these funds will be expended.

D. Notwithstanding any other provision, and in order for the City to comply with its governing legal requirements, the City shall have no obligation to make any payments unless the City shall have first made an appropriation of funds equal to or in excess of its obligation. Contractor shall have no obligation to provide services or incur expenses in excess of the appropriated amount until City appropriates additional funds. This provision implements and supplements PSC-33 of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]).

7.2 **Taxes.** Contractor shall collect and City shall pay to Contractor all applicable sales or use taxes with respect to City's use of the SaaS Services and/or Consulting Services provided by Contractor under this Contract, for which Contractor shall separately itemize such taxes on its invoice(s) to City, including applicable sales and use taxes for prewritten software under California Revenue and Taxation Code Section 6016.1. Notwithstanding the foregoing, the City shall asses and remit any assessable use tax to the relevant government authority with respect to any payment for SaaS Services under this Contract which caused the City to incur an amount in excess of $5 million, in the aggregate, for a calendar year, unless the City is otherwise waived from such a self assessment obligation pursuant to California Revenue and Taxation Code Section 6201.55. With respect to any sales or use tax collected by Contractor, upon request, Contractor shall provide substantiation to City confirming Contractor's reporting and remittance of such taxes to the appropriate government authority. Contractor shall indemnify, defend, and hold City harmless for any sales or use type taxes and any related penalties and interest arising from any failure of Contractor to (i) timely report and remit such taxes to the appropriate government authority, and (ii) separately itemize such taxes on its invoice(s). City shall not be liable for the payment of taxes imposed upon Contractor by a government authority, including any sales or use tax Contractor fails to collect from the City. With respect to any sales or use tax collected and remitted by Contractor under this Contract, City shall be entitled to either claim or entitled to any amount of any sales and use tax refunds (or any credits received in lieu thereof) that are actually received by Contractor or entitled to be received by the Contractor or any of its affiliates. With

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respect to any sales or use tax potentially overcollected and remitted by Contractor under this Contract, Contractor or its affiliates shall timely file claims for refund with the government authority and return any refunded sales or use tax to City.

7.3 **Method of Payment.** City shall pay Contractor after receipt and approval of Contractor's invoices, which shall conform to the City Controller's billing and invoicing requirements. Invoices shall be payable no later than thirty (30) days after City determination that the invoice is complete. Failure to adhere to City invoicing policies may result in nonpayment pursuant to Charter Section 262(a).

A. Invoices. The City shall pay the Contractor pursuant to the requirements of this Section 7.3 after receipt and approval of the Contractor's invoices by the City. To ensure that services provided under personal services contracts are measured against services as detailed in this Contract, the Controller of the City of Los Angeles has developed a policy requiring the following supporting documentation to be submitted with all invoices:

Billing and Invoicing Requirements

The contractor is required to submit invoices that conform to City standards and include, at a minimum, the following information:

1) Name and address of contractor
2) Division and Department name and address where services were provided
3) Date of invoice and period covered
4) Contract number or authority (purchase order) number
5) Description of completed task and amount due for task, including (if applicable):
   a. Name of personnel working on task
   b. Hours spent on task and timesheet supporting charges
   c. Rate per hour and total due
6) Certification by a duly authorized officer
7) Taxes (indicate taxable and non-taxable items on invoice), with separately itemized taxable transactions subject to sales and use tax
8) Discount and terms (if applicable), including separately stated amounts of total sales and use tax due
9) Remittance Address (if different from company address)

B. All invoices must be submitted on Contractor's letterhead, contain Contractor's official logo, or other unique and identifying information such as the name and address of the Contractor. Evidence that tasks have been completed, in the form of detailed description of tasks performed per hours billed, shall be attached to all invoices. Invoices shall be submitted as per Section 7.3 and shall be payable to the Contractor no later than 30 days after City determination that the invoice is complete. Invoices are considered complete when appropriate documentation or services provided are signed off as satisfactory by the Commanding Officer, Information Technology Bureau, which approval shall not be unreasonably withheld, and which approval shall be provided within a reasonable amount of time. Notwithstanding the foregoing, and subject to any rules or regulations necessitated by the Office of the Los Angeles City Controller or as otherwise required by law, there shall exist a rebuttable presumption that invoices are complete upon submission by Contractor. Should there be any reason for which the invoices should not be deemed complete upon delivery, and for which reason payment should not occur upon

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30 days of delivery of the invoices, City shall immediately notify Contractor, and the parties shall work together in good faith to immediately rectify any deficiencies. In no event shall City be responsible for any late fees, late charges, interest, or penalties.

C. Invoices and supporting documentation shall be prepared at the sole expense and responsibility of the Contractor. The City will not compensate the Contractor for costs incurred in invoice preparation. The City may request, in writing, changes to the content and format of the invoice and supporting documentation at any time. The City reserves the right to request additional supporting documentation to substantiate costs at any time.

D. Failure to adhere to these policies may result in nonpayment or non-approval of demands, pursuant to Charter Section 262(a), which requires the Controller to inspect the quality, quantity, and condition of services, labor, materials, supplies, or equipment received by any City office or department, and approve demands before they are drawn on the Treasury.

E. Invoices must be sent to:

Commanding Officer
Information Technology Bureau
Los Angeles Police Department
100 West 1st Street, Eighth Floor
Los Angeles, CA 90012

7.4 **No Egress or Data Retrieval Fees.** Notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement (including the Axon Cloud Services Terms of Use Appendix) to the contrary, the City shall not be charged any fee of any kind for the creation and use of an API that will allow the City to fully export, egress, retrieve, migrate, or remove its City Data at any time during the term or following expiration or termination for any cause (including the City's breach). If City requires Contractor's egress services to migrate its data, additional fees may apply. In addition, the Parties shall work together in good-faith to create an addendum to this Agreement that will address any free of charge egress services that Contractor will provide as well as interim storage.

7.5 **Reconciliation of Prior Agreements and Transfer Balance.** The transfer balance of negative -$924,955.11 identified in the Quote, and the termination of C-127706effective August 1, 2026, are subject to Contractor's delivery to the City, within thirty (30) days of the Effective Date, of: (1) a written reconciled statement of account identifying each terminated contract by both its Axon quote number and its LAPD contract number; (2) the derivation of the transfer balance, including all debits and credits; and (3) a certification that all data and data products under each terminated contract have been delivered to the City and eliminated from Contractor's systems consistent with Section 19. Any contingent pending billings or outstanding invoices referenced in the Quote as conditions to the credits remain subject to audit, verification, and proper appropriation by the City before payment.

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SECTION 8.0
AUTHORIZED SPENDING CEILING (EXPANSION ACQUISITIONS)

8.1 **Purpose.** The parties anticipate that the Department's personnel complement and operational requirements may expand during the Term, creating needs for additional hardware, software licenses, and associated services beyond the quantities specified in Attachment B, Statement of Work and the Quote. To avoid the delay and administrative burden of a separate amendment for acquisitions that fall within the scope of existing line items, the parties establish the pre-authorized spending ceiling set forth in this Section.

8.2 **Authorized Expansion Acquisitions.**

Additional quantities of the bundled SKUs identified in this Agreement ("Expansion Acquisitions") may be purchased at the unit price applicable to the Contract Year in which the additional quantities are ordered. For example, any additional Fleet 3 units purchased during Contract Year 2 shall be billed at the Fleet 3 unit price established for Contract Year 2. This pricing shall apply to additional quantities of up to the value of ten percent (10%) of the estimated total with tax, $235,189,401.22 as provided in Q-827740-46251AR (the "Base Contract Price").

8.3 **Expansion Ceiling.** The aggregate value of all Expansion Acquisitions shall not exceed ten percent (10%) of the Base Contract Price established at execution (the "Expansion Ceiling"). As provided in Section 8.2 above, the Base Contract Price is $235,189,401.22 and the Expansion Ceiling is therefore $23,518,940.12. The Expansion Ceiling applies on a cumulative basis across the entire Term. As a result the total not to exceed of the Agreement, inclusive of the expansion ceiling is $258,708,341.34.

8.4 **Scope Limitations.** Expansion Acquisitions are limited to the categories in Section 8.2.

8.5 **Pricing.** All Expansion Acquisitions shall be invoiced at the applicable pricing in Attachment B, Statement of Work, for the corresponding contract year, inclusive of any scheduled escalation under Section 2.4. No separate pricing negotiation is required for any Expansion Acquisition within the Expansion Ceiling.

8.6 **Ordering and Approval.** The City's Representative shall issue a written purchase order or task order for each Expansion Acquisition specifying category, quantity, delivery location, and pricing, and confirming that the cumulative value of all Expansion Acquisitions to date, including the pending order, does not exceed the Expansion Ceiling. Contractor shall not fulfill any order that would cause the cumulative total to exceed the Expansion Ceiling without prior amendment executed under Section 21.1 and subject to applicable City Council approval.

8.7 **Delivery and Implementation.** Contractor shall fulfill all Expansion Acquisitions using the same delivery timelines, installation standards, project-management resources, and training protocols applicable under Attachment B, Statement of Work, and shall assign a dedicated Project Manager for any Expansion Acquisition involving installation of ten (10) or more vehicles or one hundred (100) or more units of any equipment category.

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SECTION 9.0
CITY'S RIGHT TO REDUCE OR ELIMINATE LINE ITEMS

9.1 **Purpose.** The City retains the rights in this Section to reduce quantities or eliminate Line Items in order to (i) address the failure of a product, platform, feature, or service to meet the Department's operational, technical, or policy requirements, or (ii) achieve necessary reductions in annual expenditures in response to fiscal constraints, appropriation reductions, or City Council or Mayor's Office directives. These rights are in addition to, and do not limit, any other right of termination or modification available to the City under this Agreement or applicable law.

9.2 **Definitions.** "Line Item" means any discrete product, platform, feature, service, hardware category, software license tier, or subscription separately identified in Attachment B, Statement of Work, or the Quote. "Quantity Reduction" means a decrease in the number of seats, licenses, units, devices, or vehicles associated with a Line Item without full elimination. "Line Item Elimination" means complete removal of a Line Item such that no further deliverables, invoices, or obligations arise under it from the Modification Effective Date. "Performance-Based Reduction" and "Fiscal Reduction" have the meanings in Sections 9.4 and 9.5. "Modification Effective Date" means the date specified in the City's written notice on which a Quantity Reduction or Line Item Elimination takes effect.

9.3 **General Right.** Subject to the notice requirements and limitations of this Section, the City may, by written notice to Contractor, unilaterally reduce quantities or eliminate Line Items at any point during the Term, effective on the Modification Effective Date. Exercise of this right is not a breach, and Contractor shall have no claim for lost profits, anticipated revenue, or consequential damages arising from a Quantity Reduction or Line Item Elimination properly effected under this Section. Line Items and quantities not identified in the applicable notice are unaffected.

9.4 **Performance-Based Reductions and Eliminations.**

A. The City may effect a Performance-Based Reduction or Line Item Elimination when the City reasonably determines that a product, platform, feature, or service: (i) fails to perform materially in accordance with the specifications, functionality descriptions, or service-level commitments of this Agreement, including Attachment B, Statement of Work; (ii) does not meet the Department's operational, technical, interoperability, or policy requirements as determined by the Information Technology Bureau or other designated authority; (iii) is discontinued, deprecated, or no longer actively supported by Contractor during the Term; or (iv) has failed, after a cure period under subsection B, to remediate deficiencies identified by the City in writing.

B. Prior to a Performance-Based Reduction or Elimination under (i), (ii), or (iv), the City shall provide written notice identifying the Line Item, the deficiency, and a cure period of no less than thirty (30) calendar days (or, where the deficiency presents an immediate risk to officer safety, data integrity, or CJIS compliance, no less than ten (10) calendar days). If Contractor fails to cure to the City's reasonable satisfaction within the cure period, the City may proceed without further notice. No cure period is required for reductions or eliminations under (iii) (discontinued or deprecated products).

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C. Upon the Modification Effective Date, the total contract price and all future annual payment obligations shall be reduced by the pro-rated value of the eliminated or reduced Line Item from that date through the end of the then-current Term, and Contractor shall issue a credit memo or revised invoice within fifteen (15) business days. No early-termination fee, repricing adjustment, or discount recapture of any kind shall be assessed for a Performance-Based Reduction or Elimination.

9.5 **Fiscal Reductions and Eliminations.**

A. The City may effect a Fiscal Reduction or Line Item Elimination when the City determines that a reduction in annual expenditures is necessary due to: (i) a reduction in the Department's annual budget appropriation insufficient to fund all Line Items at then-current quantities; (ii) a Citywide fiscal emergency, budget shortfall, or expenditure freeze declared by the Mayor or City Council; or (iii) a reallocation of departmental resources to address competing operational priorities, as determined by the Chief of Police or the City Administrative Officer.

B. The City shall provide written notice no less than sixty (60) calendar days prior to the Modification Effective Date, except in a Citywide fiscal emergency declared by the Mayor or City Council, in which case notice shall be provided as soon as reasonably practicable and no later than thirty (30) calendar days prior. The notice shall specify the Line Item(s), revised quantities or complete elimination, and the Modification Effective Date.

C. Upon the Modification Effective Date, the total contract price and all future annual payment obligations shall be reduced by the pro-rated value of the eliminated or reduced quantities from that date through the end of the then-current Term, and Contractor shall issue a credit memo or revised invoice within fifteen (15) business days.

9.6 **No Discount Recapture.** Notwithstanding that the pricing in Attachment B, Statement of Work and the Quote reflects volume-based and bundled program discounts, and notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement (including Axon MSA Section 17.3) to the contrary, no discount recapture, minimum-commitment fee, restocking charge, or repricing adjustment of any kind shall be assessed by Contractor against the City as a result of any Quantity Reduction or Line Item Elimination under this Section, whether Performance-Based or Fiscal. Contractor's sole remedy is the cessation of future delivery obligations and corresponding invoicing for the reduced or eliminated Line Item. For the avoidance of doubt, no reduction or elimination arising from or coincident with a non-appropriation event shall trigger any recapture or charge, consistent with Section 7.1(D) and PSC-33.

9.7 **Limitations on City's Right.**

A. **Hardware Already Delivered.** Reductions or eliminations shall not apply retroactively to hardware shipped and accepted by the City before the Modification Effective Date; the City remains obligated to pay for such accepted deliveries.

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B. **Services Already Rendered.** The City remains obligated to pay for services fully performed and accepted before the Modification Effective Date.

C. **Minimum Program Integrity.** Notwithstanding any other provision of this Section, the City shall retain, at minimum, the body-worn-camera storage and Evidence.com license infrastructure necessary to fulfill the Department's CJIS data-retention requirements and any outstanding court orders or litigation-hold obligations, unless an alternative compliant storage solution has been separately procured by the City.

D. **City Council Authorization.** Any Quantity Reduction or Line Item Elimination that, individually or cumulatively within the same contract year, reduces the total annual contract value by more than twenty-five percent (25%) of that year's scheduled annual payment shall require prior City Council authorization consistent with Los Angeles Administrative Code Section 10.5 before the Modification Effective Date.

9.8 **Procedures.** All reductions and eliminations shall be initiated by written notice from the City's Representative (Section 1.2) identifying the Line Item(s), revised quantities or elimination, stated grounds (Performance-Based or Fiscal), and Modification Effective Date. Contractor shall acknowledge receipt within five (5) business days. If Contractor disputes the grounds for a Performance-Based Reduction or Elimination, it shall state its objection in writing within fifteen (15) business days and the parties shall meet and confer within ten (10) business days thereafter; any unresolved dispute proceeds under Section 20. Upon the Modification Effective Date, the parties shall execute a written amendment to Attachment B, Statement of Work, reflecting the revised Line Items, quantities, and total contract price; such amendment does not require separate City Council approval if within the threshold in Section 9.7(D), and is ministerial in nature. Upon a Line Item Elimination, Contractor shall provide reasonable transition assistance for up to ninety (90) calendar days following the Modification Effective Date, including data export, access-termination support, and documentation of system configurations, at no additional cost to the City.

9.9 **Interaction with Other Provisions.** This Section is read in conjunction with, and is not limited by, Section 21.1 (Amendments). A reduction or elimination reduces the base against which the Expansion Ceiling (Section 8.3) is calculated only if it results in a formal amendment reducing the total contract price; temporary fiscal holds or partial-year reductions do not affect the Expansion Ceiling. Nothing in this Section limits the City's right to terminate this Agreement in whole or in part under PSC-8 of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]); this Section governs partial reductions and eliminations of individual Line Items, while full termination remains governed by PSC-8.

SECTION 10.0
BEST TERMS / MOST FAVORED NATIONS

10.1 Contractor warrants that, for the term of the Contract, the prices and discounts set out in the Contract, shall be equal to or better than the best value, both separately and in combination, at which Contractor sells equivalent services, items of equipment, and materials to law enforcement customers with greater than 1,000 sworn officers. That price-plus-discount equivalence

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("Contractor's Best Value") is intended to be irrespective of whether or not those other sales have special purchase terms, conditions, rebates, or allowances. If Contractor's Best Value for equivalent services, items of equipment, and materials is better than the Contract pricing, then Contractor agrees to adjust the Contract pricing to match the Contractor's Best Value for all sales related to the Contractor made after the date when the Contractor's Best Value was first better than the Contract pricing. For clarification of intent, that date is intended to be the date when the difference first occurred, which might have been before the difference was first identified. If the difference occurred before it was identified, then Contractor agrees to charge less than the Contract pricing until the extended difference that would have been realized (i.e. if the Contractor's Best Value had been applied when it should have been) has been settled.

10.2 **Survival.** The representations and obligations of this Section shall survive expiration or termination of this Agreement for a period of three (3) years.

SECTION 11.0
QUOTE; BINDING OFFER; CONTROLLING QUOTE

11.1 **Binding Quote.** Notwithstanding any header, footer, watermark, "non-binding," "budgetary estimate," "rough order of magnitude," or similar disclaimer appearing on the face of the Quote or in any related document, the pricing, quantities, delivery schedule, service start and end dates, credits, transfer balances, and all other commercial terms set forth in the Quote are binding on Contractor for the full Term, subject only to the appropriation provisions (Section 7.1(D)) and the escalation provisions (Section 2.4). The Quote constitutes Contractor's binding offer to the City for the goods and services described therein.

11.2 **Controlling Quote.** The controlling quote is Quote No. Q-827740-46251AR as may be superseded by a later-issued binding quote mutually acknowledged by the parties in writing. In the event of any discrepancy between the quote number referenced in this Agreement and the quote number on the document attached as the Quote, the parties shall promptly execute a written acknowledgment identifying the controlling quote, which shall be deemed incorporated into this Agreement retroactive to the Effective Date.

SECTION 12.0
DATA OWNERSHIP, USE, AND GOVERNANCE

12.1 **Data Ownership and License.** As between the parties, City is the sole and exclusive owner of all data and information provided to Contractor by or on behalf of City, and all updates, modifications, derivatives, footage, recordings, and metadata generated by City personnel using the platform or products, including without limitation all Customer Content, Provided Data, Transformed Data, Usage and Operations Data, query logs, and any data or data products derived from any of the foregoing (collectively, "City Data"), and all intellectual property rights therein. City Data includes any data embodied in Work Product (as defined in Section 17 below) and any inputs used (prompts, logs, evaluation data), or outputs generated (data generated based on inputs), in connection with the City's use of any AI System under this Contract. To the extent any right, title, or interest in City Data vests in Contractor or any subcontractor by operation of law or

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otherwise, Contractor hereby assigns, and shall cause each subcontractor to assign, all such right, title, and interest to the City without further consideration. The storage, processing, transmission, or hosting of City Data on or within Contractor's infrastructure shall not create, transfer, or vest in Contractor any ownership interest, proprietary right, license, or other claim. The City's ownership of derived data and algorithmic outputs applies regardless of the computational complexity, degree of Contractor skill or proprietary methodology, or commercial value involved in their generation, and Contractor expressly waives any claim of data authorship, data copyright, or other ownership interest in such outputs based on the application of its technology to City Data. For the avoidance of doubt, "Agency Content," "Agency Data," and any similar term used in any Axon-form attachment means City Data as defined herein. City Data is Confidential Information. Contractor's rights in City Data are limited to a nonexclusive, nontransferable license to use City Data solely as necessary to perform this Agreement and solely in accordance with the City's written instructions; that license is limited to the Term and is revocable at-will by the City. Contractor shall not use City Data for any purpose other than rendering the services under this Agreement, nor sell, assign, lease, dispose of, or otherwise exploit City Data, nor possess or assert any lien, withholding right, or setoff against City Data. City may export City Data at any time and in any format at no charge. To the extent that Customer is the Controller of Personal Data, Axon is its Processor. To the extent that Customer is a Processor of Personal Data, Axon is its Subprocessor. Notwithstanding the foregoing, to the extent any usage data (including query logs and metadata) and/or operations data (including billing and support data) in connection with Customer's use of the Services (collectively "Non-Content Data") is considered Personal Data, Axon is an independent data Controller and shall Process such data in accordance with the Agreement and applicable Data Protection Laws to develop, improve, support, and operate its products and services. For the avoidance of doubt, Axon will not disclose any Non-Content Data that includes confidential information with a third party except (a) in accordance with the relevant confidentiality provisions in the Agreement, or (b) to the extent the Non-Content Data is, in accordance with Data Protection Laws, anonymized, de-identified, and/or aggregated such that it can no longer directly or indirectly identify Customer or any particular individual. City agrees to allow Contractor access to Non-Content Data from City to (a) perform troubleshooting, maintenance, or diagnostic screenings; (b) provide, improve, and support current and future Axon products and related services; and (c) enforce this Agreement or policies governing the use of Axon products. Non-Content Data is City Data but Non-Content Data does not include Customer Content.

12.2 **No Third-Party Sharing; No Secondary Use.** Notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement (including the Axon Customer Experience Improvement Program (ACEIP) Appendix) to the contrary, Contractor shall not use, extract, de-identify, aggregate, share, or disclose City Data, or any derivative thereof, for product development, algorithm or model training, platform improvement, benchmarking, or any other commercial or third-party purpose. The City does not consent to and is not enrolled in ACEIP Tier 1 or Tier 2 or Basic or Custom or any successor program, of any tier or in any form. Any future use of City Data for any purpose beyond storage, retrieval, and evidentiary management on

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the City's behalf shall require a separate written agreement executed by the City. For the avoidance of doubt, and notwithstanding PSC-22(J) and the definition of "De-Identified Data" in PSC-20 of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]), or any other provision permitting use of de-identified or aggregated data, the prohibitions in this Section 12.2 apply equally to any de-identified, aggregated, anonymized, or derivative form of City Data, and Contractor shall not de-identify City Data or use any de-identified or aggregated derivative of City Data to develop, improve, train, retrain, or fine-tune any product, service, model, or AI System (whether general-purpose, third-party, or City-specific) without a separate written agreement executed by the City; to the extent PSC-22(J) or PSC-20 would permit any such use, this Section 12.2 controls. Nothing in California Penal Code Section 13663(d)(2) (permitting vendor access for troubleshooting, bias mitigation, accuracy improvement, or system refinement) shall be construed to authorize any use, sharing, or disclosure of City Data beyond what this Section 12.2 permits; the City's contractual restrictions on use govern even where that statute would permit broader access. This provision reflects the parties' negotiated term that Contractor cannot share data with third parties.

12.3 **Compliance with Privacy Laws.** Contractor shall ensure that its performance complies with all applicable local, state, and federal privacy laws, including laws relating to consent to make visual and audio recordings, the California Consumer Privacy Act and California Privacy Rights Act (to the extent applicable to Contractor as a service provider or contractor), the California Electronic Communications Privacy Act (Penal Code Sections 1546–1546.5), and ALPR law (Civil Code Section 1798.90.5 et seq.). To the extent applicable, Contractor shall act as a "service provider" or "contractor" and shall not retain, use, or disclose City Data for any purpose other than performing the services, shall not sell or share City Data, and shall not combine it with other data except as permitted by law.

12.4 **Change in Service.** Contractor shall notify City of any changes, enhancements, or upgrades to Contractor's systems that could impact the security of the services or the integrity, residency, or handling of City Data, and Section 14.2 shall apply to any such change.

12.5 **API Access**. The API access provided under Section 7.4 and 19.1 shall deliver all LAPD Data, metadata, and derived data that is available in the partner API in open, non-proprietary, machine-readable formats (JSON, CSV, PDF and XML at minimum) without proprietary encoding, compression, or encryption, other than files that have been uploaded to LAPD's tenancy that are encrypted, that would prevent standard programmatic access; return complete records without truncation, redaction, or omission of any field accessible within Axon's own user interface that are accessible to LAPD interface or platform; use TLS 1.2 or higher, OAuth 2.0 or an equivalent industry-standard authentication protocol, credential rotation, and access logging; and include a test/sandbox environment upon request.

12.6 **API Rights**. LAPD's right to the API expressly includes, but is not limited to: (i) integration with City's Records Management System ("RMS"), Computer-Aided Dispatch ("CAD") system, case management platform, and any successor or replacement systems; (ii) integration with licensed third-party analytics, investigative, or operational platforms selected by City; (iii) integration with fusion centers authorized under applicable law; and (iv) development of LAPD's own custom applications, dashboards, or analytical tools using data retrieved via the API.

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12.7 **Warranty**. Axon warrants that the API will perform without material degradation in data completeness, accuracy, or functionality.

12.8 **Technical Support**. Supported with commercially reasonable technical assistance from Axon's technical personnel during LAPD's integration and ongoing operations. Axon shall cooperate in good faith with other parties' technical personnel to facilitate integration of LAPD Data into operational platforms, including without limitation: Records management systems; Computer-aided dispatch systems; Fusion centers; and Crime analysis or operations analysis platforms.

12.9 **LAPD Right to Share Data**. LAPD retains the unconditional right to share LAPD Data with other agencies, organizations, criminal justice entities, and authorized governmental or private bodies pursuant to applicable law, court order, inter-agency agreement, or LAPD policy.

12.10 **API Changes.** Maintained in a stable, backwards-compatible manner, with no less than sixty (60) days' advance written notice of any material changes to API structure, endpoints, authentication protocols, or data schemas, and with backward compatibility or a functionally equivalent replacement maintained throughout such notice period.

12.11 **Unreasonable Restrictions**. Axon shall not technically or contractually unreasonably restrict, throttle, or degrade LAPD's access to, or export or migration of, LAPD Data in response to LAPD's exercise of its portability rights, and shall not impose any fee for data access or export. Upon LAPD's written request, Axon shall provide written certification that no data categories accessible through Axon's platform are unavailable through the API.

12.12 **Restrictions on Third-Party Integrators**. Without limiting the foregoing, Axon shall not: (i) unreasonably reject a third-party integrator; (ii) impose additional fees or licensing costs on LAPD based on the number of integration partners or the volume of data shared; (iii) impose unreasonable technical restrictions (such as rate limits, throttling, or format limitations) that disproportionately affect LAPD's ability to integrate with third parties; or (iv) claim any right to unreasonably veto LAPD's selection of integration partners. A reasonable rationale for rejection would include security concerns or platform stability.

12.13 **Survival.** This Section 12 shall survive expiration or termination of this Agreement, and any subcontract shall incorporate it.

SECTION 13.0
DATA SECURITY, BREACH, AND CLOUD SERVICE CONTINUITY

13.1 **Data Protection.** Contractor shall use best efforts, but in no event less than information-security industry-standard protections, to prevent unauthorized access to, or use, disclosure, or exposure of, City Data, and shall safeguard the confidentiality, integrity, and availability of City Data. Contractor shall implement and maintain appropriate administrative, technical, and organizational security measures in accordance with recognized industry best practices and the standard of care imposed by state and federal law. Unless otherwise expressly agreed by City in writing, Contractor shall encrypt all City Data at rest and in transit and limit access to those individuals whose access is essential for performance.

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13.2 **Data Location and Authorization.** Storage of City Data shall be located within the continental United States of America in a CJIS-compliant Microsoft Azure Government Cloud or Amazon Web Services Government Cloud environment. Contractor shall not access, nor allow a third party to access, systems housing City Data from any location outside the continental United States, except that, only after obtaining prior written approval of City, Contractor may grant Authorized Persons located outside the continental United States remote read-only access solely as required to provide technical support. Contractor shall obtain the City's prior written approval for each Authorized Person.

13.3 **Sub-Processors and Connectivity Providers.** Contractor shall provide a current list of all sub-processors, cloud infrastructure providers, and connectivity or carrier providers that process, store, or transmit City Data as of the Effective Date. Contractor shall provide the City at least sixty (60) days' prior written notice of any material change in sub-processor, and the City may object in good faith and terminate the affected services for convenience without any termination charge or true-up. Contractor shall flow down to all sub-processors, and to any third party with access to City Data or to LAPD facilities, vehicles, or networks, the obligations of Sections 12 and 13, 17, and 18, and the CJIS Security Addendum, with the City as an intended third-party beneficiary. With respect to any LTE or wireless carrier used to provide service, Contractor shall use a carrier that (i) meets or exceeds FBI CJIS Security Policy requirements, (ii) provides coverage throughout LAPD's operational area of responsibility, and (iii) does not store, access, or transmit any City Data outside the United States; Contractor may propose a change of carrier only upon not less than ninety (90) days' prior written notice including documentation of the proposed carrier's coverage, pricing, and CJIS compliance, and any such change is subject to the City's prior written approval, which shall not be unreasonably withheld.

SUB-PROCESSORS	DATA CENTER LOCATION(S)
Amazon Web Services	United States
Google Cloud Platform	United States
Microsoft Azure	United States
Deepgram	United States
Telenyx	United States,

Twilio Inc.	United States
Google (Gemini)	United States
Bandwidth Inc.	United States
Vonage Business Limited	United States
DataDog, Inc.	United States
Rollbar, Inc.	United States
MixPanel, Inc.	United States

13.4 **FedRAMP and CJIS.** Contractor shall maintain CJIS compliance and shall maintain FedRAMP authorization for Axon Cloud Services at no less than the Moderate baseline, and shall use commercially reasonable efforts to maintain FedRAMP High authorization for any environment storing City Data. Contractor shall comply with the FBI CJIS Security Policy (Attachment C, FBI Criminal Justice Information Services Security Addendum) as amended from time to time.

13.5 **Data Breach.** Contractor shall notify City as soon as reasonably feasible, but in any event within twenty-four (24) hours, in writing and telephonically, of Contractor's discovery or reasonable belief of any unauthorized acquisition, access, use, disclosure, exfiltration, loss, theft, destruction, alteration, or compromise of City Data (a "Data Breach") or any cyber-security incident affecting City Data (a "Security Incident"). Contractor shall begin remediation immediately, provide daily updates, conduct an investigation, and share the report with City. At City's sole discretion, City and its agents may lead or participate in the investigation. Contractor is responsible for all costs associated with a Data Breach or Security Incident, including identity-theft protection, credit monitoring, and, where required by law or directed by City, individual notification (with City

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having final approval of content). Except where the liability is primarily attributable to the City's negligence, if City is subject to any third-party claims relating to any Data Breach or Security Incident, Contractor shall fully indemnify, defend, and hold harmless City, in addition to Contractor's other indemnification obligations and without regard to any limitation of liability.

13.6 **Security Controls; Audit; Vulnerability Management.** Contractor shall implement least-privilege, separation-of-duties, and role-based access controls; encrypt all passwords using FIPS 140-2 (or successor) validated solutions; revoke or modify access within twenty-four (24) hours of a City request; and disable accounts after at most ten (10) consecutive invalid authentication attempts. At least annually and at Contractor's expense, Contractor shall perform vulnerability tests, penetration tests, and risk assessments of all systems containing City Data and shall provide the results to City upon request. Upon at least thirty (30) days' notice and no more than once per calendar year (or more frequently following a Data Breach), City may audit Contractor's data-privacy and information-security program, or require completion of an audit questionnaire. Contractor shall maintain a written Information Security Policy and make it and related SOC audits available within three (3) business days of City's request.

13.7 **Limits on Suspension of Cloud Services.** Notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement (including the Axon Cloud Appendix) to the contrary, Contractor shall not suspend the City's access to or use of Axon Cloud Services except upon thirty (30) days' prior written notice to the designated City representative and a good-faith opportunity to cure, save for a genuine, imminent, and material security risk to the platform. In all events, and notwithstanding any suspension, Contractor shall preserve the City's read and export access to all City Data and shall not delete, modify, or transfer any City Data during or as a result of the suspension. Contractor shall be liable for damages caused by any improper suspension, and the City may terminate for convenience with full data-egress assistance at no cost if any suspension exceeds five (5) business days. The City retains its sole right under PSC-7 of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]), to suspend services.

13.8 **Survival.** This Section 13 shall survive expiration or termination of this Agreement, and any subcontract shall incorporate it.

SECTION 14.0
AI-ASSISTED OFFICIAL REPORTS AND FEATURE ACTIVATION CONTROL

14.1 **AI-Generated Official Reports (Penal Code § 13663).** With respect to Draft One and any other Service that uses artificial intelligence to generate, in whole or in part, the narrative of an official report (as those terms are used in California Penal Code Section 13663), Contractor shall provide functionality sufficient for the City to comply with Section 13663, including, at no additional charge: (i) automated, prominent identification on each page or within the body of the report of every specific AI program used, together with the statement "This report was written either fully or in part using artificial intelligence"; (ii) a means for the preparing officer or member to apply a physical or electronic signature verifying review and the truth and correctness of the report; (iii) retention of the AI-produced first draft, segregated from the official report and not constituting an officer's statement, for as long as the official report is retained; and (iv) an immutable audit trail,

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retained for as long as the official report is retained, identifying the person who used AI to create the report and the video and audio footage, if any, used to create it. Consistent with Section 13663(d), Contractor shall not share, sell, or otherwise use information provided by the City and processed by AI except for the City's purposes or pursuant to a court order; any access permitted under Section 13663(d)(2) for troubleshooting, bias mitigation, accuracy improvement, or system refinement shall be limited to the City's own data and the City's own instance, shall involve no sharing with or disclosure to any third party, and remains subject to the use restrictions of Section 12.2, which control over Section 13663(d)(2) to the extent the statute would otherwise permit broader use.

14.2 **Feature Activation Control.** Notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement permitting Contractor to make design changes or deploy new features without notice, Contractor shall not activate, deploy, or materially modify any biometric, facial-recognition, automated license plate recognition (ALPR), predictive-policing, audio-analysis, transcription, or artificial-intelligence feature affecting City Data, evidentiary integrity, data-handling practices, data residency, or security posture without the prior written approval of the City. The City may disable any such feature at any time. Before activation of any ALPR feature, Contractor shall provide certification of compliance with California Civil Code Section 1798.90.5 et seq.

SECTION 15.0
REPRESENTATIONS, WARRANTIES, AND EVIDENTIARY INTEGRITY

15.1 **General.** The warranties in this Section are nonexclusive and cumulative of any other representations and warranties from Contractor in this Agreement or otherwise available to City under law. Notwithstanding any "AS IS" or warranty-disclaimer provision in Attachment E, Axon Master Services and Purchasing Agreement (including Axon MSA Section 7.1 and 7.5.1), the warranties of this Section 15 shall govern and prevail with respect to all hardware, software, and Axon Cloud Services provided hereunder.

15.2 **Warranties of Function.** Contractor represents and warrants that for the longer of (a) one year following final acceptance of any deliverable or (b) the applicable subscription term, each deliverable will perform materially as described in the technical specifications, and that no deliverable, when installed, will impair or degrade the performance of any existing system through Final System Acceptance.

15.3 **Warranty of Authority.** Contractor represents and warrants that it has full right and authority to enter into and perform this Agreement and that no pending or threatened claim or litigation known to it would have a material adverse impact on its ability to perform.

15.4 **Deliverables.** Contractor represents and warrants that all deliverables shall, at the time of delivery and acceptance, conform to the applicable specifications; be free from any error, malfunction, or defect; be fit for the particular purpose for which the Deliverable is developed and of which City advises Contractor; and, if intended as components of an associated system, comply with the warranties and requirements of this Agreement when integrated or used with the System.

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15.5 **Pass-Through Warranties.** If Contractor provides any deliverables covered by a third-party manufacturer's warranty or indemnity, Contractor shall (i) provide City a copy of each such warranty or indemnity and (ii) to the extent permitted, assign to City or cause the manufacturer to grant to City all such warranties and indemnities. This obligation applies to all third-party software identified in Section 17, including without limitation Cradlepoint and Skyhook.

15.6 **Compliance with Law.** Contractor represents and warrants that the services provided will comply with all applicable federal, state, and local laws.

15.7 **Software.** Contractor represents and warrants that any software licensed or developed hereunder contains no viruses, disabling code, time bomb, drop-dead device, worm, Trojan horse, or trap door, and that Contractor has used its best efforts to scan for viruses and that no malicious system or work product will be supplied under this Agreement. This warranty applies without regard to whether any such code was intentionally inserted and is not qualified by Contractor's knowledge; to the extent PSC-26 of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]), (or any other provision) is narrower, including any limitation to code "intentionally inserted by CONTRACTOR" or any knowledge qualifier, this Section 15.7 controls.

15.8 **System Security.** Contractor represents and warrants that it will employ industry-standard or better protections to prevent unauthorized disclosure or exposure of sensitive or confidential information.

15.9 **Evidentiary Integrity.** Contractor represents and warrants that the digital evidence management system shall maintain the integrity, authenticity, and admissibility of recorded evidence consistent with California Evidence Code Sections 1552 and 1553 and recognized digital-evidence standards (including ISO/IEC 27037 or NIST SP 800-86). Contractor shall, at no additional charge: (i) generate and provide hash values at ingestion and on demand; (ii) maintain immutable, tamper-evident audit logs of all access, edit, redaction, and deletion events, recording user, timestamp, and reason, and produce such logs in a format suitable for use in court; and (iii) make personnel available to authenticate evidence in legal proceedings, with the City responsible for reasonable, pre-agreed expert-witness fees.

SECTION 16.0
INDEMNIFICATION, LIMITATION OF LIABILITY, AND INSURANCE

16.1 **Indemnification.** Except for the active negligence or willful misconduct of City, or any of its boards, officers, agents, employees, assigns and successors in interest, Contractor shall defend, indemnify and hold harmless City and any of its boards, officers, agents, employees, assigns, and successors in interest from and against all third party lawsuits and causes of action, claims, losses, demands, deficiencies, judgments, settlements, costs, and expenses of any kind, including, but not limited to, reasonable attorney's fees (both in house and outside counsel), costs of experts and consultants, damages or liability of any nature whatsoever whether foreseeable or unforeseeable (including, but not limited to, as related to death, personal injury, property damage, or economic loss), relating to or, arising in any manner by reason of the acts, errors, omissions or willful misconduct by Contractor, Subcontractors, or their boards, officers, agents, employees, assigns, and successors in interest.

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16.2 **Limitation of Liability.** Notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement (including Axon MSA Sections 7.5.1 and 7.5.2) to the contrary, Contractor's liability to the City under this Agreement is not limited, and no provision of any attachment shall cap, limit, or exclude Contractor's liability. Without limiting the foregoing, no limitation, cap, or exclusion of liability or of consequential, indirect, special, incidental, or punitive damages shall apply to: (a) Contractor's indemnification obligations under this Agreement or the Standard Provisions (including PSC-17, PSC-18, and PSC-22); (b) breach of confidentiality obligations under Section 18; (c) breach of the data-protection, data-governance, or data-breach obligations under Sections 12 and 13; (d) unauthorized use, sharing, or commercial exploitation of City Data; (e) breach of representations and warranties under Section 15; (f) infringement of intellectual property rights; (g) violation of law; or (h) gross negligence, willful misconduct, or fraud. The Axon Aid release in Axon MSA Section 7.8 is void as applied to the City pursuant to California Civil Code Section 1668 and shall not limit Contractor's liability. The sole exception to this Section is that Contractor shall not be liable solely for the unavailability of LTE or wireless coverage attributable to use of a device outside the carrier's coverage area or to carrier unavailability; this narrow exception does not apply to, and shall not be construed to limit, any liability described in clauses (a) through (h) above.

16.3 **Termination Economics.** Notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement (including Axon MSA Section 17.3) to the contrary, upon any termination the City's sole financial obligation shall be as set forth in PSC-8 of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]). This provision supplements PSC-33 (Limitation of City's Obligation to Make Payment), which by its terms applies notwithstanding any attachment. No "MSRP true-up," restocking charge, or recapture of discount shall apply, and no such charge shall apply in the event of termination for Contractor's breach or for non-appropriation. Partial reductions and eliminations of Line Items are governed by Section 9, including the no-recapture rule in Section 9.6.

16.4 **Insurance.** Contractor shall procure and maintain the insurance required under PSC-24 of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]), and Exhibit 1 thereto, naming the City as additional insured where applicable. The required coverages and minimum limits, including without limitation Cyber/Network Security and Privacy Liability, Technology Errors and Omissions, and law-enforcement and civil-rights liability, shall be as specified in Form General 146 (Required Insurance and Minimum Limits). The City reserves its right under Form General 133, Section 4 to change the amounts and types of insurance required hereunder upon ninety (90) days' advance written notice.

SECTION 17.0
INTELLECTUAL PROPERTY

17.1 **Ownership and License.** Ownership of City Data and Work Product, and the licenses granted to the City, are governed by Section 12 of this Agreement and this Section 17. To the extent of any inconsistency, the provision more protective of the City's ownership and license rights controls.

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17.2 **City Data.** City retains all right, title, and interest in and to City Data. No rights in City Data are granted to Contractor except the limited, nonexclusive, nontransferable right to use City Data solely as necessary to perform this Contract and solely in accordance with this Contract and City's written instructions. Contractor shall not sell, license, rent, disclose, release, transfer, assign, encumber, or otherwise exploit City Data and shall not assert any lien, withholding right, setoff, or other encumbrance against City Data.

17.3 **Work Product.** Unless otherwise expressly provided in this Contract, all finished and unfinished works, tangible or intangible solely and exclusively created by Contractor or its Subcontractors specifically for City under this Contract, including, without limitation, documents, reports, analyses, studies, specifications, manuals, software, code, configurations, interfaces, databases, designs, audiovisual materials, websites, domain names, inventions, discoveries, and other deliverables (each, a "Work Product"; collectively, "Work Products"), together with all intellectual property rights therein, shall be and remain the exclusive property of City for its use in any manner City deems appropriate. Contractor hereby assigns to City all right, title, and interest worldwide in and to such Work Products. Contractor shall execute any documents reasonably necessary for City to perfect, memorialize, or record City's ownership of rights provided herein.

17.4 **AI-Generated Output**. To the extent any Work Product or portion thereof is generated or assisted by an AI System or is not capable of assignment or exclusive ownership as a matter of law, Contractor hereby grants to City a perpetual, irrevocable, worldwide, royalty-free, fully paid-up license, with the right to sublicense to City's contractors and service providers acting on City's behalf, to use, reproduce, modify, display, perform, distribute, create derivative works from, and otherwise exploit such Work Product or output for any City purpose.

17.5 **Contractor Materials**. Contractor retains ownership of Contractor Materials. To the extent any Contractor Materials are incorporated into, delivered with, or reasonably necessary for City to use any Work Product or receive the benefits of the services, Contractor grants to City a nonexclusive, perpetual, irrevocable, worldwide, royalty-free, fully paid-up license, with the right to sublicense to City's contractors and service providers acting on City's behalf, to use, execute, reproduce, display, perform, configure, maintain, support, and, modify such Contractor Materials solely as necessary for City to use the Work Product and receive the benefits of the services. For Contractor Materials incorporated into Contractor's Cloud Services, Contractor grants to City a nonexclusive, royalty-free, fully paid-up license, with the right to use, such Contractor Materials solely as necessary for City to use the Work Product and receive the benefits of the services.

17.6 **Third-Party Materials**. For all materials, software, data, or other items delivered to City that are not originated or prepared by Contractor or its Subcontractors under this Contract, Contractor shall secure for City, at no additional cost to City, all rights necessary for City to use such items for City purposes and to receive the full benefit of this Contract.

17.7 **Restrictions on Disclosure**. Contractor shall not provide or disclose any Work Product or City Data to any third party except as expressly permitted under this Contract or approved in writing by City.

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17.8 **Subcontracts**. Any subcontract or other agreement entered into by Contractor relating to this Contract shall preserve and protect City's rights in City Data and Work Product and shall state that no Subprocessor or subcontractor obtains any ownership interest in either.

17.9 **Equitable Relief.** Contractor agrees that a monetary remedy for breach of this Section 17 may be inadequate, impracticable, or difficult to prove and that a breach may cause City irreparable harm. City may therefore enforce this Section 17 by seeking injunctive relief and specific performance, without any necessity of showing actual damage or irreparable harm. Seeking injunctive relief or specific performance does not preclude City from seeking or obtaining any other relief to which City may be entitled.

17.10 **Third-Party and Open-Source Software.** Contractor shall identify in writing all third-party and open-source software provided to City (including Cradlepoint and Skyhook), attach all applicable third-party license terms, and warrant its right to license such software and non-infringement. The Skyhook Wi-Fi Positioning feature shall remain disabled until the City has reviewed and approved the applicable terms. City shall have no obligation to pay any third party for use of such software except as expressly provided in Attachment B, Statement of Work.

17.11 **Cradlepoint Partner of Record.** The City may, at its sole option and only upon separate written designation, authorize Contractor to act as the City's partner of record for the limited purposes of Cradlepoint product renewals and support coordination. The City is not, by acceptance of any Quote, deemed to have made such designation. If designated as Partner of Record, Contractor shall act in good faith and with commercial reasonableness, and shall be liable to the City for damages arising out of Contractor's gross negligence, willful misconduct, or breach of this Agreement in its performance as Partner of Record. PSC-18 (Intellectual Property Indemnification) and PSC-17 (Indemnification) of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]), apply to Contractor's acts and omissions as Partner of Record.

17.12 **Intellectual Property Indemnification.** Contractor's obligations to defend, indemnify, and hold the City harmless against intellectual-property claims are governed by PSC-18 of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]), which shall control over any narrower indemnity in Attachment E, Axon Master Services and Purchasing Agreement (including Axon MSA Section 15).

SECTION 18.0
CONFIDENTIALITY AND PUBLIC RECORDS

18.1 **Confidentiality and Restrictions on Disclosure.** All documents, records, and information provided by the City to, or accessed or reviewed by, the Contractor during performance of this Agreement, including Criminal Offender Record Information (CORI), remain the property of the City and are confidential ("Confidential Information"). Contractor shall not disclose Confidential Information to any other person or entity; shall use it only for City business; shall make it available to its employees, agents, and subcontractors only on a need-to-know basis and only under a confidentiality agreement incorporating this Section; shall store and process it so that unauthorized persons cannot retrieve it; and shall return or securely dispose of it at the conclusion of the Agreement or at the City's request. Contractor shall advise its personnel of the

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confidentiality requirements of 42 U.S.C. § 3789g, California Penal Code Sections 11075–11081 and 13301–13305, and California Vehicle Code Section 1808.45.

18.2 **Public Records.** Notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement (including Axon MSA Section 18) to the contrary, the parties acknowledge that this Agreement and records held by the City are subject to the California Public Records Act (Government Code Section 7920.000 et seq.) and to disclosure obligations under California Penal Code Section 832.7 and related law. The City shall not be required to provide notice to Contractor before disclosing records, and no provision shall delay or condition any disclosure required by law. Contractor's sole remedy with respect to any asserted confidential or proprietary information is to seek judicial relief at its sole cost. Contractor pricing and contract terms are not Confidential Information of Contractor.

18.3 **Document Control Procedure.** Contractor will develop and administer a mutually acceptable Document Control Procedure over documents flowing to and from the City, using a Document Control Number for each document.

18.4 **Survival.** This Section 18 shall survive expiration or termination of this Agreement, and any subcontract shall incorporate it.

SECTION 19.0
TERMINATION, TRANSITION, AND POST-TERMINATION DATA

19.1 **Provision of Data; Post-Termination Assistance.** Upon expiration or termination for any cause (including the City's breach), Contractor shall, at no additional charge or fee of any kind: (i) provide the City a free of charge API so the City may remove all City Data (including Customer Content, Provided Data, and Transformed Data) in a mutually agreeable machine-readable format, including any proprietary metadata necessary to preserve chain of custody and evidentiary integrity; (ii) provide reasonable migration and egress assistance, including use of Contractor's data egress service; (iii) guarantee data integrity and readability of delivered data to the extent within Contractor's control; and (iv) fully delete and certify deletion of all City Data from Contractor's systems and those of its subcontractors. Notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement (including the Axon Cloud Appendix) to the contrary, Contractor shall not delete City Data for, and shall make it available for retrieval at no charge during, an estimated period of not less than twenty-four (24) months following termination. The Parties shall work together in good-faith to create an addendum to this Agreement that will address any free of charge egress services that Contractor will provide as well as interim storage. After that period and only upon the City's written instruction, Contractor shall securely dispose of all City Data and certify such disposal in writing within thirty (30) days. The City's audit rights under Section 13.6 apply to Contractor's performance of this Section.

19.2 **Survival.** This Section 19 shall survive expiration or termination of this Agreement.

SECTION 20.0
DISPUTES

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20.1 Both parties shall undertake to reach an amicable settlement in cases of Dispute. If an amicable settlement cannot be reached, or in the event of a default that could result in termination, City and Contractor shall schedule a meeting of their representatives in a good-faith attempt to resolve the issues. Contractor and City shall continue to perform their obligations under this Agreement during any Dispute. The provisions of Sections 5.169 and 5.170 (Div. 5, Ch. 10, Art. 1) of the Los Angeles Administrative Code and Section 350 of the City Charter shall govern the procedure and rights of the parties with regard to claims arising from this Agreement.

SECTION 21.0
AMENDMENTS AND CHANGE REQUESTS

21.1 **Amendments.** Any change in the terms of this Agreement, including changes in services and any increase or decrease in compensation, shall be incorporated by a written amendment executed by the persons authorized to bind the parties. Contractor agrees to comply with future City directives, rules, or requirements affecting this Contract; provided that if such compliance impacts Contractor's performance, schedule, or cost, such compliance is subject to a Project Change Authorization negotiated in good faith. If the parties cannot agree, City may terminate for convenience under PSC-8.

21.2 **Change Requests.** City may request changes within the general scope of work that do not extend the term or increase the authorized amount. Within thirty (30) business days of a written Change Request, Contractor shall deliver a written statement of cost, schedule impact, impact on other parts of the Agreement, estimated California sales tax impact, validity period (not less than sixty (60) days), and contract number. Upon approval, City shall deliver a Project Change Authorization (Attachment D). Failure to agree on price shall be treated as a dispute under Section 20, but Contractor shall not be required to start changed work without a mutually agreed Project Change Authorization.

SECTION 22.0
MISCELLANEOUS

22.1 **Standard Provisions for City Contracts.** The Contractor shall comply with the applicable requirements of the Standard Provisions for City Contracts attached as Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]), and incorporated herein, with the exception of PSC-8. Subsection A. (Termination for Convenience) and Subsection B.5. (Acts of Moral Turpitude), PSC-11 (Assignment and Delegation), PSC-17 (Indemnification), "City Data" as defined in PSC-20 (Technology, Data and AI Definitions), PSC-21 (Ownership and License), PSC-22 (Data Protection), PSC-25 (Best Terms/Most Favored Nations), and PSC-29. (Access and Accommodations) Subsection D., _ the subject matter of which are addressed herein. With the exception of these specific sections or subsections, the provisions of this Agreement supplement the Standard Provisions and are intended to coexist with them; where a provision of this Agreement and a provision of Attachment A, Standard Provisions for City Contracts (Rev.

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5/26 [v.1]), address the same subject matter, the more protective of the City shall apply, and to the extent any provision of this Agreement is more protective of the City than, or expressly states that it controls over, a provision of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]), the provision of this Agreement controls. Nothing in this Agreement shall be construed to waive or reduce any protection afforded the City by Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]).

22.2 **Web Access and Accommodations.** Contractor shall make commercially reasonably efforts to ensure all web and mobile applications, and web and mobile content, developed, provided to, or maintained on behalf of City, comply with applicable federal and state accessibility laws, including the Americans with Disabilities Act of 1990, as amended, 42 U.S.C. Section 12101 et seq. and its implementing regulations at 28 C.F.R. Part 35, including Section 35.200 et seq. and subsequent amendments, and California Government Code Section 11135, and shall conform to Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, or any successor standard. Contractor will remediate verified accessibility issues in its products within a reasonable timeline, typically within six (6) months of establishing a remediation plan, or will provide an alternate accommodation. This obligation does not extend to (a) third-party software, hardware, or assistive technology outside Contractor's control, (b) customizations made by City or third parties to Contractor's products, or (c) successor accessibility standards adopted after the Effective Date, unless mutually agreed in writing with a reasonable transition period of no less than twelve (12) months.

22.3 **Severability; Ambiguity.** If a court of competent jurisdiction holds any provision invalid, the remaining provisions shall continue in full force and effect. No ambiguity shall be interpreted against any party by virtue of that party being the drafter.

22.4 **Use of Marks.** Except as expressly provided, Contractor shall not use the City or LAPD's names, logos, seals, or insignia without the prior written consent of the City.

22.5 **Media, Publicity, and Case Studies.** Contractor shall refer all news-media inquiries to LAPD, shall not use the City as a reference or case study without the City's prior written approval, and shall provide the City the opportunity to review and approve any such reference prior to publication.

22.6 **No Third-Party Beneficiaries (Subcontractors).** Nothing herein is intended to create a third-party beneficiary in any subcontractor, except as expressly provided in Sections 3.2(B) and 13.3 with respect to flow-down data-protection obligations. Contractor remains responsible for complete and satisfactory performance even if it uses subcontractors.

22.7 **Force Majeure.** PSC-5 of Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]), (Force Majeure/Excusable Delays) shall govern excusable delay for all of Contractor's obligations under this Agreement and Attachment E, Axon Master Services and Purchasing Agreement , in lieu of Axon MSA Section 19.1. A cyber-security event arising from Contractor's, its affiliates', or its sub-processors' systems, and any outage of Contractor's cloud sub-processor,

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shall not constitute force majeure as to Contractor's availability or data-protection obligations except to the extent genuinely beyond reasonable industry mitigation.

22.8 **Assignment.** Notwithstanding any provision of Attachment E, Axon Master Services and Purchasing Agreement (including Axon MSA Section 19.6) to the contrary, Contractor may not, unless it has first obtained the written permission of City, and such permission shall not be unreasonably withheld: (i) assign or otherwise alienate any of its rights under this Contract by operation of law or otherwise, including the right to payment; or (ii) delegate, subcontract, or otherwise transfer any of its duties under this Agreement. For the purposes of this Agreement, any change of control of Contractor resulting from an amalgamation, merger, corporate reorganization, arrangement, business sale, or asset shall be deemed an assignment or delegation. Contractor shall provide prior written notice of any change of control, and the City may terminate for convenience without termination charge if it reasonably objects.

SECTION 23.0
ENTIRE AGREEMENT AND ORDER OF PRECEDENCE

23.1 **Complete Agreement.** This Agreement contains the full and complete Agreement between the parties. No verbal agreement or conversation with any officer or employee of either party will affect or modify any term. No-shrink-wrap, click-wrap, privacy policy, or other terms and conditions or agreements ("Additional Contractor Software Terms") provided with any products, services, documentation, or software provided by Contractor to City hereunder shall be binding on the City, even if use of the foregoing requires an affirmative "acceptance" of those Additional Contractor Software Terms before access is permitted. All such Additional Contractor Software Terms will be of no force or effect and will be deemed rejected by the City in their entirety.

23.2 **Counterparts; Electronic Signatures.** This Agreement may be executed in one or more counterparts, and by the parties in separate counterparts, each of which when executed shall be deemed to be an original but all of which taken together shall constitute one and the same agreement. The parties further agree that facsimile signatures or signatures scanned into .pdf (or signatures in another electronic format designated by City) and sent by e-mail shall be deemed original signatures.

23.3 **Attachments.** This Agreement incorporates by reference the following Attachments: Attachment A – Standard Provisions for City Contracts (Rev. 5/26 [v.1]); Attachment B – Statement of Work (including the Quote); Attachment C – FBI Criminal Justice Information Services Security Addendum; Attachment D – Project Change Authorization Form; and Attachment E – Axon Master Services and Purchasing Agreement.

23.4 **Order of Precedence.** In the event of any inconsistency among the terms, attachments, specifications, or provisions that constitute this Agreement, the following order of precedence shall apply, in the order listed: (1) this Agreement between the City of Los Angeles and Axon Enterprise, Inc.; (2) Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]); (3) Attachment B, Statement of Work (including the Quote); (4) Attachment C, FBI CJIS Security Addendum; (5) Attachment D, Project Change Authorization Form; and (6) Attachment E, Axon Master Services and Purchasing Agreement. For the avoidance of doubt, the terms of this

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Agreement and Attachment A, Standard Provisions for City Contracts (Rev. 5/26 [v.1]) supersede and control over any conflicting, inconsistent, or additional provision of Attachment E, Axon Master Services and Purchasing Agreement regardless of whether the Attachment E, Axon Master Services and Purchasing Agreement, provision purports to be "notwithstanding," to "survive," to be "master," or to be otherwise cross-cutting or self-contained. This Agreement shall be enforced and interpreted under the laws of the State of California.

[Signature Page Follows]

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IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their respective representatives.

For: THE CITY OF LOS ANGELES,
a Municipal Corporation

By signing below, the signatory attests that they have no personal, financial, beneficial, or familial interest in this contract.

By: _____
JIM McDONNELL
Chief of Police
Los Angeles Police Department

Date: _____

AXON ENTERPRISE, INC.
**Approved Signature Methods:*

1) Two signatures: One of the Chairman of the Board of Directors, President, or Vice-President, and one of the Secretary, Assistant Secretary, Chief Financial Officer, or Assistant Treasurer.

2) One signature of a Corporate-designated individual together with a properly attested resolution of the Board of Directors authorizing the individual to sign.

Signed by:
Isaiah Fields
By: _____
[Name] Isaiah Fields
[Title] Chief Legal Officer

Signed by:
Robert Driscoll
By: _____
[Name] Robert Driscoll
[Title] Deputy General Counsel

Date: 9/15/2026 | 4:05 PM MST

APPROVED AS TO FORM:

HYDEE FELDSTEIN SOTO, City Attorney

By: _____
SAMUEL PETTY
Deputy City Attorney

Date: _____

ATTEST:

PATRICE Y. LATTIMORE, City Clerk

By: _____

Deputy City Clerk

Date: _____

City Business License Number: _____

Internal Revenue Service Taxpayer Identification Number: 86-0741227

Said Agreement is Number _____ of City Contracts

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ATTACHMENT A

STANDARD PROVISIONS FOR CITY CONTRACTS (REV. 5/26 [V.1])

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STANDARD PROVISIONS FOR CITY CONTRACTS

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STANDARD PROVISIONS FOR CITY CONTRACTS

PSC-1. CONSTRUCTIONS OF PROVISIONS AND TITLES HEREIN

All titles, subtitles, or headings in this Contract have been inserted for convenience, and shall not be deemed to affect the meaning or construction of any of the terms or provisions of this Contract. The language of this Contract shall be construed according to its fair meaning and not strictly for or against **CITY** or **CONTRACTOR**. The word **"CONTRACTOR"** includes the party or parties identified in this Contract. The singular shall include the plural and if there is more than one **CONTRACTOR**, unless expressly stated otherwise, their obligations and liabilities shall be joint and several. Use of the feminine, masculine, or neuter genders shall be deemed to include the genders not used.

As used in this Contract, unless otherwise specified in the Contract, the term "Written Notice" or "Writing" may include correspondence sent via electronic mail, certified mail, or through the United States Postal Service.

PSC-2. APPLICABLE LAW, INTERPRETATION AND ENFORCEMENT

Each party's performance shall comply with all applicable laws of the United States of America, the State of California, and **CITY**, including but not limited to, laws regarding health and safety, labor and employment, wage and hours and licensing. This Contract shall be enforced and interpreted under the laws of the State of California without regard to conflict of law principles. **CONTRACTOR** shall comply with new, amended, or revised laws, regulations, or procedures that apply to the performance of this Contract with no additional compensation paid to **CONTRACTOR**. In any action arising out of this Contract, **CONTRACTOR** consents to personal jurisdiction and venue, and agrees to bring all such actions, exclusively in state or federal courts located in the County of Los Angeles, California.

If any part, term or provision of this Contract is held void, illegal, unenforceable, or in conflict with any federal, state or local law or regulation, the validity of the remaining parts, terms or provisions of this Contract shall not be affected.

PSC-3. TIME OF EFFECTIVENESS

Unless otherwise provided, this Contract shall take effect when all of the following events have occurred:

A. This Contract has been signed on behalf of **CONTRACTOR** by the person or persons authorized to bind **CONTRACTOR**;

B. This Contract has been approved by the City Council or by the board, officer or employee authorized to give such approval;

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C. This Contract has been signed on behalf of **CITY** by the person designated by the City Council, or by the board, officer or employee authorized to enter into this Contract; and

D. The Office of the City Attorney has indicated in Writing (including electronic communication), its approval of this Contract as to form.

PSC-4. INTEGRATED CONTRACT/AMENDMENT

This Contract sets forth all of the rights and duties of the parties with respect to the subject matter of this Contract, and replaces any and all previous Contracts or understandings, whether written or oral, relating thereto. This Contract may be amended only in Writing and signed by the duly authorized representatives of both parties, including the Office of the City Attorney as to form.

PSC-5. FORCE MAJEURE/EXCUSABLE DELAYS

Neither party shall be liable for its delay or failure to perform any obligation under and in accordance with this Contract if the delay or failure arises out of a Force Majeure Event. Force Majeure Events include but are not limited to fires, floods, earthquakes, epidemics, quarantine restrictions, strikes, lockouts (other than a lockout by the party or any of the party's Subcontractors), government furloughs, government shutdowns, freight embargoes, terrorist acts, insurrections or other civil disturbances, or other similar and unforeseeable events. For the party to be excused from performance for its delay or failure resulting from a Force Majeure Event, in each case, the delay or failure to perform must have been unforeseeable at the time of contract, and be beyond the control and without any fault or negligence of the party delayed or failing to perform. Notwithstanding the foregoing, **CONTRACTOR** shall not be entitled to terminate this Contract due to a Force Majeure Event in the event that **CONTRACTOR** is engaged to perform services in response to that event.

CONTRACTOR's non-performance shall not be excused by a delay or failure to perform by a Subcontractor resulting from a Force Majeure Event, unless (1) the delay or failure arises out of causes beyond the control of both **CONTRACTOR** and Subcontractor, and without any fault or negligence of either of them and (2) the **CONTRACTOR** establishes that the goods or services to be furnished by the Subcontractor could not have been obtained from other sources in sufficient time to permit **CONTRACTOR** to perform timely. In the event **CONTRACTOR's** delay or failure to perform is a result of a Force Majeure Event, **CONTRACTOR** agrees to use commercially reasonable best efforts to obtain the goods or services from other sources, and to otherwise mitigate the damages and reduce the delay caused by the Force Majeure Event.

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PSC-6. WAIVER

A waiver of a default of any part, term or provision of this Contract shall not be construed as a waiver of any succeeding default or as a waiver of the part, term, or provision itself. A party's performance after the other party's default shall not be construed as a waiver of that default.

PSC-7. SUSPENSION

At **CITY's** sole discretion, **CITY** may suspend any or all services provided under this Contract by providing **CONTRACTOR** with written notice of suspension. Upon delivery of the notice of suspension in accordance with the Contract, **CONTRACTOR** shall immediately cease the services suspended and shall not incur any additional obligations, costs or expenses to **CITY** until **CITY** gives written notice to recommence the services.

PSC-8. TERMINATION

A. Termination for Convenience

CITY may terminate this Contract for **CITY's** convenience at any time by providing **CONTRACTOR** notice in Writing, which shall include the effective date of termination. Upon delivery of the notice of termination, **CONTRACTOR** shall immediately take action not to incur any additional obligations, costs or expenses, except as may be necessary to terminate its activities. **CITY** shall pay **CONTRACTOR** its reasonable and allowable costs through the effective date of termination and those reasonable and necessary costs incurred by **CONTRACTOR** to effect the termination, provided that such amounts are approved, in Writing, by **CITY** in advance of the work being performed. Thereafter, **CONTRACTOR** shall have no further claims against **CITY** under this Contract. All finished and unfinished documents and materials procured for or produced under this Contract, including all intellectual property rights **CITY** is entitled to, shall become **CITY** property upon the date of the termination. **CONTRACTOR** agrees to execute any documents necessary for **CITY** to perfect, memorialize, or record **CITY's** ownership of rights provided herein.

B. Termination for Breach of Contract

1. Except as provided in PSC-5, if **CONTRACTOR** fails to perform any of the provisions of this Contract or so fails to make progress as to endanger timely performance of this Contract, **CITY** may immediately terminate this Contract by giving **CONTRACTOR** notice in Writing of the default and termination. Unless otherwise specified in **CITY's** termination notice, termination by **CITY** shall be effective three (3) days after the date of delivery of notice in Writing. Alternatively, in the event of a default, **CITY**, at its sole discretion, may send **CONTRACTOR** a default notice in Writing identifying the default and the time period to cure the default to the sole satisfaction of City. Additionally, **CITY's** default notice may offer **CONTRACTOR** an opportunity to provide **CITY** with a plan to cure the

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default, which shall be submitted to **CITY** within the time period allowed by the default notice. At **CITY's** sole discretion, **CITY** may accept or reject **CONTRACTOR's** plan. If: (1) **CITY** rejects **CONTRACTOR's** plan; (2) the default cannot be cured; or (3) **CONTRACTOR** fails to cure within the period allowed by **CITY**, then **CITY** may terminate this Contract due to **CONTRACTOR's** breach of this Contract.

2. If the default under this Contract is due to **CONTRACTOR's** failure to maintain the insurance required under this Contract, **CONTRACTOR** shall immediately: (1) suspend performance of any services under this Contract for which insurance was required; and (2) notify its employees and Subcontractors of the loss of insurance coverage and **CONTRACTOR's** obligation to suspend performance of services. **CONTRACTOR** shall not recommence performance until **CONTRACTOR** is fully insured and in compliance with **CITY's** requirements and provides written evidence to **CITY** that **CONTRACTOR** has obtained the required insurance coverage.

3. A breach of PSC-21, PSC-22, PSC-23, PSC-34, or PSC-37, or any unauthorized use of City Data or AI System, shall be deemed a breach of this Contract. **CITY** may require immediate suspension of the affected processing or services and may terminate this Contract if **CONTRACTOR** fails to cure within the period stated in **CITY's** notice, or immediately if the breach is not reasonably curable or presents an imminent risk to City Data, **CITY** systems, or the health, safety, or legal rights of any person.

4. If **CONTRACTOR** engages in any dishonest conduct related to the performance or administration of this Contract or violates City, state, or federal laws, regulations or policies relating to lobbying, then **CITY** may immediately terminate this Contract.

5. Acts of Moral Turpitude

   a. **CONTRACTOR** shall immediately notify **CITY** if **CONTRACTOR** or any Key Person is informed that it is the target or subject of a local, state, or federal government investigation, or is criminally diverted, charged with, indicted for, convicted of, pleads nolo contendere to, forfeits bail, or fails to appear in court for a hearing, related to any act which constitutes an offense involving moral turpitude under federal, state, or local laws ("Act of Moral Turpitude").

   b. Acts of Moral Turpitude include, but are not limited to: crimes set forth in California Penal Code Section 667.5, California Penal Code Section 1192.7, and California Public Resources Code Section 5164(a)(2) regardless of whether such acts are punishable by felony or misdemeanor conviction.

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c. For the purposes of this provision, a Key Person is a principal, officer, or employee assigned to this Contract, or owner (directly or indirectly, through one or more intermediaries) of ten percent or more of the voting power or equity interests of **CONTRACTOR**.

d. **CITY** shall be entitled to terminate this contract for breach due to an Act of Moral Turpitude.

6. In the event **CITY** terminates this Contract as provided in this section, **CITY** may procure, upon such terms and in the manner as **CITY** may deem appropriate, services similar in scope and level of effort to those so terminated, and **CONTRACTOR** shall be liable to **CITY** for all of its costs and damages, including, but not limited to, any excess costs for such services.

7. If, after notice of termination of this Contract under the provisions of this section, it is determined for any reason that **CONTRACTOR** was not in default under the provisions of this section, or that the default was excusable under the terms of this Contract, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to PSC-8(A) Termination for Convenience.

8. The rights and remedies of **CITY** provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

C. In the event that this Contract is terminated, **CONTRACTOR** shall immediately notify all employees and Subcontractors, and shall notify in Writing all other parties contracted with under the terms of this Contract within five (5) calendar days of the termination.

PSC-9. INDEPENDENT CONTRACTOR

CONTRACTOR is an independent contractor and not an agent or employee of **CITY**. **CONTRACTOR** shall not represent or otherwise hold out itself or any of its directors, officers, partners, employees, or agents to be an agent or employee of **CITY**.

PSC-10. CONTRACTOR'S PERSONNEL

Unless otherwise approved by **CITY**, **CONTRACTOR** shall use its own employees to perform the services described in this Contract. In the event that **CITY** is dissatisfied with the performance of any **CONTRACTOR** personnel, **CITY** and **CONTRACTOR** shall meet in person, virtually, or telephonically to attempt to resolve such concerns.

CONTRACTOR shall not use Subcontractors to assist in performance of this Contract without the prior written approval of **CITY**. If **CITY** permits the use of Subcontractors, **CONTRACTOR** shall remain responsible for performing all aspects of this Contract and

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paying all Subcontractors. **CITY** has the right to approve **CONTRACTOR's** Subcontractors, and **CITY** reserves the right to require replacement of any Subcontractor. **CITY** does not have any obligation to pay **CONTRACTOR's** Subcontractors, and nothing herein creates any privity of contract between **CITY** and any Subcontractor.

Any employee, agent, or Subcontractor with access to City Data or Confidential Information shall be subject to written confidentiality obligations and appropriate privacy and security training. For purposes of this Contract, any third party that hosts, stores, transmits, supports, analyzes, or otherwise processes City Data or provides a material AI System used in performance of this Contract shall be deemed a Subcontractor or Subprocessor subject to **CITY's** prior written approval under this PSC-10.

PSC-11. ASSIGNMENT AND DELEGATION

CONTRACTOR may not, unless it has first obtained the written permission of **CITY**:

A. Assign or otherwise alienate any of its rights under this Contract by operation of law or otherwise, including the right to payment; or

B. Delegate, subcontract, or otherwise transfer any of its duties under this Contract.

For the purposes of this Contract, any change of control of **CONTRACTOR** resulting from an amalgamation, merger, corporate reorganization, arrangement, business sale, or asset shall be deemed an assignment or delegation.

PSC-12. PERMITS

CONTRACTOR and its directors, officers, partners, agents, employees, and Subcontractors, shall obtain and maintain all licenses, permits, certifications, and other documents necessary for **CONTRACTOR's** performance of this Contract. **CONTRACTOR** shall immediately notify **CITY** of any suspension, termination, lapses, non-renewals, or restrictions of licenses, permits, certificates, or other documents that relate to **CONTRACTOR's** performance of this Contract.

PSC-13. CLAIMS FOR LABOR AND MATERIALS/UNEMPLOYMENT

CONTRACTOR shall promptly pay when due all amounts owed for labor and materials furnished in the performance of this Contract so as to prevent any lien or other claim under any provision of law from arising against any **CITY** property (including reports, documents, and other tangible or intangible matter produced by **CONTRACTOR** hereunder), and shall pay all amounts due under the Unemployment Insurance Act or any other applicable law with respect to labor used to perform under this Contract.

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PSC-14. CURRENT LOS ANGELES CITY BUSINESS TAX REGISTRATION CERTIFICATE REQUIRED

For the duration of this Contract, **CONTRACTOR** shall maintain valid Business Tax Registration Certificate(s) as required by **CITY's** Business Tax Ordinance, Section 21.00 et seq. of the Los Angeles Municipal Code ("LAMC"), and shall not allow the Certificate to lapse or be revoked or suspended.

PSC-15. RETENTION OF RECORDS, AUDIT AND REPORTS

CONTRACTOR shall maintain all records, including records of financial transactions, pertaining to the performance of this Contract, in their original form or as otherwise approved by **CITY**. Except in circumstances where either federal, state, or local law requires a longer period of retention, these records shall be retained for a period of no less than five (5) years from the later of the following: (1) final payment made by **CITY**, (2) the expiration of this Contract or (3) termination of this Contract ("Retention Period"). The records will be subject to examination and audit by authorized **CITY** personnel or **CITY's** representatives at any time.

CONTRACTOR acknowledges that this is an agreement with the Municipal Corporation of Los Angeles, and, as such, upon request by the Office of the Mayor, City Attorney, or Controller, agrees to provide such entities with access to any information, records, or data related to this Contract. **CONTRACTOR** shall provide any reports requested by **CITY** regarding performance of this Contract. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

Any Confidential Information and protected Personal Information contained in the records during the retention period will remain subject to the obligations and restrictions contained in the Contract. **CONTRACTOR** will not use the retained Confidential Information or Personal Information for any purpose.

In lieu of retaining the records for the term as prescribed in this provision, **CONTRACTOR** may, upon **CITY's** written approval, submit the required information to **CITY** in an electronic format, e.g. USB flash drive, at the expiration or termination of this Contract. At any time prior to or during Retention Period, **CONTRACTOR** shall, upon written request by **CITY**, provide all City Data to **CITY** in an electronic format, e.g. USB flash drive. Within thirty (30) days following the expiration of Retention Period, **CONTRACTOR** shall securely dispose of all City Data in its possession and provide **CITY** with written certification that it has completed secure disposal.

For purposes of this PSC-15, records pertaining to the performance of this Contract include records reasonably necessary to demonstrate **CONTRACTOR's** compliance with PSC-21, PSC-22, PSC-23, PSC-34, and PSC-37, including Subprocessor approvals, security assessments, incident reports, and policies or certifications made available to **CITY**. Retention of City Data itself shall remain subject to PSC-22.

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PSC-16. BONDS

All bonds required by **CITY** shall be filed with the Office of the City Administrative Officer, Risk Management for its review and acceptance in accordance with Los Angeles Administrative Code ("LAAC") Sections 11.47 et seq. and any successor sections.

PSC-17. INDEMNIFICATION

Except for the active negligence or willful misconduct of **CITY**, or any of its boards, officers, agents, employees, assigns and successors in interest, **CONTRACTOR** shall defend, indemnify and hold harmless **CITY** and any of its boards, officers, agents, employees, assigns, and successors in interest from and against all lawsuits and causes of action, claims, losses, demands, deficiencies, judgments, settlements, costs, and expenses of any kind, including, but not limited to, attorney's fees (both in house and outside counsel), costs of experts and consultants, damages or liability of any nature whatsoever whether foreseeable or unforeseeable (including, but not limited to, as related to death, personal injury, property damage, or economic loss), relating to or, arising in any manner by reason of the acts, errors, omissions or willful misconduct by **CONTRACTOR,** Subcontractors, or their boards, officers, agents, employees, assigns, and successors in interest. Without limiting the foregoing, such obligations apply to claims, losses, demands, and expenses arising out of or relating to any Security Incident or Data Breach, any unauthorized access to, acquisition, use, disclosure, loss, alteration, or destruction of City Data, any violation of PSC-21, PSC-22, PSC-23, PSC-34, or PSC-37, or any allegation that **CONTRACTOR's** use of an AI System under this Contract caused invasion of privacy, unlawful discrimination, defamation, or other injury, in each case to the extent caused by **CONTRACTOR** or its Subcontractors. The rights and remedies of **CITY** provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract. This provision will survive expiration or termination of this Contract.

PSC-18. INTELLECTUAL PROPERTY INDEMNIFICATION

CONTRACTOR, at its own expense, shall defend, indemnify, and hold harmless the **CITY**, and any of its boards, officers, agents, employees, assigns, and successors in interest from and against all lawsuits and causes of action, claims, losses, demands and expenses, including, but not limited to, attorney's fees (both in house and outside counsel) and cost of litigation (including all actual litigation costs incurred by **CITY**, including but not limited to costs of experts and consultants), damages or liability of any nature arising out of the infringement, actual or alleged, direct or contributory, of any intellectual property rights, including, without limitation, patent, copyright, trademark, trade secret, right of publicity, and proprietary information: (1) on or in any design, medium, matter, article, process, method, application, equipment, device, instrumentation, software, hardware, or firmware used by **CONTRACTOR**, or its Subcontractors, in performing the work under this Contract; or (2) as a result of **CITY's** actual or intended use of any Work Product furnished by **CONTRACTOR**, or its Subcontractors, under this Contract. The rights and remedies of **CITY** provided in this section shall not be exclusive and are in addition to any

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other rights and remedies provided by law or under this Contract. This provision will survive expiration or termination of this Contract.

For purposes of this PSC-18, intellectual property and proprietary information claims include claims arising from any software, dataset, AI System, model, training or fine-tuning data, prompt library, or output used or provided by **CONTRACTOR** or its Subcontractors in connection with the services. If any service, Work Product, or deliverable becomes, or in **CONTRACTOR's** reasonable judgment is likely to become, subject to such a claim, **CONTRACTOR** shall, at its expense and in addition to its defense and indemnity obligations, promptly: (1) procure for **CITY** the right to continue using the affected item; (2) replace or modify the affected item so that it becomes noninfringing without materially reducing functionality, security, or performance; or (3) if neither of the foregoing is commercially reasonable, refund the fees allocable to the affected item and assist **CITY** in an orderly transition. **CONTRACTOR** shall have no obligation under this paragraph to the extent a claim arises solely from modifications made by **CITY** other than through **CONTRACTOR**, use of the affected item contrary to the documentation or this Contract after notice by **CONTRACTOR**, or combination with items not supplied or approved by **CONTRACTOR** where the claim would not have arisen but for such combination.

PSC-19. INTELLECTUAL PROPERTY WARRANTY

CONTRACTOR represents and warrants that its performance of all obligations under this Contract does not infringe in any way, directly or contributorily, upon any third party's intellectual property rights, including, without limitation, patent, copyright, trademark, trade secret, right of publicity and proprietary information.

CONTRACTOR further represents and warrants that: (1) **CONTRACTOR** and its Subcontractors have obtained and will maintain all rights, licenses, consents, notices, and permissions necessary for the technologies, datasets, AI Systems, and other materials used to perform this Contract and to grant the rights granted to **CITY** herein, including any required rights relating to voice, image, likeness, biometric, or other protected data; (2) no Contractor Materials, Work Product, or AI-generated deliverable provided to **CITY** is subject to any license, use restriction, or other encumbrance that would require **CITY** to disclose source code, grant rights to third parties, or accept restrictions inconsistent with this Contract, except as expressly disclosed in writing and approved by **CITY**; and (3) **CONTRACTOR** will not use City Data to train or improve any AI System except as expressly permitted under PSC-23.

PSC-20. TECHNOLOGY, DATA AND AI DEFINITIONS

For purposes of these Standard Provisions for City Contracts, the following terms apply:

"AI System" means any machine-based system, including any generative artificial intelligence, large language model, machine learning model, algorithmic or automated decision system, or similar technology, that infers from the inputs it receives how to

generate outputs such as text, images, audio, video, code, classifications, scores, predictions, recommendations, or decisions.

"City Data" means all data, content, records, information, text, audio, video, images, software, documents, Personal Information, credentials, metadata, logs, prompts, inputs, outputs, feedback, configurations, and other information, in any form, that is: (i) provided by or on behalf of **CITY** to **CONTRACTOR**; (ii) made available to **CONTRACTOR** by **CITY's** personnel, residents, users, agents, systems, or devices; or (iii) collected, received, accessed, stored, hosted, transmitted, generated, derived, created, or otherwise processed by **CONTRACTOR** or its Subprocessors in connection with this Contract, in each case where such information identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked to **CITY**, any individual or household, **CITY** operations, or **CITY** systems. City Data includes any data embodied in Work Product and any prompts, inputs, outputs, logs, and evaluation data used or generated in connection with any AI System under this Contract. City Data does not include Contractor Materials, and does not include De-Identified Data solely to the extent **CONTRACTOR** is expressly permitted to use such De-Identified Data under PSC-22.

"Contractor Materials" means preexisting or independently developed materials, services, software, source code, object code, models, algorithms, routines, templates, know-how, tools, methods, documentation, and other intellectual property that were not created specifically for **CITY** under this Contract and were not developed using City Data or **CITY** funding.

"Data Breach" means any unauthorized acquisition, access, use, disclosure, exfiltration, loss, theft, destruction, alteration, or compromise of City Data, or of the security, confidentiality, or integrity of City Data, whether or not such event constitutes a breach under applicable law.

"De-Identified Data" means data that cannot reasonably be used to infer information about, or otherwise be linked to, **CITY**, any individual, household, device, or **CITY** system, and with respect to which **CONTRACTOR** has implemented technical and organizational measures designed to prohibit re-identification and onward disclosure except as permitted by law.

"Personal Information" means any information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual or household, and any other data subject to privacy, confidentiality, security, breach notification, consumer protection, identity theft, employment, or similar laws, including sensitive personal information, personally identifiable information, protected health information, payment card data, financial account information, biometric information, credentials, education records, and government-issued identifiers.

"Security Incident" means any actual or reasonably suspected event that materially threatens or adversely affects the confidentiality, integrity, availability, or resilience of City

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Data or of the systems used to provide the services, including malware, ransomware, denial of service, unauthorized access attempts, or material outages, but excluding unsuccessful routine scans, pings, or blocked attacks that do not result in unauthorized access to City Data or material degradation of the services.

"Subprocessor" means any subcontractor or other third party, including any cloud, hosting, support, analytics, payment, or AI provider, engaged by **CONTRACTOR** or its Subcontractors to host, access, receive, store, transmit, or otherwise process City Data or to provide a material technology service used in performance of this Contract.

PSC-21. OWNERSHIP AND LICENSE

A. City Data. **CITY** retains all right, title, and interest in and to City Data. No rights in City Data are granted to **CONTRACTOR** except the limited, nonexclusive, nontransferable right to use City Data solely as necessary to perform this Contract and solely in accordance with this Contract and **CITY's** written instructions. **CONTRACTOR** shall not sell, license, rent, disclose, release, transfer, assign, encumber, or otherwise exploit City Data and shall not assert any lien, withholding right, setoff, or other encumbrance against City Data.

B. Work Product. Unless otherwise expressly provided in this Contract, all finished and unfinished works, tangible or intangible, originated and prepared by **CONTRACTOR** or its Subcontractors specifically for **CITY** under this Contract, including, without limitation, documents, reports, analyses, studies, specifications, manuals, software, code, configurations, interfaces, databases, designs, audiovisual materials, websites, domain names, inventions, discoveries, and other deliverables (each, a "Work Product"; collectively, "Work Products"), together with all intellectual property rights therein, shall be and remain the exclusive property of **CITY** for its use in any manner **CITY** deems appropriate. **CONTRACTOR** hereby assigns to **CITY** all right, title, and interest worldwide in and to such Work Products. **CONTRACTOR** shall execute any documents reasonably necessary for **CITY** to perfect, memorialize, or record **CITY's** ownership of rights provided herein.

C. AI-Generated Output. To the extent any Work Product or portion thereof is generated or assisted by an AI System or is not capable of assignment or exclusive ownership as a matter of law, **CONTRACTOR** hereby grants to **CITY** a perpetual, irrevocable, worldwide, royalty-free, fully paid-up license, with the right to sublicense to **CITY's** contractors and service providers acting on **CITY's** behalf, to use, reproduce, modify, display, perform, distribute, create derivative works from, and otherwise exploit such Work Product or output for any **CITY** purpose.

D. Contractor Materials. **CONTRACTOR** retains ownership of Contractor Materials. To the extent any Contractor Materials are incorporated into, delivered with, or reasonably necessary for **CITY** to use any Work Product or receive the benefits of the services, **CONTRACTOR** grants to **CITY** a nonexclusive, perpetual, irrevocable, worldwide, royalty-free, fully paid-up license, with the right to

sublicense to **CITY's** contractors and service providers acting on **CITY's** behalf, to use, execute, reproduce, display, perform, configure, maintain, support, and, if delivered in source or editable form, modify such Contractor Materials solely as necessary for **CITY** to use the Work Product and receive the benefits of the services.

E. Third-Party Materials. For all materials, software, data, or other items delivered to **CITY** that are not originated or prepared by **CONTRACTOR** or its Subcontractors under this Contract, **CONTRACTOR** shall secure for **CITY**, at no additional cost to **CITY**, all rights necessary for **CITY** to use such items for **CITY** purposes and to receive the full benefit of this Contract.

F. Restrictions on Disclosure. **CONTRACTOR** shall not provide or disclose any Work Product or City Data to any third party except as expressly permitted under this Contract or approved in writing by **CITY.**

G. Subcontracts. Any subcontract or other agreement entered into by **CONTRACTOR** relating to this Contract shall preserve and protect **CITY's** rights in City Data and Work Product and shall state that no Subprocessor or subcontractor obtains any ownership interest in either.

H. Equitable Relief. **CONTRACTOR** agrees that a monetary remedy for breach of this PSC-21 may be inadequate, impracticable, or difficult to prove and that a breach may cause **CITY** irreparable harm. **CITY** may therefore enforce this PSC-21 by seeking injunctive relief and specific performance, without any necessity of showing actual damage or irreparable harm. Seeking injunctive relief or specific performance does not preclude **CITY** from seeking or obtaining any other relief to which **CITY** may be entitled.

PSC-22. DATA PROTECTION

A. General Standard. **CONTRACTOR** shall protect City Data using administrative, technical, physical, and organizational safeguards no less rigorous than accepted industry standards and no less protective than those **CONTRACTOR** uses for its own information of similar sensitivity, and in all events consistent with applicable law and the nature of the services and City Data. **CONTRACTOR** shall maintain a written information security program, incident response plan, and business continuity and disaster recovery capabilities appropriate to the services.

B. Permitted Use; Restricted Use. **CONTRACTOR** shall collect, access, use, retain, disclose, store, and otherwise process City Data only for the limited and specified purpose of performing this Contract, complying with applicable law, and as otherwise expressly authorized in writing by **CITY**. **CONTRACTOR** shall limit access to City Data to personnel and approved Subprocessors with a need to know for performance of this Contract and who are bound by written confidentiality and data protection obligations at least as protective as this Contract. In addition to the

confidentiality obligations in PSC-37, **CONTRACTOR** shall not: (i) sell, share, rent, release, disclose, disseminate, make available, transfer, or otherwise communicate City Data to any third party except as expressly authorized by **CITY** or required by law; (ii) use City Data for advertising, marketing, profiling for unrelated purposes, product development unrelated to the services, or any commercial purpose other than performance of this Contract; (iii) combine City Data with data from other customers or sources except as necessary to provide the services and subject to written controls that prevent unauthorized use or disclosure; or (iv) move, store, or permit access to City Data outside the United States without **CITY's** prior written approval.

C. Data Minimization and Retention. **CONTRACTOR** shall collect and use only the minimum City Data reasonably necessary to perform this Contract, and shall retain City Data only for the duration reasonably necessary for the permitted purpose or as otherwise required by law or **CITY's** written instructions. If retention is required by law or PSC-15, such retained City Data shall remain subject to all protections of this Contract.

D. Security Controls. Without limiting the foregoing, **CONTRACTOR** shall, to the extent applicable to the services, implement and maintain: (i) logical access controls based on least privilege and unique user identification; (ii) multi-factor authentication for remote access, privileged access, and access to systems hosting City Data where technically feasible; (iii) encryption of City Data in transit and at rest, to the extent commercially reasonable and appropriate to the sensitivity of the City Data and the architecture of the services, and in all cases for portable media and internet transmissions; (iv) malware protection, endpoint monitoring, and timely security patching and vulnerability management appropriate to risk; (v) logging and monitoring reasonably sufficient to detect, investigate, and respond to unauthorized access or use; (vi) secure configuration, secure development where software or AI-based services are provided, and change management; (vii) secure disposal of media containing City Data; (viii) periodic privacy and security training for personnel with access to City Data; and (ix) segregation of City Data from other data through logical or physical separation appropriate to the services.

E. Subprocessors. **CONTRACTOR** shall not permit any Subprocessor to access or process City Data without **CITY's** prior written approval as required hereunder and a written agreement binding the Subprocessor to obligations no less protective than this Contract, including the restrictions in this PSC-22 and PSC-23. **CONTRACTOR** remains fully responsible for all acts and omissions of its Subprocessors.

F. Security Incidents and Data Breaches. **CONTRACTOR** shall notify **CITY** in writing without unreasonable delay, and in any event no later than twenty-four (24) hours after discovery of any Security Incident or Data Breach. Such notice shall include, to the extent known at the time, the nature of the incident, the categories of City Data affected, the date and time or estimated date and time of the incident, the

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systems affected, the measures taken or proposed to address it, and a point of contact. **CONTRACTOR** shall promptly take all reasonable steps to contain, investigate, mitigate, and remediate the incident; preserve relevant evidence; provide **CITY** with regular status updates at least daily until resolution, or more frequently if reasonably requested by **CITY**; and cooperate fully with **CITY**, its representatives, insurers, auditors, and law enforcement. **CONTRACTOR** shall not notify any third party, regulator, or affected individual, or issue any public statement, regarding any Security Incident or Data Breach involving City Data without **CITY's** prior written approval, unless required by law, in which case **CONTRACTOR** shall, to the extent legally permitted, consult with **CITY** in advance and provide **CITY** a copy of the proposed notice. **CONTRACTOR** shall reimburse **CITY** for reasonable documented third-party costs incurred by **CITY** to investigate, respond to, mitigate, notify, and remediate any Security Incident or Data Breach to the extent caused by **CONTRACTOR** or its Subprocessors, including legally required notice, call center support, credit or identity monitoring where reasonably appropriate, forensic services, data restoration, and other reasonable incident response costs.

G. Assessments and Audit Cooperation. Upon **CITY's** reasonable request, not more than once annually except following a Security Incident, Data Breach, or material change in **CONTRACTOR's** security controls, **CONTRACTOR** shall provide **CITY** with then-current summaries of relevant independent security assessments, certifications, or audit reports, such as SOC 2 Type II, ISO 27001, or comparable reports, if available, together with remediation status for material findings relevant to the services. If such reports are unavailable, **CONTRACTOR** shall complete **CITY's** reasonable security questionnaire and provide reasonable supporting documentation sufficient to demonstrate compliance with this PSC-22. **CITY** or its designated representative may, upon reasonable notice and during normal business hours, perform a reasonable review of **CONTRACTOR's** compliance with this PSC-22 and PSC-23, subject to reasonable confidentiality, security, and operational safeguards. Any such review shall be limited to information and systems relevant to the services and City Data and shall not unreasonably interfere with **CONTRACTOR's** business operations or expose data of other customers.

H. Return, Transition, and Deletion. Upon **CITY's** request, expiration, or termination of this Contract, **CONTRACTOR** shall promptly, and in no event later than thirty (30) days unless otherwise directed by **CITY**, return to **CITY** all City Data in a reasonably usable format designated by **CITY** and securely delete all copies of City Data in **CONTRACTOR's** and its Subprocessors' possession or control, except to the extent retention is required by law or by immutable backup media not reasonably accessible in the ordinary course. Any retained City Data shall remain subject to this Contract until deleted. Upon request, **CONTRACTOR** shall certify in writing its completion of the return and deletion obligations. The return of City Data in a reasonably usable format and the deletion certification required by this subsection shall be provided at no additional charge. Additional transition services

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requested by **CITY** beyond those ordinary obligations shall be provided at the rates, if any, set forth in this Contract, or otherwise at mutually agreed rates.

I. Legal Requests and Public Records. **CONTRACTOR** shall promptly notify **CITY** of any subpoena, court order, public records request, or other legal demand seeking City Data or Confidential Information, unless prohibited by law. **CONTRACTOR** shall not respond or produce City Data except as required by law and after giving **CITY** a reasonable opportunity to seek protective relief or otherwise direct the response. **CONTRACTOR** shall reasonably assist **CITY** in responding to requests for records relating to this Contract.

J. Limited Use of De-Identified Data. **CONTRACTOR** may use De-Identified Data solely for internal security, fraud prevention, service support, capacity planning, and improvement of the services provided to **CITY**, provided that **CONTRACTOR** does not identify **CITY**, any individual, household, device, or **CITY** system, does not sell or share such data, and does not use such data to train or improve any general-purpose or third-party AI System without **CITY's** prior written approval.

K. By entering into this Contract, **CONTRACTOR** certifies that it understands and will comply with the restrictions in this PSC-22 and PSC-23. This PSC-22 shall survive expiration or termination of this Contract.

PSC-23. ARTIFICIAL INTELLIGENCE AND AUTOMATED PROCESSING

A. Disclosure and Approval. **CONTRACTOR** shall not use any AI System that processes City Data, generates deliverables for **CITY**, interacts with the public or **CITY** personnel on **CITY's** behalf, or materially informs services or decisions under this Contract, or permit any Subprocessor to do so, without prior written disclosure to **CITY** of the AI System or provider, intended use case, categories of City Data processed, hosting region, retention practices, and material limitations reasonably known to **CONTRACTOR** that may affect accuracy, reliability, security, confidentiality, intellectual property, or bias. No such AI System or material AI feature may be enabled for **CITY** without **CITY's** prior written consent if it materially changes how City Data is processed or materially changes the risk profile of the services.

B. No Model Training or Secondary Use. Except as expressly authorized in a written amendment signed by **CITY**, **CONTRACTOR** shall not, and shall cause its Subprocessors and AI providers not to, use City Data to train, retrain, fine-tune, or otherwise improve any AI System or model, whether general-purpose or customer-specific. Any retention of prompts, inputs, outputs, or feedback for abuse monitoring, safety review, or troubleshooting must be disclosed to **CITY** in advance, limited to the minimum necessary, protected as City Data, and not used for model training or generalized product improvement.

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C. Responsibility and Human Oversight. **CONTRACTOR** remains fully responsible for all services performed with or through an AI System. **CONTRACTOR** shall implement reasonable governance and quality controls appropriate to the use case, including documented intended use, change management, testing for material errors and security risks, and human review before any AI-generated output is relied upon for material legal, financial, employment, eligibility, benefits, enforcement, or safety decisions affecting any individual, unless **CITY** expressly authorizes otherwise in writing and applicable law permits such use.

D. Output and Records. Any output, report, recommendation, code, content, or other deliverable generated by an AI System for **CITY** under this Contract shall be treated as Work Product or City Data, as applicable. Upon **CITY's** reasonable request, **CONTRACTOR** shall identify whether a deliverable was materially generated or modified using an AI System. **CONTRACTOR** shall, upon **CITY's** reasonable request, maintain and provide records sufficient to identify the AI System used, the material version or model family, the date of use, and the categories of City Data processed in connection with the services, except to the extent disclosure would reveal **CONTRACTOR's** trade secrets unrelated to **CITY's** use, in which case **CONTRACTOR** shall provide a reasonably informative summary.

E. Changes and Suspension. **CONTRACTOR** shall provide **CITY** with reasonable advance written notice of any material change in an AI System or AI provider used to perform the services that is reasonably likely to affect City Data, security, confidentiality, functionality, or the risk profile of the services. If **CITY** reasonably determines that an AI System presents a material risk to City Data, **CITY** systems, or affected individuals, **CITY** may direct **CONTRACTOR** to suspend the applicable AI-enabled processing until the risk is remediated to **CITY's** reasonable satisfaction.

This PSC-23 shall survive expiration or termination of this Contract.

PSC-24. INSURANCE

During the term of this Contract and without limiting **CONTRACTOR's** obligation to indemnify, hold harmless and defend **CITY**, **CONTRACTOR** shall provide and maintain at its own expense a program of insurance having the coverages and limits not less than the required amounts and types as determined by the Office of the City Administrative Officer of Los Angeles, Risk Management (template Form General 146 in Exhibit 1 hereto). The insurance must: (1) conform to **CITY's** requirements; (2) comply with the Insurance Contractual Requirements (Form General 133 in Exhibit 1 hereto); and (3) otherwise be in a form acceptable to the Office of the City Administrative Officer, Risk Management. **CONTRACTOR** shall comply with all Insurance Contractual Requirements shown on Exhibit 1 hereto. Exhibit 1 is hereby incorporated by reference and made a part of this Contract.

The insurance must name **CITY** as an additional insured with respect to liability coverage. No policies or certificates with respect to such insurance may be cancelled or materially changed without at least thirty (30) days' prior written notice by the respective insurer to **CITY**.

PSC-25. BEST TERMS/MOST FAVORED NATIONS

Throughout the term of this Contract, **CONTRACTOR**, shall offer **CITY** the same or better terms, prices, and discounts that are offered by **CONTRACTOR** to any person or entity for similar goods and services provided under this Contract. In the event that **CONTRACTOR** offers any customers pricing lower than that offered to **CITY** during the term of this **CONTRACT**, **CONTRACTOR** must immediately notify **CITY** in writing and provide those same terms to **CITY.**

PSC-26. WARRANTY AND RESPONSIBILITY OF CONTRACTOR

CONTRACTOR warrants that the work performed hereunder shall be completed in a manner consistent with professional standards practiced among those firms within **CONTRACTOR's** profession, doing the same or similar work under the same or similar circumstances.

CONTRACTOR further warrants that: (1) the services and any systems used to provide them will materially conform to the specifications, documentation, and representations made to **CITY** regarding functionality, security, retention, and AI use; (2) **CONTRACTOR** has implemented and will maintain the safeguards required by PSC-22 and PSC-23; (3) to **CONTRACTOR's** knowledge, and except as disclosed to **CITY** in writing, the services will not contain viruses, malware, back doors, time bombs, or other malicious code intentionally inserted by **CONTRACTOR**; and (4) any deliverable materially generated or supported by an AI System will be subject to reasonable human review and quality controls appropriate to its intended use before delivery to **CITY**.

PSC-27. NON-DISCRIMINATION IN EMPLOYMENT/AFFIRMATIVE ACTION

Unless otherwise exempt, this Contract is subject to the applicable non-discrimination, equal benefits, equal employment practices, and affirmative action program provisions in LAAC Section 10.8 et seq., as amended from time to time.

A. **CONTRACTOR** shall comply with the applicable non-discrimination and affirmative action provisions of the laws of the United States of America, the State of California, and **CITY**. In performing this Contract, **CONTRACTOR** shall not discriminate in any of its hiring or employment practices against any employee or applicant for employment because of such person's race, color, religion, national origin, ancestry, sex, sexual orientation, gender, gender identity, age, disability, domestic partner status, marital status or medical condition.

B. The requirements of Section 10.8.2.1 of the LAAC, including the provisions of Section 10.8.2.1(f) are incorporated and made a part of this Contract by reference.

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C. The provisions of Section 10.8.3 of the LAAC are incorporated and made a part of this Contract by reference.

D. The provisions of Section 10.8.4 of the LAAC are incorporated and made a part of this Contract by reference.

Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include a provision requiring compliance with Sections 10.8.3, and 10.8.4 of the LAAC.

PSC-28. ADDITIONAL STATE LAW AND ORDINANCE COMPLIANCE

In addition to complying with all federal, state, and local laws, as part of **CONTRACTOR's** contractual obligations to the **CITY**, **CONTRACTOR** agrees to comply with the following state laws, local ordinances, and directives, as amended from time to time (*subcontractors are not exempt):

*Living Wage Ordinance (Los Angeles Administrative Code Section 10.37 et seq.)

*Worker Retention Ordinance (Los Angeles Administrative Code Section 10.36 et seq.)

Slavery Disclosure Ordinance (Los Angeles Administrative Code Section 10.41 et seq.)

*First Source Hiring (Los Angeles Administrative Code Section 10.44 et seq.)

Iran Contracting Act 2010 (California Public Contract Code Sections 2200-2208)

Border Wall Contracting (Los Angeles Administrative Code Section 10.50.1 et seq.)

*Local Business Preference (Los Angeles Administrative Code Section 10.25 et seq.)

*MBE/WBE/SBE/EBE/DVBE/OBE (Executive Directive #14 (Villaraigosa))

*Contractor Responsibility (Los Angeles Administrative Code Section 10.40 et seq.)

City Contractor Evaluations (Los Angeles Administrative Code Section 10.39 et seq.)

*Prevailing Wage (Los Angeles Administrative Code Section 10.7.1)

*Child Support Assignment Orders (Los Angeles Administrative Code Section 10.10)

Restrictions on Campaign Contributions and Fundraising in City Elections (Los Angeles Administrative Code Section 49.7.35)

Compliance with California Public Resources Code Section 5164 (CA Public Resources Code Section 5164)

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Time Off For Voting (CA Elections Code Section 14000 and 14001)

Zero Waste (Los Angeles Administrative Code Section 10.53)

Any subcontract entered into by a **CONTRACTOR** for work performed under this Contract must include a provision specifically requiring the subcontractor's compliance with each of the above provisions marked with an (*) asterisk.

PSC-29. ACCESS AND ACCOMMODATIONS

CONTRACTOR represents and certifies that:

A. **CONTRACTOR** shall comply with the Americans with Disabilities Act, as amended, 42 U.S.C. Section 12101 et seq., the Rehabilitation Act of 1973, as amended, 29 U.S.C. Section 701 et seq., the Fair Housing Act, and its implementing regulations and any subsequent amendments, and California Government Code Section 11135;

B. **CONTRACTOR** shall not discriminate on the basis of disability or on the basis of a person's relationship to, or association with, a person who has a disability;

C. **CONTRACTOR** shall provide reasonable accommodation upon request to ensure equal access to **CITY**-funded programs, services and activities, including equal access to facilities, services, and programs without regard to any person's citizenship or immigration status to the maximum extent that federal and state permits.

D. **CONTRACTOR** shall ensure all web and mobile applications, and web and mobile content, developed, provided to, or maintained on behalf of **CITY,** comply with applicable federal and state accessibility laws, including the Americans with Disabilities Act of 1990, as amended, 42 U.S.C. Section 12101 et seq. and its implementing regulations at 28 C.F.R. Part 35, including Section 35.200 et seq. and subsequent amendments, and California Government Code Section 11135, and shall conform to Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, or any successor standard.

CONTRACTOR understands that **CITY** is expressly relying upon these certifications and representations as a material condition to funding this Contract. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

PSC-30. BUSINESS INCLUSION PROGRAM

Unless otherwise exempted prior to bid submission, **CONTRACTOR** shall comply with all aspects of the Business Inclusion Program, including subcontractor outreach, as described in the Request for Proposal/Qualification process, throughout the duration of this Contract. **CONTRACTOR** shall utilize the Regional Alliance Marketplace for

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Procurement ("RAMP") at https://www.rampla.org, to perform and document outreach to Small, Emerging, Disabled Veteran, Minority, Women, and Other Business Enterprises. **CONTRACTOR** shall not change any of its designated Subcontractors or pledged specific items of work to be performed by these Subcontractors, nor shall **CONTRACTOR** reduce their level of such effort, without prior written approval of **CITY**.

PSC-31. RESTRICTIONS ON CAMPAIGN CONTRIBUTIONS AND FUNDRAISING IN CITY ELECTIONS

Unless otherwise exempt, if this Contract is valued at $100,000 or more and requires approval by an elected **CITY** office, **CONTRACTOR**, **CONTRACTOR's** principals, and **CONTRACTOR's** Subcontractors expected to receive at least $100,000 for performance under the Contract, and the principals of those Subcontractors (the "Restricted Persons") shall comply with Charter Section 470(c)(12) and LAMC Section 49.7.35. Failure to comply entitles **CITY** to terminate this Contract and to pursue all available legal remedies. Charter Section 470(c)(12) and LAMC Section 49.7.35 limit the ability of the Restricted Persons to make campaign contributions to and engage in fundraising for certain elected **CITY** officials or candidates for elected **CITY** office for twelve (12) months after this Contract is signed. Additionally, a **CONTRACTOR** subject to Charter Section 470(c)(12) is required to comply with disclosure requirements by submitting a completed and signed Ethics Commission Form 55 and to amend the information in that form as specified by law. Any **CONTRACTOR** subject to Charter Section 470(c)(12) shall include the following notice in any contract with any Subcontractor expected to receive at least $100,000 for performance under this Contract:

"Notice Regarding Restrictions on Campaign Contributions and Fundraising in City Elections

You are a subcontractor on City of Los Angeles Contract #_____. Pursuant to the City of Los Angeles Charter Section 470(c)(12) and related ordinances, you and your principals are prohibited from making campaign contributions to and fundraising for certain elected City of Los Angeles ("**CITY**") officials and candidates for elected **CITY** office for twelve (12) months after the **CITY** contract is signed. You are required to provide the names and contact information of your principals to the **CONTRACTOR** and to amend that information within ten (10) business days if it changes during the twelve (12) month time period. Failure to comply may result in termination of this Contract and any other available legal remedies. Information about the restrictions may be found online at ethics.lacity.org or by calling the Los Angeles City Ethics Commission at (213) 978-1960."

PSC-32. CONTRACTORS' USE OF CRIMINAL HISTORY FOR CONSIDERATION OF EMPLOYMENT APPLICATIONS

CONTRACTOR shall comply with the City Contractors' Use of Criminal History for Consideration of Employment Applications Ordinance, LAAC Section 10.48 et seq., as

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amended from time to time. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

PSC-33. LIMITATION OF CITY'S OBLIGATION TO MAKE PAYMENT TO CONTRACTOR

Notwithstanding any other provision of this Contract, including any exhibits or attachments incorporated therein, and in order for **CITY** to comply with its governing legal requirements, **CITY** shall have no obligation to make any payments to **CONTRACTOR** unless **CITY** shall have first made an appropriation of funds equal to or in excess of its obligation to make any payments as provided in this Contract. **CONTRACTOR** agrees that any services provided by **CONTRACTOR**, purchases made by **CONTRACTOR** or expenses incurred by **CONTRACTOR** in excess of the appropriation(s) shall be free and without charge to **CITY** and **CITY** shall have no obligation to pay for the services, purchases or expenses. **CONTRACTOR** shall have no obligation to provide any services, provide any equipment or incur any expenses in excess of the appropriated amount(s) until **CITY** appropriates additional funds for this Contract.

PSC-34. COMPLIANCE WITH IDENTITY THEFT LAWS AND PAYMENT CARD DATA SECURITY STANDARDS

If **CONTRACTOR** stores, processes, transmits, or can access payment card data, financial account information, taxpayer information, or credentials that permit access to accounts or payment instruments, **CONTRACTOR** shall comply with all applicable identity theft, payment card, consumer protection, and data security laws and standards, including laws related to payment devices, credit and debit card fraud, the Fair and Accurate Credit Transactions Act ("FACTA"), and the then-current Payment Card Industry Data Security Standards ("PCI DSS"). **CONTRACTOR** shall use such information solely for the purpose of performing this Contract, shall not store authentication data after authorization except as expressly permitted by applicable standards, and shall implement reasonable measures to prevent skimming, credential compromise, and unauthorized account access. During the performance of any service to install, program, maintain, or update payment devices or payment applications, **CONTRACTOR** shall verify proper truncation of receipts in compliance with FACTA. Upon request, **CONTRACTOR** shall provide **CITY** with current attestation or other evidence of compliance reasonably acceptable to **CITY**. Any payment Security Incident shall be handled in accordance with PSC-22.

PSC-35. POSSESSORY INTEREST TAX

Rights granted to **CONTRACTOR** by **CITY** may create a possessory interest. **CONTRACTOR** agrees that any possessory interest created may be subject to California Revenue and Taxation Code Section 107.6 and a property tax may be levied on that possessory interest. If applicable, **CONTRACTOR** shall pay the property tax at its own expense. **CONTRACTOR** acknowledges that the notice required under California Revenue and Taxation Code Section 107.6 has been provided.

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PSC-36. TAXES

CONTRACTOR shall report and pay all taxes, fees, levies, imposts, duties, assessments, charges and withholdings of any similar nature, however designated (including, any value added, transfer, sales, use, gross receipts, business, occupation, excise, personal property, real property, stamp or other taxes) ("Taxes") now or hereafter imposed or assessed by governmental body, agency or taxing authority in connection with this Contract, whether assessed on **CONTRACTOR** or **CITY**, other than any such Taxes required by law to be reported and paid by the **CITY**. **CITY** shall within 120 days of invoice reimburse **CONTRACTOR** for all such Taxes paid by **CONTRACTOR** on **CITY's** behalf, excluding Taxes on or measured by the overall gross receipts, net income, or the like of **CONTRACTOR** or its affiliates.

PSC-37. CONFIDENTIALITY

All City Data, Personal Information, Work Product, security information, system architecture, credentials, records, documents, materials, and other nonpublic information provided by **CITY** to **CONTRACTOR** or accessed, received, created, or developed by **CONTRACTOR** or its Subcontractors in connection with this Contract (collectively, "Confidential Information") are confidential. Confidential Information does not include information that **CONTRACTOR** can demonstrate by contemporaneous written records: (1) was lawfully known to **CONTRACTOR** without restriction before disclosure by **CITY**; (2) was independently developed without use of Confidential Information; or (3) becomes publicly available through no breach of this Contract; provided, however, that City Data, Personal Information, Work Product, and security information shall remain Confidential Information unless expressly released in writing by **CITY** or made public by **CITY**.

CONTRACTOR shall protect Confidential Information using at least the same degree of care it uses to protect its own confidential information of a similar nature, and in no event less than reasonable care. **CONTRACTOR** shall not access, use, reproduce, disclose, distribute, transfer, publish, or permit access to Confidential Information except as necessary to perform this Contract, as expressly authorized in writing by **CITY**, or as required by law. **CONTRACTOR** shall restrict access to Confidential Information to personnel and approved Subprocessors with a need to know and who are bound by written obligations of confidentiality and restricted use at least as protective as those contained in this Contract.

CONTRACTOR shall promptly notify **CITY** of any actual or attempted unauthorized access to Confidential Information and of any subpoena, court order, public records request, or other legal process seeking Confidential Information, unless prohibited by law. If disclosure is required by law, **CONTRACTOR** shall disclose only the minimum information legally required and, to the extent legally permitted, provide **CITY** a reasonable opportunity to seek protective relief or otherwise direct the response. **CONTRACTOR** shall not issue press releases or other public statements referencing **CITY's** Confidential Information without **CITY's** prior written approval.

Upon **CITY's** request or expiration or termination of this Contract, **CONTRACTOR** shall return or securely destroy Confidential Information in accordance with PSC-22. This provision shall survive expiration or termination of this Contract.

PSC-38. CONTRACTOR DATA REPORTING

If **CONTRACTOR** is a for-profit, privately owned business, **CONTRACTOR** shall, within thirty (30) days of the effective date of the Contract and on an annual basis thereafter (i.e., within thirty (30) days of the annual anniversary of the effective date of the Contract), report the following information to **CITY** via the Regional Alliance Marketplace for Procurement ("RAMP") or via another method specified by **CITY**: **CONTRACTOR's** and any Subcontractor's annual revenue, number of employees, location, industry, race/ethnicity and gender of majority owner ("Contractor/Subcontractor Information"). **CONTRACTOR** shall further request, on an annual basis, that any Subcontractor input or update its business profile, including the Contractor/Subcontractor Information, on RAMP or via another method prescribed by **CITY**.

PSC-39. SIGNATURES

This Contract may be executed in one or more counterparts, and by the parties in separate counterparts, each of which when executed shall be deemed to be an original but all of which taken together shall constitute one and the same agreement. The parties further agree that facsimile signatures or handwritten signatures scanned into .pdf format (or another electronic format designated by **CITY**) and sent by e-mail shall be deemed original signatures. Each party further agrees, and acknowledges that it is such party's intent, that if such party signs this Contract using an electronic signature, it is signing, and accepting this Contract and that signing this Contract using an electronic signature evidences the equivalent intent of a handwritten or facsimile signature on this Contract.

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Exhibit 1

INSURANCE CONTRACTUAL REQUIREMENTS

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EXHIBIT 1

INSURANCE CONTRACTUAL REQUIREMENTS

CONTACT For additional information about compliance with City Insurance and Bond requirements, contact the Office of the City Administrative Officer, Risk Management at (213) 978-RISK (7475) or go online at www.lacity.org/cao/risk. The City approved Bond Assistance Program is available for those contractors who are unable to obtain the City-required performance bonds. A City approved insurance program may be available as a low-cost alternative for contractors who are unable to obtain City-required insurance.

CONTRACTUAL REQUIREMENTS

CONTRACTOR AGREES THAT:

1. **Additional Insured/Loss Payee.** The CITY must be included as an Additional Insured in applicable liability policies to cover the CITY'S liability arising out of the acts or omissions of the named insured. The CITY is to be named as an Additional Named Insured and a Loss Payee As Its Interests May Appear in property insurance in which the CITY has an interest, e.g., as a lien holder.

2. **Notice of Cancellation.** All required insurance will be maintained in full force for the duration of its business with the CITY. By ordinance, all required insurance must provide at least thirty (30) days' prior written notice (ten (10) days for non-payment of premium) directly to the CITY if your insurance company elects to cancel or materially reduce coverage or limits prior to the policy expiration date, for any reason except impairment of an aggregate limit due to prior claims.

3. **Primary Coverage.** CONTRACTOR will provide coverage that is primary with respect to any insurance or self-insurance of the CITY. The CITY'S program shall be excess of this insurance and non-contributing.

4. **Modification of Coverage.** The CITY reserves the right at any time during the term of this Contract to change the amounts and types of insurance required hereunder by giving CONTRACTOR ninety (90) days' advance written notice of such change. If such change should result in substantial additional cost to CONTRACTOR, the CITY agrees to negotiate additional compensation proportional to the increased benefit to the CITY.

5. **Failure to Procure Insurance.** All required insurance must be submitted and approved by the Office of the City Administrative Officer, Risk Management prior to the inception of any operations by CONTRACTOR.

CONTRACTOR'S failure to procure or maintain required insurance or a self-insurance program during the entire term of this Contract shall constitute a material breach of this Contract under which the CITY may immediately suspend or terminate this Contract or, at its discretion, procure or renew such insurance to protect the CITY'S interests and pay any and all premiums in connection therewith and recover all monies so paid from CONTRACTOR.

6. **Workers' Compensation.** By signing this Contract, CONTRACTOR hereby certifies that it is aware of the provisions of Section 3700 *et seq.*, of the California Labor Code which require every employer to be insured against liability for Workers' Compensation or to undertake

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self-insurance in accordance with the provisions of that Code, and that it will comply with such provisions at all time during the performance of the work pursuant to this Contract.

7. California Licensee. All insurance must be provided by an insurer admitted to do business in California or written through a California-licensed surplus lines broker or through an insurer otherwise acceptable to the CITY. Non-admitted coverage must contain a **Service of Suit** clause in which the underwriters agree to submit as necessary to the jurisdiction of a California court in the event of a coverage dispute. Service of process for this purpose must be allowed upon an agent in California designated by the insurer or upon the California Insurance Commissioner.

8. Aggregate Limits/Impairment. If any of the required insurance coverages contain annual aggregate limits, CONTRACTOR must give the CITY written notice of any pending claim or lawsuit which will materially diminish the aggregate within thirty (30) days of knowledge of same. You must take appropriate steps to restore the impaired aggregates or provide replacement insurance protection within thirty (30) days of knowledge of same. The CITY has the option to specify the minimum acceptable aggregate limit for each line of coverage required. No substantial reductions in scope of coverage which may affect the CITY'S protection are allowed without the CITY'S prior written consent.

9. Commencement of Work. For purposes of insurance coverage only, this Contract will be deemed to have been executed immediately upon any party hereto taking any steps that can be considered to be in furtherance of or towards performance of this Contract. The requirements in this Section supersede all other sections and provisions of this Contract, including, but not limited to, PSC-3, to the extent that any other section or provision conflicts with or impairs the provisions of this Section.

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(Rev. 05/18)

CITY OF LOS ANGELES

INSTRUCTIONS AND INFORMATION

ON COMPLYING WITH CITY INSURANCE REQUIREMENTS

(Share this information with your insurance agent or broker)

1. **Agreement/Reference** All evidence of insurance should identify the nature of your business with the CITY. Clearly show any assigned number of a bid, contract, lease, permit, etc. or give the project name and the job site or street address to ensure that your submission will be properly credited. Provide the **types of coverage and minimum dollar amounts** specified on the Required Insurance and Minimum Limits sheet (Form Gen. 146) included in your CITY documents.

2. **When to Submit** Normally, no work may begin until a CITY insurance certificate approval number ("CA number") has been obtained, so insurance documents should be submitted as early as practicable. For **As-needed Contracts**, insurance need not be submitted until a specific job has been awarded. **Design Professionals** coverage for new construction work may be submitted simultaneously with final plans and drawings, but before construction commences.

3. **Acceptable Evidence and Approval** Electronic submission is the required method of submitting your documents. **KwikComply** is the CITY's online insurance compliance system and is designed to make the experience of submitting and retrieving insurance information quick and easy. The system is designed to be used by insurance brokers and agents as they submit client insurance certificates directly to the City. It uses the standard insurance industry form known as the **ACORD 25 Certificate of Liability Insurance** in electronic format. **KwikComply** advantages include standardized, universally accepted forms, paperless approval transactions (24 hours, 7 days per week), and security checks and balances. The easiest and quickest way to obtain approval of your insurance is to have your insurance broker or agent access **KwikComply** at https://kwikcomply.org/ and follow the instructions to register and submit the appropriate proof of insurance on your behalf.

Contractor must provide City a thirty (30) day notice of cancellation (ten (10) days for nonpayment of premium) AND an Additional Insured Endorsement naming the CITY an additional insured completed by your insurance company or its designee. If the policy includes an automatic or blanket additional insured endorsement, the Certificate must state the CITY is an automatic or blanket additional insured. An endorsement naming the CITY an Additional Named Insured and Loss Payee as Its Interests May Appear is required on property policies. All evidence of insurance must be authorized by a person with authority to bind coverage, whether that is the authorized agent/broker or insurance underwriter.

Additional Insured Endorsements DO NOT apply to the following:

- Indication of compliance with statute, such as Workers' Compensation Law.
- Professional Liability insurance.

Verification of approved insurance and bonds may be obtained by checking **KwikComply**, the CITY's online insurance compliance system, at <https://kwikcomply.org/>.

4. **Renewal** When an existing policy is renewed, have your insurance broker or agent submit a new Acord 25 Certificate or

edit the existing Acord 25 Certificate through KwikComply at <https://kwikcomply.org/>.

5. **Alternative Programs/Self-Insurance** Risk financing mechanisms such as Risk Retention Groups, Risk Purchasing Groups, off-shore carriers, captive insurance programs and self-insurance programs are subject to separate approval after the CITY has reviewed the relevant audited financial statements. To initiate a review of your program, you should complete the Applicant's Declaration of Self-Insurance form (<https://cao.lacity.gov/content/risk/insuranceforms.cfm>) to the Office of the City Administrative Officer, Risk Management for consideration.

6. **General Liability** insurance covering your operations (and products, where applicable) is required whenever the CITY is at risk of third-party claims which may arise out of your work or your presence or special event on City premises. **Sexual Misconduct** coverage is a required coverage when the work performed involves minors. **Fire Legal Liability** is required for persons

occupying a portion of CITY premises. Information on two CITY insurance programs, the SPARTA program, an optional source of low-cost insurance which meets the most minimum requirements, and the Special Events Liability Insurance Program, which provides liability coverage for short-term special events on CITY premises or streets, is available at (www.2sparta.com), or by calling (800) 420-0555.

7. **Automobile Liability** insurance is required only when vehicles are used in performing the work of your Contract or when they are driven off-road on CITY premises; it is not required for simple commuting unless CITY is paying mileage. However, compliance with California law requiring auto liability insurance is a contractual requirement.

8. **Errors and Omissions** coverage will be specified on a project-by-project basis if you are working as a licensed or other professional. The length of the claims discovery period required will vary with the circumstances of the individual job.

9. **Workers' Compensation and Employer's Liability** insurance are not required for single-person contractors. However, under state law these coverages (or a copy of the state's Consent To Self Insure) must be provided if you have any employees at any time during the period of this contract. Contractors with no employees must complete a Request for Waiver of Workers' Compensation Insurance Requirement (<https://cao.lacity.gov/content/risk/insuranceforms.cfm>). **A Waiver of Subrogation**

on the coverage is required only for jobs where your employees are working on CITY premises under hazardous conditions, e.g., uneven terrain, scaffolding, caustic chemicals, toxic materials, power tools, etc. The Waiver of Subrogation waives the insurer's right to recover (from the CITY) any workers' compensation paid to an injured employee of the contractor.

10. **Property** Insurance is required for persons having exclusive use of premises or equipment owned or controlled by the CITY. **Builder's Risk/Course of Construction** is required during construction projects and should include building materials in transit and stored at the project site.

11. **Surety** coverage may be required to guarantee performance of work and payment to vendors and suppliers. A **Crime Policy** may be required to handle CITY funds or securities, and under certain other conditions. **Specialty coverages** may be needed for certain operations. For assistance in obtaining the CITY required bid, performance and payment surety bonds, please see the City of Los Angeles Contractor Development and Bond Assistance Program website address at <https://cao.lacity.gov/content/risk/BondAssistanceProgram.pdf> or call (213) 258-3000 for more information.

12. **Cyber Liability & Privacy** coverage may be required to cover technology services or products for both liability and property losses that may result when a CITY contractor engages in various electronic activities, such as selling on the Internet

or collecting data within its internal electronic network. Contractor's policies shall cover liability for a data breach in which the CITY employees' and/or CITY customers' confidential or personal information, such as but not limited to, Social Security or credit card information are exposed or stolen by a hacker or other criminal who has gained access to the CITY's or contractor's electronic network. The policies shall cover a variety of expenses associated with data breaches, including: notification costs, credit monitoring, costs to defend claims by state regulators, fines and penalties, and loss resulting from identity theft. The policies are required to cover liability arising from website media content, as well as property exposures from: (a) business interruption, (b) data loss/destruction, (c) computer fraud, (d) funds transfer loss, and (e) cyber extortion.

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Required Insurance and Minimum Limits

Date: 9/9/2026

Contractor/Vendor Name: AXON ENTERPRISE, INC.

Agreement/Reference:

Evidence of coverages checked below, with the specified minimum limits, must be submitted and approved prior to occupancy/start of operations/commencement of ANY work. The amounts shown are Combined Single Limits ("CSLs"). For Automobile Liability, split limits may be substituted for a CSL if the total per occurrence equals or exceeds the CSL amount.

Workers' Compensation (WC) and Employer's Liability (EL): Yes

Min. Limit of WC: Statutory

Min. Limit of EL: $1000000

Waiver of Subrogation in favor of the City: Yes

Longshore & Harbor Workers: No

Jones Act: No

WC and EL Other:

General Liability - City of Los Angeles MUST be a named additional insured**: Yes**

Min. Limit: $1000000

Products/Completed Operations: Yes

Sexual Misconduct: No

Fire Legal Liability: No

General Liability Other: At least $2 million in aggregate coverage

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Automobile Liability (for any and all vehicles used for this contract, other than commuting to/from work)**: Yes**

Min. Limit: $1000000

Automobile Liability Other:

Professional Liability (Errors and Omissions)**: Yes**

Min. Limit: $10000000

Discovery Period: 12 months after completion of work or date of termination

Professional Liability Other: Errors and Omissions

Property Insurance (to cover replacement cost of building - as determined by insurance company)**: No**

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Pollution Liability: No

Surety Bonds - Performance and Payment (Labor and Materials) Bonds**: No**

Crime Insurance: No

Cyber Liability: Yes

Min. Limit: $10000000

Cyber Liability Other:

Other: **Insurance certificate(s) MUST be submitted on the City's KwikComply site: https://kwikcomply.org/ and be re-submitted throughout the entire contract term so all required insurance remains valid and not expired.

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ATTACHMENT B

STATEMENT OF WORK

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Statement of Work

LAPD 2026 Integrated Program

Deployments, Refreshes, and Enablement Services

Submitted By:

Axon Enterprise, Inc.

17800 North 85th Street, Scottsdale, AZ 85255

Customer	Los Angeles Police Department
Reference Quote	Q-827740
Program Term	120 Months (August 1, 2026 through July 31, 2036)
Document Status	Exhibit to the Agreement, Incorporated by Reference

This Statement of Work (SOW) outlines the services Axon will perform for the Los Angeles Police Department (LAPD) under the program described in the Quote. LAPD has an assigned onsite Technical Account Manager (TAM). Axon Professional Services (PSO) is scoped only for the TASER 10 and Auto-Tagging implementations. All other services are delivered by Axon Customer Success Engineering (CSE) and the onsite TAM.

Scope of Work

Section	Component	Timing	Lead Resource
1	Axon Fusus, CCTV Stream Expansion	Aug 2026	Axon TPM
2	TASER 10 and Virtual Reality Training	Aug 2026	Axon PSO
3	Axon Auto-Tagging	Aug 2026	Axon PSO
4	Auto-Transcribe Unlimited	Aug 2026	Axon CSE / TAM
5	Draft One AI Report Writing (Phased)	Phased starting Jan 2028 and pilot when LAPD is ready	Axon CSE / TAM
6	Body Worn Camera TAP Refreshes	Dec 2027, Dec 2030, Dec 2033	Axon CSE / TAM
7	Fleet 3 Hardware Refresh	Jun 2029	Customer Installed (PSO Optional)
8	Onsite Technical Account Manager	Aug 2026 through Jul 2036	Axon Onsite TAM
9	Pro License Bundle and VR/TASER Certification	Continuous	Axon CSE / TAM

The Prepared Platform is governed by a separate Statement of Work and is not addressed herein.

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1. Axon Fusus, CCTV Stream Expansion

Fusus is a map-based real-time operations platform that aggregates customer-owned and partner-owned camera assets into a single view. LAPD has an existing Fusus deployment. Axon will onboard additional standard and AI-enabled streams and provision supporting Core appliances per the schedule below. Axon TPM Eric Maddox (or successor) will coordinate onboarding with LAPD RTCC.

1.1 Quantities and Phasing

Component	Quantity	Phasing
Fusus CCTV Stream Plan (standard)	1,750	1,050 in Aug 2026; +350 in Jul 2027; +350 in Jul 2029
Fusus CCTV with AI Stream Plan	750	450 in Aug 2026; +150 in Jul 2027; +150 in Jul 2029
Fusus Core, Elite AI 2.0 (44TB HDD)	84	50 in Aug 2026; 17 in 2027; 17 in 2029

1.2 Scope of Services

- Coordinate onboarding waves with LAPD RTCC and participating partners.
- Validate connectivity, configure live view and tactical recording, and verify Fusus map presentation for each stream.
- Assign AI Streams to AI-capable Core appliances; configure object and behavior detections per LAPD direction.
- Provide remote support for Core racking, network configuration, and software setup.
- Support upload of floor plans (PDF/JPEG) and geospatial data (GeoJSON, ESRI, KML) at designated locations.

1.3 Customer Responsibilities

- Designate primary and backup onboarding POCs.
- Provide camera credentials, network details, and firewall coordination contacts for each location.
- Provide rack space, power, and network connectivity for Core appliances.
- Coordinate participation of partner agencies or camera owners whose streams are onboarded.
- Operate and maintain LAPD-owned and partner-owned camera hardware.

1.4 Out of Scope

- Procurement, replacement, or maintenance of cameras or camera infrastructure.
- Cabling, conduit, low-voltage electrical work, or physical mounting at LAPD facilities.
- Custom software development against the Fusus platform.

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1.5 Acceptance

Each onboarding wave is accepted upon Axon confirmation of connectivity and map presentation and delivery of an onboarding summary. LAPD has 15 business days to accept or object in writing; no objection constitutes acceptance.

2. TASER 10 and Virtual Reality Training

Axon PSO will lead initial deployment of the TASER 10 Certification Standard Plan and the associated VR training program. Initial scope covers 4,850 handles at contract initiation, an additional 850 handles in Year 6, and 194 VR headsets.

2.1 Quantities

Component	Quantity	Notes
TASER 10 Handles (Class 3R, Yellow)	4,850	Plus 850 in Year 6
TASER 10 Holsters (S.O. Tech)	4,850	Plus 456 a-la-carte spares; Plus 850 in Year 6
Live Duty Magazines (Black V2)	4,850	Plus 161 spares
Six-Bay Dock with Core (Year 1)	65	Plus 22 a-la-carte; Plus 12 in Year 6
VR Headsets (HTC Focus Vision)	194	With controllers, batteries, charging docks
VR Licenses (Unique User Access)	4,850	Each User is required to have a license to access the VR software; Plus 850 in Year 6
HALT Suits (V2)	4	Plus 21 a-la-carte
Additional a la carte TASER 10 Training Equipment	30 Inert Magazines 550 Inert Cartridges 30 Live Training Magazines 46 HALT Training Magazines	Requested by LAPD Training Division

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2.2 Scope of Services

- One (1) TASER CEW Starter package covering up to 500 handles, including program setup, device pairing, Evidence.com integration, and instructor preparation.
- Six (6) TASER CEW Add-On packages covering the remaining handle population in phases coordinated with LAPD Training Division.
- One (1) VR Facilitator and Implementation engagement (2-day onsite), covering headset provisioning, controller pairing, content library, and facilitator certification.
- Ongoing VR TASER Skills curriculum access for 4,850 users in Year 1 and 850 additional users in Year 6.
- Activation of On-Demand Certification access and the TASER Data Science Program for command staff.
- Enrollment in the Replacement Access Program for duty cartridges per the contracted schedule.

2.3 Customer Responsibilities

- Designate a primary POC within LAPD Training Division.
- Provide facility access, range time, and instructor availability for Starter and Add-On sessions.
- Provide a VR training facility with adequate floor space, lighting, and electrical for headset operation.
- Provide Evidence.com administrative access for device registration and integration validation.

2.4 Out of Scope

- Electrical work, dock-station mounting, or facility modifications.
- LAPD-specific policy or curriculum development beyond Axon-provided standard materials.

2.5 Acceptance

Each Starter package, Add-On package, and the VR Facilitator engagement is accepted upon Axon delivery and LAPD sign-off of the corresponding Milestone Completion Report (MCR). LAPD has 15 business days to sign or object in writing; no objection constitutes acceptance.

3. Axon Auto-Tagging

Auto-Tagging is a module that connects Axon Evidence to LAPD's CAD or Records Management System (RMS), allowing end users to auto-populate video metadata with case ID, category, and location from LAPD-side records. Axon PSO will lead initial implementation for the 5,700 BWC user population at contract initiation.

3.1 Quantities

Component	Quantity
Auto-Tagging Licenses	5,700 (BWC users)
Auto-Tagging / Performance Implementation	1 engagement

3.2 Scope of Services

- Configure the Auto-Tagging module to map CAD/RMS case IDs, categories, and location fields to Axon Evidence metadata.
- Functional testing against representative LAPD scenarios.
- End-user enablement materials and an admin walkthrough.
- Up to 5 hours of remote support at no additional charge during the 30 days following completion, per the Axon Auto-Tagging Appendix.

3.3 Customer Responsibilities

- Make LAPD's current CAD and RMS available for assessment (remote access where possible).
- Make any required modifications to LAPD hardware, facilities, systems, and networks.
- Provide infrastructure and software information (TCP/IP addresses, node names, network configuration).
- Promptly install software updates provided by Axon.
- Ensure appropriate data backups are performed.
- Provide testing participation and approvals.
- Notify Axon in advance of network or machine maintenance that may impact module performance.

3.4 Out of Scope

- Modification or development of LAPD's CAD or RMS.
- Migration of historical LAPD data from prior CAD or RMS environments.

Changing of CAD/RMS provider over the term may result in PSO costs to support the transition.

3.5 Acceptance

Implementation is accepted upon Axon delivery and LAPD sign-off of the Auto-Tagging MCR following successful functional testing. LAPD has 15 business days to sign or object in writing; no objection constitutes acceptance.

4. Auto-Transcribe Unlimited

Axon will activate Auto-Transcribe Unlimited Service for the 5,700 BWC user population beginning August 1, 2026, and will do so when LAPD is ready to initiate. Auto-Transcribe provides automatic transcription of Axon BWC and Axon Capture audio, and on-demand transcription for Axon Interview Room, Axon Fleet, Axon Community Request, and third-party sources. Activation is supported by the onsite TAM and CSE; no PSO engagement is scoped.

4.1 Quantities

Component	Quantity	Activation
Auto-Transcribe Unlimited Service licenses	5,700	Available August 1, 2026, and will go live when LAPD is ready.

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4.2 Scope of Services

- Provision Auto-Transcribe entitlements to the LAPD Evidence.com tenant for 5,700 users on or before August 1, 2026.
- Onsite TAM will coordinate activation, validate provisioning, and confirm automatic transcription for new BWC and Capture content.
- Deliver an administrator orientation covering configuration, transcript visibility in Evidence.com, and the on-demand transcription request workflow.
- Provide reference materials for the review and correction workflow, including how transcript edits flow to downstream features such as Draft One.

4.3 Evidentiary Use

Auto-Transcribe produces AI-generated transcripts intended as a working aid for review, search, and downstream AI processing. They are not a substitute for human-verified transcripts where verbatim accuracy is required, including court proceedings or formal evidentiary submission. LAPD is responsible for human review and, where required, formal certification of transcript accuracy. Transcription accuracy may vary based on audio quality, background noise, accents, and overlapping speech.

4.4 Customer Responsibilities

- Designate an Evidence.com administrator POC for activation.
- Establish LAPD policy parameters for transcript review and evidentiary certification workflows.

4.5 Acceptance

Activation is accepted upon (i) provisioning of Auto-Transcribe entitlements to the LAPD Evidence.com tenant, and (ii) TAM delivery of the administrator orientation. LAPD has 15 business days to acknowledge or object in writing; no objection constitutes acceptance.

5. Draft One AI Report Writing

Draft One is Axon's AI-assisted report-writing capability. It uses BWC audio and transcript content to produce a first-draft narrative for officer review. Phased rollout to LAPD officers begins January 2028 and will commence a pilot when LAPD is ready after contract execution, supported by CSE and the onsite TAM. No PSO engagement is scoped.

5.1 Quantities and Rollout

Phase composition (by Bureau or Division) will be agreed in writing prior to each phase.

Phase	Approx. Quantity	Approx. Activation
Phase 1	1,000	January 2028

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Phase 2	1,000	April 2028
Phase 3	1,000	July 2028
Phase 4	1,000	October 2028
Phase 5	1,000	January 2029
Phase 6	700	April 2029
Total	5,700	Full deployment by Apr 2029

The contracted scope is 5,700 Draft One users at full deployment. LAPD program notes referenced a 6,700-seat target; expansion beyond 5,700 requires a written amendment.

5.2 Scope of Services

- For each phase, TAM and LAPD's Draft One program lead will agree on Division/Bureau composition, activation date, and rollout communications.
- Provision Draft One entitlements for each phase per the agreed activation date.
- Deliver a train-the-trainer engagement for LAPD trainers prior to Phase 1, covering workflow, supervisor review, and known limitations.
- Provide digital training materials (quick-start, supervisor guide, FAQ) via the Axon customer portal.
- Support LAPD-led end-user enablement sessions for each phase.
- Hold at least one (1) post-activation check-in per phase to surface adoption metrics and field feedback.
- Produce a quarterly Draft One adoption review for command staff, at request.

5.3 Integration

- Draft One operates within Axon Evidence and consumes BWC audio and transcript content. No LAPD-side install is required for the BWC source path.
- Routing of Draft One output to LAPD RMS or MDT environments is an LAPD responsibility. TAM provides reference guidance but does not perform LAPD-side integration work.
- Activation of Auto-Transcribe in August 2026 (Section 4) is a recommended prerequisite for full Draft One value.

5.4 Go-Live Acceptance

Each phase goes live upon (i) provisioning confirmation for the in-scope user population, (ii) successful generation of Draft One report drafts for at least one (1) sample BWC event by users in the phase, and (iii) delivery of the Phase Activation Summary. LAPD has 15 business days to sign or object in writing; no objection constitutes acceptance.

5.5 Usage Notes

Draft One report drafts are AI-generated and serve as a starting point. Officers remain responsible for the accuracy and completeness of any report submitted.

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5.6 Out of Scope

- LAPD-side RMS, MDT, or other downstream system integration work.
- Custom narrative templates, custom prompts, or LAPD-specific model fine-tuning.
- Human review of Draft One outputs prior to submission, which remains an LAPD responsibility.

6. Body Worn Camera TAP Refreshes

Axon will perform scheduled Technology Assurance Plan (TAP) hardware refreshes of LAPD's body-worn camera deployment. In-scope population is 5,700 cameras under the BWC Unlimited with TAP 10-Year bundle, plus 100 cameras and 100 multi-bay docks under standalone TAP bundles. All refresh activity is supported by CSE and the onsite TAM; no PSO engagement is scoped.

6.1 Refresh Schedule

Refresh Wave	Scheduled Ship	Devices
TAP Refresh 1, Cameras	December 2027	5,890 cameras
TAP Refresh 1, Docks	December 2027	713 multi-bay docks (plus 100 standalone docks shipping Dec 2028)
TAP Refresh 2, Cameras	December 2030	5,890 cameras (plus 103 standalone)
TAP Refresh 2, Docks	December 2030	713 multi-bay docks (Jun 2031 for standalone cohort)
TAP Refresh 3, Cameras	December 2033	5,890 cameras (plus 103 standalone)
TAP Refresh 3, Docks	December 2033	713 multi-bay docks

Axon may ship refresh hardware under the existing Agreement while renewal or replacement agreements are in progress; such shipments are deemed made under the existing contract until the new contract is fully executed.

6.2 Scope of Services

- Each TAP refresh wave provides the then-current generation of Axon BWC and multi-bay dock available at shipment. If a new generation is available at refresh time, the shipment includes the new generation at no additional cost.
- Evidence.com device configuration guidance: initial setup, device profile configuration, policy alignment, firmware update processes, and best practices for device assignment.
- Admin training: device registration workflows, user and device association, bulk provisioning, administrative controls, and audit and compliance considerations for the next-generation BWC.

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- Train-the-Trainer refresh: differences from prior generation, new features, updated user workflows, and instructional best practices.
- Evidence.com system review with BWC program stakeholders to assess configuration, workflows, underutilized or newly available features, and recommend optimizations.
- RMA and returns process for malfunctioning, lost, stolen, or unsupported devices through the Axon customer portal.

6.3 Customer Responsibilities

- Designate a BWC program lead for each refresh wave.
- Coordinate distribution scheduling and officer turn-in logistics for prior-generation hardware.
- Provide Evidence.com administrative access for device pairing and bulk provisioning.
- Plan and execute end-user communications and any LAPD-side training reinforcement.

6.4 Out of Scope

- Physical deployment of devices to individual officers.
- Custom software development or integrations outside the Axon ecosystem.
- Ongoing managed services beyond the TAM-led enablement sessions above.
- LAPD policy development outside of Evidence.com configuration recommendations.

6.5 Acceptance

Each refresh wave is accepted upon (i) shipment of refresh hardware per Axon's standard shipping process, and (ii) Axon delivery of the refresh-wave enablement activities in 6.2. LAPD has 15 business days to accept or object in writing; no objection constitutes acceptance.

7. Fleet 3 Hardware Refresh

Axon will ship a Fleet 3 mid-term hardware refresh in June 2029, covering a minimum of 1,600 LAPD patrol vehicles plus 48 additional kits (1,648 total). The refresh is a hardware kit only; installation labor is not included and is a customer election (see 7.2.3).

7.1 Quantities

Component	Quantity	Ship
Fleet 3 Hardware Kit (per vehicle)	1,648	June 2029

7.2 Refresh Scope

7.2.1 Hardware Kit, included in program pricing.

- Each refresh ship includes one (1) Fleet 3 in-car camera hardware kit consisting of the front-facing dual-view camera, the interior cabin camera, the Fleet Hub, standard antenna components for the Fleet 3 hub, and standard wiring and brackets, in the configuration generally available from Axon at shipment.
- If a new generation of Axon Fleet hardware is available at refresh time, the Hardware Kit includes the new-generation equipment at no additional cost.

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- Hardware Kit TAP warranty commences upon shipment, consistent with the Agreement.

7.2.2 In-vehicle router.

If LAPD operates an Axon-provided in-vehicle router as part of LAPD's current Fleet 3 configuration, the Hardware Kit does not include a router refresh, router antenna, or router upgrade. Router refresh or upgrade work, if elected by LAPD, is LAPD's responsibility and may be scoped separately if Axon-supplied routers are involved.

7.2.3 Installation, optional customer election.

Installation labor is not included in Hardware Kit pricing. LAPD may elect to:

- Perform installation using LAPD personnel or an LAPD-selected installer; or
- Engage Axon Professional Services to scope and perform installation. Where LAPD elects Axon-led installation, a separate scope and fee structure will be developed and agreed by amendment or written change order, at Axon's then-current rates. LAPD's draft installation Statement of Work (see 7.5) is contemplated as a framework for that potential separate engagement.

7.3 Hardware Kit Composition

- Axon Fleet front-facing dual-view camera (wide-FOV plus narrow-FOV/ALPR sensor).
- Axon Fleet interior cabin camera with infrared.
- Axon Fleet Hub (solid-state storage, Wi-Fi, BLE, GNSS with IMU).
- Exterior multi-radio antenna (Wi-Fi, cellular, GNSS).
- Interior multi-radio antenna (Wi-Fi, Bluetooth, GNSS).
- Signal activation harness and standard triggers (light-bar, siren, speed, motion, gun-lock).

7.4 Customer-Provided Components

- In-vehicle mobile router (LAPD-provided; not refreshed under this SOW).
- Mobile Data Computer (MDC) meeting Axon minimum requirements.
- Activated SIM cards for cellular connectivity

7.5 Coordination with LAPD-Prepared Installation SOW

Axon understands LAPD is preparing a separate Statement of Work governing professional-services installation of the Fleet 3 hardware refresh (the LAPD Installation SOW). If LAPD elects to engage Axon to perform installation, the parties will reconcile the LAPD Installation SOW with Axon's then-current installation scope and pricing through a written amendment or change order. Nothing in this SOW commits Axon to performing installation under the LAPD Installation SOW.

7.6 Out of Scope

- Installation labor for the Hardware Kits (separately addressable per 7.2.3 and 7.5).
- Refresh or upgrade of in-vehicle routers, including any Axon-supplied routers in use.
- Removal and disposal of prior-generation Fleet hardware.
- Custom trigger configurations (door switches, magnetic door sensors, or other non-standard interfaces).

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7.7 Acceptance

Hardware Kit acceptance occurs upon shipment per Axon's standard shipping process. Acceptance of any Axon-led installation activities, if separately scoped under an amendment, is governed by that amendment.

8. Onsite Technical Account Manager

The contracted scope includes one (1) dedicated onsite Axon Technical Account Manager (TAM) for the full 120-month program term. The TAM is Axon's primary day-to-day delivery resource embedded with LAPD and the central enablement vehicle for services in this SOW not led by PSO.

8.1 Quantity and Term

Component	Quantity	Term
Onsite Technical Account Manager	1.0 FTE	Aug 1, 2026 through Jul 31, 2036

8.2 Operating Model

- TAM is co-located onsite with LAPD on a regular cadence to be agreed, typically the equivalent of a full-time onsite presence during business days.
- TAM is LAPD's named single point of escalation for all Axon products in the program and coordinates internally with Axon's product teams (Fusus TPM, Draft One, BWC, Fleet, TASER, Auto-Transcribe, Auto-Tagging).
- TAM holds a recurring program review with LAPD designated leadership, typically monthly, covering adoption, escalations, upcoming refresh activities, and known platform changes.

8.3 Activities the TAM Leads or Co-Leads

- Evidence.com administrative coaching, configuration changes, and best-practice review (including the BWC refresh-wave system review in 6.2).
- Draft One rollout coordination across the phases in Section 5.
- Auto-Transcribe activation and administrator coaching in Section 4.
- Pro License Bundle adoption coaching in Section 9.
- Coordination with the Fusus TPM on stream onboarding cadence and escalations.
- Quarterly Draft One adoption review and quarterly TASER Data Science review.

8.4 What the TAM Is Not

- Not a PSO resource and does not deliver fixed-scope implementation engagements except as expressly scoped under this SOW.
- An Axon employee, not an LAPD employee, subject to the Agreement's confidentiality and CJIS requirements.
- Does not exercise LAPD operational authority over Evidence.com configuration. LAPD personnel remain the system administrators of record.

8.5 Customer Responsibilities

- Provide workspace, network connectivity, and required LAPD badge access for the TAM consistent with facility and CJIS policies.
- Designate a primary POC for the TAM and a secondary escalation contact.
- Establish the cadence and attendees for the recurring program review.

8.6 Continuity

If the assigned TAM becomes unavailable, Axon will work in good faith to identify and onboard a replacement as quickly as reasonably practicable, with knowledge transfer between outgoing and incoming TAM. Axon will provide interim coverage from a senior CSE resource during any gap.

8.7 Acceptance

The TAM engagement is ongoing and not subject to a single acceptance event. Performance is measured through the recurring program review cadence and LAPD's general right to raise concerns under the Agreement.

9. Pro License Bundle and VR/TASER Certification

This section addresses two ongoing software and content workstreams flagged in LAPD's program notes. Both are supported by CSE and the onsite TAM; no PSO engagement is scoped.

9.1 Pro License Bundle

Component	Quantity	Term
Pro License Bundle (Pro License plus 10GB storage)	1,650	Aug 1, 2026 through Jul 31, 2036

- Provision 1,650 Pro License Bundle entitlements to LAPD's Evidence.com tenant at contract initiation.
- Provide LAPD administrators with guidance on Pro License assignment, role-based access, and storage entitlement structure.
- LAPD designates which personnel receive Pro License Bundle assignments and maintains Evidence.com user provisioning.

9.2 VR/TASER 10 Certification

Initial deployment activities are in Section 2. Ongoing enablement activities supported by CSE and the onsite TAM include:

- Ongoing VR TASER Skills curriculum access for the 5,700 licensed user populations.
- Ongoing On-Demand Certification access for the TASER 10 user population.
- Quarterly TASER Data Science review with command staff.
- Coordination with LAPD Training Division on certification cycle planning.

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9.3 Acceptance

Both workstreams are ongoing and not subject to single acceptance events. Performance is measured through the recurring program review cadence in 8.2.

10. General Provisions

10.1 CJIS Compliance

Axon employees and authorized subcontractors performing services under this SOW that involve access to LAPD criminal justice information will maintain current FBI Criminal Justice Information Services (CJIS) Security Policy certification. Axon will provide CJIS certification documentation upon LAPD's reasonable request. Data handling, retention, and access controls are governed by the Agreement and Axon's then-current Cloud Services terms applicable to each product.

10.2 Related Statements of Work

The Prepared Platform (Automated QA, Assistive Call Taking, Assistive Dispatch, Automated Non-Emergency Triage, and the supporting Audio Collector hardware and implementation) is governed by a separate Statement of Work executed between the parties and is not addressed in this SOW.

10.3 Compensation

Services in this SOW are included within the contracted program pricing. The following are not included and may result in additional charges if mutually agreed by amendment or change order:

- Axon-led installation labor for the Fleet 3 hardware refresh (Section 7).
- Integration work resulting from a change in LAPD's CAD or RMS for Auto-Tagging (Section 3).
- Fusus integrations or services beyond those generally available to Fusus customers (Section 1).
- Any other services requested by LAPD beyond the scope of this SOW.

10.4 Schedule Modifications

Schedule modifications take effect only when acknowledged in writing by both parties' designated representatives. Estimated shipment and activation dates are for planning purposes and are not guarantees. Failure to meet an estimated date does not, by itself, constitute a breach, provided Axon uses commercially reasonable efforts to meet such dates.

10.5 Amendments

Any modification to the scope, deliverables, schedule, or pricing in this SOW requires a written amendment or change order executed by duly authorized representatives of both parties.

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10.6 Order of Precedence

In the event of any conflict between this SOW and the Agreement, the Agreement controls. In the event of any conflict between this SOW and any purchase order or invoice issued in connection with the program, this SOW controls.

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Prepared SOW

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Prepared

City of Los Angeles Police Department

Prepared Statement of Work

Submitted By

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Prepared

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IMPORTANT: *This document is provided by Axon solely for informational and needs assessment purposes. It is intended to assist in identifying and evaluating the potential requirements of the Customer and does not constitute, and shall not be construed as, a binding agreement, contract, offer, or commitment of any kind by either Axon or the Customer. No terms, representations, or statements contained herein shall create any legal obligation or liability on the part of Axon or the Customer. Any binding agreement between Axon and the Customer shall be set forth exclusively in a separately executed written contract signed by authorized representatives of both parties.*

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Prepared — Statement of Work (SOW)

1. Purpose of this Statement of Work

This Statement of Work ("SOW") defines scope, responsibilities, assumptions, dependencies, deliverables, and acceptance criteria associated with the deployment of Prepared solutions for **City of Los Angeles Police Department** .

This document's intent is to reduce ambiguity and prevent delays by explicitly describing what Prepared will do, what **City of Los Angeles Police Department** must provide, what third parties may be involved, and how both parties will coordinate to achieve operational readiness and value.

Prepared may adapt sequencing or execution methods based on evolving product capabilities or Customer environments. Any adaptation does **not** expand scope, add integrations, introduce net-new deliverables, or materially change responsibilities unless mutually agreed through Change Control.

This SOW includes the core terms below and only those product appendices explicitly included for the products purchased by the Customer. Product-specific requirements, dependencies, responsibilities, and acceptance criteria apply only to the included appendices.

Prepared implementations follow a standardized deployment lifecycle designed to reduce implementation risk and accelerate operational readiness. This lifecycle begins with a kickoff webinar and customer-led infrastructure preparation, followed by an activation session where Prepared systems are enabled. Assistive Call-Taking (ACT) is typically activated first as the foundational capability. Additional Prepared capabilities may be implemented in parallel or sequentially depending on customer environment readiness and operational priorities. Product-specific implementation details are described in the appendices included in this SOW.

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2. Definitions

The following definitions apply throughout this SOW and its appendices.

Term	Definition
Acceptance	Acceptance is based solely on the Acceptance Evidence defined in the applicable section or appendix.
Call	A single telephony interaction. Calls are not interchangeable with Incidents/CFS.
Center	A Prepared Environment. The default is **Test** and **Production**.
CDR (Call Data Record)	Call metadata produced by CHE (timestamps, identifiers, and routing details).
CHE / CHMP	Call Handling Equipment and its maintenance provider.
CAD	Computer-Aided Dispatch system.
End-Users	Specific agency groups using the system
Go-Live	End-users are activated, and the agency is actively using the product
Incident / Call for Service (CFS)	An operational event record within CAD.
Intent	The reason a caller is calling; determines workflow and disposition.

Interface	The technical mechanism used to facilitate data exchange between Axon Records and external systems as part of an integration. Interfaces may include APIs, flat file transfers, Microsoft Self-Hosted Integration Runtime (SHIRt), or other supported technologies.
Radio Channel	A logical radio communications pathway used for dispatch.
Third-Party Products and Services	Software, hardware, and services that are not owned by Axon but are being provided by Axon for this project as listed in the Third-Party Products and Services section
Work Package	A logical grouping of activities. Work Packages are not strict phases and may run concurrently.

3. Parties & Business Contacts

Party	Details
Customer	City of Los Angeles Police Department
	100 West 1st Street Los Angeles, California 90012
	Randy Goddard
	32757@lapd.online
	18775273247
Prepared	Evan Hughes
	evan.hughes@prepared911.com
	101 5th Ave, Suite 400 New York, NY 10003 United States of America

4. Out of Project Scope

Prepared is only responsible for performing the professional services described within this SOW. Any additional professional services that are not defined explicitly by this SOW shall be done so through a Change Order, that may be subject to additional cost and consideration to timeline.

The following are considered outside the scope of this project:

- Administration, management, or support of any internal city, county, state, federal, or agency IT network or infrastructure.
- Changes made by the Customer or the Customer's vendors after any Interfaces have been accepted.
- Third-party products and services costs related to the vendors or customer's side of the integration.
- Implementation of new features and/or modules that become available following the execution of this statement of work, that are not otherwise identified as being included in scope.

5. Execution Model & Delivery Approach

Implementation Lifecycle

Prepared implementations follow a standardized lifecycle designed to ensure infrastructure readiness and predictable activation.

The typical sequence is:

1. **Contract Execution / Deal Close**
   The SOW is executed and the implementation process begins.
2. **Pre-Kickoff Webinar (Infrastructure Enablement)**
   Prepared conducts a standardized kickoff webinar introducing technical requirements, infrastructure preparation tasks, and vendor coordination requirements.
3. **Customer Infrastructure Preparation**
   The Customer completes infrastructure readiness activities including allowlisting, vendor coordination, access preparation, and any required procurement tasks.
4. **Activation Session**
   Prepared conducts an activation session where core Prepared platform components

are enabled and connectivity is validated.

5. **Product Implementation (Work Packages)**
   After activation, formal implementation activities begin using the Work Packages described below.

Assistive Call-Taking (ACT) is typically implemented first because it establishes core audio ingestion infrastructure used by multiple Prepared capabilities. Additional products may begin in parallel or in sequence depending on customer readiness and operational priorities.

Prepared implementations follow four standard phases ("Work Packages"):

1. **Solution Analysis** – confirm requirements and architecture
2. **Procurement** – acquire required hardware, licenses, and services
3. **Installation, Configuration & Testing** – deploy and validate the solution
4. **Training & Acceptance** – train users and transition to sustainment

Prepared implementations are dependency-driven rather than strictly linear. Although Work Packages are described sequentially for clarity, they are not a strict waterfall sequence. Many activities can begin in parallel if prerequisites are met. For example, procurement readiness activities may proceed while Solution Analysis continues, and training planning may begin before final validation is complete. Prepared implementations begin with a standardized implementation kickoff webinar and customer-led infrastructure preparation. Formal implementation activities begin after system activation.

Implementation timelines are most commonly impacted by:

- Customer responsiveness and availability for required working sessions
- Third-party vendor availability (CHMP, CAD vendor, radio provider)
- Security reviews, allowlisting, and access approvals
- Procurement lead times and vendor scheduling windows

Prepared will communicate dependencies and risks early, and will proactively identify items that commonly delay implementations in public safety environments.

Prepared will submit a single Milestone Completion Report (MCR), attached as Attachment A, to the Customer at the completion of all work packages included in this Statement of Work (SoW). The MCR serves as the final deliverable for the SoW.

The Customer will have seven (7) calendar days from receipt of the MCR to review and approve it. If the Customer reasonably believes that Prepared has not completed the work

in substantial conformance with this SoW, the Customer must provide written notice within seven (7) calendar days of receiving the MCR, describing the specific reasons for rejection.

Prepared will address the identified issues and resubmit the MCR for approval. If Prepared does not receive either (i) a signed MCR or (ii) written notice of specific reasons for rejection within seven (7) calendar days of delivery, the MCR will be deemed accepted.

6. Target Timeframes (Calendar Weeks)

Timeframes are ranges (targets), not commitments to start or complete by a specific date.

Work Package	Typical Range
Work Package 1 **Solution Analysis**	1–3 Weeks
Work Package 2 **Procurement Readiness & Completion**	2–6 Weeks
Work Package 3 **Installation, Configuration, Integration & Testing**	2–6 Weeks
Work Package 4 **Training & Acceptance**	1–2 Weeks

These ranges assume Customer dependencies are met within approximately five (5) business days of request. Work Package timelines begin after the **Activation Session**, which occurs after the kickoff webinar and completion of customer infrastructure preparation activities. Prepared implementations typically activate Assistive Call-Taking (ACT) first, followed by additional capabilities that may begin in parallel or sequence depending on environment readiness.

7. Communications, Governance, and Standard Project Artifacts

Prepared implementations follow the lifecycle described in Section 5 and begin with a standardized kickoff webinar focused on infrastructure enablement and implementation preparation. After activation, Prepared may assign a Project Manager or Technical Implementation Manager to coordinate implementation activities, communications, and

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delivery tracking.

Prepared will provide structured communications, typically including:

- Implementation kickoff webinar introducing infrastructure enablement requirements
- Documentation and implementation resources provided following the webinar
- Activation session scheduling and coordination once infrastructure preparation is complete
- Post-activation implementation coordination including working sessions, validation sessions, and training
- Written updates or action tracking when appropriate

Standard project artifacts Prepared provides:

- Implementation diagram(s) describing system components and data flows
- Network and access requirements summary (ports, allowlisting needs, connectivity assumptions)
- Customer input checklist (by product and environment)
- Validation and test plan/checklist (by product)
- Training agenda and training materials
- Go-live readiness confirmation (where applicable)

8. Sales-Initiated Procurement Readiness (Critical)

Prepared implementations often involve third-party vendors and Customer-controlled procurement steps. For certain products—especially Assistive Call-Taking (ACT) and Assistive Dispatch (AD)—procurement readiness activities should begin during the Sales process to prevent delays after contracting.

Because Prepared implementations require customer infrastructure setup prior to activation, vendor coordination and procurement readiness activities may begin during the Sales process to ensure infrastructure work can proceed immediately following the kickoff webinar.

- Identify which third parties will be required
- Confirm who owns procurement tasks and what lead times to expect
- Reduce uncertainty regarding licensing paths, approvals, and vendor scheduling windows
- Allow realistic planning for implementation start and dependency sequencing

Unless explicitly documented, no procurement work is assumed complete at the start of implementation.

8.1 Procurement Responsibility Summary (High-Level)

Category	Owner	Notes
Prepared Platform Provisioning	Prepared	Includes center creation and solution enablement
Customer Environment Access	Customer	Network access, credentials, allowlisting, site access
Call Handling Equipment	Customer / CHMP	Customer coordinates vendor participation
Computer Aided Dispatch	Customer / Vendor	Integration enablement and access approvals
Radio Network	Customer / Vendor	Access, licensing, procurement, configuration, validation support

8.2 No Procurement Assumed

Even if procurement readiness begins during Sales, no procurement activity is considered complete unless explicitly confirmed in writing and reflected in the SOW / implementation plan. This avoids situations where both parties believe procurement is "in progress" but it is not scheduled, ordered, or approved. Prepared implementations require coordination with Customer-controlled systems and third-party vendors (such as call handling equipment providers, CAD vendors, radio vendors, or system integrators). The Customer is responsible for initiating and coordinating these vendors, including scheduling, approvals, and configuration work required within the Customer's environment. Prepared will provide documentation and technical guidance but does not control vendor timelines, vendor resource availability, or vendor configuration activities.

Implementation timelines are dependent on Customer and vendor readiness.

9. Operational Data, Integrations, and Customer-Provided Inputs

Prepared solutions may require Customer-provided data, interfaces, vendor coordination, and system access. Product-specific operational inputs, dependencies, and configuration requirements are described in the applicable appendices included in this SOW.

10. Security, Access, and Compliance (Global)

The Customer is responsible for all Customer-side security activities required to support implementation, including network access, allowlisting, credential provisioning, and site access. Prepared will provide required documentation describing connectivity needs.

Where CJIS or similar compliance requirements apply, the Customer coordinates:

- background checks (if required)
- escort/badging requirements
- access approvals and site access procedures

Prepared will support security review processes by providing documentation and participating in technical review sessions as needed.

11. Customer Environment Summary

Prepared implementations depend on accurate understanding of Customer systems. The Customer will provide environment information during Solution Analysis and update it if material changes occur.

11.1 Management Environment

Primary PSAP Yes	City of Los Angeles Police Department	
Call Handling Maintenance Provider (CHMP)	AT&T	N/A

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11.2 Technical Environment

Solution Area	Vendor / Provider	Product / Model	Notes
Call Handling Equipment (CHE)	Intrado VIPER On-Prem	5.1	CHE Multi-Tenant: No SPAN Port Available: Yes
CAD System(s)	PremierOne	motorola_premierone_aka_p1_	Number of Agencies Dispatched for: 1
Logging / Recorder	NICE		N/A

11.3 Physical Locations

- **Number of Sites:** 2

12. Technical Requirements

12.1 Customer Browser / Workstations

Customer provides modern supported browsers and workstations capable of accessing Prepared as required. The customer is responsible for workstation management and security tooling that may affect access.

12.2 Network Connectivity and Allowlisting

Customer is responsible for allowlisting and network connectivity required for Prepared components. Prepared will provide documentation describing required endpoints and ports.

- **IP Allowlist:** https://prepared.frontkb.com/en/articles/4801793
- **Bandwidth**
  - **Audio Collector**: 20 KB/sec per call (160 kbps per call)
  - **User Interface**: 200 kbps per workstation

- **Example Calculation**: For 6 consoles all on active calls approximately 2.2 Mbps total

12.3 Audio Collection Infrastructure

Certain Prepared products rely on audio and metadata feeds collected from the Customer's call handling or radio systems.

Prepared may deploy an Audio Collector device that passively captures mirrored traffic from Customer systems.

The Audio Collector:

- listens to mirrored audio traffic
- collects associated signaling or metadata
- securely transmits data to the Prepared platform

The device does not sit in the call path and does not modify Customer systems.

Products that rely on these feeds will specify their required inputs within the applicable product appendices.

13. Customer Responsibilities Checklist

This checklist is intentionally redundant with appendices. Its purpose is to reduce delays by highlighting common execution blockers.

13.1 Global Responsibilities (All Products)

The Customer will:

1. Assign a project sponsor and designated points of contact for:
   - operational leadership
   - technical/IT leadership
   - vendor coordination
2. Provide accurate environment information and update it if changes occur.
3. Coordinate third-party vendors to complete required infrastructure setup and participate in configuration, testing, and validation activities as needed.
4. Complete security and access work required for implementation:
   - allowlisting

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    - credentials
    - VPN/remote access approvals (if applicable)
5. Participate in required working sessions, validation sessions, and training.
6. Provide approvals and acceptance feedback in a timely manner (typically within five business days where feasible).
7. Notify Prepared of material environment changes that may affect integrations or performance.

14. Work Packages

14.1 Work Package 1 — Solution Analysis

Work Packages represent implementation activities that occur after the Activation Session described in Section 5. Work Packages may run concurrently depending on product dependencies and customer readiness.

Purpose

Solution Analysis establishes a shared understanding of Customer environment, dependencies, and requirements before configuration begins. This is where unknowns become explicit, decisions are documented, and the implementation approach is validated.

Prepared Responsibilities

Prepared will:

- conduct targeted technical discovery sessions as needed
- review Customer environment (CHE, CAD, radio, GIS, QA inputs)
- confirm dependency owners and sequencing
- produce implementation diagram(s)
- produce a requirements/dependency summary and update the Decision Log

Customer Responsibilities

Customer will:

- provide accurate system information
- bring appropriate stakeholders and vendors to discovery sessions
- confirm key decisions required to proceed (e.g., test/prod access, routing model, vendor ownership)

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Deliverables

- implementation diagram(s)
- requirements and dependencies summary
- completed/updated Decision Log
- completed Integration Scope Table (if applicable)

Entry Criteria

- Contract executed (or mutually agreed to begin)
- Customer contacts assigned
- Kickoff webinar completed
- Customer infrastructure preparation tasks initiated
- Activation session completed

Exit Criteria

- critical dependencies are documented and acknowledged
- any long-lead procurement items are identified with owners and lead times
- integration scope is documented clearly enough to test

14.2 Work Package 2 — Procurement Readiness & Completion

Purpose

Procurement Readiness ensures that procurement dependencies do not silently delay the schedule. The objective is to confirm what must be ordered or scheduled, who owns each step, and what the lead times are.

Prepared Responsibilities

Prepared will:

- confirm procurement responsibilities (Customer vs vendor vs Prepared)
- track procurement dependencies and integrate them into plan
- raise risks when lead times exceed the target timeline

Customer Responsibilities

Customer will:

- complete procurement actions owned by Customer
- coordinate vendor ordering and scheduling steps

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- communicate ETAs and scheduling constraints

Deliverables

- procurement responsibility confirmation
- delivery or scheduling confirmations (written)

Entry Criteria

- requirements list and dependency owners defined

Exit Criteria

- all long-lead items are ordered **or** delivery/install dates are confirmed in writing

14.3 Work Package 3 — Installation, Configuration & Testing

Purpose

This Work Package is where the solution is deployed and validated. Validation is intentionally evidence-based, meaning Prepared and the Customer will confirm behavior using agreed scenarios (test calls, sample incidents, routing tests, etc.).

Prepared Responsibilities

Prepared will:

- provision required Prepared environments (centers)
- configure products in scope per appendix
- validate integrations where applicable
- conduct validation sessions and document results
- provide "system ready" confirmation once validation is successful

Customer Responsibilities

Customer will:

- complete allowlisting/access steps
- coordinate vendor participation as needed (CHMP, CAD vendor, radio provider)
- participate in testing sessions and confirm outcomes

Deliverables

- validation evidence appropriate to each product

- "system ready" confirmation

Entry Criteria

- access, allowlisting, and required vendor readiness are in place
- required inputs are available (CDR, CAD, ESRI, SOPs, etc.)

Exit Criteria

- validation complete
- user access configured
- system ready for training and acceptance activities

14.4 Work Package 4 — Training & Acceptance

Purpose

Training ensures Customer teams can use the solution effectively. Acceptance confirms the solution meets the success criteria.

Prepared Responsibilities

Prepared will:

- schedule and deliver training
- provide training materials and guidance
- collect acceptance confirmation

Customer Responsibilities

Customer will:

- ensure appropriate users attend training
- provide acceptance confirmation or identify gaps/issues to resolve

Deliverables

- training delivered
- acceptance confirmation collected (email sufficient)

Entry Criteria

- validation complete
- users provisioned

Exit Criteria

- training complete
- acceptance received

15. Change Control

Any material changes to scope, responsibilities, deliverables, integration behaviors, or assumptions require written agreement through a formal addendum or change order. Change Control exists to protect both parties by ensuring that changes are explicit, evaluated for impact, and mutually approved.

16. Sustainment & Support

Sustainment responsibilities exist to ensure ongoing reliability after go-live. Customer environments evolve, and changes to CHE, CAD, radio systems, networks, browsers, security tools, or access pathways can impact solution behavior.

Customer is responsible for maintaining their environment and notifying Prepared of changes that may impact performance. Prepared will provide reasonable notice when requirements change and will maintain Prepared-managed components consistent with contractual terms.

For critical issues, the Customer may contact **critical@prepared911.com** (24/7/365).

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Attachment A – Milestone Completion Report (MCR)

By signing this Milestone Completion Report, I acknowledge and agree that Prepared's Professional Services Organization has completed the Statement of Work (SoW) in its entirety, as agreed upon between Prepared and City of Los Angeles Police Department .

Date of SoW Completion:	
Signature:	
Signature Date:	
Printed Name:	
Title:	
Email:	

SAMPLE

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PRODUCT APPENDICES

This SOW uses a modular structure consisting of a **Core Implementation Framework** (Sections 1–16) and **Product Appendices**.

Only appendices corresponding to products purchased by the Customer apply to this deployment.

APPENDIX A — Assistive Call-Taking (ACT)

This appendix applies only if the Customer has purchased the product described below

A1. Overview (ACT)

Assistive Call-Taking (ACT) provides transcription and operational context for call handling workflows. ACT processes call audio and associated metadata to generate real-time transcription and contextual insights that support call taker operations. ACT is typically the first Prepared capability implemented because it establishes the audio ingestion infrastructure used by several other Prepared capabilities.

ACT commonly relies on Customer call handling architecture and may require coordinated work with the CHMP to enable mirrored audio feeds and supporting metadata interfaces.

ACT may rely on audio and signaling data captured through the Audio Collection Infrastructure described in Section 12.3.

The goal of this appendix is to document the detailed execution plan for ACT so that Customer, Prepared, and any involved vendors have aligned expectations.

A2. Assumptions & Dependencies (ACT)

ACT implementation assumes:

1. Customer will provide accurate description of their call handling topology (standalone, main+backup, hosted, number of sites).
2. Customer will coordinate CHMP participation for any required configuration or validation steps needed to provide mirrored audio and metadata feeds, including any applicable CDR or ANI/ALI interfaces.

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3. Customer will provide network access and allowlisting needed for Prepared infrastructure to communicate with Prepared cloud services.
4. Customer will provide onsite support for installation activities where applicable (power, cabling, network drop, access to comms/network rooms as required).

Because call handling environments vary widely, final interface configuration details (mirrored traffic configuration, interface ports, and site-specific setup) are validated during implementation rather than assumed at contracting.

A3. Required Data Inputs (ACT)

ACT relies on the following Customer-provided data inputs:

- **Call Handling Audio** — mirrored call audio from the Customer call handling environment.
- **Call Detail Records (CDR)** — call event records providing timestamps, identifiers, and call handling metadata.
- **ANI / ALI Metadata** — Automatic Number Identification and Automatic Location Identification information associated with incoming calls where available.

These inputs may be captured through the Audio Collection Infrastructure described in Section 12.3 or through other supported interfaces depending on Customer architecture.

A4. Customer Responsibilities Checklist (ACT)

Customer will:

- Confirm call handling topology and sites in scope.
- Coordinate CHMP participation to enable mirrored audio feeds and any applicable CDR or ANI/ALI interfaces.
- Provide allowlisting/access required for connectivity.
- Provide shipping address and onsite installation support readiness if infrastructure components are deployed.
- Participate in validation sessions and confirm results.

A5. Work Package 1 — Solution Analysis (ACT)

Purpose

Solution Analysis for ACT validates the call handling environment and identifies the specific

interface requirements necessary to implement ACT successfully.

Scope

Prepared and Customer (and CHMP where applicable) will:

- Review Customer call handling architecture and redundancy model.
- Confirm the method by which audio will be made available to Prepared systems.
- Confirm whether CDR and ANI/ALI interfaces are applicable and how they will be provided.
- Confirm any restrictions requiring separate environments (multi-agency separation).
- Confirm network access assumptions and allowlisting requirements.

Prepared Responsibilities

- Lead solution analysis sessions and document findings.
- Produce ACT implementation diagram.
- Document requirements and dependencies, including vendor dependencies.

Customer Responsibilities

- Provide required environment information.
- Coordinate CHMP participation and availability.
- Confirm key decisions (sites, redundancy, interfaces).

Deliverables

- ACT implementation diagram.
- Requirements and dependency summary.
- Updated Decision Log entries relevant to ACT.

Entry Criteria

- Kickoff webinar attended.
- Activation session completed.
- Customer and vendor contacts assigned.

Exit Criteria

- Interface approach confirmed (audio + any relevant CDR/ANI/ALI interfaces).
- Allowlisting requirements documented.
- Shipping/install plan clarified (if infrastructure components are involved).
- Any blockers identified with owners and target dates.

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A6. Work Package 2 — Procurement Readiness & Completion (ACT)

Purpose

This Work Package ensures any procurement dependencies (including vendor work scheduling and infrastructure delivery coordination) are complete or scheduled.

Scope

- Confirm procurement and delivery responsibilities.
- Confirm CHMP scheduling windows if vendor participation is required.
- Confirm any cabling or site readiness steps.
- Confirm shipment address and onsite receiving procedure.

Prepared Responsibilities

- Confirm what Prepared infrastructure components will be shipped (if applicable) and coordinate logistics.
- Provide Customer with installation guidance and prerequisites.

Customer Responsibilities

- Confirm receiving address and onsite install support readiness.
- Coordinate CHMP scheduling and confirm responsibility for any site preparation.

Deliverables

- Shipment confirmation/tracking (if applicable).
- Vendor scheduling confirmation (if applicable).

Entry Criteria

- Requirements confirmed and interface approach documented.

Exit Criteria

- Shipment delivered or scheduled.
- CHMP support scheduled (if applicable).
- Customer site readiness confirmed.

A7. Work Package 3 — Installation, Configuration & Testing (ACT)

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Purpose

This Work Package installs/configures ACT and validates that it behaves as expected under Customer conditions.

Scope

Prepared will:

- Configure Prepared environments and user access.
- Validate audio ingestion and transcription output.
- Validate CDR ingestion if applicable.
- Validate ANI/ALI metadata ingestion if applicable.
- Conduct test call validation with Customer using agreed scenarios.

Customer will:

- Complete allowlisting and provide network connectivity.
- Coordinate CHMP participation for interface configuration as needed.
- Participate in validation sessions and confirm observed outputs.

Deliverables

- "ACT system ready" confirmation.
- Validation evidence (e.g., test call transcription and context behavior).

Entry Criteria

- Site readiness completed.
- Allowlisting completed.
- Vendor participation available as required.

Exit Criteria

- Transcription validated for test calls.
- Inputs validated (as applicable).
- User access configured and verified.

A8. Work Package 4 — Training & Acceptance (ACT)

Scope

Prepared will provide training for relevant roles (call takers, supervisors, admins as

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applicable) and will provide a training agenda in advance. Customer will ensure attendance. Acceptance will be requested after training and confirmation that success criteria are met.

Acceptance Evidence (ACT)

- Test call transcription evidence.
- Confirmation of user access.
- Training completion confirmation.

Exit Criteria

- Training complete.
- Acceptance received.

A9. Success Criteria (ACT)

ACT is considered successfully implemented when:

- Transcription is validated on test calls under Customer conditions.
- Any scoped inputs (CDR / ANI/ALI) behave as expected.
- Customer confirms readiness for operational use.

Assistive Call-Taking (ACT) provides transcription and operational context for call handling workflows. ACT commonly relies on Customer call handling architecture and may require coordinated work with the CHMP for SPAN/CDR/CAD ALI interfaces depending on environment.

The goal of this appendix is to document the detailed execution plan for ACT so that Customer, Prepared, and any involved vendors have aligned expectations.

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APPENDIX B — Assistive Dispatch (AD)

This appendix applies only if the Customer has purchased the product described below.

B1. Overview (AD)

Assistive Dispatch (AD) provides transcription and operational visibility for radio communications. AD processes radio audio streams and associated identifiers to produce transcription and operational context for dispatch and supervisory workflows.

AD requires an accurate inventory of radio channels in scope and appropriate access to radio audio and metadata through supported methods.

AD does not require dedicated vocoder hardware. Radio processing is performed using software-based methods aligned to the Customer radio environment and available access pathways.

This appendix defines the detailed execution plan for AD, including required Customer inputs, vendor coordination steps, and validation expectations.

B2. Assumptions & Dependencies (AD)

AD implementation assumes:

1. Customer will provide a complete inventory of radio channels in scope, including talkgroups, URIDs, or equivalent identifiers and relevant codec or format information where applicable.
2. Customer will coordinate radio vendor or provider participation where needed to enable access, provide exports, or validate channel mapping.
3. Customer will complete required security and access configuration necessary to enable connectivity.
4. Where Motorola AIS/VPM is used, Customer will coordinate AIS/VPM access and any associated licensing or vendor approvals.
5. Prepared will validate the radio access method during Solution Analysis and will not assume a specific method until confirmed with the Customer environment.

Solution Area	Vendor / Provider	Product / Model	Notes

Radio Console Vendor	Motorola		Digital Radio Console: Yes Radio Console Co-Located with CHE Answering Point: Yes Number of RF Channels to Be Monitored By Prepared: *81*
Motorola Implementation Method *[only applicable to Motorola radio consoles]*	N/A	N/A	Selected Motorola Implementation Method: Traditional
AIS/VPM Spare Availability *[only applicable to Motorola radio consoles and if selecting AIS Implementation Method]*	N/A	N/A	Available AIS Server and VPM: *Yes*

B3. Radio Audio Access Methods (AD)

Prepared supports AD through radio access methods appropriate to the Customer environment. The selected method will be validated during Solution Analysis.

B3.1 Motorola Environments (AIS/VPM)

For Motorola radio environments, Prepared supports Assistive Dispatch through Motorola AIS-based implementation methods. The implementation method will be confirmed during Solution Analysis based on the Customer's radio system, logging recorder architecture, available AIS/VPM infrastructure, recorder vendor, channel scope, and access constraints.

Prepared's preferred Motorola implementation method, where technically feasible, is **AIS Traffic Mirroring**. Traditional AIS / Direct AIS Integration may be used when AIS Traffic Mirroring is not technically feasible, is not approved by the Customer, or does not align with the Customer's operational or vendor support requirements.

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B3.1.1 AIS Traffic Mirroring / Recorder Feed Mirroring

AIS Traffic Mirroring uses the Customer's existing AIS-to-logging-recorder network feed. Prepared mirrors the existing traffic using a fail-safe inline network tap and connects the mirrored feed to the Prepared Audio Collector and required decoding components.

This method is generally preferred because it leverages existing Customer radio recording infrastructure and may reduce the need for new Motorola-provided infrastructure, new Motorola configuration work, or additional third-party vendor scheduling when compared to Traditional AIS / Direct AIS Integration. This method is commonly used where the Customer has an existing supported IP-based recorder feed, including environments using Eventide, NICE, or Equature logging recorders. Other recorder environments may require additional validation during Solution Analysis.

AIS Traffic Mirroring does not require Prepared to change the Customer's radio system configuration or logging recorder configuration. Installation generally involves identifying the existing AIS-to-recorder Ethernet connection, inserting a fail-safe inline network tap, connecting the tap monitor port to the Prepared Audio Collector, and validating radio traffic ingestion. A brief interruption to the recorder connection may occur during physical installation. The fail-safe tap is designed to preserve recorder traffic flow if the tap loses power.

The Customer is responsible for providing access to the applicable equipment location, coordinating any required site access or customer-side technical support, confirming the recorder architecture, and participating in validation activities. Prepared is responsible for providing implementation guidance, configuring Prepared-managed components, and validating ingestion and transcription behavior for the agreed channels.

B3.1.2 Traditional AIS / Direct AIS Integration

Traditional AIS / Direct AIS Integration uses Motorola AIS infrastructure to provide radio traffic directly to Prepared. This method may be required where AIS Traffic Mirroring is not feasible, where the Customer requires a Motorola-supported direct integration path, or where the Customer's recorder architecture cannot support mirroring.

Traditional AIS / Direct AIS Integration may require additional Motorola involvement, AIS server availability or procurement, Motorola configuration activity, licensing, vendor scheduling, and longer lead times than AIS Traffic Mirroring. Prepared is responsible for required Prepared-side licensing arrangements but any applicable licensing, hardware, vendor, implementation, or pass-through costs must be documented in the applicable order, quote, SOW, or other commercial agreement. Nothing in this SOW should be

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interpreted to mean that Prepared will absorb third-party, Motorola, hardware, licensing, or implementation costs unless expressly stated in the applicable commercial documents.

The Customer is responsible for coordinating Motorola, radio vendor, site access, network access, and any Customer-controlled infrastructure activities required to support Traditional AIS / Direct AIS Integration. Prepared will provide technical guidance and validate Prepared-side ingestion and transcription behavior once the required Customer and vendor dependencies are complete.

B3.1.3 Other Motorola Access Paths

Other Motorola access paths, including SDR/radio capture hardware, ISSI, CSSI, or replacing the Customer's logging recorder, are not included in scope unless expressly documented in this SOW, the applicable order, or a mutually agreed change order.

B3.1.4 Motorola Implementation Confirmation

During Solution Analysis, Prepared and Customer will confirm:

- selected Motorola implementation method: AIS Traffic Mirroring or Traditional AIS / Direct AIS Integration
- logging recorder vendor, including whether the environment uses Eventide, NICE, Equature, or another recorder
- whether the applicable recorder feed is IP-based and available at the required site
- whether the recorder infrastructure is single-site or multi-site
- channels, talkgroups, unit identifiers, or other identifiers in scope
- any known codec, encryption, or decoding requirements
- required equipment location access, network access, cabling, and validation support
- Customer, Prepared, Motorola, and third-party vendor responsibilities

Motorola implementation is considered ready for AD configuration once the selected access method is documented, required access is available, required hardware or Prepared-managed components are in place, and the Customer is available to support validation of the agreed channels.

B3.2 Non-Motorola Environments

In non-Motorola environments, radio audio access may be provided through supported IP streams, recorder feeds, radio gateways, or other approved access methods supported by the Customer radio system.

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The Customer is responsible for coordinating with their radio provider and ensuring access is available for validation and testing.

B4. Customer Responsibilities Checklist (AD)

Customer will:

- Provide a channel inventory including channel count and identifiers (talkgroups or URIDs).
- Coordinate radio vendor or provider participation as required.
- Provide required system access and complete allowlisting requirements.
- Participate in validation sessions and confirm channel-by-channel transcription behavior.
- If Motorola AIS/VPM is used, provide AIS/VPM access pathway and coordinate vendor involvement.

B5. Work Package 1 — Solution Analysis (AD)

Purpose

Solution Analysis for AD confirms the radio environment, selects the access method, and documents channel mapping and validation requirements.

Scope

Prepared and Customer (and radio provider where applicable) will:

- Review radio system vendor, platform, version, and any known constraints.
- Confirm the channel inventory and identify channels in scope.
- Confirm identifiers (talkgroups or URIDs) and how they will be provided (export versus system access).
- Select the radio access method and document required security and connectivity configuration.
- Document validation scenarios and evidence expectations.

Prepared Responsibilities

- Lead technical discovery and document radio access method requirements.
- Produce implementation diagram reflecting radio data flow.
- Create a channel validation checklist identifying channels in scope.

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Customer Responsibilities

- Provide channel inventory and identifiers.
- Coordinate radio provider participation.
- Confirm access readiness and target timelines.

Deliverables

- AD implementation diagram.
- Requirements and dependency summary.
- Channel inventory and validation checklist.

Exit Criteria

- Channels in scope confirmed.
- Radio access method documented.
- Allowlisting and security requirements documented.
- Validation plan defined with channel-by-channel evidence expectations.

B6. Work Package 2 — Procurement Readiness & Completion (AD)

Purpose

Ensure all vendor access, licensing (if applicable), and scheduling dependencies are complete.

Scope

- Confirm vendor scheduling windows.
- Confirm access approvals and licensing readiness if applicable.
- Confirm test environment availability and access approach.

Prepared Responsibilities

- Track implementation dependencies and incorporate them into the implementation plan.
- Raise risks if access approvals or vendor scheduling exceed expected timelines.

Customer Responsibilities

- Complete vendor scheduling and access approvals.
- Ensure the radio access pathway will be available for testing.

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Exit Criteria

- Access approvals complete.
- Vendor support scheduled if required.
- Channel inventory finalized.

B7. Work Package 3 — Installation, Configuration & Testing (AD)

Purpose

Configure AD and validate transcription outputs for the agreed radio channels.

Scope

Prepared will:

- Configure AD based on the confirmed radio access method.
- Validate connectivity and radio audio ingestion.
- Run test transmissions and confirm expected transcription behavior.
- Document validation evidence by channel.

Customer will:

- Provide system access and allowlisting.
- Participate in validation sessions and confirm results.
- Coordinate radio provider participation if required to troubleshoot channel mapping or connectivity.

Deliverables

- "AD system ready" confirmation.
- Channel-by-channel validation evidence and checklist.

Exit Criteria

- Transcription validated on agreed channels.
- User access verified where applicable.
- Validation evidence documented.

B8. Work Package 4 — Training & Acceptance (AD)

Prepared will provide training for dispatch and supervisory roles as applicable. Acceptance will be requested after training and confirmation that success criteria are met.

Acceptance Evidence (AD)

- Channel validation checklist completed.
- Example radio transcription evidence.
- Training completion confirmation.

Exit Criteria

- Training complete.
- Acceptance received.

B9. Success Criteria (AD)

AD is considered successfully implemented when:

- Agreed channels in scope are validated with acceptable transcription behavior.
- The radio access method is stable and documented.
- Customer confirms readiness for operational use.

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APPENDIX C — Automated Quality Assurance (AQA)

This appendix applies only if the Customer has purchased the product described below.

C1. Overview (AQA)

Automated Quality Assurance (AQA) supports automated and/or manual QA workflows aligned to Customer quality policies. AQA evaluates call handling activity using configurable scoring workflows and operational rules.

AQA may rely on data generated by other Prepared capabilities, including call transcription, metadata, or radio transcription depending on the Customer deployment.

AQA relies on Customer protocols and evaluation forms, or Customer approval of default templates provided by Prepared. The objective is to configure QA workflows that reflect Customer operational standards and can be validated prior to operational rollout.

C2. Assumptions & Dependencies (AQA)

AQA implementation assumes:

1. Customer will identify which departments, call types, or operational workflows are in scope for QA evaluation.
2. Customer will provide QA protocols and evaluation forms or will review and approve Prepared-provided default templates.
3. Customer will provide QA stakeholders who will participate in validation sessions and confirm scoring expectations.
4. Where AQA evaluates call or radio activity, required transcription or metadata sources will already be available through other Prepared capabilities or supported inputs.

Solution Area	Vendor / Provider	Product / Model	Notes
Dispatching Protocols	No Protocol	N/A	N/A

Quality Assurance System	Customer does not have a QA Vendor	N/A	N/A

CDR Access Method: Serial 25 Pin

C3. Required Data Inputs (AQA)

AQA relies on the following Customer-provided inputs:

- **QA Protocols or Evaluation Forms** — scoring criteria used to evaluate call handling activity.
- **Department or Call Type Definitions** — identification of the workflows or operational groups in scope.
- **Optional Supporting Metadata** — transcription or call metadata where applicable.

Customer may either provide their own protocols/forms or approve Prepared-provided default templates.

C4. Customer Responsibilities Checklist (AQA)

Customer will:

- Identify QA stakeholders and operational owners responsible for QA policies.
- Provide protocols and evaluation forms or approve Prepared default templates.
- Participate in validation sessions and confirm scoring logic and workflow expectations.
- Confirm acceptance after training and workflow demonstration.

C5. Work Package 1 — Solution Analysis (AQA)

Scope

Prepared and Customer will:

- Review departments, call types, and QA objectives in scope.
- Review existing QA protocols and evaluation forms and identify any gaps.
- Decide whether Customer-provided materials will be used or Prepared defaults will be approved.

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- Define validation scenarios and acceptance evidence.

Exit Criteria

- Protocols and forms provided or Prepared defaults approved.
- QA validation plan established.

C6. Work Package 2 — Procurement Readiness & Completion (AQA)

Purpose

Work Package 2 is not applicable for AQA. No additional procurement or infrastructure deployment is required for this capability.

C7. Work Package 3 — Installation, Configuration & Testing (AQA)

Scope

Prepared will configure AQA workflows based on approved protocols, evaluation forms, or default templates.

Customer will participate in validation sessions to confirm scoring logic, workflow behavior, and alignment with operational expectations.

Deliverables

- Configuration confirmation.
- Validation walkthrough and evidence capture.

Exit Criteria

- QA workflows validated against expected scoring behavior.
- Stakeholders confirm workflow alignment with QA policies.

C8. Work Package 4 — Training & Acceptance (AQA)

Prepared will provide training for QA reviewers, supervisors, or administrators as applicable. Acceptance will be requested after training and confirmation that workflows operate as

expected.

Acceptance Evidence (AQA)

- Workflow demonstration completed.
- Training completed.
- Acceptance received.

C9. Success Criteria (AQA)

AQA is considered successfully implemented when:

- QA workflows reflect approved protocols or evaluation forms.
- Scoring behavior is validated with QA stakeholders.
- Customer confirms readiness for operational use.

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APPENDIX D — Automated Non-Emergency Triage (ANET)

This appendix applies only if the Customer has purchased the product described below.

D1. Overview (ANET)

Automated Non-Emergency Triage (ANET) supports handling of non-emergency calls using Prepared-configured intent workflows aligned to Customer SOPs.

ANET enables callers to interact with automated intent workflows that route, respond, or escalate calls according to Customer-defined operational policies.

ANET uses a Test Center and Production Center model to ensure changes are validated prior to live operation. This structure allows workflows to be tested and confirmed before promotion to operational use.

Successful ANET implementation depends on clear operational ownership, defined SOP inputs, confirmed transfer and fallback routing, and coordinated telephony routing between the Customer and Prepared.

D2. Assumptions & Dependencies (ANET)

ANET implementation assumes:

1. Customer will provide the list of 10-digit numbers that will transfer calls to ANET.
2. Prepared will provide a test number to support validation and testing activities.
3. Customer will provide a separate fallback 10-digit number that routes calls to human answering when ANET must escalate or fallback to a live answer point.
4. Customer will confirm that the fallback number has sufficient capacity to support expected fallback call volume, including potential simultaneous calls.
5. Customer will provide SOPs or protocols relevant to the initial intents in scope, or approve Prepared guidance.
6. Customer will assign operational stakeholders who will participate in working sessions, testing, monitored soft launch activities, and acceptance.

7. Customer will coordinate with telephony vendors or internal telecom teams to enable routing changes required for testing, soft launch, and go-live.
8. Customer will confirm that call forwarding to ANET preserves caller ID / ANI information where supported by the Customer's telephony environment.
9. Any transfer action from ANET must route to a 10-digit number. Transfers directly to 911, 988, 311, or similar short-code destinations are not supported. ANET may support transfers to 10-digit numbers with extensions of up to five digits where supported by the receiving system.

Solution Area	Vendor / Provider	Product / Model	Notes
ANET Transfer Lines	N/A	N/A	Number of 10-Digit Lines Forwarded to ANET: 1
ANET Deployment Scope	N/A	N/A	Initial Intent Scope: Completed Deployment Goal: Deployed Multi-Jurisdictional Deployment: No Number of Jurisdictions in Scope: 1

ANET implementation scope is driven by the number of 10-digit lines forwarded to ANET, the initial call types or intents included in scope, the Customer's intended deployment model, and whether routing or workflows must account for multiple jurisdictions. These factors affect workflow design, testing requirements, fallback routing, telephony coordination, and the monitored soft launch approach. Final routing, fallback, and intent configuration details will be confirmed during Solution Analysis before Production deployment.

D3. Required Data Inputs (ANET)

ANET relies on the following Customer-provided operational inputs:

- **Transfer Line Inventory** — the list of 10-digit PSAP lines that will be forwarded to ANET, including each phone number and the intended use or call type for that line.
- **Transfer Routing Requirements** — the desired routing logic for ANET workflows, including approved transfer destinations. Any transfer destination must be a 10-digit number. Transfers directly to 911, 988, 311, or similar short-code destinations are not supported. ANET may support transfers to 10-digit numbers with extensions of up to five digits where supported by the receiving system.
- **Fallback Routing Number** — a separate 10-digit human-answering destination used when escalation or fallback handling is required. The fallback number must be different from the number or numbers forwarded to ANET and should have sufficient capacity to support expected fallback call volume, including potential simultaneous calls.
- **Call Forwarding Owner** — identification of the Customer's internal telecom resource or external telephony vendor responsible for enabling call forwarding to ANET and preserving caller ID / ANI information where supported.
- **Operational SOPs or Protocols** — policies and procedures used to design and validate intent workflows.
- **Intent Scope Definition** — identification of call types or intents to be included in the initial deployment.

D4. Customer Responsibilities Checklist (ANET)

Customer will:

- Provide the transfer line inventory, including each 10-digit number intended to forward to ANET.
- Provide desired routing logic for ANET workflows, including approved transfer destinations.
- Ensure any transfer destination from ANET is a 10-digit number. Transfers directly to 911, 988, 311, or similar short-code destinations are not supported.
- Provide a separate fallback 10-digit number that routes to a human-answering destination and has sufficient capacity to support expected fallback call volume.
- Coordinate call forwarding of the applicable 10-digit line or lines to ANET, including preservation of caller ID / ANI information where supported by the Customer's telephony environment.
- Identify the internal telecom resource or external telephony vendor responsible for completing routing and call forwarding changes.
- Provide SOPs or protocols and identify operational constraints.

- Assign operational stakeholders to participate in working sessions, testing, monitored soft launch activities, and acceptance activities.
- Participate in monitored soft launch activities and confirm readiness for operational use.

D5. Work Package 1 — Solution Analysis (ANET)

Scope

Prepared and Customer will:

- Confirm operational owners and stakeholders responsible for ANET workflows.
- Confirm the transfer line inventory and identify each 10-digit number that will forward to ANET.
- Confirm the Customer's internal telecom resource or external telephony vendor responsible for routing changes.
- Schedule working sessions for intent definition and validation.
- Confirm the list of intents in scope for the initial rollout.
- Confirm SOP inputs and escalation or routing requirements.
- Confirm transfer destinations, fallback routing, caller ID / ANI behavior, and any extension handling requirements.
- Confirm monitoring plan and success criteria for the soft launch period.

Deliverables

- Working session plan and schedule.
- Initial intent backlog.
- Transfer line inventory and routing confirmation plan.
- Fallback routing confirmation plan.
- Soft launch monitoring plan outline.

Exit Criteria

- Validation team confirmed.
- Working sessions scheduled.
- Transfer line inventory documented.
- Routing requirements documented.
- Fallback routing approach documented.
- Soft launch plan defined at a high level.

D6. Work Package 2 — Procurement Readiness & Completion (ANET)

Purpose

Work Package 2 for ANET focuses on telephony routing readiness. ANET does not typically require hardware procurement; however, Customer-side telephony work may be required if the Customer does not already have an appropriate fallback number, sufficient fallback capacity, or the ability to forward calls to ANET while preserving caller ID / ANI information.

Scope

- Prepared and Customer will:
- Confirm telephony routing readiness for testing.
- Confirm that transfer numbers and fallback routing have been provisioned.
- Confirm that the fallback number is separate from the number or numbers forwarded to ANET.
- Confirm whether any additional Customer-owned DID, line capacity, routing configuration, or vendor work is required.
- Confirm access and stakeholder availability required for validation and testing activities.

Customer Responsibilities

Customer will:

- Complete any Customer-owned telephony procurement, provisioning, routing, or vendor scheduling required to support transfer and fallback routing.
- Coordinate internal telecom or external vendor resources required to complete call forwarding and caller ID / ANI preservation.
- Communicate any lead times, constraints, or scheduling requirements that may affect testing or go-live.

Exit Criteria

- Transfer numbers confirmed.
- Fallback routing confirmed.
- Telephony routing readiness confirmed.
- Any required Customer-owned telephony procurement or vendor scheduling is complete or scheduled.

- Test environment ready for validation.

D7. Work Package 3 — Installation, Configuration & Testing (ANET)

Scope

Prepared will:

- Create and provision Test and Production Centers.
- Configure user access.
- Build intents in the Test Center based on Customer SOPs and feedback.
- Configure ANET workflows using the confirmed transfer, fallback, and routing requirements.
- Run structured testing sessions with Customer participation.
- Validate call behavior using the agreed test scenarios, including transfer, fallback, and caller ID / ANI behavior where supported.
- Define promotion plan from Test Center to Production Center.
- Execute monitored soft launch under the agreed monitoring plan.

Customer will:

- Participate in working sessions and testing.
- Validate intent behavior against Customer SOPs.
- Coordinate any routing changes required for testing, soft launch, and go-live.
- Participate in soft launch monitoring and provide operational feedback.

Deliverables

- Successful soft launch confirmation.
- Validated intent set promoted from Test Center to Production Center.
- Routing validation evidence for agreed test scenarios.

Exit Criteria

- Soft launch successfully completed per agreed criteria.
- Intents validated and promoted to Production Center.
- Transfer and fallback routing validated for agreed scenarios.

D8. Work Package 4 — Training & Acceptance (ANET)

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Prepared will provide training for operational stakeholders responsible for monitoring and supporting ANET workflows.

Prepared and Customer will:

- Confirm go-live readiness.
- Confirm go-live date and routing plan.
- Confirm acceptance after successful go-live.

Acceptance Evidence (ANET)

- Documented successful monitored soft launch.
- Confirmation that production intents match the approved test configuration.
- Go-live routing confirmed and observed.
- Transfer and fallback routing validated for agreed scenarios.
- Acceptance received.

Exit Criteria

- Training complete.
- Go-live routing confirmed.
- Acceptance received.

D9. Success Criteria (ANET)

ANET is considered successfully implemented when:

- Initial intents are validated against Customer SOPs in the Test Center.
- Transfer and fallback routing are validated for agreed scenarios.
- Monitored soft launch is completed successfully.
- Production routing is confirmed and stable.
- Customer confirms readiness for operational use and ongoing lifecycle management with Prepared.

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APPENDIX E — LOGGING RECORDER (Logger)

This appendix applies only if the Customer has purchased the product described below.

E1. Overview (Logger)

Logging Recorder features, functionality, and service levels are described in the Axon 911 Logging Recorder Product Documentation ("Documentation"). A current version is available at this link: Axon911 Logger - Product Overview.pdf, and may be updated from time to time.

For avoidance of doubt, Axon products and services, including Logging Recorder and related support services, are not included in or provided as part of the deliverables under this SOW. Any license or right to use Axon products is governed by the Axon Terms and Conditions ("Terms and Conditions") referenced in or attached to the Quote, or, if applicable, the superseding written agreement signed by the parties.

In the event of a conflict between this SOW and the Documentation on matters of product capability, supported integrations, or service levels, the Documentation controls. In the event of a conflict between this SOW and the Quote on matters of products purchased, quantities, fees, or term, the Quote controls.

Customer has engaged Axon to deploy and configure Logging Recorder across the Customer's PSAP sites listed in the Data Collection Form (Appendix C). The products and quantities being implemented under this SOW are specified in the Quote.

The implementation includes the installation of redundant on-premise Audio Collectors at each in-scope PSAP site, configuration of the call ingestion path from the Customer's Call Handling Equipment ("CHE"), configuration of the radio ingestion path from the Customer's Radio Console (where applicable), and provisioning of the Logging Recorder hosted platform.

E2. Scope of Work (Logger)

E2.1 In Scope

The following implementation activities are in scope under this SOW where they correspond to products purchased on the Quote:

- Deployment and configuration of Logging Recorder Audio Collectors at each PSAP site listed in the Data Collection Form (Appendix C).
- Configuration of call ingestion from the Customer's CHE for the call types listed in the Data Collection Form.

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- Configuration of radio ingestion from the Customer's Radio Console for the talk groups and channels listed in the Data Collection Form, where radio recording is purchased on the Quote.
- Provisioning of the Logging Recorder hosted platform, retention policy, audit logging, and Customer Administrator access.
- Execution of Acceptance testing per Appendix D, including a Parallel Run period where supported.
- Cutover from the Customer's existing logger to Logging Recorder.
- End-user, supervisor, and administrator training per the Axon 911 Training Plan for Logging Recorder.
- Project handover to the Axon 911 Customer Success and Technical Support teams.

E2.2 Out of Scope

The following are out of scope under this SOW. Any of the following that the Customer requires must be addressed through a separate SOW or Change Order and may be subject to additional fees:

- Procurement, installation, or maintenance of Customer-side LAN, WAN, ESInet, SIP trunking, or radio infrastructure.
- Customer firewall changes, security review activities, or CJIS access coordination, which are the Customer's responsibility per Section 8.
- Migration of historical recordings from any legacy logging recorder (NICE, Eventide, HigherGround, or other) into the Logging Recorder hosted platform.
- Recording sources, configurations, or vendor integrations that the Documentation lists as not supported.
- Tier 1 end-user support after Cutover, which is the Customer's responsibility per Section 8.

E3. Assumptions & Dependencies (Logger)

This SOW is based on the outcomes of the Data Collection Form (Appendix C), which has been reviewed and attested by the Customer. The Gap Analysis (Appendix B) has been developed using the Documentation as a base reference, and Axon's planning and deployment is based on the items specified in the Gap Analysis.

Axon's performance may be delayed or impaired if the assumptions and Customer requirements in this SOW are not met. Axon reserves the right to modify or update the scope of services in this SOW if material inconsistencies or gaps are discovered during the course of providing the implementation services under this SOW. Any deviation from these requirements and assumptions, or any delay in meeting them, may cause changes or delays to the Project schedule, additional fees and expenses, and additional level of effort, all of which will be addressed through the Change Order process in Section 9.

Specific Customer responsibilities and assumptions:

- Customer will limit changes to the technical environment and affected systems during the implementation to avoid re-work and delay. Any planned changes or upgrades to source systems (CHE, radio core, network, CAD workstations) must be communicated to Axon in advance.
- Customer is responsible for the management and responsiveness of any third-party vendor engaged by the Customer (including CHE vendor, radio core vendor, ESInet provider, ISP, and any existing logger vendor) that interacts with or is required to enable the deployment.
- Customer is responsible for LAN infrastructure, including core routing and switching, in its entirety, including provisioning, configuration, and maintenance.
- All on-site activities will be performed at Customer locations listed in the Data Collection Form (Appendix C).
- All implementation services are provided during business days. "Business day" means an eight-hour workday and excludes Saturday, Sunday, and public holidays in the relevant territory, unless otherwise agreed in writing.
- Customer is responsible for ensuring UPS power covers, at all locations listed in the Data Collection Form (Appendix C) and through the longest expected utility outage at that site, the Audio Collectors and the networking equipment used to deliver traffic to and from the Audio Collectors.
- Customer is responsible for procurement, installation, and maintenance of any third-party hardware, software, and licensing required for the deployment (for example, Motorola AIS license).

E4. Required Data Inputs (Logger)

Logger relies on the following Customer-provided operational inputs:

- **Line Inventory** — the list of PSAP lines that will be recorded by Logger, including each phone number and the intended use or call type for that line.
- **Channel Inventory** - the list of radio talk channels that will be recorded by Logger, including their URID
- **On-premise retention** — the desired time period of on premise retention for recorded audio. This is usually 24 hours of recorded traffic.

E5. Responsibilities by Task (Logger)

- The tables below identify the party responsible for each task at a high level. "X" indicates the responsible party. Where multiple columns are marked, the task is jointly executed. The "3rd Party" column is shown only where named Customer-managed third parties (such as the CHE vendor or radio core vendor) are required to enable the task; the Customer remains responsible for those third

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parties per Section 7. Specific sub-tasks not enumerated below remain the responsibility of the party identified in this section for the corresponding activity.

- **E5.1 Project Management and Governance**

Task	Customer	Axon
Project Kickoff scheduling and execution.	X	X
Recurring meeting cadence, notes, and Risk Register management.		X
Customer Project resources, sponsor, and stakeholder availability per the Data Collection Form.	X	
Communicate site-access, screening, training, and conduct policies for on-site visits in advance.	X	
Provide third-party vendor contact information where required.	X	
Coordinate with the Customer's third-party vendors during the Project.	X	

- **E5.2 Infrastructure and Site Readiness**

Task	Customer	Axon	3rd Party
Provide rack space, power, cabling, and UPS or generator coverage for the Audio Collectors at each site.	X		
Provide SPAN, SIPREC, or equivalent tap on the CHE and (where applicable) Radio Console networks.	X		X
Provide internet circuits, DNS, and firewall egress that meet the requirements in the Documentation.	X		X
Configure the Audio Collectors and validate ingestion to the Logging Recorder hosted platform.		X	

- **E5.3 Integration (CHE, Radio, Screen)**

Task	Customer	Axon	3rd Party
Confirm CHE, radio console, and CAD workstation inventory is supported and authorize Axon to integrate.	X		
Configure ingestion, metadata mapping, and validate against test calls and transmissions.		X	X
Procure third-party licensing and hardware required for integration (for example, Motorola AIS).	X		X
Provide CDR feeds, alias tables, RapidSOS credentials, and other Customer-side data required for integration.	X		X

- **E5.4 Existing Logger Transition, Acceptance, and Cutover**

Task	Customer	Axon	3rd Party
Document existing logger vendor, transition strategy, and historical data access plan.	X		
Coordinate decommission or read-only relegation of the existing logger.	X		X
Provide test calls, test transmissions, and a controlled test workstation for Acceptance testing.	X		
Execute Acceptance testing and document outcomes.		X	
Create and execute the Cutover Plan.	X	X	

- **E5.5 Training and Close Out**

Task	Customer	Axon
Formulate and deliver the Training Plan for Logging Recorder, including self-paced resources and on-site or virtual skills check.		X

Task	Customer	Axon
Identify and schedule training attendees and ensure attendance.	X	
Provide as-built documentation, including the Network Diagram, current Documentation, and Support Portal access.		X
Tier 1 support of end users after Cutover, including local triage prior to Axon Support engagement.	X	

E6. Implementation Phases and Readiness Gates

The Project is delivered in seven phases. Each phase concludes with a Readiness Gate. Axon will confirm when the Gate criteria are met and the Project may advance to the next phase. Any Gate item that cannot be met is logged in the Project Risk Register, escalated, and resolved or formally accepted as a documented gap in Appendix B before advancement.

The site-level Project Plan with phase durations is agreed during Phase 2 Kickoff. Axon-standard templates are used for specific Project artifacts, including the Project Plan, the Project Risk Register, and the Cutover Plan. Detailed Customer and Axon responsibilities for each activity are set out in Section 8 (Responsibilities by Task).

Phase	Focus	Readiness Gate Criteria
Phase 1 – Discovery and Sign-Off	Validate the Data Collected. Confirm CHE and radio inventory captured therein. Confirm retention policy and known-gap acknowledgments.	Data Collection is complete and signed by Customer. Site and inventory data is populated. Axon has confirmed Project readiness internally.
Phase 2 – Initialization and Procurement	Execute Project Kickoff. Agree the site-level Project Plan. Customer procures any third-party hardware, software, and licensing required for the deployment (for example, Motorola AIS license). Open the Project Risk Register.	Third-party procurement actions identified in the Data Collection Form are placed. Project Plan baseline is approved. Risk Register is open.
Phase 3 – Vendor and Infrastructure Coordination	Confirm SPAN, SIPREC, and tap access. Confirm bandwidth, rack space, power, and UPS or generator coverage at each Audio Collector	Network egress, SPAN ports, bandwidth, rack space, power, UPS or generator, and firewall rules are confirmed at each in-scope site.

Phase	Focus	Readiness Gate Criteria
	location. Coordinate integration windows with the Customer's CHE, radio, and network teams. Validate Customer firewall rules and egress paths.	Vendor integration windows are scheduled.
Phase 4 - Audio Collector Deployment and Configuration	Deliver, rack, and configure two Audio Collectors per in-scope site, in active-active configuration. Configure the Logging Recorder hosted platform, tenancy, and Customer Administrator account. Confirm monitoring is reporting cleanly.	Both Audio Collectors at each site are deployed in active-active operation and reporting cleanly to the Logging Recorder hosted platform. 24-hour offline spool is validated. Customer Administrator access is provisioned.
Phase 5 - CHE and Radio Integration	Configure ingestion from the CHE and the Radio Console. Confirm metadata mapping. Apply retention policy, audit logging, and Redaction Studio access.	CHE call audio and metadata are flowing end to end. Radio audio is flowing where in scope. Retention, audit, and export configuration is verified.
Phase 6 – Acceptance Testing and Parallel Run	Execute Acceptance testing per Appendix D. Run a Parallel Run period of up to ten (10) business days where supported.	Acceptance testing per Appendix D is complete. Any unresolved items are categorized in Appendix B and resolved or formally accepted.
Phase 7 - Cutover, Decommission, and Project Closure	Execute the Cutover Plan. Confirm Logging Recorder is the Customer's primary system of record for new recordings. Coordinate decommission or read-only relegation of the existing logger. Deliver training. Hand the account to Axon 911 Customer Success and Technical Support.	Cutover is complete. Training is delivered. As-built documentation is provided. Customer Success and Technical Support handover to Customer is complete.

E7. Deliverables

Axon will provide the following deliverables under this SOW. Completion of these deliverables constitutes completion of the Project.

- Audio Collectors installed and operating in active-active configuration at every in-scope PSAP site, with 24-hour local spool storage and validated cloud streaming.

- Logging Recorder hosted platform provisioned, with at least one (1) Customer Administrator user.
- CHE call audio and metadata ingestion configured and validated.
- Radio audio ingestion configured and validated, where radio recording is purchased on the Quote.
- Retention, audit logging, and export configuration applied per the Data Collection Form.
- End-user, supervisor, and administrator training delivered per the Axon 911 Training Plan for Logging Recorder.
- Completion of Acceptance testing per Appendix D.
- As-built documentation, including the Network Diagram, call routing flow, Audio Collector rack diagrams, and the final populated Data Collection Form (Appendix C).
- Risk Register closed out, with any unresolved items captured in Appendix B.
- Customer Success and Technical Support handover to Customer.

E8. Acceptance

Acceptance is defined by the completion of the Acceptance testing described in Appendix D. Axon will document the testing outcomes and provide them to the Customer in writing. Acceptance is on a per-site basis for multi-site deployments. A site which does not complete Acceptance testing does not block Acceptance or Cutover at other sites.

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APPENDIX F — Third-Party Integrations

This appendix defines the product-specific implementation details that apply when Third-Party Integrations are included in scope.

F1. Overview (Integrations)

Prepared may integrate with third-party systems to exchange operational data used by Prepared capabilities.

Integrations may support importing data into Prepared systems, exporting data from Prepared systems, or bidirectional data exchange depending on the capabilities of the third-party system.

Prepared integrations commonly support operational workflows associated with:

- CAD systems
- Call handling equipment
- Radio systems
- Mapping systems
- Other approved operational systems

Integrations in scope are documented in the Integration Scope Table included in this appendix.

F2. Assumptions & Dependencies (Integrations)

Integration implementation assumes:

1. Customer will identify third-party systems that require integration with Prepared systems.
2. Customer will coordinate participation from the applicable vendor or system provider.
3. Customer or the Customer's solution provider will build the integration using Prepared's published APIs unless otherwise documented.
4. Prepared will provide API documentation and technical guidance necessary for integration development.

5. If integration work requires Prepared to develop new API endpoints or custom capabilities, that work may require a separate scoped engagement or amendment to this SOW.

F3. Required Integration Inputs

Integration development requires the following information from the Customer or system vendor:

- **Technical Documentation** — API documentation, authentication methods, message formats, and data schemas for the third-party system.
- **Environment Access** — access to development, staging, or test environments for integration validation.
- **Vendor Contacts** — technical contacts from the third-party vendor capable of supporting configuration and troubleshooting.

F4. Customer Responsibilities Checklist (Integrations)

Customer will:

- Identify third-party systems that require integration with Prepared.
- Initiate coordination with third-party vendors prior to Solution Analysis.
- Schedule vendor participation for technical discussions where required.
- Provide required technical documentation and environment access.
- Ensure vendors participate in validation sessions where required.

F5. Work Package 1 — Solution Analysis (Integrations)

Scope

Prepared and Customer will:

- Identify integrations required for the Customer deployment.
- Review vendor capabilities and available access methods.
- Confirm direction of data exchange (import, export, bidirectional).
- Define data objects and fields required for each integration.
- Document authentication, security, and connectivity requirements.

Deliverables

- Integration architecture overview.
- Integration scope table defining supported data exchanges.
- Integration validation plan.

Exit Criteria

- Integrations in scope confirmed.
- Vendor participation identified.
- Integration approach documented.

F6. Work Package 2 — Procurement Readiness & Completion (Integrations)

Purpose

Confirm that all vendor coordination and system access required for integration development are complete.

Scope

- Confirm vendor participation.
- Confirm environment access and credentials.
- Confirm any required licensing or access approvals.

Exit Criteria

- Vendor coordination confirmed.
- Testing environments available.
- Required documentation and credentials provided.

F7. Work Package 3 — Installation, Configuration & Testing (Integrations)

Scope

Prepared and Customer will:

- Configure integration endpoints and connectivity.
- Validate data flow between systems.
- Execute integration test scenarios.

- Confirm data mapping and expected behavior.

Deliverables

- Integration validation evidence.
- Updated integration configuration documentation.

Exit Criteria

- Data exchange validated according to the integration scope.
- Test scenarios executed successfully.
- Customer confirms expected behavior.

F8. Work Package 4 — Training & Acceptance (Integrations)

Prepared will review integration behavior with the Customer and confirm operational expectations.

Acceptance will be requested once integration functionality is validated according to the defined test scenarios.

Acceptance Evidence

- Integration validation results documented.
- Data exchange verified according to scope.
- Customer acceptance received.

F9. Success Criteria (Integrations)

Integrations are considered successfully implemented when:

- Data exchange functions as defined in the integration scope table.
- Data mapping is validated and documented.
- Customer confirms readiness for operational use.

Integration Scope Table

The Integration Scope Table is completed during Solution Analysis to define integrations included in the deployment and prevent misunderstandings regarding scope.

System	Direction	Objects/Data	Environment	Acceptance
CAD	CAD → Prepared	Incident metadata, identifiers, notes, location	Test/Prod	Sample scenarios and verified field mapping
CAD	Prepared → CAD	Notes, links, summaries (as applicable)	Test/Prod	CAD note created and verified
ESRI	ESRI → Prepared	Map layers	Test/Prod	Layer renders + access validated

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Quote Summary

Program Length	120 Months
TOTAL COST	$228,609,211.79
ESTIMATED TOTAL W/ TAX	$235,189,401.22

Discount Summary

Average Savings Per Year	$15,882,609.13
TOTAL SAVINGS	$158,826,091.34

Docusign Envelope ID: 96893F67-848D-860A-8054-D7219681BF4C

Payment Summary

Date	Subtotal	Tax	Total
Jul 2026	$16,411,689.04	$601,310.88	$17,012,999.92
Jul 2027	$19,060,092.25	$509,907.66	$19,569,999.91
Jul 2028	$21,309,623.79	$590,503.21	$21,900,127.00
Jul 2029	$22,116,189.91	$617,211.97	$22,733,401.88
Jul 2030	$22,924,073.07	$643,870.86	$23,567,943.93
Jul 2031	$23,733,312.82	$670,478.38	$24,403,791.20
Jul 2032	$24,543,949.88	$697,033.00	$25,240,982.88
Jul 2033	$25,356,026.14	$723,533.12	$26,079,559.26
Jul 2034	$26,169,584.70	$749,977.10	$26,919,561.80
Jul 2035	$26,984,670.19	$776,363.25	$27,761,033.44
Total	**$228,609,211.79**	**$6,580,189.43**	**$235,189,401.22**

Docusign Envelope ID: 96893F67-848D-860A-8054-D7219681BF4C

Quote Unbundled Price:	**$387,443,352.36**
Quote List Price:	**$347,188,302.36**
Quote Subtotal:	**$228,609,211.79**

Pricing

All deliverables are detailed in Delivery Schedules section lower in proposal

Item	Description	Qty	Term	Unbundled	List Price	Net Price	Subtotal	Tax	Total
Program									
100553	Transfer Balance - Software and Services	1	1		$1.00	($721,180.45)	($721,180.45)	$0.00	($721,180.45)
100552	Transfer Balance - Goods	1	1		$1.00	($203,774.66)	($203,774.66)	($19,868.03)	($223,642.69)
C00032	TASER 10 Certification Standard Plan	4850	120	$126.34	$104.05	$79.72	$46,397,040.00	$4,131,760.26	$50,528,800.26
B00097	Fusus Fixed CCTV with AI Plan	150	84	$44.48	$39.49	$13.13	$165,438.00	$0.00	$165,438.00
BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	120	$146.89	$110.46	$68.78	$47,047,729.80	$1,597,861.38	$48,645,591.18
B00097	Fusus Fixed CCTV with AI Plan	150	108	$45.21	$41.16	$12.39	$200,718.00	$0.00	$200,718.00
B00097	Fusus Fixed CCTV with AI Plan	450	120	$45.79	$42.02	$9.82	$530,280.00	$0.00	$530,280.00
B00096	Fusus Fixed CCTV Stream Plan	350	84	$11.95	$11.28	$13.13	$386,022.00	$0.00	$386,022.00
B00096	Fusus Fixed CCTV Stream Plan	350	108	$12.32	$11.76	$12.39	$468,342.00	$0.00	$468,342.00
B00096	Fusus Fixed CCTV Stream Plan	1050	120	$12.55	$12.01	$9.82	$1,237,320.00	$0.00	$1,237,320.00
BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	120	$46.90	$37.46	$29.74	$356,880.00	$26,800.02	$383,680.02
BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	120	$71.62	$39.98	$31.98	$383,760.00	$29,366.01	$413,126.01
C00032	TASER 10 Certification Standard Plan	850	60	$109.49	$90.99	$86.17	$4,394,670.00	$403,476.75	$4,798,146.75
Fleet3ARe	Fleet 3 Advanced Renewal	1600	60	$151.69	$189.57	$140.16	$13,455,360.00	$0.00	$13,455,360.00
Fleet3ARe	Fleet 3 Advanced Renewal	1600	60	$232.52	$189.57	$185.82	$17,838,720.00	$400,592.94	$18,239,312.94
A la Carte Hardware									
100396	Axon TASER 10 - Magazine - Inert Red	550	1		$165.00	$0.00	$0.00	$0.00	$0.00
100401	Axon TASER 10 - Cartridge - Inert	5500	1		$1.00	$0.00	$0.00	$0.00	$0.00
100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	1		$1,200.00	$0.00	$0.00	$0.00	$0.00
100394	Axon TASER 10 - Magazine - Halt Training Blue	30	1		$165.00	$0.00	$0.00	$0.00	$0.00
100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	1		$86.00	$0.00	$0.00	$0.00	$0.00
101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	1		$5,000.00	$0.00	$0.00	$0.00	$0.00
101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	1		$5,000.00	$0.00	$0.00	$0.00	$0.00
101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	1		$5,000.00	$0.00	$0.00	$0.00	$0.00
102750	Prepared Audio Collector Hardware	1	1		$2,400.00	$0.00	$0.00	$0.00	$0.00
100400	Axon TASER 10 - Cartridge - Halt	5100	1		$24.00	$0.00	$0.00	$0.00	$0.00
100400	Axon TASER 10 - Cartridge - Halt	5100	1		$24.00	$0.00	$0.00	$0.00	$0.00
100399	Axon TASER 10 - Cartridge - Live	1700	1		$24.00	$0.00	$0.00	$0.00	$0.00
100399	Axon TASER 10 - Cartridge - Live	1700	1		$24.00	$0.00	$0.00	$0.00	$0.00
74200	Axon TASER - Dock - Six-Bay Plus Core	22	1		$1,800.96	$2,202.27	$48,449.94	$4,723.87	$53,173.81
74200	Axon TASER - Dock - Six-Bay Plus Core	22	1		$1,800.96	$2,553.03	$56,166.66	$5,476.23	$61,642.89
A la Carte Software									
73683	Axon Evidence - Storage - 10GB A La Carte	17100	120		$0.91	$0.00	$0.00	$0.00	$0.00
102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	10				$0.00	$0.00	$0.00
102821	Prepared Automated Non-Emergency Triage	999000	10		$0.73	$0.00	$0.00	$0.00	$0.00
20248	Axon TASER - Evidence.Com License	852	28		$5.51	$0.00	$0.00	$0.00	$0.00
20248	Axon TASER - Evidence.Com License	852	33		$5.56	$0.00	$0.00	$0.00	$0.00
102821	Prepared Automated Non-Emergency Triage	1000	10		$0.73	$0.06	$7,300.00	$0.00	$7,300.00
102815	Axon Body - License - Connected Camera	5800	12		$5.00	$2.05	$142,506.00	$0.00	$142,506.00
101283	Axon Records - Draft One - AI-Assisted Report Writing	700	87		$74.03	$41.73	$2,541,063.00	$0.00	$2,541,063.00
101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	90		$74.44	$41.57	$3,741,660.00	$0.00	$3,741,660.00
101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	93		$74.85	$41.42	$3,852,370.00	$0.00	$3,852,370.00

101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	96	$75.27	$41.27	$3,962,230.00	$0.00	$3,962,230.00
101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	99	$75.69	$41.11	$4,070,380.00	$0.00	$4,070,380.00
101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	102	$76.11	$40.97	$4,178,530.00	$0.00	$4,178,530.00
102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	10			$4,231,360.00	$0.00	$4,231,360.00
73682	Axon Evidence - Auto Tagging License	5700	120	$12.12	$9.17	$6,273,021.00	$0.00	$6,273,021.00
73447	Axon Body - License - Fusus Livestream	5700	108	$17.76	$17.81	$10,964,976.00	$0.00	$10,964,976.00
102820	Prepared Automated QA (Per 1,000 Calls)	4000	10			$11,600,000.00	$0.00	$11,600,000.00
103333	Prepared - Logging Recorder (Per Call)	6342600	9	$0.50	$0.02	$13,890,294.00	$0.00	$13,890,294.00
85760	Axon Auto-Transcribe - Unlimited Service	5700	108	$29.61	$23.25	$14,314,581.00	$0.00	$14,314,581.00
ProLicense	Pro License Bundle	5	120	$54.52	$0.00	$0.00	$0.00	$0.00
ProLicense	Pro License Bundle	1645	120	$54.52	$51.59	$10,183,356.05	$0.00	$10,183,356.05
A la Carte Services								
99901	Axon Accelerate Conference Registration	40	1	$899.00	$0.00	$0.00	$0.00	$0.00
102739	Prepared Audio Collector Implementation	1	1	$1,000.00	$0.00	$0.00	$0.00	$0.00
100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	28	$6.51	$0.00	$0.00	$0.00	$0.00
100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	33	$6.57	$0.00	$0.00	$0.00	$0.00
102604	VR Instructor Certification + Implementation (2-Day)	1	1	$12,000.00	$307.51	$307.51	$0.00	$307.51
79999	Axon Evidence - Implementation for Auto Tagging/Performance	1	1	$3,000.00	$3,000.00	$3,000.00	$0.00	$3,000.00
102599	TASER CEW Starter (Up to 500 Handles)	1	1	$14,000.00	$14,000.00	$14,000.00	$0.00	$14,000.00
102598	TASER CEW Add-on	6	1	$3,500.00	$3,500.00	$21,000.00	$0.00	$21,000.00
50200	Axon - Onsite Technical Account Manager	1	120	$22,718.55	$21,461.13	$2,575,335.94	$0.00	$2,575,335.94
A la Carte Warranties								
101424	Axon Fusus - Core - Ext Warranty	30	120	$0.00	$0.00	$0.00	$0.00	$0.00
101424	Axon Fusus - Core - Ext Warranty	17	73	$0.00	$0.00	$0.00	$0.00	$0.00
101424	Axon Fusus - Core - Ext Warranty	17	97	$0.00	$0.00	$0.00	$0.00	$0.00
101424	Axon Fusus - Core - Ext Warranty	50	109	$0.00	$0.00	$0.00	$0.00	$0.00
100704	Axon TASER 10 - Ext Warranty - Handle	878	28	$8.52	$0.00	$0.00	$0.00	$0.00
80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	28	$0.51	$0.00	$0.00	$0.00	$0.00
100704	Axon TASER 10 - Ext Warranty - Handle	878	33	$8.59	$0.00	$0.00	$0.00	$0.00
80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	33	$0.52	$0.00	$0.00	$0.00	$0.00
80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	120	$1.51	$0.00	$0.00	$0.00	$0.00
80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	49	$8.19	$0.00	$0.00	$0.00	$0.00
80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	49	$8.19	$0.00	$0.00	$0.00	$0.00
Total						**$228,609,211.79**	**$6,580,189.43**	**$235,189,401.22**

Delivery Schedule

Hardware

Bundle	Item	Description	QTY	Shipping Location	Estimated Delivery Date
Fusus Fixed CCTV Stream Plan	102658	Axon Fusus - Hardware Allowance - CCTV Streams	1050	1	07/01/2026
Fusus Fixed CCTV with AI Plan	102657	Axon Fusus - Hardware Allowance - CCTV AI Streams	450	1	07/01/2026
TASER 10 Certification Standard Plan	100122	Axon VR - Headset - Battery	194	1	07/01/2026
TASER 10 Certification Standard Plan	100126	Axon VR - Tactical Bag	194	1	07/01/2026
TASER 10 Certification Standard Plan	100390	Axon TASER 10 - Handle - Yellow Class 3R	161	1	07/01/2026
TASER 10 Certification Standard Plan	100390	Axon TASER 10 - Handle - Yellow Class 3R	4850	1	07/01/2026

Hardware

Bundle	Item	Description	QTY	Shipping Location	Estimated Delivery Date
TASER 10 Certification Standard Plan	100394	Axon TASER 10 - Magazine - Halt Training Blue	16	1	07/01/2026
TASER 10 Certification Standard Plan	100396	Axon TASER 10 - Magazine - Inert Red	30	1	07/01/2026
TASER 10 Certification Standard Plan	100399	Axon TASER 10 - Cartridge - Live	72750	1	07/01/2026
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	33950	1	07/01/2026
TASER 10 Certification Standard Plan	100401	Axon TASER 10 - Cartridge - Inert	300	1	07/01/2026
TASER 10 Certification Standard Plan	100591	Axon TASER - Cleaning Kit	5	1	07/01/2026
TASER 10 Certification Standard Plan	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	4850	1	07/01/2026
TASER 10 Certification Standard Plan	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	4	1	07/01/2026
TASER 10 Certification Standard Plan	100748	Axon VR - Controller - TASER 10	194	1	07/01/2026
TASER 10 Certification Standard Plan	100754	Axon VR - Headset - Battery Charging Dock	48	1	07/01/2026
TASER 10 Certification Standard Plan	101455	Axon TASER 10 - Replacement Tool Kit - Interposer Bucket	2	1	07/01/2026
TASER 10 Certification Standard Plan	101456	Axon TASER 10 - Replacement Interposer Bucket	10	1	07/01/2026
TASER 10 Certification Standard Plan	101751	Axon VR - Headset - HTC Focus Vision	194	1	07/01/2026
TASER 10 Certification Standard Plan	101755	Axon TASER 10 - Magazine - Live Duty Black	4850	1	07/01/2026
TASER 10 Certification Standard Plan	101755	Axon TASER 10 - Magazine - Live Duty Black	161	1	07/01/2026
TASER 10 Certification Standard Plan	101757	Axon TASER 10 - Magazine - Live Training Purple	30	1	07/01/2026
TASER 10 Certification Standard Plan	102186	Axon TASER 10 - Command Box	1	1	07/01/2026
TASER 10 Certification Standard Plan	20018	Axon TASER - Battery Pack - Tactical	4850	1	07/01/2026
TASER 10 Certification Standard Plan	20018	Axon TASER - Battery Pack - Tactical	161	1	07/01/2026
TASER 10 Certification Standard Plan	20018	Axon TASER - Battery Pack - Tactical	485	1	07/01/2026
TASER 10 Certification Standard Plan	70033	Axon Body - Dock Wall Mount - Bracket Assembly	65	1	07/01/2026
TASER 10 Certification Standard Plan	71019	Axon Body - Dock Powercord - North America	65	1	07/01/2026
TASER 10 Certification Standard Plan	74200	Axon TASER - Dock - Six-Bay Plus Core	65	1	07/01/2026
TASER 10 Certification Standard Plan	80087	Axon TASER - Target - Conductive Professional Ruggedized	20	1	07/01/2026
TASER 10 Certification Standard Plan	80090	Axon TASER - Target Frame - Professional 27.5 in X 75 in	20	1	07/01/2026
A la Carte	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	1	07/01/2026
A la Carte	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	1	07/01/2026
A la Carte	102750	Prepared Audio Collector Hardware	1	1	07/01/2026
A la Carte	74200	Axon TASER - Dock - Six-Bay Plus Core	22	1	07/01/2026
A la Carte	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	1	08/01/2026
A la Carte	100396	Axon TASER 10 - Magazine - Inert Red	550	1	08/01/2026
A la Carte	100401	Axon TASER 10 - Cartridge - Inert	5500	1	08/01/2026
A la Carte	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	1	08/01/2026
A la Carte	100399	Axon TASER 10 - Cartridge - Live	1700	1	10/15/2026
A la Carte	100400	Axon TASER 10 - Cartridge - Halt	5100	1	10/15/2026
Fusus Fixed CCTV Stream Plan	102658	Axon Fusus - Hardware Allowance - CCTV Streams	350	1	07/01/2027
Fusus Fixed CCTV Stream Plan	102658	Axon Fusus - Hardware Allowance - CCTV Streams	350	1	07/01/2027
Fusus Fixed CCTV with AI Plan	102657	Axon Fusus - Hardware Allowance - CCTV AI Streams	150	1	07/01/2027
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	24250	1	07/01/2027
A la Carte	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	1	07/01/2027
A la Carte	100399	Axon TASER 10 - Cartridge - Live	1700	1	10/15/2027
A la Carte	100400	Axon TASER 10 - Cartridge - Halt	5100	1	10/15/2027
Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	73689	Axon Body - TAP Refresh 1 - Dock Multi-Bay	100	1	01/01/2028
Body Worn Camera TAP 10 Year Bundle	73309	Axon Body - TAP Refresh 1 - Camera	103	1	01/01/2028
Body Worn Camera Unlimited with TAP 10Yr Bundle	73309	Axon Body - TAP Refresh 1 - Camera	5890	1	01/01/2028
Body Worn Camera Unlimited with TAP 10Yr Bundle	73689	Axon Body - TAP Refresh 1 - Dock Multi-Bay	713	1	01/01/2028
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	24250	1	07/01/2028
TASER 10 Certification Standard Plan	101012	Axon VR - TAP Refresh 1 - TASER Controller	194	1	01/01/2029
TASER 10 Certification Standard Plan	20373	Axon VR - TAP Refresh 1 - Headset	194	1	01/01/2029
Fleet 3 Advanced Renewal	72040	Axon Fleet - TAP Refresh 1 - 2 Camera Kit	1600	1	07/01/2029
Fleet 3 Advanced Renewal	72040	Axon Fleet - TAP Refresh 1 - 2 Camera Kit	48	1	07/01/2029
Fusus Fixed CCTV with AI Plan	102657	Axon Fusus - Hardware Allowance - CCTV AI Streams	150	1	07/01/2029

Hardware

Bundle	Item	Description	QTY	Shipping Location	Estimated Delivery Date
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	24250	1	07/01/2029
A la Carte	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	1	07/01/2029
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	24250	1	07/01/2030
Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	73688	Axon Body - TAP Refresh 2 - Dock Multi-Bay	100	1	01/01/2031
Body Worn Camera TAP 10 Year Bundle	73310	Axon Body - TAP Refresh 2 - Camera	103	1	01/01/2031
Body Worn Camera Unlimited with TAP 10Yr Bundle	73310	Axon Body - TAP Refresh 2 - Camera	5890	1	01/01/2031
Body Worn Camera Unlimited with TAP 10Yr Bundle	73688	Axon Body - TAP Refresh 2 - Dock Multi-Bay	713	1	01/01/2031
TASER 10 Certification Standard Plan	100122	Axon VR - Headset - Battery	34	1	07/01/2031
TASER 10 Certification Standard Plan	100126	Axon VR - Tactical Bag	34	1	07/01/2031
TASER 10 Certification Standard Plan	100390	Axon TASER 10 - Handle - Yellow Class 3R	28	1	07/01/2031
TASER 10 Certification Standard Plan	100390	Axon TASER 10 - Handle - Yellow Class 3R	850	1	07/01/2031
TASER 10 Certification Standard Plan	100399	Axon TASER 10 - Cartridge - Live	12750	1	07/01/2031
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	5950	1	07/01/2031
TASER 10 Certification Standard Plan	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	850	1	07/01/2031
TASER 10 Certification Standard Plan	100748	Axon VR - Controller - TASER 10	34	1	07/01/2031
TASER 10 Certification Standard Plan	100754	Axon VR - Headset - Battery Charging Dock	8	1	07/01/2031
TASER 10 Certification Standard Plan	101013	Axon VR - TAP Refresh 2 - TASER Controller	194	1	07/01/2031
TASER 10 Certification Standard Plan	101751	Axon VR - Headset - HTC Focus Vision	34	1	07/01/2031
TASER 10 Certification Standard Plan	101755	Axon TASER 10 - Magazine - Live Duty Black	28	1	07/01/2031
TASER 10 Certification Standard Plan	101755	Axon TASER 10 - Magazine - Live Duty Black	850	1	07/01/2031
TASER 10 Certification Standard Plan	20018	Axon TASER - Battery Pack - Tactical	850	1	07/01/2031
TASER 10 Certification Standard Plan	20018	Axon TASER - Battery Pack - Tactical	85	1	07/01/2031
TASER 10 Certification Standard Plan	20018	Axon TASER - Battery Pack - Tactical	28	1	07/01/2031
TASER 10 Certification Standard Plan	20242	Axon TASER - Certification Program Year 6-10 Hardware	4850	1	07/01/2031
TASER 10 Certification Standard Plan	20374	Axon VR - TAP Refresh 2 - Headset	194	1	07/01/2031
TASER 10 Certification Standard Plan	70033	Axon Body - Dock Wall Mount - Bracket Assembly	12	1	07/01/2031
TASER 10 Certification Standard Plan	71019	Axon Body - Dock Powercord - North America	12	1	07/01/2031
TASER 10 Certification Standard Plan	74200	Axon TASER - Dock - Six-Bay Plus Core	12	1	07/01/2031
A la Carte	74200	Axon TASER - Dock - Six-Bay Plus Core	22	1	07/01/2031
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	4250	1	07/01/2032
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	4250	1	07/01/2033
Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	73347	Axon Body - TAP Refresh 3 - Dock Multi-Bay	100	1	01/01/2034
Body Worn Camera TAP 10 Year Bundle	73345	Axon Body - TAP Refresh 3 - Camera	103	1	01/01/2034
Body Worn Camera Unlimited with TAP 10Yr Bundle	73345	Axon Body - TAP Refresh 3 - Camera	5890	1	01/01/2034
Body Worn Camera Unlimited with TAP 10Yr Bundle	73347	Axon Body - TAP Refresh 3 - Dock Multi-Bay	713	1	01/01/2034
TASER 10 Certification Standard Plan	101012	Axon VR - TAP Refresh 1 - TASER Controller	34	1	01/01/2034
TASER 10 Certification Standard Plan	101014	Axon VR - TAP Refresh 3 - TASER Controller	194	1	01/01/2034
TASER 10 Certification Standard Plan	20373	Axon VR - TAP Refresh 1 - Headset	34	1	01/01/2034
TASER 10 Certification Standard Plan	20375	Axon VR - TAP Refresh 3 - Headset	194	1	01/01/2034
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	4250	1	07/01/2034
TASER 10 Certification Standard Plan	100400	Axon TASER 10 - Cartridge - Halt	4250	1	07/01/2035

Software

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
Body Worn Camera Unlimited with TAP 10Yr Bundle	73686	Axon Evidence - Storage - Axon Device Unlimited	5700	08/01/2026	07/31/2036
Body Worn Camera Unlimited with TAP 10Yr Bundle	73746	Axon Evidence - ECOM License - Pro	5700.	08/01/2026	07/31/2036
Fleet 3 Advanced Renewal	80400	Axon Evidence - Fleet Vehicle License	1600	08/01/2026	07/31/2031
Fleet 3 Advanced Renewal	80401	Axon Fleet 3 - ALPR License - 1 Camera	1600	08/01/2026	07/31/2031
Fleet 3 Advanced Renewal	80402	Axon Fleet - Real-Time Location, Alerts & Livestream License	1600	08/01/2026	07/31/2031
Fleet 3 Advanced Renewal	80410	Axon Evidence - Storage - Fleet 1 Camera Unlimited	3200	08/01/2026	07/31/2031
Fusus Fixed CCTV Stream Plan	102641	Axon Fusus - CCTV Streams	1050	08/01/2026	07/31/2036

Software

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
Fusus Fixed CCTV with AI Plan	102642	Axon Fusus - CCTV AI Streams	450	08/01/2026	07/31/2036
Pro License Bundle	73683	Axon Evidence - Storage - 10GB A La Carte	4935	08/01/2026	07/31/2036
Pro License Bundle	73683	Axon Evidence - Storage - 10GB A La Carte	15	08/01/2026	07/31/2036
Pro License Bundle	73746	Axon Evidence - ECOM License - Pro	5	08/01/2026	07/31/2036
Pro License Bundle	73746	Axon Evidence - ECOM License - Pro	1645	08/01/2026	07/31/2036
TASER 10 Certification Standard Plan	101180	Axon TASER - Data Science Program	4850	08/01/2026	07/31/2036
TASER 10 Certification Standard Plan	101703	Axon VR - User Access - TASER Skills	4850	08/01/2026	07/31/2036
TASER 10 Certification Standard Plan	20248	Axon TASER - Evidence.Com License	4850	08/01/2026	07/31/2036
TASER 10 Certification Standard Plan	20248	Axon TASER - Evidence.Com License	2	08/01/2026	07/31/2036
A la Carte	102815	Axon Body - License - Connected Camera	5800	08/01/2026	07/31/2027
A la Carte	102820	Prepared Automated QA (Per 1,000 Calls)	4000	08/01/2026	07/31/2036
A la Carte	102821	Prepared Automated Non-Emergency Triage	999000	08/01/2026	07/31/2036
A la Carte	102821	Prepared Automated Non-Emergency Triage	1000	08/01/2026	07/31/2036
A la Carte	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	08/01/2026	07/31/2036
A la Carte	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	08/01/2026	07/31/2036
A la Carte	20248	Axon TASER - Evidence.Com License	852	08/01/2026	11/14/2028
A la Carte	73682	Axon Evidence - Auto Tagging License	5700	08/01/2026	07/31/2036
A la Carte	73683	Axon Evidence - Storage - 10GB A La Carte	17100	08/01/2026	07/31/2036
Fusus Fixed CCTV Stream Plan	102641	Axon Fusus - CCTV Streams	350	08/01/2027	07/31/2036
Fusus Fixed CCTV with AI Plan	102642	Axon Fusus - CCTV AI Streams	150	08/01/2027	07/31/2036
A la Carte	103333	Prepared - Logging Recorder (Per Call)	6342600	08/01/2027	07/31/2036
A la Carte	73447	Axon Body - License - Fusus Livestream	5700	08/01/2027	07/31/2036
A la Carte	85760	Axon Auto-Transcribe - Unlimited Service	5700	08/01/2027	07/31/2036
A la Carte	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	02/01/2028	07/31/2036
A la Carte	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	05/01/2028	07/31/2036
A la Carte	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	08/01/2028	07/31/2036
A la Carte	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	11/01/2028	07/31/2036
A la Carte	20248	Axon TASER - Evidence.Com License	852	11/15/2028	07/31/2031
A la Carte	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	02/01/2029	07/31/2036
A la Carte	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	05/01/2029	07/31/2036
Fusus Fixed CCTV Stream Plan	102641	Axon Fusus - CCTV Streams	350	08/01/2029	07/31/2036
Fusus Fixed CCTV with AI Plan	102642	Axon Fusus - CCTV AI Streams	150	08/01/2029	07/31/2036
Fleet 3 Advanced Renewal	80400	Axon Evidence - Fleet Vehicle License	1600	08/01/2031	07/31/2036
Fleet 3 Advanced Renewal	80401	Axon Fleet 3 - ALPR License - 1 Camera	1600	08/01/2031	07/31/2036
Fleet 3 Advanced Renewal	80402	Axon Fleet - Real-Time Location, Alerts & Livestream License	1600	08/01/2031	07/31/2036
Fleet 3 Advanced Renewal	80410	Axon Evidence - Storage - Fleet 1 Camera Unlimited	3200	08/01/2031	07/31/2036
TASER 10 Certification Standard Plan	101180	Axon TASER - Data Science Program	850	08/01/2031	07/31/2036
TASER 10 Certification Standard Plan	101703	Axon VR - User Access - TASER Skills	850	08/01/2031	07/31/2036
TASER 10 Certification Standard Plan	20248	Axon TASER - Evidence.Com License	850	08/01/2031	07/31/2036

Services

Bundle	Item	Description	QTY
Fleet 3 Advanced Renewal	73392	Axon Fleet 3 - Installation - Upgrade (Per Vehicle)	1600
TASER 10 Certification Standard Plan	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	4850
TASER 10 Certification Standard Plan	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850
TASER 10 Certification Standard Plan	101193	Axon TASER - On Demand Certification	4850
TASER 10 Certification Standard Plan	101193	Axon TASER - On Demand Certification	850
A la Carte	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850
A la Carte	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850
A la Carte	102598	TASER CEW Add-on	6
A la Carte	102599	TASER CEW Starter (Up to 500 Handles)	1

Services

Bundle	Item	Description	QTY
A la Carte	102604	VR Instructor Certification + Implementation (2-Day)	1
A la Carte	102739	Prepared Audio Collector Implementation	1
A la Carte	50200	Axon - Onsite Technical Account Manager	1
A la Carte	79999	Axon Evidence - Implementation for Auto Tagging/Performance	1
A la Carte	99901	Axon Accelerate Conference Registration	40

Warranties

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	80465	Axon Body - TAP Warranty - Multi-Bay Dock	100	08/01/2026	07/31/2036
Body Worn Camera TAP 10 Year Bundle	80464	Axon Body - TAP Warranty - Camera	3	08/01/2026	07/31/2036
Body Worn Camera TAP 10 Year Bundle	80464	Axon Body - TAP Warranty - Camera	100	08/01/2026	07/31/2036
Body Worn Camera Unlimited with TAP 10Yr Bundle	80464	Axon Body - TAP Warranty - Camera	190	08/01/2026	07/31/2036
Body Worn Camera Unlimited with TAP 10Yr Bundle	80464	Axon Body - TAP Warranty - Camera	5700	08/01/2026	07/31/2036
Body Worn Camera Unlimited with TAP 10Yr Bundle	80465	Axon Body - TAP Warranty - Multi-Bay Dock	713	08/01/2026	07/31/2036
Fleet 3 Advanced Renewal	80495	Axon Fleet 3 - Ext Warranty - 2 Camera Kit	1600	08/01/2026	07/31/2031
Fleet 3 Advanced Renewal	80495	Axon Fleet 3 - Ext Warranty - 2 Camera Kit	48	08/01/2026	07/31/2031
A la Carte	100704	Axon TASER 10 - Ext Warranty - Handle	878	08/01/2026	11/14/2028
A la Carte	101424	Axon Fusus - Core - Ext Warranty	30	08/01/2026	07/31/2036
A la Carte	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	08/01/2026	11/14/2028
A la Carte	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	08/01/2026	07/31/2036
TASER 10 Certification Standard Plan	100197	Axon VR - Ext Warranty - Headset	194	07/01/2027	07/31/2036
TASER 10 Certification Standard Plan	100704	Axon TASER 10 - Ext Warranty - Handle	4850	07/01/2027	07/31/2036
TASER 10 Certification Standard Plan	100704	Axon TASER 10 - Ext Warranty - Handle	161	07/01/2027	07/31/2036
TASER 10 Certification Standard Plan	101007	Axon VR - Ext Warranty - TASER Controller	194	07/01/2027	07/31/2036
TASER 10 Certification Standard Plan	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	485	07/01/2027	07/31/2036
TASER 10 Certification Standard Plan	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	4850	07/01/2027	07/31/2036
TASER 10 Certification Standard Plan	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	161	07/01/2027	07/31/2036
TASER 10 Certification Standard Plan	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	65	07/01/2027	07/31/2036
A la Carte	101424	Axon Fusus - Core - Ext Warranty	50	07/01/2027	07/31/2036
A la Carte	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	07/01/2027	07/31/2031
A la Carte	101424	Axon Fusus - Core - Ext Warranty	17	07/01/2028	07/31/2036
A la Carte	100704	Axon TASER 10 - Ext Warranty - Handle	878	11/15/2028	07/31/2031
A la Carte	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	11/15/2028	07/31/2031
A la Carte	101424	Axon Fusus - Core - Ext Warranty	17	07/01/2030	07/31/2036
Fleet 3 Advanced Renewal	80495	Axon Fleet 3 - Ext Warranty - 2 Camera Kit	48	08/01/2031	07/31/2036
Fleet 3 Advanced Renewal	80495	Axon Fleet 3 - Ext Warranty - 2 Camera Kit	1600	08/01/2031	07/31/2036
TASER 10 Certification Standard Plan	100197	Axon VR - Ext Warranty - Headset	34	07/01/2032	07/31/2036
TASER 10 Certification Standard Plan	100704	Axon TASER 10 - Ext Warranty - Handle	850	07/01/2032	07/31/2036
TASER 10 Certification Standard Plan	100704	Axon TASER 10 - Ext Warranty - Handle	28	07/01/2032	07/31/2036
TASER 10 Certification Standard Plan	101007	Axon VR - Ext Warranty - TASER Controller	34	07/01/2032	07/31/2036
TASER 10 Certification Standard Plan	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	850	07/01/2032	07/31/2036
TASER 10 Certification Standard Plan	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	85	07/01/2032	07/31/2036
TASER 10 Certification Standard Plan	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	28	07/01/2032	07/31/2036
TASER 10 Certification Standard Plan	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	12	07/01/2032	07/31/2036
A la Carte	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	07/01/2032	07/31/2036

Shipping Locations

Location Number	Street	City	State	Zip	Country
1	100 W 1st St	Los Angeles	CA	90012-4112	USA
1	100 W 1st St	Los Angeles	CA	90012-4112	USA

Payment Details

Jul 2026

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 1	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 1	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00
Annual Payment 1	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 1	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 1	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 1	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 1	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 1	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 1	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 1	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 1	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 1	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 1	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 1	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 1	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 1	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 1	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00
Annual Payment 1	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 1	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 1	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 1	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 1	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00
Annual Payment 1	102815	Axon Body - License - Connected Camera	5800	$13,412.27	$0.00	$13,412.27
Annual Payment 1	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$439,431.11	$0.00	$439,431.11
Annual Payment 1	102821	Prepared Automated Non-Emergency Triage	1000	$276.54	$0.00	$276.54
Annual Payment 1	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 1	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$160,292.35	$0.00	$160,292.35
Annual Payment 1	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00
Annual Payment 1	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 1	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 1	50200	Axon - Onsite Technical Account Manager	1	$242,383.40	$0.00	$242,383.40
Annual Payment 1	73447	Axon Body - License - Fusus Livestream	5700	$1,031,992.82	$0.00	$1,031,992.82
Annual Payment 1	73682	Axon Evidence - Auto Tagging License	5700	$590,399.16	$0.00	$590,399.16
Annual Payment 1	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 1	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$4,559.97	$444.60	$5,004.57
Annual Payment 1	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,286.25	$515.41	$5,801.66
Annual Payment 1	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 1	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 1	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 1	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 1	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00

Jul 2026

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 1	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,347,248.26	$0.00	$1,347,248.26
Annual Payment 1	B00096	Fusus Fixed CCTV Stream Plan	1050	$116,453.09	$0.00	$116,453.09
Annual Payment 1	B00096	Fusus Fixed CCTV Stream Plan	350	$36,331.31	$0.00	$36,331.31
Annual Payment 1	B00096	Fusus Fixed CCTV Stream Plan	350	$44,079.03	$0.00	$44,079.03
Annual Payment 1	B00097	Fusus Fixed CCTV with AI Plan	450	$49,908.47	$0.00	$49,908.47
Annual Payment 1	B00097	Fusus Fixed CCTV with AI Plan	150	$18,891.02	$0.00	$18,891.02
Annual Payment 1	B00097	Fusus Fixed CCTV with AI Plan	150	$15,570.56	$0.00	$15,570.56
Annual Payment 1	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$36,118.42	$2,763.84	$38,882.26
Annual Payment 1	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$33,588.54	$2,522.34	$36,110.88
Annual Payment 1	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$4,428,000.52	$150,386.24	$4,578,386.76
Annual Payment 1	C00032	TASER 10 Certification Standard Plan	4850	$4,366,759.43	$388,869.69	$4,755,629.12
Annual Payment 1	C00032	TASER 10 Certification Standard Plan	850	$413,614.01	$37,974.10	$451,588.11
Annual Payment 1	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,266,380.81	$0.00	$1,266,380.81
Annual Payment 1	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,678,930.36	$37,702.69	$1,716,633.05
Annual Payment 1	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Annual Payment 1	ProLicense	Pro License Bundle	1645	$958,428.94	$0.00	$958,428.94
Transfer Value	100552	Transfer Balance - Goods	1	($203,774.66)	($19,868.03)	($223,642.69)
Transfer Value	100553	Transfer Balance - Software and Services	1	($721,180.45)	$0.00	($721,180.45)
Upfront HW and PSO	102598	TASER CEW Add-on	6	$21,000.00	$0.00	$21,000.00
Upfront HW and PSO	102599	TASER CEW Starter (Up to 500 Handles)	1	$14,000.00	$0.00	$14,000.00
Upfront HW and PSO	102604	VR Instructor Certification + Implementation (2-Day)	1	$307.51	$0.00	$307.51
Upfront HW and PSO	79999	Axon Evidence - Implementation for Auto Tagging/Performance	1	$3,000.00	$0.00	$3,000.00
Upfront HW and PSO	99901	Axon Accelerate Conference Registration	40	$0.00	$0.00	$0.00
Total				**$16,411,689.04**	**$601,310.88**	**$17,012,999.92**

Jul 2027

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 1	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$464,281.10	$0.00	$464,281.10
Annual Payment 1	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$440,247.78	$0.00	$440,247.78
Annual Payment 1	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$452,264.44	$0.00	$452,264.44
Annual Payment 1	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	$282,340.33	$0.00	$282,340.33
Annual Payment 1	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$428,041.11	$0.00	$428,041.11
Annual Payment 1	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$415,740.00	$0.00	$415,740.00
Annual Payment 1	103333	Prepared - Logging Recorder (Per Call)	6342600	$1,370,000.00	$0.00	$1,370,000.00
Annual Payment 2	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 2	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00
Annual Payment 2	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 2	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 2	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 2	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 2	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 2	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 2	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 2	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 2	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 2	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 2	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 2	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 2	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 2	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 2	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 2	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00

Jul 2027

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 2	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 2	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 2	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 2	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00
Annual Payment 2	102815	Axon Body - License - Connected Camera	5800	$11,009.73	$0.00	$11,009.73
Annual Payment 2	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$1,098,577.79	$0.00	$1,098,577.79
Annual Payment 2	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 2	102821	Prepared Automated Non-Emergency Triage	1000	$691.34	$0.00	$691.34
Annual Payment 2	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$400,730.87	$0.00	$400,730.87
Annual Payment 2	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00
Annual Payment 2	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 2	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 2	50200	Axon - Onsite Technical Account Manager	1	$198,965.47	$0.00	$198,965.47
Annual Payment 2	73447	Axon Body - License - Fusus Livestream	5700	$847,132.81	$0.00	$847,132.81
Annual Payment 2	73682	Axon Evidence - Auto Tagging License	5700	$484,641.45	$0.00	$484,641.45
Annual Payment 2	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 2	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$4,339.33	$423.08	$4,762.41
Annual Payment 2	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$3,743.15	$364.95	$4,108.10
Annual Payment 2	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 2	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 2	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 2	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 2	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 2	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,105,916.80	$0.00	$1,105,916.80
Annual Payment 2	B00096	Fusus Fixed CCTV Stream Plan	1050	$95,592.95	$0.00	$95,592.95
Annual Payment 2	B00096	Fusus Fixed CCTV Stream Plan	350	$36,183.20	$0.00	$36,183.20
Annual Payment 2	B00096	Fusus Fixed CCTV Stream Plan	350	$29,823.31	$0.00	$29,823.31
Annual Payment 2	B00097	Fusus Fixed CCTV with AI Plan	150	$15,507.08	$0.00	$15,507.08
Annual Payment 2	B00097	Fusus Fixed CCTV with AI Plan	450	$40,968.40	$0.00	$40,968.40
Annual Payment 2	B00097	Fusus Fixed CCTV with AI Plan	150	$12,781.42	$0.00	$12,781.42
Annual Payment 2	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$29,648.55	$2,268.77	$31,917.32
Annual Payment 2	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$27,571.87	$2,070.52	$29,642.39
Annual Payment 2	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$3,634,816.49	$123,447.67	$3,758,264.16
Annual Payment 2	C00032	TASER 10 Certification Standard Plan	850	$339,523.72	$31,171.82	$370,695.54
Annual Payment 2	C00032	TASER 10 Certification Standard Plan	4850	$3,584,545.42	$319,211.82	$3,903,757.24
Annual Payment 2	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,039,535.03	$0.00	$1,039,535.03
Annual Payment 2	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,378,184.94	$30,949.03	$1,409,133.97
Annual Payment 2	ProLicense	Pro License Bundle	1645	$786,746.37	$0.00	$786,746.37
Annual Payment 2	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Total				**$19,060,092.25**	**$509,907.66**	**$19,569,999.91**

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Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 2	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$464,281.11	$0.00	$464,281.11
Annual Payment 2	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$415,740.00	$0.00	$415,740.00
Annual Payment 2	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	$282,340.34	$0.00	$282,340.34
Annual Payment 2	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$428,041.11	$0.00	$428,041.11
Annual Payment 2	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$452,264.45	$0.00	$452,264.45
Annual Payment 2	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$440,247.77	$0.00	$440,247.77
Annual Payment 2	103333	Prepared - Logging Recorder (Per Call)	6342600	$1,407,987.05	$0.00	$1,407,987.05
Annual Payment 3	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 3	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00

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Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 3	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 3	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 3	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 3	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 3	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 3	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 3	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 3	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 3	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 3	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 3	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 3	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 3	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 3	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 3	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00
Annual Payment 3	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 3	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 3	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 3	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 3	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00
Annual Payment 3	102815	Axon Body - License - Connected Camera	5800	$12,749.93	$0.00	$12,749.93
Annual Payment 3	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$1,131,535.12	$0.00	$1,131,535.12
Annual Payment 3	102821	Prepared Automated Non-Emergency Triage	1000	$712.09	$0.00	$712.09
Annual Payment 3	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 3	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$412,752.79	$0.00	$412,752.79
Annual Payment 3	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00
Annual Payment 3	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 3	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 3	50200	Axon - Onsite Technical Account Manager	1	$230,413.77	$0.00	$230,413.77
Annual Payment 3	73447	Axon Body - License - Fusus Livestream	5700	$981,029.88	$0.00	$981,029.88
Annual Payment 3	73682	Axon Evidence - Auto Tagging License	5700	$561,243.46	$0.00	$561,243.46
Annual Payment 3	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 3	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$4,334.79	$422.65	$4,757.44
Annual Payment 3	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,025.19	$489.96	$5,515.15
Annual Payment 3	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 3	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 3	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 3	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 3	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 3	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,280,717.04	$0.00	$1,280,717.04
Annual Payment 3	B00096	Fusus Fixed CCTV Stream Plan	1050	$110,702.29	$0.00	$110,702.29
Annual Payment 3	B00096	Fusus Fixed CCTV Stream Plan	350	$41,902.29	$0.00	$41,902.29
Annual Payment 3	B00096	Fusus Fixed CCTV Stream Plan	350	$34,537.15	$0.00	$34,537.15
Annual Payment 3	B00097	Fusus Fixed CCTV with AI Plan	450	$47,443.84	$0.00	$47,443.84
Annual Payment 3	B00097	Fusus Fixed CCTV with AI Plan	150	$14,801.64	$0.00	$14,801.64
Annual Payment 3	B00097	Fusus Fixed CCTV with AI Plan	150	$17,958.12	$0.00	$17,958.12
Annual Payment 3	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$34,334.78	$2,627.36	$36,962.14
Annual Payment 3	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$31,929.83	$2,397.78	$34,327.61
Annual Payment 3	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$4,209,332.36	$142,959.70	$4,352,292.06
Annual Payment 3	C00032	TASER 10 Certification Standard Plan	4850	$4,151,115.59	$369,666.13	$4,520,781.72
Annual Payment 3	C00032	TASER 10 Certification Standard Plan	850	$393,188.51	$36,098.82	$429,287.33
Annual Payment 3	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,596,019.66	$35,840.81	$1,631,860.47

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Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 3	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,203,843.04	$0.00	$1,203,843.04
Annual Payment 3	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Annual Payment 3	ProLicense	Pro License Bundle	1645	$911,098.80	$0.00	$911,098.80
Total				**$21,309,623.79**	**$590,503.21**	**$21,900,127.00**

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Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 3	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$452,264.44	$0.00	$452,264.44
Annual Payment 3	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	$282,340.33	$0.00	$282,340.33
Annual Payment 3	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$415,740.00	$0.00	$415,740.00
Annual Payment 3	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$428,041.11	$0.00	$428,041.11
Annual Payment 3	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$464,281.12	$0.00	$464,281.12
Annual Payment 3	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$440,247.78	$0.00	$440,247.78
Annual Payment 3	103333	Prepared - Logging Recorder (Per Call)	6342600	$1,450,226.66	$0.00	$1,450,226.66
Annual Payment 4	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 4	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00
Annual Payment 4	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 4	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 4	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 4	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 4	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 4	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 4	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 4	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 4	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 4	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 4	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 4	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 4	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 4	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 4	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00
Annual Payment 4	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 4	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 4	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 4	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 4	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00
Annual Payment 4	102815	Axon Body - License - Connected Camera	5800	$13,326.61	$0.00	$13,326.61
Annual Payment 4	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$1,165,481.17	$0.00	$1,165,481.17
Annual Payment 4	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 4	102821	Prepared Automated Non-Emergency Triage	1000	$733.45	$0.00	$733.45
Annual Payment 4	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$425,135.38	$0.00	$425,135.38
Annual Payment 4	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00
Annual Payment 4	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 4	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 4	50200	Axon - Onsite Technical Account Manager	1	$240,835.51	$0.00	$240,835.51
Annual Payment 4	73447	Axon Body - License - Fusus Livestream	5700	$1,025,402.35	$0.00	$1,025,402.35
Annual Payment 4	73682	Axon Evidence - Auto Tagging License	5700	$586,628.78	$0.00	$586,628.78
Annual Payment 4	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 4	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,252.49	$512.11	$5,764.60
Annual Payment 4	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$4,530.85	$441.75	$4,972.60
Annual Payment 4	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 4	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00

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Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 4	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 4	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 4	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 4	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,338,644.53	$0.00	$1,338,644.53
Annual Payment 4	B00096	Fusus Fixed CCTV Stream Plan	350	$36,099.30	$0.00	$36,099.30
Annual Payment 4	B00096	Fusus Fixed CCTV Stream Plan	350	$43,797.53	$0.00	$43,797.53
Annual Payment 4	B00096	Fusus Fixed CCTV Stream Plan	1050	$115,709.40	$0.00	$115,709.40
Annual Payment 4	B00097	Fusus Fixed CCTV with AI Plan	450	$49,589.74	$0.00	$49,589.74
Annual Payment 4	B00097	Fusus Fixed CCTV with AI Plan	150	$15,471.12	$0.00	$15,471.12
Annual Payment 4	B00097	Fusus Fixed CCTV with AI Plan	150	$18,770.37	$0.00	$18,770.37
Annual Payment 4	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$35,887.76	$2,746.20	$38,633.96
Annual Payment 4	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$33,374.04	$2,506.24	$35,880.28
Annual Payment 4	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$4,399,722.64	$149,425.86	$4,549,148.50
Annual Payment 4	C00032	TASER 10 Certification Standard Plan	850	$410,972.60	$37,731.58	$448,704.18
Annual Payment 4	C00032	TASER 10 Certification Standard Plan	4850	$4,338,872.63	$386,386.32	$4,725,258.95
Annual Payment 4	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,258,293.51	$0.00	$1,258,293.51
Annual Payment 4	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,668,208.44	$37,461.91	$1,705,670.35
Annual Payment 4	ProLicense	Pro License Bundle	1645	$952,308.27	$0.00	$952,308.27
Annual Payment 4	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Total				**$22,116,189.91**	**$617,211.97**	**$22,733,401.88**

Jul 2030

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 4	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$452,264.45	$0.00	$452,264.45
Annual Payment 4	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	$282,340.33	$0.00	$282,340.33
Annual Payment 4	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$415,740.00	$0.00	$415,740.00
Annual Payment 4	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$428,041.11	$0.00	$428,041.11
Annual Payment 4	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$464,281.11	$0.00	$464,281.11
Annual Payment 4	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$440,247.78	$0.00	$440,247.78
Annual Payment 4	103333	Prepared - Logging Recorder (Per Call)	6342600	$1,493,733.46	$0.00	$1,493,733.46
Annual Payment 5	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 5	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00
Annual Payment 5	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 5	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 5	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 5	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 5	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 5	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 5	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 5	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 5	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 5	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 5	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 5	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 5	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 5	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 5	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 5	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00
Annual Payment 5	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 5	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 5	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 5	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00

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Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 5	102815	Axon Body - License - Connected Camera	5800	$13,902.22	$0.00	$13,902.22
Annual Payment 5	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$1,200,445.60	$0.00	$1,200,445.60
Annual Payment 5	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 5	102821	Prepared Automated Non-Emergency Triage	1000	$755.45	$0.00	$755.45
Annual Payment 5	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$437,889.45	$0.00	$437,889.45
Annual Payment 5	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00
Annual Payment 5	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 5	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 5	50200	Axon - Onsite Technical Account Manager	1	$251,237.78	$0.00	$251,237.78
Annual Payment 5	73447	Axon Body - License - Fusus Livestream	5700	$1,069,691.98	$0.00	$1,069,691.98
Annual Payment 5	73682	Axon Evidence - Auto Tagging License	5700	$611,966.71	$0.00	$611,966.71
Annual Payment 5	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 5	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$4,726.55	$460.84	$5,187.39
Annual Payment 5	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,479.36	$534.24	$6,013.60
Annual Payment 5	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 5	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 5	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 5	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 5	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 5	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,396,463.84	$0.00	$1,396,463.84
Annual Payment 5	B00096	Fusus Fixed CCTV Stream Plan	1050	$120,707.18	$0.00	$120,707.18
Annual Payment 5	B00096	Fusus Fixed CCTV Stream Plan	350	$37,658.50	$0.00	$37,658.50
Annual Payment 5	B00096	Fusus Fixed CCTV Stream Plan	350	$45,689.27	$0.00	$45,689.27
Annual Payment 5	B00097	Fusus Fixed CCTV with AI Plan	450	$51,731.65	$0.00	$51,731.65
Annual Payment 5	B00097	Fusus Fixed CCTV with AI Plan	150	$16,139.37	$0.00	$16,139.37
Annual Payment 5	B00097	Fusus Fixed CCTV with AI Plan	150	$19,581.12	$0.00	$19,581.12
Annual Payment 5	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$37,437.84	$2,864.80	$40,302.64
Annual Payment 5	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$34,815.56	$2,614.48	$37,430.04
Annual Payment 5	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$4,589,757.37	$155,879.90	$4,745,637.27
Annual Payment 5	C00032	TASER 10 Certification Standard Plan	850	$428,723.50	$39,361.35	$468,084.85
Annual Payment 5	C00032	TASER 10 Certification Standard Plan	4850	$4,526,279.10	$403,075.27	$4,929,354.37
Annual Payment 5	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,740,262.42	$39,079.98	$1,779,342.40
Annual Payment 5	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,312,642.23	$0.00	$1,312,642.23
Annual Payment 5	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Annual Payment 5	ProLicense	Pro License Bundle	1645	$993,440.78	$0.00	$993,440.78
Total				**$22,924,073.07**	**$643,870.86**	**$23,567,943.93**

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Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 5	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	$282,340.34	$0.00	$282,340.34
Annual Payment 5	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$415,740.00	$0.00	$415,740.00
Annual Payment 5	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$464,281.11	$0.00	$464,281.11
Annual Payment 5	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$428,041.11	$0.00	$428,041.11
Annual Payment 5	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$452,264.44	$0.00	$452,264.44
Annual Payment 5	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$440,247.78	$0.00	$440,247.78
Annual Payment 5	103333	Prepared - Logging Recorder (Per Call)	6342600	$1,538,545.47	$0.00	$1,538,545.47
Annual Payment 6	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 6	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00
Annual Payment 6	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 6	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 6	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 6	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00

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Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 6	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 6	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 6	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 6	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 6	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 6	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 6	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 6	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 6	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 6	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 6	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 6	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 6	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00
Annual Payment 6	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 6	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 6	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00
Annual Payment 6	102815	Axon Body - License - Connected Camera	5800	$14,476.73	$0.00	$14,476.73
Annual Payment 6	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$1,236,458.98	$0.00	$1,236,458.98
Annual Payment 6	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 6	102821	Prepared Automated Non-Emergency Triage	1000	$778.12	$0.00	$778.12
Annual Payment 6	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$451,026.12	$0.00	$451,026.12
Annual Payment 6	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00
Annual Payment 6	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 6	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 6	50200	Axon - Onsite Technical Account Manager	1	$261,620.00	$0.00	$261,620.00
Annual Payment 6	73447	Axon Body - License - Fusus Livestream	5700	$1,113,896.27	$0.00	$1,113,896.27
Annual Payment 6	73682	Axon Evidence - Auto Tagging License	5700	$637,255.81	$0.00	$637,255.81
Annual Payment 6	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 6	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,705.79	$556.31	$6,262.10
Annual Payment 6	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$4,921.87	$479.89	$5,401.76
Annual Payment 6	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 6	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 6	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 6	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 6	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 6	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,454,171.75	$0.00	$1,454,171.75
Annual Payment 6	B00096	Fusus Fixed CCTV Stream Plan	1050	$125,695.30	$0.00	$125,695.30
Annual Payment 6	B00096	Fusus Fixed CCTV Stream Plan	350	$47,577.34	$0.00	$47,577.34
Annual Payment 6	B00096	Fusus Fixed CCTV Stream Plan	350	$39,214.73	$0.00	$39,214.73
Annual Payment 6	B00097	Fusus Fixed CCTV with AI Plan	150	$20,390.29	$0.00	$20,390.29
Annual Payment 6	B00097	Fusus Fixed CCTV with AI Plan	150	$16,806.30	$0.00	$16,806.30
Annual Payment 6	B00097	Fusus Fixed CCTV with AI Plan	450	$53,869.42	$0.00	$53,869.42
Annual Payment 6	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$38,984.92	$2,983.20	$41,968.12
Annual Payment 6	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$36,254.28	$2,722.54	$38,976.82
Annual Payment 6	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$4,779,425.90	$162,321.54	$4,941,747.44
Annual Payment 6	C00032	TASER 10 Certification Standard Plan	850	$446,440.29	$40,987.87	$487,428.16
Annual Payment 6	C00032	TASER 10 Certification Standard Plan	4850	$4,713,324.48	$419,732.09	$5,133,056.57
Annual Payment 6	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,366,886.27	$0.00	$1,366,886.27
Annual Payment 6	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,812,177.58	$40,694.94	$1,852,872.52
Annual Payment 6	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Annual Payment 6	ProLicense	Pro License Bundle	1645	$1,034,494.03	$0.00	$1,034,494.03
Total				**$23,733,312.82**	**$670,478.38**	**$24,403,791.20**

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Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 6	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$440,247.78	$0.00	$440,247.78
Annual Payment 6	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	$282,340.33	$0.00	$282,340.33
Annual Payment 6	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$464,281.10	$0.00	$464,281.10
Annual Payment 6	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$415,740.00	$0.00	$415,740.00
Annual Payment 6	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$428,041.12	$0.00	$428,041.12
Annual Payment 6	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$452,264.45	$0.00	$452,264.45
Annual Payment 6	103333	Prepared - Logging Recorder (Per Call)	6342600	$1,584,701.83	$0.00	$1,584,701.83
Annual Payment 7	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 7	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00
Annual Payment 7	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 7	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 7	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 7	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 7	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 7	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 7	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 7	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 7	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 7	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 7	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 7	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 7	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 7	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 7	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 7	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00
Annual Payment 7	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 7	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 7	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 7	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00
Annual Payment 7	102815	Axon Body - License - Connected Camera	5800	$15,050.07	$0.00	$15,050.07
Annual Payment 7	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$1,273,552.74	$0.00	$1,273,552.74
Annual Payment 7	102821	Prepared Automated Non-Emergency Triage	1000	$801.46	$0.00	$801.46
Annual Payment 7	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 7	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$464,556.91	$0.00	$464,556.91
Annual Payment 7	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00
Annual Payment 7	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 7	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 7	50200	Axon - Onsite Technical Account Manager	1	$271,981.59	$0.00	$271,981.59
Annual Payment 7	73447	Axon Body - License - Fusus Livestream	5700	$1,158,012.66	$0.00	$1,158,012.66
Annual Payment 7	73682	Axon Evidence - Auto Tagging License	5700	$662,494.63	$0.00	$662,494.63
Annual Payment 7	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 7	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,116.81	$498.88	$5,615.69
Annual Payment 7	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,931.77	$578.34	$6,510.11
Annual Payment 7	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 7	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 7	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 7	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 7	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 7	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,511,764.91	$0.00	$1,511,764.91
Annual Payment 7	B00096	Fusus Fixed CCTV Stream Plan	1050	$130,673.55	$0.00	$130,673.55
Annual Payment 7	B00096	Fusus Fixed CCTV Stream Plan	350	$49,461.66	$0.00	$49,461.66

Jul 2032

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 7	B00096	Fusus Fixed CCTV Stream Plan	350	$40,767.84	$0.00	$40,767.84
Annual Payment 7	B00097	Fusus Fixed CCTV with AI Plan	450	$56,002.95	$0.00	$56,002.95
Annual Payment 7	B00097	Fusus Fixed CCTV with AI Plan	150	$21,197.85	$0.00	$21,197.85
Annual Payment 7	B00097	Fusus Fixed CCTV with AI Plan	150	$17,471.93	$0.00	$17,471.93
Annual Payment 7	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$40,528.95	$3,101.35	$43,630.30
Annual Payment 7	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$37,690.14	$2,830.35	$40,520.49
Annual Payment 7	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$4,968,717.39	$168,750.39	$5,137,467.78
Annual Payment 7	C00032	TASER 10 Certification Standard Plan	850	$464,121.75	$42,611.25	$506,733.00
Annual Payment 7	C00032	TASER 10 Certification Standard Plan	4850	$4,899,997.84	$436,355.76	$5,336,353.60
Annual Payment 7	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,883,949.73	$42,306.68	$1,926,256.41
Annual Payment 7	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,421,022.47	$0.00	$1,421,022.47
Annual Payment 7	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Annual Payment 7	ProLicense	Pro License Bundle	1645	$1,075,465.67	$0.00	$1,075,465.67
Total				**$24,543,949.88**	**$697,033.00**	**$25,240,982.88**

Jul 2033

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 7	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$415,740.00	$0.00	$415,740.00
Annual Payment 7	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	$282,340.33	$0.00	$282,340.33
Annual Payment 7	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$464,281.13	$0.00	$464,281.13
Annual Payment 7	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$452,264.44	$0.00	$452,264.44
Annual Payment 7	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$428,041.11	$0.00	$428,041.11
Annual Payment 7	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$440,247.77	$0.00	$440,247.77
Annual Payment 7	103333	Prepared - Logging Recorder (Per Call)	6342600	$1,632,242.88	$0.00	$1,632,242.88
Annual Payment 8	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 8	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00
Annual Payment 8	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 8	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 8	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 8	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 8	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 8	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 8	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 8	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 8	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 8	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 8	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 8	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 8	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 8	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 8	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 8	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 8	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 8	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00
Annual Payment 8	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 8	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00
Annual Payment 8	102815	Axon Body - License - Connected Camera	5800	$15,622.26	$0.00	$15,622.26
Annual Payment 8	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$1,311,759.33	$0.00	$1,311,759.33
Annual Payment 8	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 8	102821	Prepared Automated Non-Emergency Triage	1000	$825.50	$0.00	$825.50
Annual Payment 8	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$478,493.61	$0.00	$478,493.61
Annual Payment 8	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00

Jul 2033

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 8	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 8	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 8	50200	Axon - Onsite Technical Account Manager	1	$282,321.92	$0.00	$282,321.92
Annual Payment 8	73447	Axon Body - License - Fusus Livestream	5700	$1,202,038.51	$0.00	$1,202,038.51
Annual Payment 8	73682	Axon Evidence - Auto Tagging License	5700	$687,681.65	$0.00	$687,681.65
Annual Payment 8	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 8	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,311.34	$517.86	$5,829.20
Annual Payment 8	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$6,157.28	$600.34	$6,757.62
Annual Payment 8	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 8	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 8	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 8	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 8	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 8	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,569,239.89	$0.00	$1,569,239.89
Annual Payment 8	B00096	Fusus Fixed CCTV Stream Plan	350	$42,317.77	$0.00	$42,317.77
Annual Payment 8	B00096	Fusus Fixed CCTV Stream Plan	350	$51,342.13	$0.00	$51,342.13
Annual Payment 8	B00096	Fusus Fixed CCTV Stream Plan	1050	$135,641.54	$0.00	$135,641.54
Annual Payment 8	B00097	Fusus Fixed CCTV with AI Plan	450	$58,132.09	$0.00	$58,132.09
Annual Payment 8	B00097	Fusus Fixed CCTV with AI Plan	150	$18,136.19	$0.00	$18,136.19
Annual Payment 8	B00097	Fusus Fixed CCTV with AI Plan	150	$22,003.77	$0.00	$22,003.77
Annual Payment 8	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$42,069.79	$3,219.26	$45,289.05
Annual Payment 8	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$39,123.07	$2,937.95	$42,061.02
Annual Payment 8	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$5,157,620.32	$175,165.98	$5,332,786.30
Annual Payment 8	C00032	TASER 10 Certification Standard Plan	4850	$5,086,288.32	$452,945.36	$5,539,233.68
Annual Payment 8	C00032	TASER 10 Certification Standard Plan	850	$481,766.84	$44,231.26	$525,998.10
Annual Payment 8	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,475,047.55	$0.00	$1,475,047.55
Annual Payment 8	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,955,574.60	$43,915.11	$1,999,489.71
Annual Payment 8	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Annual Payment 8	ProLicense	Pro License Bundle	1645	$1,116,353.21	$0.00	$1,116,353.21
Total				**$25,356,026.14**	**$723,533.12**	**$26,079,559.26**

Jul 2034

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 8	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$415,740.00	$0.00	$415,740.00
Annual Payment 8	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	$282,340.34	$0.00	$282,340.34
Annual Payment 8	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$428,041.11	$0.00	$428,041.11
Annual Payment 8	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$440,247.78	$0.00	$440,247.78
Annual Payment 8	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$452,264.44	$0.00	$452,264.44
Annual Payment 8	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$464,281.11	$0.00	$464,281.11
Annual Payment 8	103333	Prepared - Logging Recorder (Per Call)	6342600	$1,681,210.17	$0.00	$1,681,210.17
Annual Payment 9	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 9	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00
Annual Payment 9	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 9	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 9	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 9	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 9	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 9	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 9	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 9	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 9	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 9	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00

Jul 2034

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 9	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 9	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 9	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 9	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 9	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 9	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 9	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 9	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00
Annual Payment 9	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 9	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00
Annual Payment 9	102815	Axon Body - License - Connected Camera	5800	$16,193.23	$0.00	$16,193.23
Annual Payment 9	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$1,351,112.10	$0.00	$1,351,112.10
Annual Payment 9	102821	Prepared Automated Non-Emergency Triage	1000	$850.27	$0.00	$850.27
Annual Payment 9	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 9	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$492,848.43	$0.00	$492,848.43
Annual Payment 9	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00
Annual Payment 9	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 9	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 9	50200	Axon - Onsite Technical Account Manager	1	$292,640.32	$0.00	$292,640.32
Annual Payment 9	73447	Axon Body - License - Fusus Livestream	5700	$1,245,971.11	$0.00	$1,245,971.11
Annual Payment 9	73682	Axon Evidence - Auto Tagging License	5700	$712,815.33	$0.00	$712,815.33
Annual Payment 9	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 9	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$6,382.33	$622.27	$7,004.60
Annual Payment 9	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,505.45	$536.78	$6,042.23
Annual Payment 9	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 9	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 9	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 9	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 9	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 9	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,626,593.10	$0.00	$1,626,593.10
Annual Payment 9	B00096	Fusus Fixed CCTV Stream Plan	1050	$140,599.03	$0.00	$140,599.03
Annual Payment 9	B00096	Fusus Fixed CCTV Stream Plan	350	$43,864.41	$0.00	$43,864.41
Annual Payment 9	B00096	Fusus Fixed CCTV Stream Plan	350	$53,218.59	$0.00	$53,218.59
Annual Payment 9	B00097	Fusus Fixed CCTV with AI Plan	150	$22,807.97	$0.00	$22,807.97
Annual Payment 9	B00097	Fusus Fixed CCTV with AI Plan	450	$60,256.73	$0.00	$60,256.73
Annual Payment 9	B00097	Fusus Fixed CCTV with AI Plan	150	$18,799.04	$0.00	$18,799.04
Annual Payment 9	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$43,607.38	$3,336.91	$46,944.29
Annual Payment 9	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$40,552.97	$3,045.34	$43,598.31
Annual Payment 9	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$5,346,123.14	$181,568.03	$5,527,691.17
Annual Payment 9	C00032	TASER 10 Certification Standard Plan	850	$499,374.78	$45,847.85	$545,222.63
Annual Payment 9	C00032	TASER 10 Certification Standard Plan	4850	$5,272,184.00	$469,499.79	$5,741,683.79
Annual Payment 9	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$2,027,047.72	$45,520.13	$2,072,567.85
Annual Payment 9	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,528,958.18	$0.00	$1,528,958.18
Annual Payment 9	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Annual Payment 9	ProLicense	Pro License Bundle	1645	$1,157,154.14	$0.00	$1,157,154.14
Total				**$26,169,584.70**	**$749,977.10**	**$26,919,561.80**

Jul 2035

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 10	100394	Axon TASER 10 - Magazine - Halt Training Blue	30	$0.00	$0.00	$0.00
Annual Payment 10	100396	Axon TASER 10 - Magazine - Inert Red	550	$0.00	$0.00	$0.00
Annual Payment 10	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00

Jul 2035

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 10	100399	Axon TASER 10 - Cartridge - Live	1700	$0.00	$0.00	$0.00
Annual Payment 10	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 10	100400	Axon TASER 10 - Cartridge - Halt	5100	$0.00	$0.00	$0.00
Annual Payment 10	100401	Axon TASER 10 - Cartridge - Inert	5500	$0.00	$0.00	$0.00
Annual Payment 10	100621	Axon TASER 10 - Holster - S.O. Tech Ambidextrous	456	$0.00	$0.00	$0.00
Annual Payment 10	100623	Enhanced Hook-and-Loop Training (Halt) Suit (V2)	21	$0.00	$0.00	$0.00
Annual Payment 10	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 10	100704	Axon TASER 10 - Ext Warranty - Handle	878	$0.00	$0.00	$0.00
Annual Payment 10	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 10	100751	Axon TASER 10 - Replacement Access Program - Duty Cartridge	850	$0.00	$0.00	$0.00
Annual Payment 10	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 10	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	17	$0.00	$0.00	$0.00
Annual Payment 10	101391	Axon Fusus - Core - Elite AI 2.0 44TB HDD	50	$0.00	$0.00	$0.00
Annual Payment 10	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 10	101424	Axon Fusus - Core - Ext Warranty	50	$0.00	$0.00	$0.00
Annual Payment 10	101424	Axon Fusus - Core - Ext Warranty	17	$0.00	$0.00	$0.00
Annual Payment 10	101424	Axon Fusus - Core - Ext Warranty	30	$0.00	$0.00	$0.00
Annual Payment 10	102739	Prepared Audio Collector Implementation	1	$0.00	$0.00	$0.00
Annual Payment 10	102750	Prepared Audio Collector Hardware	1	$0.00	$0.00	$0.00
Annual Payment 10	102815	Axon Body - License - Connected Camera	5800	$16,762.95	$0.00	$16,762.95
Annual Payment 10	102820	Prepared Automated QA (Per 1,000 Calls)	4000	$1,391,646.06	$0.00	$1,391,646.06
Annual Payment 10	102821	Prepared Automated Non-Emergency Triage	1000	$875.78	$0.00	$875.78
Annual Payment 10	102821	Prepared Automated Non-Emergency Triage	999000	$0.00	$0.00	$0.00
Annual Payment 10	102822	Prepared Assistive Call Taking (Per 1,000 Calls)	4000	$507,634.09	$0.00	$507,634.09
Annual Payment 10	102823	Prepared Assistive Dispatch (Per 1,000 Calls)	4000	$0.00	$0.00	$0.00
Annual Payment 10	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 10	20248	Axon TASER - Evidence.Com License	852	$0.00	$0.00	$0.00
Annual Payment 10	50200	Axon - Onsite Technical Account Manager	1	$302,936.18	$0.00	$302,936.18
Annual Payment 10	73447	Axon Body - License - Fusus Livestream	5700	$1,289,807.61	$0.00	$1,289,807.61
Annual Payment 10	73682	Axon Evidence - Auto Tagging License	5700	$737,894.02	$0.00	$737,894.02
Annual Payment 10	73683	Axon Evidence - Storage - 10GB A La Carte	17100	$0.00	$0.00	$0.00
Annual Payment 10	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$5,699.16	$555.67	$6,254.83
Annual Payment 10	74200	Axon TASER - Dock - Six-Bay Plus Core	22	$6,606.87	$644.17	$7,251.04
Annual Payment 10	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 10	80374	Axon TASER - Ext Warranty - Battery Pack T7/T10	1023	$0.00	$0.00	$0.00
Annual Payment 10	80379	Axon Signal - Ext Warranty - Signal Vehicle	1600	$0.00	$0.00	$0.00
Annual Payment 10	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 10	80396	Axon TASER - Ext Warranty - Dock Six-Bay T7/T10	22	$0.00	$0.00	$0.00
Annual Payment 10	85760	Axon Auto-Transcribe - Unlimited Service	5700	$1,683,820.88	$0.00	$1,683,820.88
Annual Payment 10	B00096	Fusus Fixed CCTV Stream Plan	350	$55,090.96	$0.00	$55,090.96
Annual Payment 10	B00096	Fusus Fixed CCTV Stream Plan	1050	$145,545.67	$0.00	$145,545.67
Annual Payment 10	B00096	Fusus Fixed CCTV Stream Plan	350	$45,407.68	$0.00	$45,407.68
Annual Payment 10	B00097	Fusus Fixed CCTV with AI Plan	150	$19,460.43	$0.00	$19,460.43
Annual Payment 10	B00097	Fusus Fixed CCTV with AI Plan	450	$62,376.71	$0.00	$62,376.71
Annual Payment 10	B00097	Fusus Fixed CCTV with AI Plan	150	$23,610.41	$0.00	$23,610.41
Annual Payment 10	BWCamMBDTAP10Year	Body Worn Camera Multi-Bay Dock TAP 10 Year Bundle	100	$45,141.61	$3,454.32	$48,595.93
Annual Payment 10	BWCamTAP10Yr	Body Worn Camera TAP 10 Year Bundle	100	$41,979.70	$3,152.48	$45,132.18
Annual Payment 10	BWCUwTAP10Yr	Body Worn Camera Unlimited with TAP 10Yr Bundle	5700	$5,534,213.67	$187,956.07	$5,722,169.74
Annual Payment 10	C00032	TASER 10 Certification Standard Plan	4850	$5,457,673.19	$486,018.03	$5,943,691.22
Annual Payment 10	C00032	TASER 10 Certification Standard Plan	850	$516,944.00	$47,460.85	$564,404.85
Annual Payment 10	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$2,098,364.55	$47,121.66	$2,145,486.21
Annual Payment 10	Fleet3ARe	Fleet 3 Advanced Renewal	1600	$1,582,750.91	$0.00	$1,582,750.91

Jul 2035

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Annual Payment 10	ProLicense	Pro License Bundle	5	$0.00	$0.00	$0.00
Annual Payment 10	ProLicense	Pro License Bundle	1645	$1,197,865.84	$0.00	$1,197,865.84
Annual Payment 9	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$452,264.45	$0.00	$452,264.45
Annual Payment 9	101283	Axon Records - Draft One - AI-Assisted Report Writing	700	$282,340.33	$0.00	$282,340.33
Annual Payment 9	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$415,740.00	$0.00	$415,740.00
Annual Payment 9	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$428,041.11	$0.00	$428,041.11
Annual Payment 9	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$464,281.11	$0.00	$464,281.11
Annual Payment 9	101283	Axon Records - Draft One - AI-Assisted Report Writing	1000	$440,247.78	$0.00	$440,247.78
Annual Payment 9	103333	Prepared - Logging Recorder (Per Call)	6342600	$1,731,646.48	$0.00	$1,731,646.48
Total				**$26,984,670.19**	**$776,363.25**	**$27,761,033.44**

Docusign Envelope ID: 96893F67-848D-860A-8054-D7219681BF4C

Tax is estimated based on rates applicable at date of quote and subject to change at time of invoicing. If a tax exemption certificate should be applied, please submit prior to invoicing.

Standard Terms and Conditions

Axon Enterprise Inc. Sales Terms and Conditions

Axon Master Services and Purchasing Agreement:

This Quote is limited to and conditional upon your acceptance of the provisions set forth herein and Axon's Master Services and Purchasing Agreement (posted at https://www.axon.com/sales-terms-and-conditions), as well as the attached Statement of Work (SOW) for Axon Fleet and/or Axon Interview Room purchase, if applicable. In the event you and Axon have entered into a prior agreement to govern all future purchases, that agreement shall govern to the extent it includes the products and services being purchased and does not conflict with the Axon Customer Experience Improvement Program Appendix as described below.

ACEIP:

The Axon Customer Experience Improvement Program Appendix, which includes the sharing of de-identified segments of Agency Content with Axon to develop new products and improve your product experience (posted at www.axon.com/legal/sales-terms-and-conditions), is incorporated herein by reference. By signing below, you agree to the terms of the Axon Customer Experience Improvement Program.

Acceptance of Terms:

Any purchase order issued in response to this Quote is subject solely to the above referenced terms and conditions. By signing below, you represent that you are lawfully able to enter into contracts. If you are signing on behalf of an entity (including but not limited to the company, municipality, or government agency for whom you work), you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, please do not sign this Quote.

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Exceptions to Standard Terms and Conditions

Agency has existing contract(s) originated via Quote(s):
Q-336813, Q-351179, Q-372110, Q-388828, Q-408718, Q-433061, Q-494217, Q-517409, Q-520753, Q-522930, Q-532369, Q-533015, Q-539635, Q-551460, Q-555848, Q-556812, Q-556812, Q-578400, Q-587704, Q-622756, Q-648152, Q-648893, Q-670596, Q-688424, Q-732313

Agency is terminating those contracts effective 8/1/2026. Any changes in this date will result in modification of the program value which may result in additional fees or credits due to or from Axon.

The parties agree that Axon is applying a Transfer Balance of -$924,955.11

100% discounted body-worn camera and docking station hardware contained in this quote reflects a TAP replacement for hardware purchased under existing quotes aforementioned above. All TAP obligations from this contract will be considered fulfilled upon execution of this quote.

Any credits contained in this quote are contingent upon payment in full of the following amounts:
INUS450998 - Q-517409 - 6/1/2026 - $1,159,087.35
INUS449059 - Q-587704 - 6/1/2026 - $189,782.21
Outstanding Invoice - INUS353722 - 6/14/2025 - $237,227.77

Agency may purchase additional quantities of existing SKUs (like-for-like) during the contracted term at the contracted services rate as indicated on Q-827740 for the year in which the purchase is made. For example, Fleet 3 vehicles added in Year 3 will be priced at the Year 3 per-vehicle service rate.

Any additional hardware associated with these purchases is be subject to a true-up fee at then-current pricing, which may result in a higher net total cost for additional units purchased.

LAPD shall have the option to elect (Opt In) to receive Axon Records Starter licenses, including Form 1 and Standards, for an initial period of two (2) years, subject to the following terms:

1. Opt-In Period. LAPD may exercise this option at any time during the first four (4) years of the Contract Term. If not exercised within such period, the offer will expire unless otherwise mutually agreed to in writing by the parties.
2. License Commitment. Upon LAPD's election to enable the Axon Records Starter licenses, LAPD agrees to adopt and maintain such licenses for the remainder of the Contract Term following the initial two-year period, subject to the pricing and terms set forth in the applicable agreement, to be negotiated between the two parties.
3. Professional Services. The scope, requirements, and associated fees for any Professional Services necessary to support implementation of Axon Records Starter will be mutually determined during the product evaluation and scoping phase and documented separately, as applicable.

Rewrite Estimates

Estimated Amounts and Contract Terminations. Any amounts stated as due under existing or terminated contracts — including contract transfer balances carried forward to new or pending contracts — are estimates based on payments received as of the calculation date. These estimates may be adjusted if new contracts are not executed on the anticipated dates or if expected payments are not made.

Refresh Shipment Timing

Technology Assurance Plan (TAP) Refresh Prior to Renewal. For Customers with expiring agreements that include TAP refresh rights, Axon may, in its discretion, ship refresh hardware under the existing contract while renewal or replacement agreements are in progress. Any such shipments will be deemed made under the terms of the existing contract until the new contract is fully executed, after which any applicable updates, fees, or adjustments will apply.

Shipment Timing

Shipment Variance. Estimated shipment dates are provided for planning purposes only and are not guarantees. Axon may ship hardware before or after the estimated shipment date, and failure to meet an estimated shipment date will not, by itself, constitute a breach, provided Axon uses commercially reasonable efforts to meet estimated shipment dates.

Signature

Date Signed

8/17/2026

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ATTACHMENT C

THE FEDERAL BUREAU OF INVESTIGATION CRIMINAL JUSTICE INFORMATION SERVICES SECURITY ADDENDUM

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FEDERAL BUREAU OF INVESTIGATION
CRIMINAL JUSTICE INFORMATION SERVICES
SECURITY ADDENDUM

The goal of this document is to augment the CJIS Security Policy to ensure adequate security is provided for criminal justice systems while (1) under the control or management of a private entity or (2) connectivity to FBI CJIS Systems has been provided to a private entity (contractor). Adequate security is defined in Office of Management and Budget Circular A-130 as "security commensurate with the risk and magnitude of harm resulting from the loss, misuse, or unauthorized access to or modification of information."

The intent of this Security Addendum is to require that the Contractor maintain a security program consistent with federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the contract is executed), as well as with policies and standards established by the Criminal Justice Information Services (CJIS) Advisory Policy Board (APB).

This Security Addendum identifies the duties and responsibilities with respect to the installation and maintenance of adequate internal controls within the contractual relationship so that the security and integrity of the FBI's information resources are not compromised. The security program shall include consideration of personnel security, site security, system security, and data security, and technical security.

The provisions of this Security Addendum apply to all personnel, systems, networks and support facilities supporting and/or acting on behalf of the government agency.

1.00 Definitions

1.01 Contracting Government Agency (CGA) – the government agency, whether a Criminal Justice Agency or a Noncriminal Justice Agency, which enters into an agreement with a private contractor subject to this Security Addendum.

1.02 Contractor – a private business, organization or individual which has entered into an agreement for the administration of criminal justice with a Criminal Justice Agency or a Noncriminal Justice Agency.

2.00 Responsibilities of the Contracting Government Agency.

2.01 The CGA will ensure that each Contractor employee receives a copy of the Security Addendum and the CJIS Security Policy and executes an acknowledgment of such receipt and the contents of the Security Addendum. The signed acknowledgments shall remain in the possession of the CGA and available for audit purposes. The acknowledgement may be signed by hand or via digital signature (see glossary for definition of digital signature).

3.00 Responsibilities of the Contractor.

3.01 The Contractor will maintain a security program consistent with federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the contract is executed and all subsequent versions), as well as with policies and standards established by the Criminal Justice Information Services (CJIS) Advisory Policy Board (APB).

4.00 Security Violations.

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4.01 The CGA must report security violations to the CJIS Systems Officer (CSO) and the Director, FBI, along with indications of actions taken by the CGA and Contractor.

4.02 Security violations can justify termination of the appended agreement.

4.03 Upon notification, the FBI reserves the right to:

a. Investigate or decline to investigate any report of unauthorized use;

b. Suspend or terminate access and services, including telecommunications links. The FBI will provide the CSO with timely written notice of the suspension. Access and services will be reinstated only after satisfactory assurances have been provided to the FBI by the CGA and Contractor. Upon termination, the Contractor's records containing CHRI must be deleted or returned to the CGA.

5.00 Audit

5.01 The FBI is authorized to perform a final audit of the Contractor's systems after termination of the Security Addendum.

6.00 Scope and Authority

6.01 This Security Addendum does not confer, grant, or authorize any rights, privileges, or obligations on any persons other than the Contractor, CGA, CJA (where applicable), CSA, and FBI.

6.02 The following documents are incorporated by reference and made part of this agreement: (1) the Security Addendum; (2) the NCIC 2000 Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20. The parties are also subject to applicable federal and state laws and regulations.

6.03 The terms set forth in this document do not constitute the sole understanding by and between the parties hereto; rather they augment the provisions of the CJIS Security Policy to provide a minimum basis for the security of the system and contained information and it is understood that there may be terms and conditions of the appended Agreement which impose more stringent requirements upon the Contractor.

6.04 This Security Addendum may only be modified by the FBI, and may not be modified by the parties to the appended Agreement without the consent of the FBI.

6.05 All notices and correspondence shall be forwarded by First Class mail to:

Information Security Officer

Criminal Justice Information Services Division, FBI

1000 Custer Hollow Road

Clarksburg, West Virginia 26306

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FEDERAL BUREAU OF INVESTIGATION
CRIMINAL JUSTICE INFORMATION SERVICES
SECURITY ADDENDUM

CERTIFICATION

I hereby certify that I am familiar with the contents of (1) the Security Addendum, including its legal authority and purpose; (2) the NCIC Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions.

I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which a government agency has entered into the contract incorporating this Security Addendum. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating or re-disseminating the information received for another purpose other than execution of the contract also constitutes misuse. I further understand that the occurrence of misuse does not depend upon whether or not I receive additional compensation for such authorized activity. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

_____ _____

Printed Name/Signature of Contractor Employee Date

_____ _____

Printed Name/Signature of Contractor Representative Date

_____

Organization and Title of Contractor Representative

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ATTACHMENT D

PROJECT CHANGE AUTHORIZATION FORM

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Change Authorization Form

Item Modified: _____

Description: _____

Change Value: _____

Approval Signature: _____

Name: _____

Company: _____

Date: _____

Agreement Signature: _____

Name: _____

Company: City of Los Angeles

Date: _____

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ATTACHMENT E

AXON MASTER SERVICES AND PURCHASING AGREEMENT

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This Master Services and Purchasing Agreement ("**Agreement**") is between Axon Enterprise, Inc. ("**Axon**"), and the Customer listed below or, if no Customer is listed below, the customer on the Quote (as defined below) ("**Customer**"). This Agreement is effective as of the later of the (a) last signature date on this Agreement or (b) date of acceptance of the Quote ("**Effective Date**"). Axon and Customer are each a "**Party**" and collectively "**Parties**". This Agreement governs Customer's purchase and use of the Axon Devices and Services detailed in the Quote. It is the intent of the Parties that this Agreement will govern all subsequent purchases by Customer for the same Axon Devices and Services in the Quote, and all such subsequent quotes accepted by Customer shall be also incorporated into this Agreement by reference as a Quote. The Parties agree as follows:

1. **Definitions.**

   1.1. "**Axon Cloud Services**" means Axon's web services, but excludes third-party applications, hardware warranties, and my.evidence.com.

   1.2. "**Axon Device**" means all hardware provided by Axon under this Agreement. Axon-manufactured Devices are a subset of Axon Devices.

   1.3. "**Quote**" means an offer to sell and is only valid for devices and services on the offer at the specified prices. Any inconsistent or supplemental terms within Customer's purchase order in response to a Quote will be void. Orders are subject to prior credit approval. Changes in the deployment estimated ship date may change charges in the Quote. Shipping dates are estimates only. Axon is not responsible for typographical errors in any Quote by Axon, and Axon reserves the right to cancel any orders resulting from such errors.

   1.4. "**Services**" means all services provided by Axon under this Agreement, including software, Axon Cloud Services, and professional services.

2. **Term.** This Agreement begins on the Effective Date and continues until all subscriptions hereunder have expired or have been terminated ("**Term**").

   2.1. All subscription plans begin on the date stated in the Quote. Each subscription term ends upon completion of the subscription stated in the Quote ("**Subscription Term**").

   2.2. Upon completion of the Subscription Term, the Subscription Term may renew upon mutual written agreement of the Parties for a mutually agreeable term ("**Renewal Term**"). For purchase of TASER 7 or TASER 10 as a standalone, Axon may increase pricing to its then-current list pricing for any Renewal Term. New devices and services may require additional terms. Axon will not authorize new services until Axon receives a signed Quote or accepts a purchase order, whichever is first.

3. **Payment.** Axon invoices for Axon Devices upon shipment, or on the date specified within the invoicing plan in the Quote. Payment is due net 30 days from the invoice date. Axon invoices for Axon Cloud Services on an upfront annual basis prior to the beginning of the Subscription Term and upon the anniversary of the Subscription Term. Payment obligations are non-cancelable. Unless otherwise prohibited by law, Customer will pay interest on all past-due sums at the lower of one-and-a-half percent (1.5%) per month or the highest rate allowed by law. Customer will pay invoices without setoff, deduction, or withholding. If Axon sends a past due account to collections, Customer is responsible for collection and attorneys' fees.

4. **Taxes.** Customer is responsible for sales and other taxes associated with the order unless Customer provides Axon a valid tax exemption certificate.

5. **Shipping.** Axon may make partial shipments and ship Axon Devices from multiple locations. All shipments are EXW (Incoterms 2020) via common carrier. Title and risk of loss pass to Customer upon Axon's delivery to the common carrier. Customer is responsible for any shipping charges in the Quote.

6. **Returns.** All sales are final. Axon does not allow refunds or exchanges, except warranty returns or as provided by state or federal law.

7. **Warranty.**

   7.1. **Limited Warranty.** Axon warrants that Axon-manufactured Devices, except for TASER devices covered under the TASER Appendix, are free from defects in workmanship and materials for one (1) year from the date of Customer's receipt, except Signal Sidearm which Axon warrants for thirty (30) months from Customer's receipt and Axon-manufactured accessories, which Axon warrants for ninety (90) days from Customer's receipt, respectively, from the date of Customer's receipt. Extended warranties run from the expiration of the one- (1-) year hardware warranty through the extended warranty term purchased.

   7.2. **Disclaimer. All software and Axon Cloud Services are provided "AS IS," without any warranty of any kind, either express or implied, including without limitation the implied warranties of merchantability, fitness for a particular purpose and non-infringement. Axon Devices and Services that are not manufactured, published or performed by Axon ("Third-Party Products") are not covered by Axon's**

warranty and are only subject to the warranties of the third-party provider or manufacturer. If Customer purchases Axon Loki, Customer acknowledges the Loki device is designed for operation in enclosed, controlled environments and must be used in compliance with all applicable laws and safety guidelines. Operation in open or unapproved areas may result in signal interference, loss of control, or damage, and Axon assumes no liability for improper use, including any resulting harm or regulatory violations.

7.3. **Claims.** If Axon receives a valid warranty claim for an Axon-manufactured Device during the warranty term, Axon's sole responsibility is to repair or replace the Axon-manufactured Device with the same or like Axon-manufactured Device, at Axon's option. A replacement Axon-manufactured Device will be new or like new. Axon will warrant the replacement Axon-manufactured Device for the longer of (a) the remaining warranty of the original Axon-manufactured Device or (b) ninety (90) days from the date of repair or replacement.

7.3.1. If Customer exchanges an Axon Device or part, the replacement item becomes Customer's property, and the replaced item becomes Axon's property. Before delivering an Axon-manufactured Device for service, Customer must upload Axon-manufactured Device data to Axon Evidence or download it and retain a copy. Axon is not responsible for any loss of software, data, or other information contained in storage media or any part of the Axon-manufactured Device sent to Axon for service.

7.4. **Spare Axon Devices.** At Axon's reasonable discretion, Axon may provide Customer a predetermined number of spare Axon Devices as detailed in the Quote ("**Spare Axon Devices**"). Spare Axon Devices are intended to replace broken or non-functioning units while Customer submits the broken or non-functioning units, through Axon's warranty return process. Axon will repair or replace the unit with a replacement Axon Device. Title and risk of loss for all Spare Axon Devices shall pass to Customer in accordance with shipping terms of this Agreement. Axon assumes no liability or obligation in the event Customer does not utilize Spare Axon Devices for the intended purpose.

7.5. **Limitations.** Axon's warranty excludes damage related to: (a) failure to follow Axon Device use instructions; (b) Axon Devices used with equipment not manufactured or recommended by Axon; (c) abuse, misuse, or intentional damage to Axon Device; (d) force majeure; (e) Axon Devices repaired or modified by persons other than Axon without Axon's written permission; or (f) Axon Devices with a defaced or removed serial number. Axon's warranty will be void if Customer resells Axon Devices.

7.5.1. **To the extent permitted by law, the above warranties and remedies are exclusive. Axon disclaims all other warranties, remedies, and conditions, whether oral, written, statutory, or implied. If statutory or implied warranties cannot be lawfully disclaimed, then such warranties are limited to the duration of the warranty described above and by the provisions in this Agreement. Customer confirms and agrees that, in deciding whether to sign this Agreement, Customer has not relied on any statement or representation by Axon or anyone acting on behalf of Axon related to the subject matter of this Agreement that is not in this Agreement.**

7.5.2. **Axon's cumulative liability to any party for any loss or damage resulting from any claim, demand, or action arising out of or relating to this Agreement will not exceed the purchase price paid to Axon for the Axon Device, or if for Services, the amount paid for such Services over the twelve (12) months preceding the claim. Neither Party will be liable for special, indirect, incidental, punitive or consequential damages, however caused, whether for breach of warranty or contract, negligence, strict liability, tort or any other legal theory.**

7.6. **Online Support Platforms.** Use of Axon's online support platforms (e.g., Axon Academy and MyAxon) is governed by the Axon Online Support Platforms Terms of Use Appendix available at www.axon.com/sales-terms-and-conditions.

7.7. **Third-Party Hardware, Software and Services.** Use of hardware, software, or services other than those provided by Axon is governed by the terms, if any, entered into between Customer and the respective third-party provider, including, without limitation, the terms applicable to such software or services located at www.axon.com/sales-terms-and-conditions, if any.

7.8. **Axon Aid.** Upon mutual agreement between Axon and Customer, Axon may provide certain products and services to Customer, as a charitable donation under the Axon Aid program. In such event, Customer expressly waives and releases any and all claims, now known or hereafter known, against Axon and its officers, directors, employees, agents, contractors, affiliates, successors, and assigns (collectively, "**Releasees**"), including but not limited to, on account of injury, death, property damage, or loss of data, arising out of or attributable to the Axon Aid program whether arising out of the negligence of any Releasees or otherwise. Customer agrees not to make or bring any such claim against any Release, and forever release and discharge all Releasees from liability under such claims. Customer expressly allows Axon to publicly announce its participation in Axon Aid and use its name in marketing materials. Axon may terminate the Axon Aid program without cause immediately upon notice to the Customer.

8. **Free Trial.**

8.1. **Trial Period and License.** At any time during the Term, Customer and Axon may elect to enter a free trial of Axon Devices and Services new to the Customer for a designated period ("**Trial Period**") as described in a quote issued ("**Trial Quote**"). During the Trial Period, Axon grants Customer a nonexclusive, terminable, non-transferable, license to use new Axon Devices and Services provided for trial to the Customer ("**Trial Products**"). Trial Products may include Axon beta software or firmware which additional terms may be required and included within the Trial Quote. Axon may limit the number of Trial Products Customer receives within the Trial Quote. Axon may supply refurbished Trial Products. ALL FREE TRIAL PRODUCTS INCLUDING, WITHOUT LIMITATION, AXON CLOUD SERVICES, ARE PROVIDED "AS IS" AND TO THE EXTENT NOT PROHIBITED BY LAW, AXON DISCLAIMS ALL LIABILITY REGARDLESS OF THE CLAIM.

8.2. **Trial Quote Termination.** Upon at least 10 business days' prior written notice to Axon at any time prior to the end of the Trial Period, Customer may as its sole option, terminate the free Trial Period and underlying Trial Quote associated with the Trial Products for convenience. Customer's rights to the Trial Products will immediately terminate at the end of the Trial Period, and Customer will return any Trial Products hardware to Axon within 10 days after the effective date of such termination or at the end of the Trial Period, excluding used CEW cartridges. If any individual component of the Trial Products is not returned, Axon will invoice Customer the MSRP of the unreturned items. Customer agrees to pay the invoice along with any applicable taxes and shipping. Customer will return the Trial Products to Axon in good working condition, minus normal wear and tear. Axon may charge Customer if there is damage beyond normal wear and tear. Any Customer Content shall be stored and returned pursuant to the Axon Cloud Services Terms of Use Appendix

9. **Statement of Work.** Certain Axon Devices and Services, including, but not limited to, Axon Interview Room, Axon Channel Services, Axon Justice Implementation, FUSUS, and Axon Fleet, may require a Statement of Work that details Axon's Service deliverables ("**SOW**"). In the event Axon provides an SOW to Customer, Axon is only responsible for the performance of Services described in the SOW. Additional services outside of the SOW, Quote, or this Agreement are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule. Any applicable SOW is incorporated into this Agreement by reference.

10. **Axon Device Warnings.** See www.axon.com/legal for the most current Axon Device warnings.

11. **Design Changes.** Axon may make design or feature changes to any Axon Device or Service without notifying Customer or making the same change to Axon Devices and Services previously purchased by Customer.

12. **Combined Offerings.** Some offerings in a Quote combine existing and pre-released Axon Devices or Services. Some offerings may not be available at the time of Customer's purchase. Axon will not provide a refund, credit, or additional discount beyond what is in the Quote due to delay of availability or Customer's choice not to utilize any portion of a combined offering.

13. **Insurance.** Axon will maintain General Liability, Workers' Compensation, and Automobile Liability insurance. Upon request, Axon will supply certificates of insurance.

14. **IP Rights.** Axon owns and reserves all right, title, and interest in Axon-manufactured Devices and Services and suggestions to Axon, including all related intellectual property rights. Customer will not cause any Axon proprietary rights to be violated.

15. **IP Indemnification.** Axon will indemnify Customer against all claims, losses, and reasonable expenses from any third-party claim alleging that the use of Axon-manufactured Devices, Axon Cloud Services or Axon software ("**Axon Products**") infringes or misappropriates the third-party's intellectual property rights. Customer must promptly provide Axon with written notice of such claim, tender to Axon the defense or settlement of such claim at Axon's expense and cooperate fully with Axon in the defense or settlement of such claim. Axon's IP indemnification obligations do not apply to claims based on (a) modification of Axon Products by Customer or a third-party not approved by Axon; (b) use of Axon Products in combination with hardware or services not approved by Axon; (c) use of Axon Products other

than as permitted in this Agreement; or (d) use of Axon Products that is not the most current software release provided by Axon.

16. **Customer Responsibilities.** Customer is responsible for (a) Customer's use of Axon Devices; (b) Customer or a Customer-authorized user's breach of this Agreement or violation of applicable law; (c) disputes between Customer and a third-party over Customer's use of Axon Devices; (d) secure and sustainable destruction and disposal of Axon Devices at Customer's cost; and (e) any regulatory violations or fines, as a result of improper destruction or disposal of Axon Devices.

17. **Termination.**

    17.1. **For Breach.** A Party may terminate this Agreement for cause if it provides thirty (30) days written notice of the breach to the other Party, and the breach remains uncured thirty (30) days after written notice. If Customer terminates this Agreement due to Axon's uncured breach, Axon will refund prepaid amounts on a prorated basis based on the effective date of termination.

    17.2. **By Customer**. If sufficient funds are not appropriated or otherwise legally available to pay the fees, Customer may terminate this Agreement. Customer will deliver notice of termination under this section as soon as reasonably practicable.

    17.3. **Effect of Termination**. Upon termination of this Agreement, Customer rights immediately terminate. Customer remains responsible for all fees incurred before the effective date of termination. If Customer purchases Axon Devices for less than the manufacturer's suggested retail price ("**MSRP**") and this Agreement terminates before the end of the Term, Axon will invoice Customer the difference between the MSRP for Axon Devices procured, including any Spare Axon Devices, and amounts paid towards those Axon Devices. Only if terminating for non-appropriation, Customer may avoid the MSRP fee by returning Axon Devices to Axon within thirty (30) days of termination. MSRP is the standalone price of the individual Axon Device at the time of sale. For multiple Axon Devices that may be combined as a single offering on a Quote, MSRP is the standalone price of all individual components.

18. **Confidentiality**. "**Confidential Information**" means nonpublic information designated as confidential or, given the nature of the information or circumstances surrounding disclosure, should reasonably be understood to be confidential. Each Party will take reasonable measures to avoid disclosure, dissemination, or unauthorized use of the other Party's Confidential Information. Unless required by law, neither Party will disclose the other Party's Confidential Information during the Term and for five (5) years thereafter. To the extent permissible by law, Axon pricing is Confidential Information and competition sensitive. If Customer receives a public records request to disclose Axon Confidential Information, to the extent allowed by law, Customer will provide notice to Axon before disclosure. Axon may publicly announce information related to this Agreement.

19. **General.**

    19.1. **Force Majeure**. Neither Party will be liable for any delay or failure to perform due to a cause beyond a Party's reasonable control.

    19.2. **Independent Contractors.** The Parties are independent contractors. Neither Party has the authority to bind the other. This Agreement does not create a partnership, franchise, joint venture, Customer, fiduciary, or employment relationship between the Parties.

    19.3. **Third-Party Beneficiaries.** There are no third-party beneficiaries under this Agreement.

    19.4. **Non-Discrimination.** Neither Party nor its employees will discriminate against any person based on race; religion; creed; color; sex; gender identity and expression; pregnancy; childbirth; breastfeeding; medical conditions related to pregnancy, childbirth, or breastfeeding; sexual orientation; marital status; age; national origin; ancestry; genetic information; disability; veteran status; or any class protected by local, state, or federal law.

    19.5. **Compliance with Laws.** Each Party will comply with all applicable federal, state, and local laws, including without limitation, import and export control laws and regulations as well as firearm regulations and the Gun Control Act of 1968. Customer acknowledges that Axon Devices and Services are subject to U.S. and international export control laws, including the U.S. Export Administration Regulations (EAR) and International Traffic in Arms Regulations (ITAR). Customer represents and warrants that neither it nor any End User is a "Restricted Person," meaning any individual or entity that (1) is subject to U.S. sanctions or trade restrictions, (2) appears on any U.S. government restricted party list, (3) engages in prohibited weapons proliferation activities, or (4) is owned or controlled by, or acting on behalf of, such persons or entities. Customer must promptly notify Axon of any change in status, and Axon may terminate this Agreement if Customer or any End User becomes a Restricted Person or violates export laws.

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19.6. **Assignment.** Neither Party may assign this Agreement without the other Party's prior written consent. Axon may assign this Agreement, its rights, or obligations without consent: (a) to an affiliate or subsidiary; or (b) for purposes of financing, merger, acquisition, corporate reorganization, or sale of all or substantially all its assets. This Agreement is binding upon the Parties respective successors and assigns.

19.7. **Waiver.** No waiver or delay by either Party in exercising any right under this Agreement constitutes a waiver of that right.

19.8. **Severability.** If a court of competent jurisdiction holds any portion of this Agreement invalid or unenforceable, the remaining portions of this Agreement will remain in effect.

19.9. **Survival.** The following sections will survive termination: Payment, Warranty, Axon Device Warnings, Indemnification, IP Rights, Customer Responsibilities and any other Sections detailed in the survival sections of the Appendices.

19.10. **Governing Law**. The laws of the country, state, province, or municipality where Customer is physically located, without reference to conflict of law rules, govern this Agreement and any dispute arising from it. The United Nations Convention for the International Sale of Goods does not apply to this Agreement. The Parties expressly agree that either Party may appear for and attend all matters, remotely via teleconference or videoconference at the party's discretion, to the extent allowable by court.

19.11. **Notices.** All notices must be in English. Notices posted on Customer's Axon Evidence site are effective upon posting. Notices by email are effective on the sent date of the email. Notices by personal delivery are effective immediately. Notices to Customer shall be provided to the address on file with Axon. Notices to Axon shall be provided to Axon Enterprise, Inc. Attn: Legal, 17800 North 85th Street, Scottsdale, Arizona 85255 with a copy to legal@axon.com.

19.12. **Entire Agreement.** This Agreement, the Appendices, including any applicable Appendices not attached herein for the products and services purchased, which are incorporated by reference and located in the Master Purchasing and Services Agreement located at https://www.axon.com/sales-terms-and-conditions, Quote and any SOW(s), represents the entire agreement between the Parties. This Agreement supersedes all prior agreements or understandings, whether written or verbal, regarding the subject matter of this Agreement. This Agreement may only be modified or amended in a writing signed by the Parties.

Each Party, by and through its respective representative authorized to execute this Agreement, has duly executed and delivered this Agreement as of the date of signature.

AXON:

Axon Enterprise, Inc.

Signature: _____

Name: _____

Title: _____

Date: _____

CUSTOMER:

_____

Signature: _____

Name: _____

Title: _____

Date: _____

Docusign Envelope ID: 96893F67-848D-860A-8054-D7219681BF4C

Axon Cloud Services Terms of Use Appendix

1. **Definitions.**
   1.1. "**Data Controller**" means the natural or legal person, public authority, or any other body which alone or jointly with others determines the purposes and means of the processing of Personal Data.
   1.2. "**Data Processor**" means a natural or legal person, public authority or any other body which processes Personal Data on behalf of the Data Controller.
   1.3. "**Customer Content**" is data uploaded into, ingested by, or created in Axon Cloud Services within Customer's tenant, including media or multimedia uploaded into Axon Cloud Services by Customer. Customer Content includes Evidence but excludes Non-Content Data.
   1.4. "**Evidence**" is media or multimedia uploaded into Axon Evidence as 'evidence' by Customer. Evidence is a subset of Customer Content.
   1.5. "**End User**" means the natural person subject to Customer's authorized license grant who ultimately uses the Cloud Services as provided under this Agreement. End Users must adhere to the terms of use and are subject to any usage restrictions or limitations specified in this Agreement.
   1.6. "**Non-Content Data**" is data, configuration, and usage information about Customer's Axon Cloud Services tenant, Axon Devices and client software, and users that is transmitted or generated when using Axon Devices. Non-Content Data includes data about users captured during account management and customer support activities. Non-Content Data does not include Customer Content.
   1.7. "**Personal Data**" means any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
   1.8. "**Provided Data**" means de-identified, de-personalized, data derived from Customer's TASER energy weapon deployment reports, related TASER energy weapon logs, body-worn camera footage, and incident reports.
   1.9. "**Subprocessor**" means any third party engaged by the Data Processor to assist in data processing activities that the Data Processor is carrying out on behalf of the Data Controller.
   1.10. "**Transformed Data**" means the Provided Data used for the purpose of quantitative evaluation of the performance and effectiveness of TASER energy weapons in the field across a variety of circumstances.
2. **Access.** Upon Axon granting Customer a subscription to Axon Cloud Services, Customer may access and use Axon Cloud Services to store and manage Customer Content. Customer may not exceed the total number of End Users specified in the Quote. Axon Air requires an Axon Evidence subscription for each drone operator. For Axon Evidence access granted solely for TASER, Customer may access and use Axon Evidence only to store and manage TASER CEW data ("TASER Data") and Customer may not upload non-TASER Data to Axon Evidence.
3. **Customer Owns Customer Content.** Customer controls and owns all rights, title, and interest in Customer Content. Except as outlined herein, Axon obtains no interest in Customer Content, and Customer Content is not Axon's business records. Customer is solely responsible for uploading, sharing, managing, and deleting Customer Content. Axon will only have access to Customer Content for the limited purposes set forth herein. Customer agrees to allow Axon access to Customer Content to (a) perform troubleshooting, maintenance, or diagnostic screenings; and (b) enforce this Agreement or policies governing use of the Axon products.
4. **Security.** Axon will implement commercially reasonable and appropriate measures to secure Customer Content against accidental or unlawful loss, access or disclosure. Axon will maintain a comprehensive information security program to protect Axon Cloud Services and Customer Content including logical, physical access, vulnerability, risk, and configuration management; incident monitoring and response; encryption of uploaded digital evidence; security education; and data protection. Axon agrees to the Federal Bureau of Investigation Criminal Justice Information Services Security Addendum for its digital evidence or records management systems.
5. **Customer Responsibilities.** Customer is responsible for (a) ensuring Customer owns Customer Content or has the necessary rights to use Customer Content (b) ensuring no Customer Content or Customer End User's use

of Customer Content or Axon Cloud Services violates this Agreement or applicable laws; (c) maintaining necessary computer equipment and Internet connections for use of Axon Cloud Services and (d) verify the accuracy of any auto generated or AI-generated reports. If Customer becomes aware of any violation of this Agreement by an End User, Customer will immediately terminate that End User's access to Axon Cloud Services.

5.1. Customer will also maintain the security of End User usernames and passwords and security and access by end users to Customer Content. Customer is responsible for ensuring the configuration and utilization of Axon Cloud Services meet applicable Customer regulation and standards. Customer may not sell, transfer, or sublicense access to any other entity or person. If Customer provides access to unauthorized third-parties, Axon may assess additional fees along with suspending Customer's access. Customer shall contact Axon immediately if an unauthorized party may be using Customer's account or Customer Content, or if account information is lost or stolen.

5.2. To the extent Customer uses the Axon Cloud Services to interact with YouTube®, such use may be governed by the YouTube Terms of Service, available at https://www.youtube.com/static?template=terms.

6. **Privacy.** Customer's use of Axon Cloud Services is subject to the Axon Cloud Services Privacy Policy, a current version of which is available at https://www.axon.com/legal/cloud-services-privacy-policy. Customer agrees to allow Axon access to Non-Content Data from Customer to (a) perform troubleshooting, maintenance, or diagnostic screenings; (b) provide, develop, improve, and support current and future Axon products and related services; and (c) enforce this Agreement or policies governing the use of Axon products.

7. **Axon Body Wi-Fi Positioning.** Axon Body cameras may offer a feature to enhance location services where GPS/GNSS signals may not be available, for instance, within buildings or underground. Customer administrators can manage their choice to use this service within the administrative features of Axon Cloud Services. If Customer chooses to use this service, Axon must also enable the usage of the feature for Customer's Axon Cloud Services tenant. Customer will not see this option with Axon Cloud Services unless Axon has enabled Wi-Fi Positioning for Customer's Axon Cloud Services tenant.

8. **Storage.** For Axon Unlimited Device Storage subscriptions, Customer may store unlimited data in Customer's Axon Evidence account only if the Axon Device data is shared to Customer through Axon Evidence from a partner agency using Axon Evidence, or the data originates from Axon Capture or an Axon Device. Axon may charge Customer additional fees for exceeding purchased storage amounts. Axon may place Customer Content that Customer has not viewed or accessed for six (6) months into archival storage. Customer Content in archival storage will not have immediate availability and may take up to twenty-four (24) hours to access.

8.1. **Third-Party Unlimited Storage.** For Third-Party Unlimited Storage the following restrictions apply: (i) it may only be used in conjunction with a valid Axon Evidence user license; (ii) is limited to data of the law enforcement Customer that purchased the Third-Party Unlimited Storage and the Axon Evidence End User; (iii) Customer is prohibited from storing data for other customers or law enforcement agencies; and (iv) Customer may only upload and store data that is directly related to (1) the investigation of, or the prosecution or defense of a crime, (2) common law enforcement activities, or (3) any Customer Content created by Axon Devices or Axon Evidence.

8.2. **Location of Storage.** Axon may transfer Customer Content to third-party subcontractors for storage. Axon will determine the locations of data centers for storage of Customer Content If Customer is located in the United States, Canada, or Australia, Axon will ensure all Customer Content stored in Axon Cloud Services remains in the country where Customer is located Ownership of Customer Content remains with Customer.

9. **Suspension.** Axon may temporarily suspend Customer's or any End User's right to access or use any portion or all of Axon Cloud Services immediately upon notice, if Customer or End User's use of or registration for Axon Cloud Services may (a) pose a security risk to Axon Cloud Services or any third-party; (b) adversely impact Axon Cloud Services, the systems, or content of any other customer; (c) subject Axon, Axon's affiliates, or any third-party to liability; or (d) be fraudulent. Customer remains responsible for all fees incurred through suspension. Axon will not delete Customer Content because of suspension, except as specified in this Agreement.

10. **Axon Cloud Services Warranty.** Axon disclaims any warranties or responsibility for data corruption or errors before Customer uploads data to Axon Cloud Services Service Offerings will be subject to the Axon Cloud Services Service Level Agreement, a current version of which is available at https://www.axon.com/products/axon-evidence/sla.

11. **Roles of the Parties.** To the extent that Customer is the Data Controller of Personal Data, Axon is its Data Processor. To the extent that Customer is a Data Processor of Personal Data, Axon is its Subprocessor. Notwithstanding the foregoing, to the extent any usage data (including query logs and metadata)

and/or operations data (including billing and support data) in connection with Customer's use of the Services (collectively "Usage and Operations Data") is considered Personal Data, Axon is an independent Data Controller and shall Process such data in accordance with the Agreement and applicable data protection laws to develop, improve, support, and operate its products and services. For the avoidance of doubt, Axon will not disclose any Usage and Operations Data that includes confidential information with a third party except (a) in accordance with the relevant confidentiality provisions in the Agreement, or (b) to the extent the Usage and Operations Data is, in accordance with applicable data protection laws, anonymized, de-identified, and/or aggregated such that it can no longer directly or indirectly identify Customer or any particular individual.

12. **TASER Data Science Program.** Axon will provide a quantitative evaluation on the performance and effectiveness of TASER energy weapons in the field across a variety of circumstances.

    12.1. If Customer purchases the TASER Data Science Program, Customer grants Axon, its affiliates, and assignees an irrevocable, perpetual, fully paid, royalty-free, and worldwide right and license to use Provided Data solely for the purposes of this Agreement and to create Transformed Data. Customer shall own all rights and title to Provided Data. Axon shall own all rights and title to Transformed Data and any derivatives of Transformed Data.

    12.2. Axon grants to Customer an irrevocable, perpetual, fully paid, royalty-free, license to use to TASER Data Science report provided to Customer for its own internal purposes. The Data Science report is provided "as is" and without any warranty of any kind.

    12.3. In the event Customer seeks Axon's deletion of Provided Data, it may submit a request to privacy@axon.com. Where reasonably capable of doing so, Axon will implement the request but at a minimum will not continue to collect Provided Data from Customer.

13. **Axon Records.** The following terms apply to Axon Records. Customers may purchase Axon Records either as part of an OSP 7 or OSP 10 plan or individually through a Quote.

    13.1. Axon Record subscription begins on the later of the (1) start date of the Quote, or (2) the date Axon provisions Axon Records to Customer. The Axon Records Subscription Term will end upon the completion of the Axon Records Subscription as documented in the Quote, or if purchased as part of an OSP 7 or OSP 10 plan, upon completion of the OSP 7 or OSP 10 Term ("Axon Records Subscription Term").

    13.2. An "Update" is a generally available release of Axon Records that Axon makes available from time to time. An "Upgrade" includes (i) new versions of Axon Records that enhance features and functionality, as solely determined by Axon; and/or (ii) new versions of Axon Records that provide additional features or perform additional functions. Upgrades exclude new products that Axon introduces and markets as distinct products or applications. During the Customer's Axon Records Subscription Term Axon will provide Update and Upgrade releases to the Customer on an if-and-when available basis.

    13.3. New or additional Axon products and applications, as well as any Axon professional services needed to configure Axon Records, are not included as part of the Axon Records Subscription.

    13.4. End Users of Axon Records may upload files to entities (incidents, reports, cases, etc.) in Axon Records with no limit to the number of files and amount of storage. Notwithstanding the foregoing, Axon may limit usage should the Customer exceed an average rate of one-hundred (100) GB per user per year of uploaded files. Axon will not bill for overages.

14. **FUSUS. If Customer purchases a subscription to FUSUS, the following terms apply:**

    14.1. **License and Storage.** The specific license number(s) and associated data storage terms for FUSUS subscription and Axon Devices shall be set forth in the applicable Quote provided by Axon.

    14.2. **Third party Components.** Customer is responsible for use of any internet access devices and/or all third-party hardware, software, services, telecommunication services (including Internet connectivity), or other items used by Customer to access the service ("Third-Party Components") are the sole and exclusive responsibility of Customer, and Axon has no responsibility for such Third-party Components, FUSUS cloud services, or Customer relationships with such third parties. Customer agrees to at all times comply with the lawful terms and conditions of agreements with such third parties. Axon does not represent or warrant that the FUSUS cloud services and the Customer Content are compatible with any specific third-party hardware or software or any other Third-Party Components. Customer is responsible for providing and maintaining an operating environment as reasonably necessary to accommodate and access the FUSUS cloud services.

14.3. **Data Privacy.** Axon may collect, use, transfer, disclose and otherwise process Customer Content in the context of facilitating communication of data with Customer through their use of FUSUS cloud services FUSUS app (iOS or Android interface), complying with legal requirements, monitoring the Customer's use of FUSUS systems, and undertaking data analytics.

14.4. **Hardware Allowance.** If Customer purchases a hardware allowance, Customer may select hardware up to the value if the allowance. Axon does not provide refunds for unused portions of the allowance.

15. **Prepared Products and Services.**

15.1. Prepared product deployment timelines for Prepared products within the Scope of Work (SOW) shall be mutually agreed to by the Parties in the SOW. The initial deployment of Assistive Call Taking (ACT) may take up to 12 months from the execution of the SOW and the service start date listed in the Agreement; deployments of the remaining Prepared products may take up to twenty-four (24) months from the execution of the SOW. Axon must confirm feasibility based on technical requirements for Prepared products prior to the execution of the SOW.

15.2. Customers using Solacom (Comtech CHE) call handling equipment in a multi-tenant configuration are not eligible for Prepared ACT or Prepared AQA, as call audio cannot be isolated to a single agency. Such Customers remain eligible for ANET and Assistive Dispatch. Customers on Solacom single-tenant configurations are eligible for all Prepared products, subject to SPAN port fees described below.

16. **Performance Auto-Tagging Data.** If Axon Performance is included in Customer's Quote or a combined offering, Axon will store call for service data from Customer's CAD or RMS in order to provide services and features of Axon Performance to Customer.

17. **Axon Cloud Services Restrictions.** Customer and Customer End Users (including employees, contractors, agents, officers, volunteers, and directors), may not, or may not attempt to:

17.1. copy, modify, tamper with, repair, or create derivative works of any part of Axon Cloud Services;

17.2. reverse engineer, disassemble, or decompile Axon Cloud Services or apply any process to derive any source code included in Axon Cloud Services, or allow others to do the same;

17.3. access or use Axon Cloud Services with the intent to gain unauthorized access, avoid incurring fees or exceeding usage limits or quotas;

17.4. use trade secret information contained in Axon Cloud Services, except as expressly permitted in this Agreement;

17.5. access Axon Cloud Services to build a competitive device or service or copy any features, functions, or graphics of Axon Cloud Services;

17.6. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon's or Axon's licensors on or within Axon Cloud Services; or

17.7. use Axon Cloud Services to store or transmit infringing, libelous, or other unlawful or tortious material; material in violation of third-party privacy rights; or malicious code.

18. **After Termination.** Axon will not delete Customer Content for ninety (90) days following termination. Axon Cloud Services will not be functional during these ninety (90) days other than the ability to retrieve Customer Content. Customer will not incur additional fees if Customer downloads Customer Content from Axon Cloud Services during this time. Axon has no obligation to maintain or provide Customer Content after these ninety (90) days and will thereafter, unless legally prohibited, delete all Customer Content. Upon request, Axon will provide written proof that Axon successfully deleted and fully removed all Customer Content from Axon Cloud Services.

19. **Post-Termination Assistance.** Axon will provide Customer with the same post-termination data retrieval assistance that Axon generally makes available to all customers. Requests for Axon to provide additional assistance in downloading or transferring Customer Content, including requests for Axon's data egress service, will result in additional fees and Axon will not warrant or guarantee data integrity or readability in the external system.

20. **U.S. Government Rights.** If Customer is a U.S. Federal department or using Axon Cloud Services on behalf of a U.S. Federal department, Axon Cloud Services is provided as a "commercial item," "commercial computer software," "commercial computer software documentation," and "technical data", as defined in the Federal Acquisition Regulation and Defense Federal Acquisition Regulation Supplement. If Customer is using Axon Cloud

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Services on behalf of the U.S. Government and these terms fail to meet the U.S. Government's needs or are inconsistent in any respect with federal law, Customer will immediately discontinue use of Axon Cloud Services.

21. **Survival.** Upon any termination of this Agreement, the following sections in this Appendix will survive: Customer Owns Customer Content, Privacy, Storage, Axon Cloud Services Warranty, Customer Responsibilities and Axon Cloud Services Restrictions.

AI Technology Appendix

This AI Technology Appendix shall only apply to Customers who license Axon Cloud Services in a Quote that specifically utilizes AI Technology. Unless explicitly defined otherwise, capitalized terms used in this Appendix have the same meaning as those in the Agreement.

1. **Definitions.**
   1.1. **AI Technology.** Refers to artificial intelligence functionalities embedded in Axon's Cloud Services, which may include: (a) Enhanced Evidence Management; (b) AI-powered redaction tools; (c) Large Language Model-based tools (e.g., "Draft One" "Policy Chat"); (d) Predictive Analytics for operational insights; or (e) Natural Language Processing (NLP) for text and speech analysis.

   1.2. **Model Drift.** The degradation of AI model performance due to changes in input data or external conditions, requiring retraining or updates.

   1.3. **Bias Mitigation.** Strategies and techniques used to identify, measure, and minimize bias in AI Technology.

2. **Integration.** Axon AI Technology is intended to improve public safety, streamline operations, and ensure data accuracy. The AI functionalities will only be used as described in the Agreement or applicable documentation.

3. **Data Use.** Axon acts as a Data Processor for AI Technology. All inquiries submitted are processed solely to provide accurate responses based on Customer Content submitted. Customer remains the Data Controller of all Customer Content. Axon and Axon's subprocessors do not train their models on Customer Content. Customers who elect to participate in Axon's ACEIP program can enter into custom agreements to assist in product development efforts like AI model training. Even in those cases, Axon operates carefully on redacted data and not on Customer Content.

4. **Automatic Data Collection.** AI Technology may automatically collect Non-Content Data about user interactions with the service and their devices to enhance the functionality and security of the system. The details collected include, but are not limited to, the following:
   4.1. **User Engagement and Activity Metrics.** AI Technology may track key engagement statistics, including Daily Active Users (DAUs), Weekly Active Users (WAUs), and Monthly Active Users (MAUs). Additional metrics include new user activations, repeat usage rates, total queries submitted, follow-up query volume, session lengths, retention rates, and user satisfaction ratings (e.g., thumbs up/down feedback).

   4.2. **Sales and Adoption Tracking.** Axon monitors the number of licenses and agencies purchasing the service, including those in trial phases, fully deploying the service, and conversion rates from trials to paid subscriptions.

   4.3. **End User inputs.** Axon may process de-identified end-user inputs to the AI Technology, excluding Customer Content or any data that directly or indirectly identifies individuals.

5. **Axon Responsibilities.**
   5.1. **Ethical AI Development.** Axon shall: (a) Follow its responsible innovation framework; (b) Engage with the Ethics and Equity Advisory Council (EEAC) for feedback; (c) Conduct testing to minimize bias and ensure reliability; and (d) Implement Bias Mitigation techniques in model development and deployment.

   5.2. **Security Program.** Axon will maintain a comprehensive information security program, including logical and physical access, vulnerability, risk, and configuration management; incident monitoring and response; encryption of digital evidence; and security education.

   5.3. **Transparency.** Axon will provide documentation describing AI functionalities and their intended use and disclose any material limitations, risks, or Model Drift incidents.

   5.4. **Incident Response.** Axon will promptly address and rectify anomalies in AI functionalities, as outlined in its incident management procedures.

   5.5. **Compliance.** Axon will ensure compliance with applicable laws, regulations, and standards, including but not limited to the EU AI Act, NIST AI standards, and ISO/IEC 27001.

6. **Customer Responsibilities.**

6.1. **Ownership of Customer Content.** Customer controls and owns all rights, title, and interest in Customer Content. Axon obtains no interest in Customer Content and will only access Customer Content for limited purposes as outlined in the Agreement.

6.2. **Use of AI Technologies.** Customer must: (a) review AI-generated outputs to ensure accuracy and appropriateness; (b) maintain control over Customer Content shared with AI Technologies (c) comply with applicable laws when using Axon AI Technology and Axon Services; (d) monitor for potential issues with AI outputs, including false positives or negatives; (e) actively opt-in for programs involving data sharing through Axon's ACEIP program; and (f) provide timely feedback on Axon AI Technology performance.

6.3. **Restrictions.** AI Technology is not designed for emergencies, and in such cases, users should contact appropriate emergency services directly. Axon disclaims liability for queries containing prohibited content, such as hate, sexual material, or violence, and reserves the right to restrict such usage. Axon translation products may not be used by healthcare providers (doctors, nurses, paramedics, etc.) for the purpose of providing healthcare services and are only meant to allow healthcare providers to de-escalate confrontations.

7. **Draft One.** Specifically for Customers who utilize Draft One, Axon may impose usage restrictions if a single user generates more than three hundred (300) reports per month for two or more consecutive months.

8. **Auto-Transcribe.** This section outlines licensing terms for Customer's subscription of Auto-Transcribe:

8.1. **A-La-Carte Minutes.** Upon Axon granting Customer a set number of minutes, Customer may utilize Axon Auto-Transcribe, subject to the number of minutes allowed on the Quote. Customers cannot roll over unused minutes to future Auto-Transcribe terms. Axon may charge Customer additional fees for exceeding the number of purchased minutes. Axon Auto-Transcribe minutes expire one year after being provisioned to Customer by Axon.

8.2. **Axon Unlimited Transcribe.** Upon Axon granting Customer an Unlimited Transcribe subscription to Axon Auto-Transcribe, Customer may utilize Axon Auto-Transcribe with no limit on the number of minutes. Unlimited Transcribe includes automatic transcription of all Axon BWC and Axon Capture footage. With regard to Axon Interview Room, Axon Fleet, Axon Community Request, or third-party transcription, transcription must be requested on demand. Notwithstanding the foregoing, Axon may limit usage after 5,000 minutes per user per month for multiple months in a row. Axon will not bill for overages.

9. **Prepared Products.** This section applies to a Customer's AI Eras subscription for Prepared products:

9.1. Deploying Assistive Dispatch may require Axon to procure additional third party-licensing. Axon reserves the right to pass through these third-party costs to the Customer. Assistive Dispatch may also require additional third-party hardware or services to be purchased by the Customer directly from the third-party vendor. AI Era pricing does not include these third-party hardware or services costs.

9.2. Assistive Dispatch is available for Customers using supported CAD and radio console configurations. A technical assessment will determine eligibility. Customers with analog radio consoles or unsupported digital console configurations are not eligible for Assistive Dispatch but may use other Prepared products included in AI Era (ACT, AQA, ANET). Axon will conduct eligibility assessment only when explicitly requested by customer.

9.3. PSAP eligibility for Prepared products under the AI Era Plan requires that AI Era licenses purchased to represent at least one-third (33%) of the total sworn officer count associated with the PSAP. For PSAPs serving multiple agencies, eligibility is calculated based on the aggregate AI Era licenses purchased by all participating agencies relative to the combined sworn officer count served by that PSAP. Axon retains sole discretion to determine PSAP eligibility, and may consider additional factors including call volume, deployment feasibility, and PSAP configuration in making its determination. If customer is interested in Prepared products as part of the purchase of AI Era Plan, Customer to assist Axon in making all eligibility determinations within 90 days of the date of quote signature.

Axon Customer Experience Improvement Program Appendix

The ACEIP is designed to accelerate Axon's development of technology, such as building and supporting automated features, aiming to increase safety within communities and efficiency in public safety. Axon may make limited use of Customer Content from participating customers to provide, develop, improve, and support current and future Axon products (collectively, "ACEIP Purposes"). ACEIP has 2 modes of participation, Basic and Custom. Customer is enrolled in ACEIP Basic by default. If Customer does not want to participate in ACEIP Basic, ACEIP Custom, or both, Customer can revoke its consent at any time via email to aceip@axon.com.

Axon Obligations

ACEIP Basic

When Axon uses Customer Content for ACEIP Purposes, Axon will:

- Use Customer Content only for ACEIP Purposes.
- Prohibit direct human access to Customer Content, including by Axon personnel and subprocessors, except as needed to perform or validate deletion.
- Retain Customer Content only as long as needed to create Transformed Content (defined below) and validate the transformations.
- Apply privacy-preserving transformations that remove identifying information appropriate to the use case ("Transformed Content"). AI model weights and similar insights that do not contain Customer Content are Transformed Content. Transformed Content is not Customer Content.
- Retain and permit direct human access to Transformed Content for ACEIP Purposes.
- Maintain security, privacy, and data governance programs as described in the Axon Cloud Services Terms Appendix, and apply them to ACEIP.

Transparency Portal Publication

Before activating a use case, Axon will publish it on the Axon Transparency Portal, including the product development purpose, data types involved, and privacy-preserving techniques used. Axon will also notify ACEIP participants when the Transparency Portal is updated with a new or materially changed use case. Fifteen (15) calendar days after notification, Axon may activate the use case for all Basic participants.

Opt Out

Customer may opt out of ACEIP Basic at any time via aceip@axon.com. Axon endeavors to implement opt outs within fifteen (15) calendar days. Transformations of Customer Content cease when Axon implements the opt out. Axon may retain Transformed Content created before it implemented the opt out request.

ACEIP Custom

Custom use cases may be governed by separate written terms between Axon and Customer. Those terms will control that use case. Please direct inquiries regarding Custom participation to aceip@axon.com.

Professional Services Appendix

If any of the Professional Services specified below are included on the Quote, this Appendix applies.

1. **Utilization of Services.** Customer must use professional services as outlined in the Quote and this Appendix within six (6) months of the Effective Date.

2. **CEW Services Packages.** CEW Services Packages are detailed below:

System set up and configuration • Configure Axon Evidence categories & custom roles based on Customer need. • Troubleshoot IT issues with Axon Evidence. • Register users and assign roles in Axon Evidence. • **For the CEW Full-Service Package**: On-site assistance included • **For the CEW Starter Package**: Virtual assistance included
Dedicated Project Manager Assignment of specific Axon representative for all aspects of planning the rollout (Project Manager). Ideally, Project Manager will be assigned to Customer 4–6 weeks before rollout.
Best practice implementation planning session to include: • Provide considerations for the establishment of CEW policy and system operations best practices based on Axon's observations with other customers. • Discuss the importance of entering metadata and best practices for digital data management. • Provide referrals to other customers using TASER CEWs and Axon Evidence. • **For the CEW Full-Service Package:** On-site assistance included. • **For the CEW Starter Package:** Virtual assistance included.
System Admin and troubleshooting training sessions On-site sessions providing a step-by-step explanation and assistance for Customer's configuration of security, roles & permissions, categories & retention, and other specific settings for Axon Evidence.
Axon Evidence Instructor T raining • Provide training on the Axon Evidence to educate instructors who can support Customer's subsequent Axon Evidence training needs. • **For the CEW Full-Service Package:** Training for up to 3 individuals at Customer's facility • **For the CEW Starter Package:** Training for up to 1 individual virtually
TASER CEW inspection and device assignment Axon's on-site professional services team will perform functions check on all new TASER CEW Smart weapons and assign them to a user on Axon Evidence.
Post go-live review **For the CEW Full-Service Package**: On-site assistance included. **For the CEW Starter Package**: Virtual assistance included.

3. **Smart Weapon Transition Service.** The Smart Weapon Transition Service includes:

Archival of CEW Firing Logs Axon's on-site professional services team will upload CEW firing logs to Axon Evidence from all TASER CEW Smart Weapons that Customer is replacing with newer Smart Weapon models.
Return of Old Weapons Axon's on-site professional service team will ship all old weapons back to Axon's headquarters. Axon will provide Customer with a Certificate of Destruction.

*Note: CEW Full-Service packages for TASER 7 or TASER 10 include Smart Weapon Transition Service instead of 1-Day Device Specific Instructor Course.

4. **VR Services Package.** VR Service includes advance remote project planning and configuration support and one (1) day of on-site service and a professional services manager to work with Customer to assess Customer's deployment and determine which Services are appropriate. The VR Service training options include:

System set up and configuration (Remote Support) • Instructor-led setup of Axon VR headset content • Configure Customer settings based on Customer need • Troubleshoot IT issues with Axon VR headset
Axon instructor training (Train the Trainer) Training for up to five (5) Customer in-house instructors who can support Customer's Axon VR CET and SIM training needs after Axon has fulfilled its contracted on-site obligations.
Classroom and practical training sessions Step-by-step explanation and assistance for Customer's configuration of Axon VR CET and SIM functionality, basic operation, and best practices.

5. **Out of Scope Services.** Axon is only responsible to perform the professional services described in the Quote, this Appendix, and any applicable SOW. Any additional professional services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in the charges or schedule.

6. **Delivery of Services.** Axon personnel will work Monday through Friday, 8:30 a.m. to 5:30 p.m., except holidays. Axon will perform all on-site tasks over a consecutive timeframe. Axon will not charge Customer travel time by Axon personnel to Customer premises as work hours.

7. **Access Computer Systems to Perform Services.** Customer authorizes Axon to access relevant Customer computers and networks, solely for performing the Services. Axon will work to identify as soon as reasonably practicable resources and information Axon expects to use and will provide an initial itemized list to Customer. Customer is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Customer.

8. **Site Preparation.** Axon will provide a hardcopy or digital copy of current user documentation for the Axon Devices ("**User Documentation**"). User Documentation will include all required environmental specifications for the professional services and Axon Devices to operate per the Axon Device User Documentation. Before installation of Axon Devices (whether performed by Customer or Axon), Customer must prepare the location(s) where Axon Devices are to be installed ("**Installation Site**") per the environmental specifications in the Axon Device User Documentation. Following installation, Customer must maintain the Installation Site per the environmental specifications. If Axon modifies Axon Device User Documentation for any Axon Devices under this Agreement, Axon will provide the update to Customer when Axon generally releases it.

   Additional Trainings. If the Customer purchases a training voucher, Customer must use the voucher within one (1) year of issuance, or the voucher will be void. The voucher has no cash value. Customer cannot exchange it for another device or service. Unless stated in the Quote, the voucher does not include travel expenses and will be Customer responsibility.

9. **Acceptance.** When Axon completes professional services, Axon will present an acceptance form ("**Acceptance Form**") to Customer. Customer will sign the Acceptance Form acknowledging completion. If Customer reasonably believes Axon did not complete the professional services in substantial conformance with this Agreement, Customer must notify Axon in writing of the specific reasons for rejection within seven (7) calendar days from delivery of the Acceptance Form. Axon will address the issues and re-present the Acceptance Form for signature. If Axon does not receive the signed Acceptance Form or written notification of reasons for rejection within seven (7) calendar days of delivery of the Acceptance Form, the professional services will be deemed accepted by Customer.

10. **Customer Network.** For work performed by Axon transiting or making use of Customer's network, Customer is solely responsible for maintenance and functionality of the network. In no event will Axon be liable for loss, damage, or corruption of Customer's network from any cause.

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Technology Assurance Plan Appendix

If Technology Assurance Plan ("**TAP**") or a combined offering including TAP is on the Quote, this appendix applies.

1. **Officer Safety Plan.** If Customer purchases an Officer Safety Plan ("**OSP**"), Customer will receive the deliverables detailed in the Quote. Customer must accept delivery of the TASER CEW and accessories as soon as available from Axon.

2. **OSP 7 or OSP 10 Term.** OSP 7 or OSP 10 begins on the date specified in the Quote ("**OSP Term**").

3. **TAP Refresh.** If Customer has no outstanding payment obligations and purchased TAP, Axon will provide Customer a new Axon Device ("**Device Refresh**") as scheduled in the Quote. If Customer purchased TAP, Axon will provide a Device Refresh that is the same or like Axon Device, at Axon's option. Axon makes no guarantee the Device Refresh will utilize the same accessories or Axon Dock.

4. **Dedrone Refresh.** Under the Dedrone Refresh Program ("Program"), you will receive replacement hardware for each covered product purchased under the Program. The replacement hardware will be the same model as, or a comparable model to, the original. The Program does not require Axon to provide next-generation or upgraded versions. You are not required to return the original hardware upon receipt of the replacement.

5. **TAP Dock Refresh.** If Customer has no outstanding payment obligations and purchased TAP, Axon will provide Customer a new Axon Dock, if required for an Axon Device, as scheduled in the Quote ("**Dock Refresh**"). Accessories associated with any Dock Refreshes are subject to change at Axon discretion. Dock Refreshes will only include a new Axon Dock Bay configuration unless a new Axon Dock core is required for Axon Device compatibility. If Customer originally purchased a single-bay Axon Dock, the Dock Refresh will be a single-bay Axon Dock model that is the same or like Axon Device, at Axon's option. If Customer originally purchased a multi-bay Axon Dock, the Dock Refresh will be a multi-bay Axon Dock that is the same or like Axon Device, at Axon's option.

6. **Refresh Delay.** Axon may ship the Axon Device and Dock Refreshes as scheduled in the Quote without prior confirmation from Customer unless the Parties agree in writing otherwise at least ninety (90) days in advance. Axon may ship the final Axon Device and Dock Refreshes as scheduled in the Quote sixty (60) days before the end of the Subscription Term without prior confirmation from Customer.

7. **Upgrade Change.** If Customer wants to upgrade Axon Device models from the current Axon Device to an upgraded Axon Device, Customer must pay the price difference between the MSRP for the current Axon Device and the MSRP for the upgraded Axon Device. If the model Customer desires has an MSRP less than the MSRP of the offered Axon Device Refreshes or Dock Refresh, Axon will not provide a refund. The MSRP is the MSRP in effect at the time of the upgrade. For Dedrone devices Axon does not guarantee that next-gen products will be available at the time of refresh.

8. **Return of Original Axon Device.** Except for any Dedrone devices, within thirty (30) days of receiving a Deviceor Dock Refresh, Customer must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon including serial numbers for the destroyed Axon Devices. If Customer does not return or destroy the Axon Devices, Axon will deactivate the serial numbers for the Axon Devices received by Customer. For Dedrone hardware, the Customer has no obligation to return or destroy the hardware under the TAP program.

9. **Termination.** If TAP or OSP terminates or expires:

   9.1. TAP and OSP coverage terminate as of the date of termination and no refunds will be given.

   9.2. Axon will not and has no obligation to provide the Upgrade Models.

   9.3 Customer must make any missed payments due to the termination before Customer may purchase any future TAP or OSP.

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TASER Device Appendix

This TASER Device Appendix applies to Customer's TASER 7, TASER 10, OSP 7, OSP 10, OSP Plus, OSP 7 Plus Premium OSP 10 Plus Premium and the TASER component of any TASER mounted drones purchased from Axon, if applicable.

1. **Duty Cartridge Replenishment Plan.** If the Quote includes "**Duty Cartridge Replenishment Plan**", Customer must purchase the plan for each CEW user. A CEW user includes officers that use a CEW in the line of duty and those that only use a CEW for training. Customer may not resell cartridges received. Axon will only replace cartridges used in the line of duty.

2. **Training.** If the Quote includes a TASER On Demand Certification subscription, Customer will have on-demand access to TASER Instructor and TASER Master Instructor courses only for the duration of the TASER Subscription Term. Axon will issue a maximum of ten (10) TASER Instructor vouchers and ten (10) TASER Master Instructor vouchers for every one thousand TASER Subscriptions purchased. Customer shall utilize vouchers to register for TASER courses at their discretion; however, Customer may incur a fee for cancellations less than 10 business days prior to a course date or failure to appear to a registered course. The voucher has no cash value. Customer cannot exchange voucher for any other Device or Service. Any unused vouchers at the end of the Term will be forfeited. A voucher does not include any travel or other expenses that might be incurred related to attending a course.

3. **Limited Warranty.**

   3.1. **"Deployment"** means use of the TASER weapon resulting in the discharge of the conducted energy weapon (**"CEW"**) cartridge probe. For TASER 10 each probe discharged is consider one Deployment and for TASER 7 the dual probe discharged is considered one Deployment.

   3.2. **Single User Warranty.** If the TASER Device is assigned and used by a single user, Axon warrants that Axon-manufactured TASER Device is free from defects in workmanship and materials for the earlier of: one (1) year from the date of Customer's receipt or 100.

   3.3. **Pooled User Warranty.** If the TASER Device is assigned and used by multiple users, Axon warrants that Axon-manufactured TASER Device is free from defects in workmanship and materials for the earlier of: one (1) year from the date of Customer's receipt or, 100 Deployments.

   3.4. **Training User Devices.** If the TASER Device is used for training, Axon warrants that Axon-manufactured TASER Device is free from defects in workmanship and materials for the earlier of: one (1) year from the date of Customer's receipt or 100 Deployments.

   3.5. **TASER 10L Devices.** If the TASER Device is a TASER 10L (TASER 10 Light) as defined in the Quote, Axon warrants that the TASER Device is free from defects in workmanship and materials for the earlier of one (1) year from the date of Customer's receipt or 100 Deployments.

   3.6. **CEW Cartridges.** Used CEW cartridges are deemed to have operated properly.

   3.7. **Remaining Terms.** The remaining Warranty terms of the Agreement including Disclaimer, Claims, Spare Axon Devices and Limitations shall apply to this TASER Device Appendix.

   3.8. **Registration.** Prior to use of the TASER Device, Customer must register each TASER Device in TASER Device Axon Evidence tenancy as a single user, pooled or training device. Failure to properly register the TASER Device prior to its use may void the warranty at Axon's sole discretion.

4. **Extended Warranty.** If the Quote includes an extended warranty, the extended warranty coverage period begins upon the expiration of the Limited Warranty and continues for the period defined in the Quote. Each additional year of warranty purchased will be in accordance with the applicable Limited Warranty category above. The maximum warranty period that may be purchased for an individual TASER Device will be the earlier of five (5) years or 500 Deployments, this includes the Limited Warranty. Limited Warranty. Reduced Life TASER 10L device has a maximum warranty that may be purchased will be the earlier of two (2) years or 200 including the Limited Warranty.

5. **Upgrade Change.** If Customer wants to upgrade TASER Device from the current TASER Device to an upgraded Axon TASER Device that was not available at the time the parties entered into the original Quote, Customer must pay the price difference between the MSRP for the current TASER Device and the MSRP for the upgraded TASER Device. If the model Customer desires has an MSRP less than the MSRP of the offered new TASER Device, Axon will not provide a refund. The MSRP is the MSRP in effect at the time of the upgrade.

6. **Trade-in.** If the Quote contains a discount on CEW-related line items and that discount is contingent upon the trade-

in of hardware, Customer must return used hardware and accessories associated with the discount ("**Trade-In Units**") to Axon within the below prescribed timeline. Customer must ship batteries via ground shipping. Axon will provide Customer with a pre-paid shipping label for the return of the Trade-In Units. If Axon does not receive Trade-In Units within the timeframe below, Axon will invoice Customer the value of the trade-in credit. Customer may not destroy Trade-In Units and receive a trade-in credit.

Customer Size	Days to Return from Start Date of TASER 10 Subscription
Less than 100 officers	60 days
100 to 499 officers	90 days
500+ officers	180 days

7. **Customer Warranty.** If Customer is located in the US, Customer warrants and acknowledges that TASER 10 is classified as a firearm and is being acquired for official Customer use pursuant to a law enforcement agency transfer under the Gun Control Act of 1968.
8. **Purchase Order.** To comply with applicable laws and regulations, Customer must provide a purchase order to Axon prior to shipment of TASER 10.
9. **Apollo Grant (US only).** If Customer has received an Apollo Grant from Axon, Customer must pay all fees in the Quote prior to upgrading to any new TASER Device offered by Axon.
10. **Termination**. If payment for TASER Device is more than thirty (30) days past due, Axon may terminate Customer's TASER Device plan by notifying Customer. Upon termination for any reason, then as of the date of termination:

    10.1. TASER Device extended warranties and access to Training Content will terminate. No refunds will be given.

    10.2. Customer will be responsible for payment of any missed payments due to the termination before being allowed to purchase any future TASER Device plan.

    10.3. Axon will invoice Customer the remaining MSRP for TASER Devices received before termination. If terminating for non-appropriation, Axon will not invoice Customer if Customer returns the TASER Device, rechargeable battery, holster, dock, core, training suits, and unused cartridges to Axon within thirty (30) days of the date of termination.

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Axon Auto-Tagging Appendix

If Auto-Tagging is included on the Quote, this Appendix applies.

1. **Scope.** Axon Auto-Tagging consists of the development of a module to allow Axon Evidence to interact with Customer's Computer-Aided Dispatch ("**CAD**") or Records Management Systems ("**RMS**"). This allows End Users to auto-populate Axon video meta-data with a case ID, category, and location-based on data maintained in Customer's CAD or RMS.

2. **Support.** For thirty (30) days after completing Auto-Tagging Services, Axon will provide up to five (5) hours of remote support at no additional charge. Axon will provide free support due to a change in Axon Evidence, if Customer maintains an Axon Evidence and Auto-Tagging subscription. Axon will not provide support if a change is required because Customer changes its CAD or RMS.

3. **Changes.** Axon is only responsible to perform the Services in this Appendix for Auto-Tagging and any applicable SOW. Any additional Services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule.

4. **Customer Responsibilities.** Axon's performance of Auto-Tagging Services requires Customer to:

   4.1. Make available relevant systems, including Customer's current CAD or RMS, for assessment by Axon (including remote access if possible);

   4.2. Make required modifications, upgrades or alterations to Customer's hardware, facilities, systems and networks related to Axon's performance of Auto-Tagging Services;

   4.3. Provide access to the premises where Axon is performing Auto-Tagging Services, subject to Customer safety and security restrictions, and allow Axon to enter and exit the premises with laptops and materials needed to perform Auto-Tagging Services;

   4.4. Provide all infrastructure and software information (TCP/IP addresses, node names, network configuration) necessary for Axon to provide Auto-Tagging Services;

   4.5. Promptly install and implement any software updates provided by Axon;

   4.6. Ensure that all appropriate data backups are performed;

   4.7. Provide assistance, participation, and approvals in testing Auto-Tagging Services;

   4.8. Provide Axon with remote access to Customer's Axon Evidence account when required;

   4.9. Notify Axon of any network or machine maintenance that may impact the performance of the module at Customer; and

   4.10. Ensure reasonable availability of knowledgeable staff and personnel to provide timely, accurate, complete, and up-to-date documentation and information to Axon.

5. **Access to Systems.** Customer authorizes Axon to access Customer's relevant computers, network systems, and CAD or RMS solely for performing Auto-Tagging Services. Axon will work diligently to identify the resources and information Axon expects to use and will provide an initial list to Customer. Customer is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Customer.

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Axon ALPR Appendix

If Axon Fleet 2, Axon Fleet 3, or any future generation of Axon Fleet (collectively, "**Axon Fleet**") or Axon Outpost or Axon Lightpost (collectively all "ALPR Products") is included on the Quote, this Appendix applies.

1. **Customer Responsibilities.**

   1.1. Customer must ensure its infrastructure and vehicles adhere to the minimum requirements to operate Axon ALPR Products as established by Axon during the qualifier call and on-site assessment at Customer and in any technical qualifying questions. If Customer's representations are inaccurate, the Quote is subject to change.

   1.2. Customer is responsible for providing a suitable work area for Axon or Axon third-party providers to install Axon ALPR Products into Customer vehicles and/or at designated installation location(s).s Customer is responsible for making available all vehicles for which installation services were purchased and preparing all installation sites, during the agreed upon onsite installation dates, Failure to make vehicles available or prepare installation sites may require an equitable adjustment in fees or schedule

2. **Third-party Installer.** Axon will not be liable for the failure of Axon Fleet, Axon Outpost, or Axon Lightpost hardware to operate per specifications if such failure results from installation not performed by, or as directed by Axon.

3. **Axon Fleet Specific Terms.**

   3.1. **Cradlepoint.** If Customer purchases Cradlepoint hardware, software, or services, Customer will comply with Cradlepoint's end user license agreement. The term of the Cradlepoint license may differ from the Axon Evidence Subscription. If Customer requires Cradlepoint support, Customer will contact Cradlepoint directly. By accepting a Quote including Cradlepoint products, Customer designates and authorizes Axon as its partner of record for purposes of Cradlepoint product renewals, support coordination, and other relevant functions. This designation applies to all Cradlepoint products acquired by Customer during the Subscription Term of the applicable Quote whether directly from Cradlepoint, through Axon, or through any third-party vendor or distributor. Axon shall have no liability to Customer or any third party arising out of or relating to Axon's acts or omissions as the Partner of Record. Customer has the right to opt out of this authorization at any time by providing prior written notification to both Axon and Cradlepoint. Upon such notification, the designation will be removed. This authorization remains effective until formally removed in accordance with this section or as otherwise agreed between the parties in the Agreement.

   3.2. **Axon Vehicle Software License.** Axon grants Customer a non-exclusive, royalty-free, worldwide, perpetual license to use ViewXL or Dashboard (collectively, "Axon Vehicle Software".) "Use" means storing, loading, installing, or executing Axon Vehicle Software solely for data communication with Axon Devices. The Axon Vehicle Software term begins upon the start of the Axon Evidence Subscription

   3.3. **Restrictions.** Customer may not: (a) modify, alter, tamper with, repair, or create derivative works of Axon Vehicle Software; (b) reverse engineer, disassemble, or decompile Axon Vehicle Software, apply any process to derive the source code of Axon Vehicle Software, or allow others to do so; (c) access or use Axon Vehicle Software to avoid incurring fees or exceeding usage limits; (d) copy Axon Vehicle Software in whole or part; (e) use trade secret information contained in Axon Vehicle Software; (f) resell, rent, loan or sublicense Axon Vehicle Software; (g) access Axon Vehicle Software to build a competitive device or service or copy any features, functions or graphics of Axon Vehicle Software; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Axon Vehicle Software.

10. **Wireless Offload Server**

   7.1 **License Grant.** Axon grants Customer a non-exclusive, royalty-free, worldwide, perpetual license to use Wireless Offload Server ("**WOS**"). "Use" means storing, loading, installing, or executing WOS solely for data communication with Axon Devices for the number of licenses purchased. The WOS term begins upon the start of the Axon Evidence Subscription.

   7.2 **Restrictions.** Customer may not: (a) modify, alter, tamper with, repair, or create derivative works of WOS; (b) reverse engineer, disassemble, or decompile WOS, apply any process to derive the source code of WOS, or allow others to do so; (c) access or use WOS to avoid incurring fees or exceeding usage limits; (d) copy WOS in whole or part; (e) use trade secret information contained in WOS; (f) resell, rent, loan or sublicense WOS; (g) access WOS to build a competitive device or service or copy any features, functions or graphics of WOS;

or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within WOS.

7.3 **Updates.** If Customer purchases WOS maintenance, Axon will make updates and error corrections to WOS ("**WOS Updates**") available electronically via the Internet or media as determined by Axon. Customer is responsible for establishing and maintaining adequate Internet access to receive WOS Updates and maintaining computer equipment necessary for use of WOS. The Quote will detail the maintenance term.

7.4 **WOS Support.** Upon request by Axon, Customer will provide Axon with access to Customer's store and forward servers solely for troubleshooting and maintenance.

11. **Acceptance Checklist.** If Axon provides Services to Customer pursuant to any statement of work in connection with Axon ALPR Products, within seven (7) days of the date on which Customer retrieves Customer's vehicle(s) from the Axon installer or Axon Outpost or Axon Lightpost installation is complete, said ALPR Products having been installed and configured with tested and fully and properly operational hardware and software identified above, Customer will receive a Professional Services Acceptance Checklist to submit to Axon indicating acceptance or denial of said deliverables. In the event Customer does not respond to the Professional Services Acceptance Checklist within seven (7) business days, the installation of the ALPR Products and services shall be deemed accepted.

Axon Respond Appendix

This Axon Respond Appendix applies to Axon Respond, Axon Respond Device Plus, and Device Connectivity if any are included on the Quote.

1. **Axon Respond Subscription Term.** If Customer purchases Axon Respond as part of a combined offering on a Quote, the Axon Respond subscription begins on the later of the (1) start date of that offering within the Quote, or (2) date Axon provisions Axon Respond to Customer. If Customer purchases Axon Respond as a standalone, the Axon Respond subscription begins the later of the (1) date Axon provisions Axon Respond to Customer, or (2) first day of the month following the Effective Date. The Axon Respond subscription term will end upon the completion of the Axon Evidence Subscription associated with Axon Respond.

2. **Scope of Axon Respond.** The scope of Axon Respond is to assist Customer with real-time situational awareness during critical incidents to improve officer safety, effectiveness, and awareness. In the event Customer uses Axon Respond outside this scope, Axon may initiate good-faith discussions with Customer on upgrading Customer's Axon Respond to better meet Customer's needs.

3. **Axon Body LTE Requirements.** Axon Respond is only available and usable with an LTE enabled body-worn camera. Axon is not liable if Customer utilizes the LTE device outside of the coverage area or if the LTE carrier is unavailable. LTE coverage is available in the United States including U.S. territories, Additional verification will be required for use in select international regions. Axon may utilize a carrier of Axon's choice to provide LTE service. Axon may change LTE carriers during the Term without Customer's consent.

4. **Axon Fleet LTE Requirements.** Axon Respond is only available and usable with a Fleet 3 system configured with LTE modem and service. Customer is responsible for providing LTE service for the modem. Coverage and availability of LTE service is subject to Customer's LTE carrier.

5. **Axon Respond Service Limitations.** Customer acknowledges that LTE service is made available only within the operating range of the networks. Service may be temporarily refused, interrupted, or limited because of: (a) facilities limitations; (b) transmission limitations caused by atmospheric, terrain, other natural or artificial conditions adversely affecting transmission, weak batteries, system overcapacity, movement outside a service area or gaps in coverage in a service area, and other causes reasonably outside of the carrier's control such as intentional or negligent acts of third parties that damage or impair the network or disrupt service; or (c) equipment modifications, upgrades, relocations, repairs, and other similar activities necessary for the proper or improved operation of service.

   5.1. With regard to Axon Body, Partner networks are made available as-is and the carrier makes no warranties or representations as to the availability or quality of roaming service provided by carrier partners, and the carrier will not be liable in any capacity for any errors, outages, or failures of carrier partner networks. Customer expressly understands and agrees that it has no contractual relationship whatsoever with the underlying wireless service provider or its affiliates or contractors and Customer is not a third-party beneficiary of any agreement between Axon and the underlying carrier.

6. **Termination.** Upon termination of this Agreement, or if Customer stops paying for Axon Respond or combined offerings that include Axon Respond, Axon will end Axon Respond services, including any Axon-provided LTE service.

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Axon Virtual Reality Content Terms of Use Appendix

If Virtual Reality is included on the Quote, this Appendix applies.

1. **Term.** The Quote will detail the products and license duration, as applicable, of the goods, services, and software, and contents thereof, provided by Axon to Customer related to virtual reality (collectively, "**Virtual Reality Media**").
2. **Headsets.** Customer may purchase additional virtual reality headsets from Axon. In the event Customer decides to purchase additional virtual reality headsets for use with Virtual Reality Media, Customer must purchase those headsets from Axon.
3. **License Restrictions.** All licenses will immediately terminate if Customer does not comply with any term of this Agreement. If Customer utilizes more users than stated in this Agreement, Customer must purchase additional Virtual Reality Media licenses from Axon. Customer may not use Virtual Reality Media for any purpose other than as expressly permitted by this Agreement. Customer may not:
   - 3.1. modify, tamper with, repair, or otherwise create derivative works of Virtual Reality Media;
   - 3.2. reverse engineer, disassemble, or decompile Virtual Reality Media or apply any process to derive the source code of Virtual Reality Media, or allow others to do the same;
   - 3.3. copy Virtual Reality Media in whole or part, except as expressly permitted in this Agreement;
   - 3.4. use trade secret information contained in Virtual Reality Media;
   - 3.5. resell, rent, loan or sublicense Virtual Reality Media;
   - 3.6. access Virtual Reality Media to build a competitive device or service or copy any features, functions, or graphics of Virtual Reality Media; or
   - 3.7. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Virtual Reality Media or any copies of Virtual Reality Media.
4. **Privacy.** Customer's use of the Virtual Reality Media is subject to the Axon Virtual Reality Privacy Policy, a current version of which is available at https://www.axon.com/axonvrprivacypolicy.
5. **Termination.** Axon may terminate Customer's license immediately for Customer's failure to comply with any of the terms in this Agreement.

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Axon Application Programming Interface Appendix

This Appendix applies if Axon's API Services or a subscription to Axon Cloud Services are included on the Quote.

1. **Definitions.**
   1.1. "**API Client**" means the software that acts as the interface between Customer's computer and the server, which is already developed or to be developed by Customer.
   1.2. "**API Interface**" means software implemented by Customer to configure Customer's independent API Client Software to operate in conjunction with the API Service for Customer's authorized Use.
   1.3. "**Axon Evidence Partner API, API or Axon API**" (collectively "**API Service**") means Axon's API which provides a programmatic means to access data in Customer's Axon Evidence account or integrate Customer's Axon Evidence account with other systems.
   1.4. "**Use**" means any operation on Customer's data enabled by the supported API functionality.
2. **Purpose and License.**
   2.1. Customer may use API Service and data made available through API Service, in connection with an API Client developed by Customer. Axon may monitor Customer's use of API Service to ensure quality, improve Axon devices and services, and verify compliance with this Agreement. Customer agrees to not interfere with such monitoring or obscure from Axon Customer's use of API Service. Customer will not use API Service for commercial use.
   2.2. Axon grants Customer a non-exclusive, non-transferable, non-sublicensable, worldwide, revocable right and license during the Term to use API Service, solely for Customer's Use in connection with Customer's API Client.
   2.3. Axon reserves the right to set limitations on Customer's use of the API Service, such as a quota on operations, to ensure stability and availability of Axon's API. Axon will use reasonable efforts to accommodate use beyond the designated limits.
3. **Configuration.** Customer will work independently to configure Customer's API Client with API Service for Customer's applicable Use. Customer will be required to provide certain information (such as identification or contact details) as part of the registration. Registration information provided to Axon must be accurate. Customer will inform Axon promptly of any updates. Upon Customer's registration, Axon will provide documentation outlining API Service information.
4. **Customer Responsibilities.** When using API Service, Customer and its End Users shall not:
   4.1. use API Service in any way other than as expressly permitted under this Agreement;
   4.2. use in any way that results in, or could result in, any security breach to Axon;
   4.3. perform an action with the intent of introducing any virus, worm, defect, Trojan horse, malware, or any item of a destructive nature to Axon Devices and Services;
   4.4. interfere with, modify, disrupt or disable features or functionality of API Service or the servers or networks providing API Service;
   4.5. reverse engineer, decompile, disassemble, or translate or attempt to extract the source code from API Service or any related software;
   4.6. create an API Interface that functions substantially the same as API Service and offer it for use by third parties;
   4.7. provide use of API Service on a service bureau, rental or managed services basis or permit other individuals or entities to create links to API Service;
   4.8. frame or mirror API Service on any other server, or wireless or Internet-based device;
   4.9. make available to a third-party, any token, key, password or other login credentials to API Service;
   4.10. take any action or inaction resulting in illegal, unauthorized or improper purposes; or
   4.11. disclose Axon's API manual.
5. **API Content.** All content related to API Service, other than Customer Content or Customer's API Client content, is considered Axon's API Content, including:

5.1. the design, structure and naming of API Service fields in all responses and requests;

5.2. the resources available within API Service for which Customer takes actions on, such as evidence, cases, users, or reports;

5.3. the structure of and relationship of API Service resources; and

5.4. the design of API Service, in any part or as a whole.

6. **Prohibitions on API Content.** Neither Customer nor its End Users will use API content returned from the API Interface to:

6.1. scrape, build databases, or otherwise create permanent copies of such content, or keep cached copies longer than permitted by the cache header;

6.2. copy, translate, modify, create a derivative work of, sell, lease, lend, convey, distribute, publicly display, or sublicense to any third-party;

6.3. misrepresent the source or ownership; or

6.4. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices).

7. **API Updates.** Axon may update or modify the API Service from time to time ("**API Update**"). Customer is required to implement and use the most current version of API Service and to make any applicable changes to Customer's API Client required as a result of such API Update. API Updates may adversely affect how Customer's API Client access or communicate with API Service or the API Interface. Each API Client must contain means for Customer to update API Client to the most current version of API Service. Axon will provide support for one (1) year following the release of an API Update for all depreciated API Service versions.

Axon Technical Account Manager Appendix

This Appendix applies if Axon Support Engineer services are included in the Quote.

1. **Axon Technical Account Manager Payment.** Axon will invoice for Axon Technical Account Manager ("**TAM**") services, as outlined in the Quote, when the TAM commences work on-site at Customer.

2. **Full-Time TAM Scope of Services.**

   2.1. A Full-Time TAM will work on-site four (4) days per week, unless an alternate schedule or reporting location is mutually agreed upon by Axon and Customer.

   2.2. Customer's Axon sales representative and Axon's Customer Success team will work with Customer to define its support needs and ensure the Full-Time TAM has skills to align with those needs. There may be up to a six- (6-) month waiting period before the Full-Time TAM can work on-site, depending upon Customer's needs and availability of a Full-Time TAM.

   2.3. The purchase of Full-Time TAM Services includes two (2) complimentary Axon Accelerate tickets per year of the Agreement, so long as the TAM has started work at Customer, and Customer is current on all payments for the Full-Time TAM Service.

   2.4. The Full-Time TAM **Service options are listed below:**

Ongoing System Set-up and Configuration Assisting with assigning cameras and registering docks Maintaining **Customer's Axon Evidence account** Connecting Customer to "Early Access" programs for new devices
Account Maintenance Conducting on-site training on new features and **devices for Customer leadership team(s)** Thoroughly documenting issues and workflows and suggesting new workflows to improve **the effectiveness of the Axon program** Conducting weekly meetings to cover current issues and program status
Data Analysis Providing on-demand Axon usage data to identify trends and insights for improving daily workflows Comparing **Customer's Axon usage and trends to peers to establish best practices** Proactively monitoring the health of Axon equipment and coordinating returns when needed
Direct Support Providing on-site, Tier 1 and Tier 2 (as defined in Axon's Service Level Agreement) technical support for Axon Devices Proactively monitoring the health of **Axon equipment** Creating and monitoring RMAs **on-site** Providing Axon app support Monitoring and testing new firmware and workflows before they are released to Customer's production environment
Customer Advocacy Coordinating bi-**annual voice of customer meetings with Axon's Device Management team** Recording and tracking Customer feature requests and major bugs

3. **Regional TAM Scope of Services.**

   3.1. A Regional TAM will work on-site for three (3) consecutive days per quarter. Customer must schedule the on-site days at least two (2) weeks in advance. The Regional TAM will also be available by phone and email during regular business hours up to eight (8) hours per week.

   3.2. There may be up to a six- (6-) month waiting period before Axon assigns a Regional TAM to Customer, depending upon the availability of a Regional TAM.

   3.3. The purchase of Regional TAM Services includes two (2) complimentary Axon Accelerate tickets per year of the Agreement, so long as the TAM has started work at Customer and Customer is current on all payments for the Regional TAM Service.

   3.4. The Regional TAM service options are listed below:

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Account Maintenance Conducting remote training on new features and **devices for Customer's leadership** Thoroughly documenting issues and workflows and suggesting new **workflows to improve the effectiveness of the Axon program** Conducting weekly conference calls to cover **current issues and program status** Visiting Customer quarterly (up to 3 consecutive days) to perform a quarterly business review, discuss Customer's goals for your Axon program, and continue to ensure a successful deployment of Axon Devices
Direct Support **Providing remote, Tier 1 and Tier 2 (As defined Axon's Service Level Agreement) technical support for Axon Devices** Creating and monitoring RMAs remotely
Data Analysis Providing quarterly Axon **usage data to identify trends and program efficiency opportunities** Comparing **Customer's Axon usage and trends to peers to establish best practices** Proactively monitoring the health of Axon equipment and coordinating returns when needed
Customer Advocacy Coordinating bi-yearly Voice of **Customer meetings with Device Management team** Recording and tracking Customer feature requests and major bugs

4. **Out of Scope Services.** The TAM is responsible to perform only the Services described in this Appendix. Any additional Services discussed or implied that are not defined explicitly in this Appendix will be considered out of the scope.
5. **TAM Leave Time.** The TAM will be allowed up to seven (7) days of sick leave and up to fifteen (15) days of vacation time per each calendar year. The TAM will work with Customer to coordinate any time off and will provide Customer with at least two (2) weeks' notice before utilizing any vacation days.

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Axon Event Offer Appendix

If the Agreement includes the provision of, or Axon otherwise offers, ticket(s), travel and/or accommodation for select events hosted by Axon ("Axon Event"), the following shall apply:

1. **General.** Subject to the terms and conditions specified below and those in the Agreement, Axon may provide Customer with one or more offers to fund Axon Event ticket(s), travel and/or accommodation for Customer-selected employee(s) to attend one or more Axon Events. By entering into the Agreement, Customer warrants that it is appropriate and permissible for Customer to receive the referenced Axon Event offer(s) based on Customer's understanding of the terms and conditions outlined in this Axon Event Offer Appendix.
2. **Attendee/Employee Selection.** Customer shall have sole and absolute discretion to select the Customer employee(s) eligible to receive the ticket(s), travel and/or accommodation that is the subject of any Axon Event offer(s).
3. **Compliance.** It is the intent of Axon that any and all Axon Event offers comply with all applicable laws, regulations and ethics rules regarding contributions, including gifts and donations. Axon's provision of ticket(s), travel and/or accommodation for the applicable Axon Event to Customer is intended for the use and benefit of Customer in furtherance of its goals, and not the personal use or benefit of any official or employee of Customer. Axon makes this offer without seeking promises or favoritism for Axon in any bidding arrangements. Further, no exclusivity will be expected by either party in consideration for the offer. Axon makes the offer with the understanding that it will not, as a result of such offer, be prohibited from any procurement opportunities or be subject to any reporting requirements. If Customer's local jurisdiction requires Customer to report or disclose the fair market value of the benefits provided by Axon, Customer shall promptly contact Axon to obtain such information, and Axon shall provide the information necessary to facilitate Customer's compliance with such reporting requirements.
4. **Assignability.** Customer may not sell, transfer, or assign Axon Event ticket(s), travel and/or accommodation provided under the Agreement.
5. **Availability.** The provision of all offers of Axon Event ticket(s), travel and/or accommodation is subject to availability of funds and resources. Axon has no obligation to provide Axon Event ticket(s), travel and/or accommodation.
6. **Revocation of Offer.** Axon reserves the right at any time to rescind the offer of Axon Event ticket(s), travel and/or accommodation to Customer if Customer or its selected employees fail to meet the prescribed conditions or if changes in circumstances render the provision of such benefits impractical, inadvisable, or in violation of any applicable laws, regulations, and ethics rules regarding contributions, including gifts and donations.

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Certificate Of Completion

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In Person Signer Events	Signature	Timestamp

Editor Delivery Events	Status	Timestamp

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Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp

Carbon Copy Events	Status	Timestamp

Witness Events	Signature	Timestamp

Notary Events	Signature	Timestamp

Envelope Summary Events	Status	Timestamps
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Certified Delivered	Security Checked	9/15/2026 4:05:40 PM
Signing Complete	Security Checked	9/15/2026 4:05:53 PM

Envelope Summary Events	Status	Timestamps
Completed	Security Checked	9/15/2026 4:16:31 PM

Payment Events	Status	Timestamps